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By: Delegates Barve and Love

Introduced and read first time: February 8, 1999

Assigned to: Economic Matters

## A BILL ENTITLED

2	Motor Vehicle Rental Companies - Authority to Sell or Offer Insurance to
3	Renters

- 4 FOR the purpose of altering a certain termination provision relating to the authority
- 5 of motor vehicle rental companies to sell or offer insurance to renters under
- 6 certain circumstances; requiring a motor vehicle rental company to hold a
- 7 limited certificate of qualification in order to sell or offer insurance to a renter
- 8 under certain circumstances; requiring the Maryland Insurance Commissioner
- 9 to issue a limited certificate of qualification to a motor vehicle rental company
- under certain circumstances; requiring a motor vehicle rental company to
- perform certain duties as a condition to receiving a limited certificate of
- 12 qualification, including making available to a renter certain disclosures and
- providing certain training to employees of the motor vehicle rental company;
- establishing the primacy of an insurance policy sold by a motor vehicle rental
- 15 company under certain circumstances; authorizing the Commissioner to
- suspend, revoke, or refuse to renew a limited certificate of qualification under
- 17 certain circumstances; authorizing the Commissioner to adopt certain
- regulations; defining certain terms; making certain provisions of this Act subject
- to a certain contingency; and generally relating to the authority of motor vehicle
- 20 rental companies to sell or offer insurance to renters.
- 21 BY repealing and reenacting, with amendments,
- 22 Chapter 746 of the Acts of the General Assembly of 1998
- 23 Section 3
- 24 BY adding to
- 25 Article Insurance
- Section 10-601 through 10-607, inclusive, to be under the new subtitle "Subtitle
- 27 6. Motor Vehicle Rental Companies"
- 28 Annotated Code of Maryland
- 29 (1997 Volume and 1998 Supplement)

## 30 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF

31 MARYLAND, That the Laws of Maryland read as follows:

## **HOUSE BILL 372**

- 2 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 3 June 1, 1998. It shall remain effective for a period of 1 year and 4 MONTHS AND, at the
- 4 end of [May 31,] SEPTEMBER 30, 1999, with no further action required by the
- 5 General Assembly, this Act shall be abrogated and of no further force and effect.
- 6 SECTION 2. AND BE IT FURTHER ENACTED, That the Laws of Maryland 7 read as follows:
- 8 Article Insurance
- 9 SUBTITLE 6. MOTOR VEHICLE RENTAL COMPANIES.
- 10 10-601.
- 11 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS
- 12 INDICATED.
- 13 (B) "MOTOR VEHICLE RENTAL COMPANY" MEANS ANY PERSON THAT IS IN THE
- 14 BUSINESS OF PROVIDING PRIMARILY PRIVATE PASSENGER MOTOR VEHICLES TO THE
- 15 PUBLIC UNDER A RENTAL AGREEMENT FOR A PERIOD OF 180 DAYS OR LESS.
- 16 (C) "RENTAL AGREEMENT" MEANS ANY WRITTEN AGREEMENT CONTAINING
- 17 THE TERMS AND CONDITIONS THAT GOVERN THE USE OF A VEHICLE PROVIDED BY A
- 18 MOTOR VEHICLE RENTAL COMPANY UNDER THE PROVISIONS OF TITLE 18 OF THE
- 19 TRANSPORTATION ARTICLE.
- 20 (D) "RENTER" MEANS ANY PERSON OBTAINING THE USE OF A VEHICLE FROM
- 21 A MOTOR VEHICLE RENTAL COMPANY UNDER THE TERMS OF A RENTAL
- 22 AGREEMENT.
- 23 (E) "VEHICLE" MEANS A MOTOR VEHICLE:
- 24 (1) OF THE PRIVATE PASSENGER TYPE, INCLUDING PASSENGER VANS,
- 25 MINI VANS, AND SPORT UTILITY VEHICLES; OR
- 26 (2) OF THE CARGO TYPE, INCLUDING CARGO VANS, PICKUP TRUCKS,
- 27 AND TRUCKS THAT DO NOT REQUIRE THE OPERATOR TO POSSESS A COMMERCIAL
- 28 DRIVER'S LICENSE.
- 29 10-602.
- 30 (A) A MOTOR VEHICLE RENTAL COMPANY SHALL HOLD A LIMITED
- 31 CERTIFICATE OF QUALIFICATION BEFORE THE COMPANY OR ITS EMPLOYEES MAY
- 32 SELL OR OFFER ANY POLICIES OF INSURANCE IN THIS STATE TO A RENTER IN
- 33 CONNECTION WITH A RENTAL AGREEMENT.
- 34 (B) A LIMITED CERTIFICATE OF QUALIFICATION ISSUED UNDER THIS
- 35 SUBTITLE SHALL ALSO AUTHORIZE ANY EMPLOYEE OF THE MOTOR VEHICLE

- 1 RENTAL COMPANY WHO IS TRAINED, UNDER § 10-604(A)(4) OF THIS SUBTITLE, TO ACT
- 2 ON BEHALF OF, AND UNDER THE SUPERVISION OF, A MOTOR VEHICLE RENTAL
- 3 COMPANY, WITH RESPECT TO THE KINDS OF INSURANCE SPECIFIED IN § 10-604(B)(2)
- 4 OF THIS SUBTITLE.
- 5 (C) THE ACTS OF AN EMPLOYEE OFFERING OR SELLING INSURANCE ON
- 6 BEHALF OF A MOTOR VEHICLE RENTAL COMPANY SHALL BE DEEMED THE ACTS OF
- 7 THE MOTOR VEHICLE RENTAL COMPANY FOR THE PURPOSES OF THIS SUBTITLE.
- 8 (D) A MOTOR VEHICLE RENTAL COMPANY HOLDING A LIMITED CERTIFICATE
- 9 OF QUALIFICATION ISSUED UNDER THIS SUBTITLE IS NOT REQUIRED TO TREAT
- 10 PREMIUMS COLLECTED FROM A RENTER THAT PURCHASED INSURANCE FROM THE
- 11 MOTOR VEHICLE RENTAL COMPANY AS FUNDS RECEIVED IN A FIDUCIARY CAPACITY
- 12 IF:
- 13 (1) THE INSURER REPRESENTED BY THE MOTOR VEHICLE RENTAL
- 14 COMPANY HAS CONSENTED IN A WRITTEN AGREEMENT, SIGNED BY THE INSURER'S
- 15 CHIEF ADMINISTRATIVE OFFICER, THAT THE PREMIUMS DO NOT NEED TO BE
- 16 SEGREGATED FROM OTHER FUNDS RECEIVED BY THE MOTOR VEHICLE RENTAL
- 17 COMPANY IN CONNECTION WITH THE VEHICLE RENTAL; AND
- 18 (2) THE CHARGES FOR INSURANCE COVERAGE ARE ITEMIZED BUT NOT
- 19 BILLED TO THE RENTER SEPARATELY FROM THE CHARGES FOR THE VEHICLE
- 20 RENTAL.
- 21 10-603.
- 22 (A) THE COMMISSIONER SHALL ISSUE TO A MOTOR VEHICLE RENTAL
- 23 COMPANY, OR A FRANCHISEE OF A MOTOR VEHICLE RENTAL COMPANY, A LIMITED
- 24 CERTIFICATE OF QUALIFICATION AUTHORIZING THE MOTOR VEHICLE RENTAL
- 25 COMPANY TO OFFER OR SELL INSURANCE IN CONNECTION WITH THE RENTAL OF A
- 26 VEHICLE IF THE MOTOR VEHICLE RENTAL COMPANY:
- 27 (1) MEETS THE REQUIREMENTS OF § 10-604 OF THIS SUBTITLE;
- 28 (2) PAYS THE FEES REQUIRED UNDER §§ 2-104(J) AND 2-112 OF THIS
- 29 ARTICLE THAT ARE APPLICABLE TO A CERTIFICATE OF QUALIFICATION; AND
- 30 (3) SUBMITS TO THE COMMISSIONER ANY ADDITIONAL INFORMATION
- 31 OR DOCUMENTATION THAT THE COMMISSIONER REQUIRES, INCLUDING ANY
- 32 INFORMATION OR DOCUMENTATION TO DETERMINE THE PROFESSIONAL
- 33 COMPETENCE, GOOD CHARACTER, AND TRUSTWORTHINESS OF THE MOTOR VEHICLE
- 34 RENTAL COMPANY.
- 35 (B) A LIMITED CERTIFICATE OF TRUST ISSUED UNDER THIS SUBTITLE IS
- 36 SUBJECT TO THE SAME TERM AND RENEWAL CONDITIONS SPECIFIED FOR A
- 37 CERTIFICATE OF TRUST UNDER § 10-115 OF THIS TITLE.

- 1 10-604.
- 2 (A) A LIMITED CERTIFICATE OF QUALIFICATION ISSUED UNDER THIS
- 3 SUBTITLE AUTHORIZES THE MOTOR VEHICLE RENTAL COMPANY TO OFFER OR SELL,
- 4 IN CONNECTION WITH A MOTOR VEHICLE RENTAL AGREEMENT, THE INSURANCE
- 5 PRODUCTS SPECIFIED IN PARAGRAPH (B) OF THIS SECTION IF:
- 6 (1) THE POLICIES HAVE BEEN FILED WITH AND APPROVED BY THE 7 COMMISSIONER;
- 8 (2) THE MOTOR VEHICLE RENTAL COMPANY HOLDS AN APPOINTMENT
- 9 WITH EACH AUTHORIZED INSURER, UNDER § 10-118(A) OF THIS TITLE, THAT THE
- 10 MOTOR VEHICLE RENTAL COMPANY INTENDS TO REPRESENT:
- 11 (3) PRIOR TO COMPLETION OF THE RENTAL TRANSACTION, THE MOTOR
- 12 VEHICLE RENTAL COMPANY MAKES AVAILABLE TO THE RENTER DISCLOSURES
- 13 APPROVED BY THE COMMISSIONER THAT:
- 14 (I) SUMMARIZE, CLEARLY AND CORRECTLY, THE MATERIAL TERMS
- 15 OF COVERAGE, INCLUDING LIMITATIONS OR EXCLUSIONS;
- 16 (II) IDENTIFY THE AUTHORIZED INSURER OR INSURERS;
- 17 (III) THE POLICIES OFFERED BY THE MOTOR VEHICLE RENTAL
- 18 COMPANY MAY PROVIDE A DUPLICATION OF COVERAGE ALREADY PROVIDED BY A
- 19 RENTER'S PERSONAL AUTOMOBILE INSURANCE POLICY, HOMEOWNER'S INSURANCE
- 20 POLICY, PERSONAL LIABILITY INSURANCE POLICY, OR OTHER SOURCE OF
- 21 COVERAGE;
- 22 (IV) THE PURCHASE OF AN INSURANCE POLICY FROM THE MOTOR
- 23 VEHICLE RENTAL COMPANY IS NOT REQUIRED IN ORDER FOR THE RENTER TO RENT
- 24 A VEHICLE; AND
- 25 (V) DESCRIBE THE PROCESS BY WHICH THE RENTER CAN FILE A
- 26 CLAIM; AND
- 27 (4) THE MOTOR VEHICLE RENTAL COMPANY PROVIDES A TRAINING
- 28 PROGRAM FOR ANY EMPLOYEE WHO OFFERS, SELLS, OR SOLICITS INSURANCE
- 29 POLICIES UNDER THIS SUBTITLE THAT INCLUDES:
- 30 (I) BASIC INSTRUCTION ABOUT THE KINDS OF INSURANCE
- 31 SPECIFIED IN SUBSECTION (B) OF THIS SECTION THAT CAN BE OFFERED TO
- 32 RENTERS:
- 33 (II) INSTRUCTION THAT THE PURCHASE OF ANY INSURANCE FROM
- 34 THE MOTOR VEHICLE RENTAL COMPANY IS NOT REQUIRED IN ORDER FOR THE
- 35 RENTER TO RENT A VEHICLE; AND

- **HOUSE BILL 372** 1 (III)INSTRUCTION THAT THE RENTER MAY HAVE INSURANCE 2 POLICIES THAT ALREADY PROVIDE THE COVERAGE BEING OFFERED BY THE MOTOR 3 VEHICLE RENTAL COMPANY. A LIMITED CERTIFICATE OF QUALIFICATION ISSUED UNDER THIS 5 SUBTITLE AUTHORIZES THE MOTOR VEHICLE RENTAL COMPANY TO OFFER OR SELL 6 INSURANCE POLICIES UNDER THIS SUBTITLE THAT ARE: IN EXCESS OF OR OPTIONAL TO THE COVERAGES REQUIRED TO BE (1) 8 PROVIDED BY THE MOTOR VEHICLE RENTAL COMPANY UNDER TITLE 17 OF THE 9 TRANSPORTATION ARTICLE AND ANY RELATED REGULATIONS; AND 10 (2) ONE OF THE FOLLOWING KINDS OF INSURANCE: 11 (I) BODILY INJURY LIABILITY; 12 (II)PROPERTY DAMAGE LIABILITY; UNINSURED MOTORIST INSURANCE; 13 (III)14 (IV) PERSONAL ACCIDENT INSURANCE: 15 (V) PERSONAL EFFECTS COVERAGE: 16 (VI) ROADSIDE ASSISTANCE AND EMERGENCY SICKNESS 17 PROTECTION PROGRAMS; AND 18 (VII) ANY OTHER TRAVEL OR MOTOR VEHICLE RELATED INSURANCE 19 COVERAGE THAT THE COMMISSIONER MAY APPROVE AS MEANINGFUL AND 20 APPROPRIATE IN CONNECTION WITH THE RENTAL OF A VEHICLE. 21 10-605. EXCEPT AS PROVIDED IN SUBSECTION (B) OF THIS SECTION, AN 22 (A) 23 INSURANCE POLICY SOLD IN CONNECTION WITH THE RENTAL OF A VEHICLE UNDER 24 THE PROVISIONS OF THIS SUBTITLE IS PRIMARY TO ANY OTHER VALID AND 25 COLLECTIBLE COVERAGE. ANY INSURANCE SOLD TO A RENTER UNDER THE PROVISIONS OF THIS 26 27 SUBTITLE IS NOT PRIMARY TO: 28 THE COVERAGES PROVIDED UNDER § 17-103(B) OF THE (1) 29 TRANSPORTATION ARTICLE: OR
- 30 (2) A POLICY THAT IS ISSUED IN CONNECTION WITH A REPLACEMENT
- 31 VEHICLE AS DESCRIBED IN § 18-102(A)(2) OF THE TRANSPORTATION ARTICLE.
- 32 10-606.
- THE COMMISSIONER MAY SUSPEND, REVOKE, OR REFUSE TO RENEW A 33
- 34 LIMITED CERTIFICATE OF QUALIFICATION ISSUED UNDER THIS SUBTITLE AFTER

- 1 NOTICE AND OPPORTUNITY FOR A HEARING UNDER TITLE 2. SUBTITLE 2 OF THIS
- 2 ARTICLE IF THE MOTOR VEHICLE RENTAL COMPANY HAS:
- 3 (1) WILLFULLY VIOLATED THIS ARTICLE OR ANOTHER LAW OF THE 4 STATE THAT RELATES TO INSURANCE:
- 5 (2) BEEN OPERATING WITHOUT A LIMITED CERTIFICATE OF 6 QUALIFICATION AS REQUIRED UNDER THIS SUBTITLE;
- 7 (3) FAILED TO PROVIDE REQUIRED DISCLOSURES:
- 8 (4) OFFERED OR SOLD UNAPPROVED INSURANCE PRODUCTS;
- 9 (5) FAILED TO HOLD AN APPOINTMENT WITH THE NAMED INSURER;
- 10 AND
- 11 (6) FAILED TO PROVIDE TRAINING TO EMPLOYEES OFFERING OR
- 12 SELLING INSURANCE PRODUCTS ON BEHALF OF THE MOTOR VEHICLE RENTAL
- 13 COMPANY.
- 14 (B) A MOTOR VEHICLE RENTAL COMPANY AND ITS EMPLOYEES MAY NOT
- 15 ADVERTISE, REPRESENT, OR OTHERWISE HOLD ITSELF OUT AS AN AUTHORIZED
- 16 INSURER, OR AS AN INSURANCE AGENT OR INSURANCE BROKER, FOR ANY KIND OR
- 17 SUBDIVISION OF INSURANCE.
- 18 (C) INSTEAD OF, OR IN ADDITION TO, SUSPENDING OR REVOKING THE
- 19 LIMITED CERTIFICATE OF QUALIFICATION, THE COMMISSIONER MAY IMPOSE ON
- 20 THE MOTOR VEHICLE RENTAL COMPANY A PENALTY OF NOT LESS THAN \$100 BUT
- 21 NOT MORE THAN \$2,500 FOR EACH VIOLATION OF THIS SUBTITLE.
- 22 (D) INSTEAD OF, OR IN ADDITION TO, SUSPENDING OR REVOKING THE
- 23 LIMITED CERTIFICATE OF QUALIFICATION, THE COMMISSIONER MAY REQUIRE THAT
- 24 RESTITUTION BE MADE TO ANY PERSON WHO HAS SUFFERED FINANCIAL INJURY
- 25 BECAUSE OF THE VIOLATION OF THIS ARTICLE.
- 26 10-607.
- 27 THE COMMISSIONER MAY ADOPT REGULATIONS TO CARRY OUT THE
- 28 PROVISIONS OF THIS SUBTITLE, INCLUDING REGULATIONS CONCERNING THE FORM
- 29 AND CONTENT OF REQUIRED DISCLOSURES TO RENTERS AND THE TRAINING
- 30 REQUIREMENTS FOR EMPLOYEES OF MOTOR VEHICLE RENTAL COMPANIES.
- 31 SECTION 3. AND BE IT FURTHER ENACTED, That Section 1 of this Act shall
- 32 take effect June 1, 1999.
- 33 SECTION 4. AND BE IT FURTHER ENACTED, That Section 2 of this Act
- 34 shall take effect October 1, 1999, contingent on the termination of § 10-601 of the
- 35 Insurance Article as enacted by Chapter 746 of the Acts of the General Assembly of
- 36 1998 and amended by Section 1 of this Act, and if that termination of § 10-601 of the

- 1 Insurance Article does not become effective, Section 2 of this Act shall be null and void 2 without the necessity of further action by the General Assembly.