

SB0718/197574/1

BY: Finance Committee

AMENDMENTS TO SENATE BILL 718

(First Reading File Bill)

AMENDMENT NO. 1

On page 1, in lines 2 and 3, strike “to Residential Customers”; and in line 6, after “directory;” insert “requiring a telephone company to provide certain notice to a customer if the telephone company elects not to deliver a print telephone directory to the customer at an address in the State; requiring a telephone company to deliver a print telephone directory to a customer at no cost to the customer under certain circumstances; requiring the Public Service Commission to review certain complaints, make certain determinations, and report certain findings and recommendations to certain committees of the General Assembly on or before a certain date;”.

AMENDMENT NO. 2

On page 1, after line 22, insert:

“(C) (1) IF A TELEPHONE COMPANY ELECTS NOT TO DISTRIBUTE A PRINT TELEPHONE DIRECTORY TO A CUSTOMER AT AN ADDRESS IN THE STATE, THE TELEPHONE COMPANY SHALL PROVIDE NOTICE AS TO HOW THE CUSTOMER MAY REQUEST A PRINT TELEPHONE DIRECTORY.

(2) THE NOTICE REQUIRED UNDER PARAGRAPH (1) OF THIS SUBSECTION SHALL:

(I) INCLUDE A TOLL-FREE TELEPHONE NUMBER A CUSTOMER MAY CALL TO REQUEST A PRINT TELEPHONE DIRECTORY; AND

(II) BE INCLUDED:

(Over)

1. IN EACH CUSTOMER’S BILL AT LEAST ONCE EACH YEAR;
2. ON THE TELEPHONE COMPANY’S WEB SITE; AND
3. IN BOLD RED PRINT, ON THE FRONT COVER AND THE TABLE OF CONTENTS PAGE OF ANY PRINT ADVERTISEMENT-BASED BUSINESS DIRECTORY DISTRIBUTED ON BEHALF OF THE TELEPHONE COMPANY THROUGH SEPTEMBER 30, 2016.

(3) IF A CUSTOMER REQUESTS A PRINT TELEPHONE DIRECTORY, THE TELEPHONE COMPANY SHALL DELIVER THE PRINT TELEPHONE DIRECTORY TO THE CUSTOMER AT NO COST TO THE CUSTOMER.”.

AMENDMENT NO. 3

On page 2, before line 1, insert:

“SECTION 2. AND BE IT FURTHER ENACTED, That, on or before October 1, 2013, the Public Service Commission shall:

(1) (i) review complaints received from residential customers who have indicated that they have not received a print telephone directory; and

(ii) based on the complaints, determine whether the notification requirement under § 8-206 of the Public Utilities Article as enacted by Section 1 of this Act is an adequate way to notify various customer groups, including the elderly and low-income individuals, as to how to request a print telephone directory; and

(2) report its findings and recommendations to the Senate Finance Committee and the House Economic Matters Committee, in accordance with § 2-1246 of the State Government Article.”;

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and in line 1, strike "2." and substitute "3.".