Chapter 397

(House Bill 834)

AN ACT concerning

Child Abuse and Neglect - Child Welfare - Alternative Response

FOR the purpose of authorizing the Secretary of Human Resources to establish an alternative response program for certain reports of child abuse or neglect; requiring the Department of Human Resources to establish an a certain advisory council to participate in the development of the alternative response implementation plan; specifying the composition and duties of the advisory council; providing for the chair of the advisory council; prohibiting certain reports of child abuse or neglect from being assigned for an alternative response; authorizing certain reports assigned for an alternative response to be reassigned for an immediate investigation based on certain factors; authorizing certain reports assigned for an investigation to be reassigned for an alternative response based on certain factors; requiring a local department to take certain actions following a report assigned for an alternative response; providing for the confidentiality and, maintenance, and expungement of certain records; requiring the Social Services Administration of the Department to develop a certain data collection process; requiring the Department to contract with an independent agency to conduct an evaluation of the alternative response program; providing that a certain independent agency may not receive certain funding; prohibiting the Department from beginning actual implementation of alternative response before a certain date; requiring the Department to submit a certain preliminary assessment and recommendations to the Governor and the General Assembly on or before a certain date; requiring the Department to submit a certain final report to the Governor and the General Assembly on or before a certain date; defining a certain term; and generally relating to child abuse and neglect and alternative response plans with respect to reports of child abuse and neglect.

BY repealing and reenacting, with amendments,
Article – Family Law
Section 5–706
Annotated Code of Maryland
(2006 Replacement Volume and 2011 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

Article - Family Law

5-706.

- (a) (1) IN THIS SECTION, "ALTERNATIVE RESPONSE" MEANS A COMPONENT OF THE CHILD PROTECTIVE SERVICES PROGRAM THAT PROVIDES FOR A COMPREHENSIVE ASSESSMENT OF:
 - (I) RISK OF HARM TO THE CHILD;
 - (II) RISK OF SUBSEQUENT CHILD ABUSE OR NEGLECT;
 - (III) FAMILY STRENGTHS AND NEEDS; AND
- (IV) THE PROVISION OF OR REFERRAL FOR NECESSARY SERVICES.
 - (2) "ALTERNATIVE RESPONSE" DOES NOT INCLUDE:
 - (I) AN INVESTIGATION; OR
- (II) A FORMAL DETERMINATION AS TO WHETHER CHILD ABUSE OR NEGLECT HAS OCCURRED.
- **(B)** Promptly after receiving a report of suspected abuse or neglect of a child who lives in this State that is alleged to have occurred in this State, the local department or the appropriate law enforcement agency, or both, if jointly agreed on, shall make a thorough investigation of a report of suspected abuse or neglect to protect the health, safety, and welfare of the child or children.
- [(b)] (C) Within 24 hours after receiving a report of suspected physical or sexual abuse of a child who lives in this State that is alleged to have occurred in this State, and within 5 days after receiving a report of suspected neglect or suspected mental injury of a child who lives in this State that is alleged to have occurred in this State, the local department or the appropriate law enforcement agency shall:
 - (1) see the child;
 - (2) attempt to have an on–site interview with the child's caretaker;
- (3) decide on the safety of the child, wherever the child is, and of other children in the household; and
- (4) decide on the safety of other children in the care or custody of the alleged abuser.

- [(c)] (D) The investigation under subsection [(b)] (C) of this section shall include:
- (1) a determination of the nature, extent, and cause of the abuse or neglect, if any;
- (2) if mental injury is suspected, an assessment by two of the following:
- (i) a licensed physician, as defined in § 14–101 of the Health Occupations Article;
- (ii) a licensed psychologist, as defined in \S 18–101 of the Health Occupations Article; or
- (iii) a licensed social worker, as defined in \S 19–101 of the Health Occupations Article; and
 - (3) if the suspected abuse or neglect is verified:
- (i) a determination of the identity of the person or persons responsible for the abuse or neglect;
- (ii) a determination of the name, age, and condition of any other child in the household:
 - (iii) an evaluation of the parents and the home environment;
 - (iv) a determination of any other pertinent facts or matters; and
 - (v) a determination of any needed services.
- [(d)] **(E)** On request by the local department, the local State's Attorney shall assist in an investigation under subsections [(b) and (c)] **(C)** AND **(D)** of this section.
- [(e)] **(F)** The local department, the appropriate law enforcement agencies, the State's Attorney within each county and Baltimore City, the local department's office responsible for child care regulation, and the local health officer shall enter into a written agreement that specifies standard operating procedures for the investigation under subsections [(b) and (c)] **(C) AND (D)** of this section and prosecution of reported cases of suspected abuse or neglect.
- [(f)] (G) (1) The agencies responsible for investigating reported cases of suspected sexual abuse, including the local department, the appropriate law enforcement agencies, and the local State's Attorney, shall implement a joint

and

investigation procedure for conducting joint investigations of sexual abuse under subsections [(b) and (c)] (C) AND (D) of this section.

- (2) The joint investigation procedure shall:
- (i) include appropriate techniques for expediting validation of sexual abuse complaints;
 - (ii) include investigation techniques designed to:
 - 1. decrease the potential for physical harm to the child;
- 2. decrease any trauma experienced by the child in the investigation and prosecution of the case; and
- (iii) establish an ongoing training program for personnel involved in the investigation or prosecution of sexual abuse cases.
- [(g)] (H) (1) To the extent possible, an investigation under subsections [(b) and (c)] (C) AND (D) of this section shall be completed within 10 days after receipt of the first notice of the suspected abuse or neglect by the local department or law enforcement agencies.
- (2) An investigation under subsections [(b) and (c)] (C) AND (D) of this section [which] THAT is not completed within 30 days shall be completed within 60 days of receipt of the first notice of the suspected abuse or neglect.
- [(h)] (I) Within 10 days after the local department or law enforcement agency receives the first notice of suspected abuse of a child who lives in this State that is alleged to have occurred in this State, the local department or law enforcement agency shall report to the local State's Attorney the preliminary findings of the investigation.
- [(i)] (J) Within 5 business days after completion of the investigation of suspected abuse of a child who lives in this State that is alleged to have occurred in this State, the local department and the appropriate law enforcement agency, if that agency participated in the investigation, shall make a complete written report of its findings to the local State's Attorney.
- [(j)] **(K)** Promptly after receiving a report of suspected abuse or neglect of a child who lives in this State that is alleged to have occurred outside of this State, the local department shall:

- (1) forward the report to the appropriate agency outside of this State that is authorized to receive and investigate reports of suspected abuse or neglect;
- (2) cooperate to the extent requested with the out-of-state agency investigating the report; and
 - (3) if determined appropriate by the local department:
 - (i) interview the child to assess whether the child is safe; and
 - (ii) provide services to the child and the child's family.
- (L) NOTWITHSTANDING THE PROVISIONS OF THIS SECTION, THE SECRETARY MAY IMPLEMENT AN ALTERNATIVE RESPONSE PROGRAM FOR SELECTED REPORTS OF CHILD ABUSE OR NEGLECT.
- (M) (1) THE DEPARTMENT SHALL CONVENE AN A MULTIDISCIPLINARY ALTERNATIVE RESPONSE ADVISORY COUNCIL CONSISTING OF STAKEHOLDERS AND REPRESENTATIVES FROM LOCAL DEPARTMENTS OF SOCIAL SERVICES TO DEVELOP THE ALTERNATIVE RESPONSE-IMPLEMENTATION PLAN.
- (2) THE ADVISORY COUNCIL SHALL CONSIST OF THE FOLLOWING MEMBERS:
- (I) THE SECRETARY OF HUMAN RESOURCES, OR THE SECRETARY'S DESIGNEE;
- (II) THE SECRETARY OF HEALTH AND MENTAL HYGIENE, OR THE SECRETARY'S DESIGNEE;
- (III) THE STATE SUPERINTENDENT OF SCHOOLS, OR THE SUPERINTENDENT'S DESIGNEE;
- (IV) A REPRESENTATIVE FROM THE MARYLAND DISABILITY LAW CENTER;
- (V) A REPRESENTATIVE FROM A CHILD ADVOCACY ORGANIZATION;
- (VI) A REPRESENTATIVE FROM A COMMUNITY PARTNER OR A LOCAL SERVICE PROVIDER;

- (VII) A PEDIATRICIAN WITH EXPERIENCE IN DIAGNOSING AND TREATING INJURIES RELATED TO ABUSE AND NEGLECT;
- (VIII) AN ATTORNEY WITH EXPERIENCE REPRESENTING CHILDREN OR ADULTS IN ABUSE AND NEGLECT CASES;
- (IX) A REPRESENTATIVE FROM THE OFFICE OF THE PUBLIC DEFENDER;
- (X) A PARENT OR GUARDIAN WHO HAS PERSONAL EXPERIENCE WITH THE CHILD PROTECTIVE SERVICES SYSTEM;
- (XI) A CHILD WHO HAS PERSONAL EXPERIENCE WITH THE CHILD PROTECTIVE SERVICES SYSTEM;
- (XII) TWO REPRESENTATIVES FROM LOCAL DEPARTMENTS OF SOCIAL SERVICES; AND
- (XIII) TWO REPRESENTATIVES FROM LOCAL CITIZENS REVIEW PANELS.
- (3) THE SECRETARY OF HUMAN RESOURCES OR THE SECRETARY'S DESIGNEE SHALL BE THE CHAIR OF THE ADVISORY COUNCIL.
- (4) THE ADVISORY COUNCIL SHALL ADVISE THE DEPARTMENT ON:
- (I) THE DEVELOPMENT OF THE ALTERNATIVE RESPONSE IMPLEMENTATION PLAN, WHICH MAY INCLUDE A PILOT PROGRAM;
- (II) OVERSIGHT AND MONITORING OF THE ALTERNATIVE RESPONSE IMPLEMENTATION PLAN;
- (III) CONSULTING WITH LOCAL CITIZENS REVIEW PANELS, LOCAL SERVICES AFFILIATES, AND OTHER LOCAL PARTNERS FOR FEEDBACK AND RECOMMENDATIONS ON THE ALTERNATIVE RESPONSE IMPLEMENTATION PLAN;
- (IV) DEFINING THE SCOPE OF THE INDEPENDENT EVALUATION OF THE IMPLEMENTATION OF THE ALTERNATIVE RESPONSE PROGRAM; AND

- (V) DEFINING THE SCOPE OF THE ONGOING EVALUATION OF THE ALTERNATIVE RESPONSE PROGRAM.
- (N) A ONLY A LOW RISK REPORT OF CHILD ABUSE OR NEGLECT IN WHICH THERE IS A LOW-RISK OF HARM TO THE CHILD MAY BE CONSIDERED FOR AN ALTERNATIVE RESPONSE.
- (O) A REPORT THAT IS NOT ASSIGNED FOR AN ALTERNATIVE RESPONSE SHALL BE ASSIGNED FOR INVESTIGATION IN ACCORDANCE WITH THIS SECTION.
- (P) THE FOLLOWING REPORTS OF SUSPECTED CHILD ABUSE OR NEGLECT MAY NOT BE ASSIGNED FOR AN ALTERNATIVE RESPONSE:
 - (1) CHILD SEXUAL ABUSE; AND
 - (2) CHILD ABUSE OR NEGLECT:
 - (I) OCCURRING IN AN OUT-OF-HOME PLACEMENT;
- (1) (II) RESULTING IN DEATH OR SERIOUS PHYSICAL OR MENTAL INJURY; OR
- (H) (III) WHEN IF, IN THE PREVIOUS 3 YEARS, THE INDIVIDUAL SUSPECTED OF CHILD ABUSE OR NEGLECT HAS BEEN IDENTIFIED AS RESPONSIBLE FOR CHILD ABUSE OR NEGLECT AS DOCUMENTED IN THE RECORDS OF THE LOCAL DEPARTMENT; OR
- (IV) IF THE INDIVIDUAL SUSPECTED OF ABUSE OR NEGLECT HAS HAD ONE REPORT ASSIGNED FOR AN ALTERNATIVE RESPONSE WITHIN THE PAST 12 MONTHS OR TWO REPORTS ASSIGNED FOR AN ALTERNATIVE RESPONSE WITHIN THE PAST 24 MONTHS.
- (Q) A REPORT ASSIGNED FOR AN ALTERNATIVE RESPONSE MAY BE REASSIGNED AT ANY TIME FOR AN IMMEDIATE INVESTIGATION BASED ON ANY OF THE FOLLOWING FACTORS AND CIRCUMSTANCES:
 - (1) A REASSESSMENT OF THE REPORT OR RELEVANT FACTS;
- (2) A DETERMINATION THAT THE CASE SATISFIES A CRITERION IN SUBSECTION (P) OF THIS SECTION; OR
- (3) A FAMILY'S <u>INABILITY OR</u> REFUSAL TO COOPERATE, WHICH MAY INCLUDE:

- (I) REFUSAL TO PROVIDE OR AUTHORIZE THE RELEASE OF INFORMATION NECESSARY TO COMPLETE THE ALTERNATIVE RESPONSE:
- (II) REFUSAL TO ACCEPT SERVICES THAT WOULD DECREASE THE RISK OF CHILD ABUSE OR NEGLECT OR HAVE AN IMPACT ON CHILD SAFETY;
- (III) AN INABILITY TO ACTIVELY PARTICIPATE IN THE ALTERNATIVE RESPONSE; OR
- (IV) A REQUEST BY A FAMILY MEMBER FOR AN INVESTIGATION INSTEAD OF AN ALTERNATIVE RESPONSE PARTICIPATE IN THE ALTERNATIVE RESPONSE ASSESSMENT.
- (R) A REPORT ASSIGNED FOR AN INVESTIGATION MAY BE REASSIGNED FOR AN ALTERNATIVE RESPONSE AT ANY TIME BASED ON:
- (1) A REASSESSMENT OF THE REPORT OR RELEVANT FACTS <u>THAT DEMONSTRATE</u> THAT THE CASE MEETS THE CRITERIA FOR AN ALTERNATIVE RESPONSE; AND
- (2) A DETERMINATION THAT ACCEPTED SERVICES WOULD ADDRESS ALL ISSUES OF RISK OF CHILD ABUSE OR NEGLECT AND CHILD SAFETY; AND
 - (3) APPROVAL BY A CASEWORKER SUPERVISOR.
- (S) WHEN A CASE REPORT IS REFERRED FOR AN ALTERNATIVE RESPONSE, THE LOCAL DEPARTMENT SHALL:
- (1) MEET WITH SEE THE CHILD AND THE CHILD'S PARENT OR PRIMARY CARETAKER WITHIN 24 HOURS OF RECEIVING A REPORT OF PHYSICAL ABUSE:
- (2) MEET WITH SEE THE CHILD AND THE CHILD'S PARENT OR PRIMARY CARETAKER WITHIN 5 DAYS OF RECEIVING A REPORT OF NEGLECT;
- (3) ATTEMPT TO HAVE AN ON-SITE INTERVIEW WITH THE CHILD'S PARENT OR PRIMARY CARETAKER;
 - (4) EVALUATE THE CHILD'S HOME ENVIRONMENT;
- (5) <u>DECIDE ON THE SAFETY OF THE CHILD, WHEREVER THE</u> CHILD IS, AND OF OTHER CHILDREN IN THE HOUSEHOLD;

- (6) DECIDE ON THE SAFETY OF OTHER CHILDREN IN THE CARE OR CUSTODY OF THE INDIVIDUAL SUSPECTED OF ABUSE OR NEGLECT;
- (3) (7) ADVISE THE APPROPRIATE LAW ENFORCEMENT AGENCY THAT THE REPORT HAS BEEN ASSIGNED FOR AN ALTERNATIVE RESPONSE, IF THE LAW ENFORCEMENT AGENCY MADE THE REPORT OF ABUSE OR NEGLECT;
- (4) (8) INFORM THE INDIVIDUAL SUSPECTED OF CHILD ABUSE OR NEGLECT OF THE ALLEGATIONS MADE AGAINST THE INDIVIDUAL IN A MANNER CONSISTENT WITH LAWS PROTECTING THE RIGHTS OF THE PERSON WHO MADE THE REPORT;
- (5) (9) COMPLETE AN ALTERNATIVE RESPONSE ASSESSMENT WITHIN 60 DAYS AFTER THE RECEIPT OF THE REPORT; AND
- (6) (10) WITHIN 10 DAYS AFTER COMPLETING THE ALTERNATIVE RESPONSE <u>ASSESSMENT</u>, PROVIDE A WRITTEN REPORT TO THE FAMILY MEMBERS WHO ARE PARTICIPATING IN THE ALTERNATIVE RESPONSE <u>PLAN</u> <u>ASSESSMENT</u> AS TO WHETHER AND WHAT SERVICES ARE NECESSARY TO ADDRESS:
- (I) THE SAFETY OF THE CHILD AND OTHER FAMILY MEMBERS OR OTHER CHILDREN IN THE HOUSEHOLD; AND
- (II) THE RISK OF SUBSEQUENT CHILD ABUSE OR NEGLECT; AND
- (11) CONSISTENT WITH THE ASSESSMENT AND ANY SAFETY OR SERVICES PLANS:
- (I) RENDER ANY APPROPRIATE SERVICES IN THE BEST INTERESTS OF THE CHILD;
- (III) AS NECESSARY FOR THE SAFETY OF THE CHILD OR OTHER CHILDREN IN THE HOUSEHOLD, ESTABLISH A PLAN TO MONITOR THE SAFETY PLAN AND THE PROVISION OR COMPLETION OF APPROPRIATE SERVICES.
 - (T) THE LOCAL DEPARTMENT:
 - (1) SHALL:

- (I) MAINTAIN COMPLETE RECORDS RELATED TO AN ALTERNATIVE RESPONSE AND SERVICES FOR 3 YEARS AFTER THE REPORT WAS RECEIVED IF THERE IS NO SUBSEQUENT CHILD WELFARE INVOLVEMENT; AND
- (II) EXPUNGE COMPLETE RECORDS RELATED TO AN ALTERNATIVE RESPONSE AND SERVICES IF THERE IS NO SUBSEQUENT CHILD WELFARE INVOLVEMENT AFTER 3 YEARS;
- (2) MAY NOT USE OR DISCLOSE RECORDS RELATED TO AN ALTERNATIVE RESPONSE FOR PURPOSES OF RESPONDING TO A REQUEST FOR BACKGROUND INFORMATION FOR EMPLOYMENT OR VOLUNTARY SERVICES; AND
- (3) SHALL PROTECT FROM DISCLOSURE RECORDS RELATED TO AN ALTERNATIVE RESPONSE IN ACCORDANCE WITH § 1–202 OF THE HUMAN SERVICES ARTICLE.
- SECTION 2. AND BE IT FURTHER ENACTED, That the Social Services Administration in the Maryland Department of Human Services Resources shall develop a data collection process to assess the impact of alternative response in the areas of child safety, timeliness of response, timeliness of service, coordination and provision of local human services, cost—effectiveness, record keeping, and any other significant related issues.

SECTION 3. AND BE IT FURTHER ENACTED, That the:

- (a) The Department of Human Resources shall contract with an independent agency to conduct an evaluation of the alternative response program.
- (b) The independent agency may not receive any funding from any State agency other than the compensation received under the contract entered into under subsection (a) of this section.
- SECTION 4. AND BE IT FURTHER ENACTED, That the Department of Human Resources may not begin actual implementation of alternative response in local departments of social services before July 1, 2013.
- SECTION 3. 5. AND BE IT FURTHER ENACTED, That on or before October 1, 2014, the Department of Human Resources shall submit to the General Assembly its preliminary assessment of, and recommendations for, the alternative response program established in this Act to the Governor and, in accordance with § 2–1246 of the State Government Article, the General Assembly.

SECTION 4. AND BE IT FURTHER ENACTED, That the Department of Human Resources may begin actual implementation of alternative response in local departments of social services no earlier than July 1, 2013.

SECTION 6. AND BE IT FURTHER ENACTED, That on or before October 1, 2015, the Department of Human Resources shall submit a final report on the alternative response program to the Governor and, in accordance with § 2–1246 of the State Government Article, the General Assembly.

SECTION $\frac{5}{7}$. AND BE IT FURTHER ENACTED, That this Act shall take effect $\frac{\text{October July}}{\text{July}}$ 1, 2012.

Approved by the Governor, May 2, 2012.