R4 3lr1787

By: Delegates Niemann and Malone

Introduced and read first time: February 8, 2013

Assigned to: Environmental Matters

## A BILL ENTITLED

1 AN ACT concerning

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## Motor Vehicles - Towing Services - Licensing

FOR the purpose of requiring a tow truck registered in the State to display a certain registration sticker in a certain manner; prohibiting, after a certain date, a person from registering a tow truck unless the person obtains a certain license; authorizing a police department to take an improperly registered tow truck into custody, subject to reclamation under certain circumstances; requiring, after a certain date, a person to obtain a license from the Motor Vehicle Administration before driving a tow truck in the State, operating a towing service in the State, or operating a certain vehicle storage facility in the State; requiring the Administration to adopt certain regulations governing towing services by a certain date; establishing the Towing Regulation Advisory Board in the Administration; providing for the membership, officers, duties, meetings, and terms for the Advisory Board; authorizing the Governor to remove a member of the Advisory Board under certain circumstances; requiring the Administration to staff the Advisory Board; prohibiting compensation and providing for reimbursement for expenses for a member of the Advisory Board; authorizing the Administration to investigate a complaint alleging a towing violation under certain standards and procedures; authorizing the Administration to establish certain fees; establishing the Towing Services Fund; establishing the purpose of the Fund; providing for the funding of the Fund and uses of money in the Fund; requiring the Administration to provide certain information on a towing service licensee to a person on payment of a certain fee; establishing certain minimum qualifications for a towing service license; establishing certain application and renewal procedures for a towing service license; requiring the Administration to reinstate certain towing service licenses under certain circumstances; establishing the duties of a towing service licensee; establishing certain administrative and criminal penalties for certain violations of this Act; establishing certain standards for determining certain administrative penalties: providing for an administrative hearing before the Administration imposes certain penalties under this Act; establishing certain employment restrictions



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1 2 3	and prohibited acts for a towing service licensee; defining certain terms; providing for the construction of this Act; and generally relating to the licensing of towing services.
4 5 6 7 8	BY repealing and reenacting, without amendments, Article – Transportation Section 13–920(a) and 27–101(a) and (b) Annotated Code of Maryland (2012 Replacement Volume)
9 10 11 12 13	BY repealing and reenacting, with amendments, Article – Transportation Section 13–920(g) Annotated Code of Maryland (2012 Replacement Volume)
14 15 16 17 18 19	BY adding to Article – Transportation Section 13–920(k) and (l); 15–901 through 15–919 to be under the new subtitle "Subtitle 9. Towing Services"; and 27–101(ff) Annotated Code of Maryland (2012 Replacement Volume)
20 21	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
22	Article - Transportation
23	13–920.
24	(a) (1) In this section, "tow truck" means a vehicle that:
25 26	(i) Is a Class E (truck) vehicle that is designed to lift, pull, or carry a vehicle by a hoist or mechanical apparatus;
27 28	(ii) Has a manufacturer's gross vehicle weight rating of 10,000 pounds or more; and
29 30	(iii) Is equipped as a tow truck or designed as a rollback as defined in $\S 11-151.1$ of this article.
31 32	(2) In this section, "tow truck" does not include a truck tractor as defined in $\S 11-172$ of this article.
33	(g) (1) Except for tow trucks operated by dealers, automotive dismantlers

and recyclers, and scrap processors displaying special registration plates issued under

- 1 this title, the vehicle shall display a distinctive registration plate as authorized by the
- 2 Administration.
- 3 (2) A MOTOR VEHICLE REQUIRED TO BE REGISTERED AS A TOW
- 4 TRUCK IN THE STATE SHALL DISPLAY A DISTINCTIVE REGISTRATION STICKER
- 5 ISSUED BY THE ADMINISTRATION ON THE DRIVER'S SIDE DOOR.
- 6 (K) AFTER OCTOBER 1, 2015, A PERSON MAY NOT REGISTER A TOW
- 7 TRUCK UNDER THIS SECTION IF THE PERSON IS NOT LICENSED UNDER TITLE
- 8 15, SUBTITLE 9 OF THIS ARTICLE.
- 9 (L) (1) A POLICE DEPARTMENT MAY TAKE AN IMPROPERLY
- 10 REGISTERED TOW TRUCK INTO CUSTODY.
- 11 (2) AN OWNER OR A SECURED PARTY MAY RECLAIM A TOW TRUCK
- 12 TAKEN INTO CUSTODY UNDER THIS SUBSECTION IF THE OWNER OR SECURED
- 13 **PARTY:**
- 14 (I) PROPERLY REGISTERS THE TOW TRUCK; AND
- 15 (II) SATISFIES ALL OUTSTANDING ADMINISTRATIVE
- 16 PENALTIES AND TOWING AND STORAGE FEES.
- 17 SUBTITLE 9. TOWING SERVICES.
- 18 **15–901.**
- 19 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS
- 20 INDICATED.
- 21 (B) (1) "DRIVE A TOW TRUCK" MEANS TO OPERATE A TOW TRUCK
- 22 AND RECEIVE OR EXPECT TO RECEIVE COMPENSATION FOR THE TOWING OR
- 23 REMOVAL OF A VEHICLE.
- 24 (2) "DRIVE A TOW TRUCK" INCLUDES OPERATING A TOW TRUCK
- 25 AND RECEIVING OR EXPECTING TO RECEIVE COMPENSATION FROM A TOWING
- 26 SERVICE UNDER ANY FORM OF AGREEMENT OR ARRANGEMENT FOR THE
- 27 TOWING OR REMOVAL OF A VEHICLE.
- 28 (C) "FUND" MEANS THE TOWING SERVICES FUND ESTABLISHED UNDER
- 29 **§ 15–908** OF THIS SUBTITLE.
- 30 (D) "LICENSE" MEANS, UNLESS THE CONTEXT REQUIRES OTHERWISE, A
- 31 LICENSE ISSUED BY THE ADMINISTRATION TO:

1	(1) DRIVE A TOW TRUCK;
2	(2) OPERATE A TOWING SERVICE; OR
3	(3) OPERATE A VEHICLE STORAGE FACILITY.
4 5	(E) "TOW TRUCK" HAS THE MEANING STATED IN § 13–920(A) OF THIS ARTICLE.
6 7 8	(F) "TOWING SERVICE" MEANS THE BUSINESS OF OPERATING OR DIRECTING THE OPERATION OF ONE OR MORE TOW TRUCKS TO TOW OR REMOVE VEHICLES.
9 10 11	(G) "VEHICLE STORAGE FACILITY" MEANS A GARAGE, PARKING LOT, OR OTHER FACILITY THAT IS USED TO STORE OR PARK TOWED OR REMOVED VEHICLES.
12	15-902.
13 14 15	THIS SUBTITLE MAY NOT BE CONSTRUED TO PREEMPT A COUNTY OR MUNICIPALITY FROM ENACTING AND ENFORCING STANDARDS TO GOVERN TOWING PRACTICES.  15–903.
17 18	(A) AFTER OCTOBER 1, 2015, A PERSON SHALL OBTAIN A TOWING LICENSE FROM THE ADMINISTRATION BEFORE THE PERSON MAY:
19	(1) DRIVE A TOW TRUCK IN THE STATE;
20	(2) OPERATE A TOWING SERVICE IN THE STATE; OR
21 22	(3) OPERATE A VEHICLE STORAGE FACILITY FOR TOWED OR REMOVED VEHICLES IN THE STATE.
23 24	(B) AFTER OCTOBER 1, 2015, A PERSON MAY NOT REGISTER A TOW TRUCK IN ACCORDANCE WITH § 13–920 OF THIS ARTICLE UNLESS THE PERSON HOLDS A TOWING LICENSE LINDER SUBSECTION (A) OF THIS SECTION

**15-904.** 

1 2 3	THE ADMINISTRATION SHALL ADOPT REGULATIONS GOVERNING TOW TRUCK DRIVERS, TOWING SERVICES, AND VEHICLE STORAGE FACILITIES IN THE STATE, INCLUDING REGULATIONS THAT:
4	(1) ESTABLISH QUALIFICATIONS FOR LICENSE APPLICANTS;
5 6	(2) ESTABLISH STANDARDS AND PROCEDURES FOR ADMINISTERING EXAMINATIONS;
7	(3) ESTABLISH PROCEDURES FOR THE ISSUANCE OF LICENSES;
8	(4) SET STANDARDS FOR SAFETY, EQUIPMENT, VEHICLE STORAGE, AND SIGNAGE;
l0 l1	(5) ESTABLISH INSURANCE AND BONDING REQUIREMENTS FOR LICENSEES;
12	(6) ESTABLISH LICENSE FEES;
13 14	(7) GOVERN TOWING FEES AND METHODS OF PAYMENT FOR VEHICLE TOWING AND STORAGE; AND
15 16	(8) ESTABLISH AN ADMINISTRATIVE PENALTY SCHEDULE FOR A VIOLATION OF THIS SUBTITLE.
17	15–905.
18 19	(A) THERE IS A TOWING REGULATION ADVISORY BOARD IN THE ADMINISTRATION.
20 21	(B) THE BOARD CONSISTS OF THE FOLLOWING MEMBERS, APPOINTED BY THE GOVERNOR, WITH THE ADVICE AND CONSENT OF THE SENATE:
22 23	(1) FOUR REPRESENTATIVES OF THE TOWING SERVICE INDUSTRY;
24 25	(2) ONE POLICE EMPLOYEE OF THE DEPARTMENT OF STATE POLICE;

(4) ONE REPRESENTATIVE OF THE ADMINISTRATION;

DIVISION OF THE OFFICE OF THE ATTORNEY GENERAL;

ONE REPRESENTATIVE OF THE CONSUMER PROTECTION

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THE BOARD; BUT

1	(5) ONE CONSUMER MEMBER; AND
2	(6) ONE REPRESENTATIVE OF THE INSURANCE INDUSTRY.
3 4	(C) (1) THE GOVERNOR SHALL APPOINT A CHAIR FROM AMONG THE BOARD MEMBERS.
5 6	(2) EXCEPT FOR THE CHAIR, THE MANNER OF ELECTION OF OFFICERS SHALL BE DETERMINED BY THE BOARD.
7 8	(D) (1) THE TERM OF A MEMBER IS 4 YEARS AND BEGINS ON OCTOBER 1.
9 10	(2) THE TERMS OF MEMBERS ARE STAGGERED AS REQUIRED BY THE TERMS PROVIDED FOR MEMBERS ON OCTOBER 1, 2013.
11 12	(3) AT THE END OF A TERM, A MEMBER CONTINUES TO SERVE UNTIL A SUCCESSOR IS APPOINTED AND QUALIFIES.
13 14 15	(4) A MEMBER WHO IS APPOINTED AFTER A TERM HAS BEGUN SERVES ONLY FOR THE REST OF THE TERM AND UNTIL A SUCCESSOR IS APPOINTED AND QUALIFIES.
16 17	(5) A BOARD MEMBER IS ELIGIBLE FOR REAPPOINTMENT BUT MAY NOT SERVE MORE THAN TWO CONSECUTIVE TERMS.
18 19	(6) THE GOVERNOR MAY REMOVE A MEMBER FOR INCOMPETENCE OR MISCONDUCT.
20	(E) THE ADMINISTRATION SHALL PROVIDE STAFF FOR THE BOARD.
21 22	(F) (1) A MAJORITY OF THE MEMBERS THEN SERVING ON THE BOARD IS A QUORUM.
23 24	(2) THE BOARD SHALL MEET AT LEAST ONCE EACH CALENDAR QUARTER AND AT OTHER TIMES AS THE BOARD DETERMINES NECESSARY.
25	(3) A MEMBER OF THE BOARD:
26	(I) MAY NOT RECEIVE COMPENSATION AS A MEMBER OF

	HOUSE BILL 1299
1 2 3	(II) IS ENTITLED TO REIMBURSEMENT FOR REASONABLE EXPENSES UNDER THE STANDARD STATE TRAVEL REGULATIONS, AS PROVIDED IN THE STATE BUDGET.
4	(G) THE BOARD SHALL:
5 6	(1) ADVISE THE ADMINISTRATION ON MATTERS RELATED TO THE TOWING SERVICES INDUSTRY;
7 8 9	(2) REVIEW ANY REGULATIONS OF THE ADMINISTRATION PROPOSED FOR ADOPTION UNDER § 15–904 OF THIS SUBTITLE AND PROVIDE WRITTEN COMMENTS ON THE PROPOSED REGULATIONS; AND
10 11 12	(3) REVIEW AND ADVISE THE ADMINISTRATION ON ANY COMPLAINTS MADE TO THE ADMINISTRATION REGARDING THE TOWING SERVICE INDUSTRY IN THE STATE.
13	15-906.
14 15	(A) (1) THE ADMINISTRATION MAY INVESTIGATE A COMPLAINT THAT ALLEGES A VIOLATION OF THIS SUBTITLE.
16 17 18 19	(2) ON RECEIPT OF THE RESULTS OF AN INVESTIGATION MADE UNDER THIS SECTION, THE ADMINISTRATION PROMPTLY SHALL TAKE ACTION THAT IS APPROPRIATE UNDER THIS SUBTITLE TO ENSURE COMPLIANCE WITH THIS SUBTITLE.
20 21 22 23 24	(3) (I) IF THE ADMINISTRATION CONCLUDES THAT CONDUCT ALLEGED TO BE IN VIOLATION OF THIS SUBTITLE WILL RESULT IN HARM TO A RESIDENT OF THE STATE, THE ADMINISTRATION MAY SEEK A PERMANENT OR TEMPORARY INJUNCTION WITH RESPECT TO THE CONDUCT FROM THE CIRCUIT COURT OF THE COUNTY IN WHICH THE ALLEGED VIOLATION OCCURRED.
25 26	(II) IN SEEKING AN INJUNCTION UNDER THIS SUBSECTION, THE ADMINISTRATION IS NOT REQUIRED TO:
27	1. Post bond;
28 29	2. ALLEGE OR PROVE THAT AN ADEQUATE REMEDY AT LAW DOES NOT EXIST; OR

**3.** ALLEGE OR PROVE THAT SUBSTANTIAL OR 31 IRREPARABLE DAMAGE WOULD RESULT FROM THE CONTINUED VIOLATION.

1	(III) A	REPRESENTATIVE OF TH	E ADMINISTRATION M.	AY NOT
2	BE HELD PERSONALLY LI	ABLE FOR ACTION TAKEN	UNDER THIS SUBSECT	TION IN

- 3 GOOD FAITH WITH REASONABLE GROUNDS.
- 4 (4) THE ADMINISTRATION, OR A HEARING OFFICER DESIGNATED
- 5 BY THE ADMINISTRATION, MAY ADMINISTER OATHS, HOLD HEARINGS, AND
- 6 TAKE TESTIMONY ABOUT ALL MATTERS ARISING UNDER THIS SUBTITLE WITHIN
- 7 THE JURISDICTION OF THE ADMINISTRATION.
- 8 (5) (I) THE ADMINISTRATION OR THE ADMINISTRATION'S
- 9 DESIGNEE MAY ISSUE A SUBPOENA FOR THE ATTENDANCE OF A WITNESS TO
- 10 TESTIFY OR FOR THE PRODUCTION OF EVIDENCE IN CONNECTION WITH:
- 1. A DISCIPLINARY ACTION BROUGHT UNDER THIS
- 12 SUBTITLE; OR
- 2. A PROCEEDING BROUGHT FOR AN ALLEGED
- 14 VIOLATION OF THIS SUBTITLE.
- 15 (II) IF AN INDIVIDUAL FAILS TO COMPLY WITH A SUBPOENA
- 16 ISSUED UNDER THIS SUBSECTION, ON PETITION OF THE ADMINISTRATION A
- 17 COURT OF COMPETENT JURISDICTION MAY COMPEL COMPLIANCE WITH THE
- 18 SUBPOENA.
- 19 (B) THE ADMINISTRATION MAY INSPECT THE PLACE OF BUSINESS OR
- 20 VEHICLE STORAGE FACILITY OF ANY LICENSEE OR APPLICANT FOR A LICENSE
- 21 UNDER THIS SUBTITLE AT ANY TIME DURING BUSINESS HOURS.
- 22 **15–907**.
- 23 (A) THE ADMINISTRATION SHALL SET REASONABLE FEES FOR THE
- 24 ISSUANCE AND RENEWAL OF LICENSES UNDER THIS SUBTITLE.
- 25 (B) The fees established by the Administration shall be set
- 26 TO COVER THE COSTS OF REGULATING THE TOWING INDUSTRY IN THE STATE IN
- 27 ACCORDANCE WITH THIS SUBTITLE.
- 28 (C) EACH TOW TRUCK DRIVER, TOWING SERVICE, OR VEHICLE STORAGE
- 29 FACILITY LICENSED UNDER THIS SUBTITLE SHALL PAY TO THE
- 30 **ADMINISTRATION:** 
  - (1) A LICENSE FEE AT THE TIME OF INITIAL LICENSING; AND

- 1 **(2)** A RENEWAL FEE AT THE TIME OF LICENSE RENEWAL. 2 **(D) (1)** THE ADMINISTRATION SHALL PAY ALL FEES COLLECTED UNDER THIS SECTION TO THE COMPTROLLER. 3 **(2)** THE COMPTROLLER SHALL DISTRIBUTE THE FEES TO THE 4 FUND. 5 **15–908.** 6 7 THERE IS A TOWING SERVICES FUND. (A) THE PURPOSE OF THE FUND IS TO FINANCE THE COSTS 8 (B) 9 ASSOCIATED WITH THE ADMINISTRATION AND ENFORCEMENT OF THIS 10 SUBTITLE. THE ADMINISTRATION SHALL ADMINISTER THE FUND. 11 (C) 12 **(1)** THE FUND IS A SPECIAL, NONLAPSING FUND THAT IS NOT 13 SUBJECT TO § 7-302 OF THE STATE FINANCE AND PROCUREMENT ARTICLE. **(2)** STATE TREASURER 14 THE **FUND** SHALL HOLD SEPARATELY, AND THE COMPTROLLER SHALL ACCOUNT FOR THE FUND. 15 16 THE FUND CONSISTS OF: **(E)**
- 17 (1) REVENUE DISTRIBUTED TO THE FUND UNDER § 15–907 OF 18 THIS SUBTITLE;
- 19 (2) MONEY APPROPRIATED IN THE STATE BUDGET TO THE FUND;
- 20 AND
- 21 (3) ANY OTHER MONEY FROM ANY OTHER SOURCE ACCEPTED 22 FOR THE BENEFIT OF THE FUND.
- 23 (F) THE FUND MAY BE USED ONLY FOR COSTS ASSOCIATED WITH THE 24 ADMINISTRATION AND ENFORCEMENT OF THIS SUBTITLE.
- 25 (G) (1) THE STATE TREASURER SHALL INVEST THE MONEY OF THE 26 FUND IN THE SAME MANNER AS OTHER STATE MONEY MAY BE INVESTED.

- 1 (2) ANY INVESTMENT EARNINGS OF THE FUND SHALL BE 2 CREDITED TO THE GENERAL FUND OF THE STATE.
- 3 (H) EXPENDITURES FROM THE FUND MAY BE MADE ONLY IN 4 ACCORDANCE WITH THE STATE BUDGET.
- 5 **15–909**.
- 6 (A) ON THE REQUEST OF ANY PERSON AND THE PAYMENT OF A FEE SET
  7 BY THE ADMINISTRATION, THE ADMINISTRATION SHALL INFORM THE PERSON
  8 OF THE LICENSE STATUS AND QUALIFICATIONS OF A LICENSEE.
- 9 (B) INFORMATION PROVIDED UNDER THIS SECTION:
- 10 (1) SHALL INCLUDE A STATEMENT OF THE STATUS OF THE 11 TOWING LICENSE OF THE PERSON THAT IS THE SUBJECT OF THE REQUEST; AND
- 12 **(2)** MAY INCLUDE INFORMATION ABOUT:
- 13 (I) ANY OTHER QUALIFICATIONS OF THAT PERSON;
- 14 (II) THE DATES OF ISSUANCE AND RENEWAL OF THE
- 15 TOWING LICENSE; AND
- 16 (III) ANY DISCIPLINARY ACTION TAKEN AGAINST THAT
- 17 PERSON.
- 18 **15–910.**
- 19 (A) TO QUALIFY FOR A LICENSE UNDER THIS SUBTITLE, A PERSON IN 20 WHOSE NAME THE LICENSE IS TO BE ISSUED SHALL:
- 21 (1) BE AT LEAST 18 YEARS OLD;
- 22 (2) BE AN INDIVIDUAL WHO THE ADMINISTRATION FINDS IS OF GOOD REPUTATION AND MORAL CHARACTER; AND
- 24 (3) MEET ANY OTHER REQUIREMENTS ESTABLISHED BY THE 25 ADMINISTRATION.
- 26 (B) AN APPLICANT FOR A LICENSE AS A TOW TRUCK DRIVER SHALL 27 HAVE A DRIVER'S LICENSE THAT AUTHORIZES THE PERSON TO DRIVE A TOW
- 28 TRUCK UNDER § 16–104 OF THIS ARTICLE.

- 1 **15–911.**
- 2 (A) IN THIS SECTION, "CENTRAL REPOSITORY" MEANS THE CRIMINAL
- 3 JUSTICE INFORMATION SYSTEM CENTRAL REPOSITORY OF THE DEPARTMENT
- 4 OF PUBLIC SAFETY AND CORRECTIONAL SERVICES.
- 5 (B) AN APPLICANT FOR A LICENSE UNDER THIS SUBTITLE SHALL:
- 6 (1) SUBMIT AN APPLICATION TO THE ADMINISTRATION ON THE 7 FORM THAT THE ADMINISTRATION PROVIDES;
- 8 (2) PROVIDE FINGERPRINTS FOR USE BY THE CENTRAL

  OF PEROSITORY TO CONDUCT CRIMINAL HISTORY RECORDS CHECKS: AND
- 9 REPOSITORY TO CONDUCT CRIMINAL HISTORY RECORDS CHECKS; AND
- 10 (3) PAY TO THE ADMINISTRATION OR THE ADMINISTRATION'S 11 DESIGNEE AN APPLICATION FEE SET BY THE ADMINISTRATION.
- 12 (C) (1) THE ADMINISTRATION SHALL APPLY TO THE CENTRAL
- 13 REPOSITORY FOR A STATE AND NATIONAL CRIMINAL HISTORY RECORDS CHECK
- 14 FOR EACH APPLICANT.
- 15 (2) AS PART OF THE APPLICATION FOR A CRIMINAL HISTORY
- 16 RECORDS CHECK, THE ADMINISTRATION SHALL SUBMIT TO THE CENTRAL
- 17 **REPOSITORY:**
- 18 (I) TWO COMPLETE SETS OF THE APPLICANT'S LEGIBLE
- 19 FINGERPRINTS TAKEN ON FORMS APPROVED BY THE DIRECTOR OF THE
- 20 CENTRAL REPOSITORY AND THE DIRECTOR OF THE FEDERAL BUREAU OF
- 21 INVESTIGATION;
- 22 (II) THE FEE AUTHORIZED UNDER § 10–221(B)(7) OF THE
- 23 CRIMINAL PROCEDURE ARTICLE FOR ACCESS TO MARYLAND CRIMINAL
- 24 HISTORY RECORDS; AND
- 25 (III) THE MANDATORY PROCESSING FEE REQUIRED BY THE
- 26 FEDERAL BUREAU OF INVESTIGATION FOR A NATIONAL CRIMINAL HISTORY
- 27 RECORDS CHECK.
- 28 (3) IN ACCORDANCE WITH §§ 10–201 THROUGH 10–234 OF THE
- 29 CRIMINAL PROCEDURE ARTICLE, THE CENTRAL REPOSITORY SHALL FORWARD
- 30 TO THE APPLICANT AND THE ADMINISTRATION THE APPLICANT'S CRIMINAL
- 31 HISTORY RECORDS INFORMATION.

- 1 (4) Information obtained from the Central Repository
- 2 UNDER THIS SUBSECTION:
- 3 (I) IS CONFIDENTIAL AND MAY NOT BE REDISSEMINATED;
- 4 AND
- 5 (II) SHALL BE USED ONLY FOR THE LICENSING PURPOSE
- 6 AUTHORIZED BY THIS SUBSECTION.
- 7 (5) THE SUBJECT OF A CRIMINAL HISTORY RECORDS CHECK
- 8 UNDER THIS SUBSECTION MAY CONTEST THE CONTENTS OF THE PRINTED
- 9 STATEMENT ISSUED BY THE CENTRAL REPOSITORY AS PROVIDED IN § 10–223
- 10 OF THE CRIMINAL PROCEDURE ARTICLE.
- 11 **15–912.**
- 12 (A) IF AN APPLICANT QUALIFIES FOR A LICENSE UNDER THIS SUBTITLE,
- 13 THE ADMINISTRATION SHALL SEND THE APPLICANT A NOTICE THAT STATES
- 14 **THAT:**
- 15 (1) THE APPLICANT HAS QUALIFIED FOR A LICENSE; AND
- 16 (2) THE ADMINISTRATION WILL ISSUE A LICENSE TO THE
- 17 APPLICANT ON RECEIPT OF THE LICENSE FEE.
- 18 (B) THE ADMINISTRATION SHALL ISSUE A LICENSE TO AN APPLICANT
- 19 THAT MEETS THE REQUIREMENTS OF THIS SUBTITLE ON PAYMENT OF THE
- 20 LICENSE FEE.
- 21 **15–913**.
- A LICENSE AS A TOW TRUCK DRIVER, LICENSE TO OPERATE A TOWING
- 23 SERVICE, OR LICENSE TO OPERATE A VEHICLE STORAGE FACILITY AUTHORIZES
- 24 A LICENSEE TO CONDUCT THE BUSINESS ACTIVITY FOR WHICH THE LICENSE IS
- 25 ISSUED.
- 26 **15–914.**
- 27 (A) THE TERM OF A LICENSE SHALL BE SET BY THE ADMINISTRATION.
- 28 (B) BEFORE A LICENSE EXPIRES, THE PERSON MAY RENEW IT FOR AN
- 29 ADDITIONAL TERM IF THE PERSON:

1	(1) OTHERWISE IS ENTITLED TO BE LICENSED;		
2 3	(2) PAYS TO THE ADMINISTRATION A RENEWAL FEE SET BY THE ADMINISTRATION; AND		
4	(3) SUBMITS TO THE ADMINISTRATION A RENEWAL APPLICATION		
5	ON THE FORM THAT THE ADMINISTRATION PROVIDES.		
6	(C) AT LEAST 1 MONTH BEFORE A LICENSE EXPIRES, THE		
7 8	ADMINISTRATION SHALL MAIL TO THE LICENSEE, AT THE LAST KNOWN ADDRESS OF THE LICENSEE:		
9	(1) A RENEWAL APPLICATION FORM; AND		
10	(2) A NOTICE THAT STATES:		
11	(I) THE DATE ON WHICH THE CURRENT LICENSE EXPIRES;		
12	(II) THE DATE BY WHICH THE ADMINISTRATION MUST		
13 14	RECEIVE THE RENEWAL APPLICATION FOR A RENEWED LICENSE TO BE ISSUED AND MAILED BEFORE THE LICENSE EXPIRES; AND		
15	(III) THE AMOUNT OF THE RENEWAL FEE.		
16 17	(D) THE ADMINISTRATION SHALL RENEW THE LICENSE OF EACH PERSON THAT MEETS THE REQUIREMENTS OF THIS SECTION.		
18	15–915.		
19	THE ADMINISTRATION SHALL REINSTATE THE LICENSE OF A PERSON		
20	THAT HAS FAILED TO RENEW THE LICENSE FOR ANY REASON IF THE PERSON:		
21	(1) OTHERWISE IS ENTITLED TO BE LICENSED; AND		
22	(2) PAYS TO THE ADMINISTRATION:		
23	(I) ALL PAST-DUE RENEWAL FEES; AND		
24	(II) A REINSTATEMENT FEE SET BY THE ADMINISTRATION.		
25	15-916.		

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## EACH TOWING SERVICE SHALL:

- 2 (1) DISPLAY THE TOWING SERVICE LICENSE IN A CONSPICUOUS 3 PLACE IN THE LICENSEE'S PRINCIPAL OFFICE;
- 4 (2) DISPLAY A VALID REGISTRATION STICKER ISSUED BY THE
- 5 ADMINISTRATION ON THE DRIVER'S SIDE DOOR OF EACH TOW TRUCK THAT IT
- 6 REGISTERS;
- 7 (3) MAINTAIN A LIST OF ALL TOW TRUCK DRIVERS EMPLOYED BY
- 8 THE LICENSEE;
- 9 (4) ACCEPT PAYMENT BY CASH, INSURANCE CHECK, CERTIFIED
- 10 CHECK, MONEY ORDER, AT LEAST TWO MAJOR NATIONALLY RECOGNIZED
- 11 CREDIT CARDS, OR ADDITIONAL METHODS OF PAYMENT APPROVED BY THE
- 12 **ADMINISTRATION**;
- 13 (5) AT THE LICENSEE'S PLACE OF BUSINESS, GIVE CHANGE UP TO
- 14 \$100 FOR A CASH PAYMENT BY A VEHICLE'S OWNER IF THE PAYMENT IS FOR A
- 15 VEHICLE THAT WAS TOWED, REMOVED, OR STORED WITHOUT THE OWNER'S
- 16 CONSENT;
- 17 (6) DISPLAY IN A CONSPICUOUS PLACE IN THE LICENSEE'S
- 18 PRINCIPAL OFFICE A LISTING OF ALL TOWING, RECOVERY, STORAGE, AND
- 19 PROCESSING FEES FOR VEHICLES WITH A GROSS WEIGHT OF 26,000 POUNDS OR
- 20 LESS:
- 21 (7) PROVIDE ON CUSTOMER REQUEST:
- 22 (I) THE MAXIMUM FEES CHARGED FOR THE INITIAL
- 23 HOOKUP AND TOWING FOR VEHICLES WITH A GROSS VEHICLE WEIGHT OF
- 24 **26,000** POUNDS OR LESS; AND
- 25 (II) THE PHONE NUMBER AT WHICH CONSUMER
- 26 COMPLAINTS MAY BE FILED WITH THE ADMINISTRATION; AND
- 27 (8) MAINTAIN ALL TOWING RECORDS, INCLUDING ITEMIZED
- 28 FEES, FOR A PERIOD OF 1 YEAR AFTER THE DATE OF SERVICE.
- 29 **15–917.**
- 30 (A) (1) SUBJECT TO THE HEARING PROVISIONS OF § 15–918 OF THIS
- 31 SUBTITLE, THE ADMINISTRATION MAY DENY A LICENSE TO AN APPLICANT,

- 1 REPRIMAND A LICENSEE, OR SUSPEND OR REVOKE A LICENSE IF THE
- 2 APPLICANT OR LICENSEE:
- 3 (I) FRAUDULENTLY OR DECEPTIVELY OBTAINS OR
- 4 ATTEMPTS TO OBTAIN A LICENSE FOR THE APPLICANT OR LICENSEE OR FOR
- 5 ANOTHER PERSON;
- 6 (II) FRAUDULENTLY OR DECEPTIVELY PROVIDES VEHICLE
- 7 TOWING, RECOVERY, OR STORAGE SERVICES;
- 8 (III) CONDUCTS BUSINESS OR OFFERS SERVICES IN SUCH A
- 9 MANNER AS TO ENDANGER THE HEALTH AND WELFARE OF THE PUBLIC;
- 10 (IV) USES ALCOHOL OR A CONTROLLED SUBSTANCE IN A
- 11 MANNER THAT RENDERS THE APPLICANT OR LICENSEE UNSAFE TO PROVIDE
- 12 VEHICLE TOWING, RECOVERY, OR STORAGE SERVICES;
- 13 (V) OBTAINS ANY FEE BY FRAUD OR MISREPRESENTATION;
- 14 (VI) DIRECTLY OR INDIRECTLY PUBLISHES ANY
- 15 ADVERTISEMENT RELATING TO VEHICLE TOWING, RECOVERY, OR STORAGE
- 16 SERVICES THAT CONTAINS AN ASSERTION, A REPRESENTATION, OR A
- 17 STATEMENT OF FACT THAT IS FALSE, DECEPTIVE, OR MISLEADING;
- 18 (VII) ADVERTISES, PROVIDES SERVICES, OR ATTEMPTS TO
- 19 PROVIDE SERVICES UNDER A NAME OTHER THAN THE LICENSEE'S OWN NAME AS
- 20 SHOWN ON THE LICENSE:
- 21 (VIII) WILLFULLY SEEKS PAYMENT FROM ANY LOCALITY OR
- 22 POLITICAL SUBDIVISION FOR ANY SERVICE THAT IS NOT STIPULATED OR
- 23 OTHERWISE INCORPORATED IN A CONTRACT FOR SERVICES WITH THE
- 24 LOCALITY OR POLITICAL SUBDIVISION;
- 25 (IX) IS CONVICTED OF A FELONY UNDER THE LAWS OF ANY
- 26 STATE OR FEDERAL LAW;
- 27 (X) VIOLATES ANY PROVISION OF LAW RELATING TO THE
- 28 TOWING, RECOVERY, OR STORAGE OF VEHICLES OR ANY TOWING REGULATION
- 29 ADOPTED BY THE ADMINISTRATION; OR
- 30 (XI) AIDS, ASSISTS, OR INDUCES ANY OTHER PERSON TO
- 31 VIOLATE ANY PROVISION OF LAW RELATING TO THE TOWING, RECOVERY, OR

1	STORAGE OF VEHICLES OR ANY TOWING REGULATION ADOPTED BY THE	
2	ADMINISTRATION.	
3	(2) (I) IN ADDITION TO REPRIMANDING A LICENSEE OR	
4	SUSPENDING OR REVOKING A LICENSE UNDER THIS SUBSECTION, THE	
5	ADMINISTRATION MAY IMPOSE AN ADMINISTRATIVE PENALTY NOT EXCEEDING	
6	\$5,000 FOR EACH VIOLATION.	
O	55,000 FOR EACH VIOLATION.	
7	(II) TO DETERMINE THE AMOUNT OF THE PENALTY	
8	IMPOSED UNDER THIS PARAGRAPH, THE ADMINISTRATION SHALL CONSIDER:	
9	1. The seriousness of the violation;	
10	2. THE HARM CAUSED BY THE VIOLATION;	
10	2. THE HARM CAUSED BY THE VIOLATION,	
11	3. The good faith of the licensee; and	
12	4. Any history of previous violations by the	
13	LICENSEE.	
14	(III) THE ADMINISTRATION SHALL USE PENALTIES	
15	COLLECTED UNDER THIS PARAGRAPH TO PROVIDE FOR THE ENFORCEMENT OF	
16	THIS SUBSECTION.	
17	(B) THE ADMINISTRATION SHALL CONSIDER THE FOLLOWING FACTS IN	
18	THE APPROVAL, DENIAL, RENEWAL, SUSPENSION, OR REVOCATION OF A	
19	LICENSE OR THE REPRIMAND OF A LICENSEE WHEN AN APPLICANT OR	
20	LICENSEE IS CONVICTED OF A FELONY:	
-0	Electrical is convicted of mileson.	
21	(1) THE NATURE OF THE CRIME;	
22	(2) The relationship of the crime to the activities	
23	AUTHORIZED BY THE LICENSE;	
10	ACTIONIZED DI THE LICENSE,	
24	(3) THE RELEVANCE OF THE CONVICTION TO THE FITNESS AND	
25	QUALIFICATION OF THE APPLICANT OR LICENSEE TO PROVIDE VEHICLE	
26	TOWING, RECOVERY, OR STORAGE SERVICES;	

27 (4) THE LENGTH OF TIME SINCE THE CONVICTION; AND

28 **(5)** THE BEHAVIOR AND ACTIVITIES OF THE APPLICANT OR 29 LICENSEE BEFORE AND AFTER THE CONVICTION.

- 1 **15–918.**
- 2 (A) EXCEPT AS OTHERWISE PROVIDED IN § 10–226 OF THE STATE
- 3 GOVERNMENT ARTICLE, BEFORE THE ADMINISTRATION TAKES ANY FINAL
- 4 ACTION UNDER § 15–917 OF THIS SUBTITLE, THE ADMINISTRATION SHALL GIVE
- 5 THE PERSON AGAINST WHOM THE ACTION IS CONTEMPLATED AN OPPORTUNITY
- 6 FOR A HEARING.
- 7 (B) THE ADMINISTRATION SHALL GIVE NOTICE AND HOLD THE
- 8 HEARING IN ACCORDANCE WITH TITLE 10, SUBTITLE 2 OF THE STATE
- 9 GOVERNMENT ARTICLE.
- 10 (C) IF, AFTER DUE NOTICE, THE PERSON AGAINST WHOM THE ACTION IS
- 11 CONTEMPLATED FAILS OR REFUSES TO APPEAR, THE ADMINISTRATION MAY
- 12 HEAR AND DETERMINE THE MATTER.
- 13 **15–919.**
- 14 (A) A TOWING SERVICE MAY NOT EMPLOY A TOW TRUCK DRIVER
- 15 REQUIRED TO REGISTER AS A SEX OFFENDER UNDER § 11-704 OF THE
- 16 CRIMINAL PROCEDURE ARTICLE.
- 17 (B) A LICENSEE MAY NOT TOW OR REMOVE A VEHICLE TO AN
- 18 OUT-OF-STATE LOCATION IF THE VEHICLE IS:
- 19 (1) A TRESPASSING VEHICLE; OR
- 20 (2) TOWED OR REMOVED AT THE REQUEST OF A POLICE
- 21 DEPARTMENT UNDER § 25–203 OF THIS ARTICLE.
- 22 27–101.
- 23 (a) It is a misdemeanor for any person to violate any of the provisions of the
- 24 Maryland Vehicle Law unless the violation:
- 25 (1) Is declared to be a felony by the Maryland Vehicle Law or by any
- other law of this State; or
- 27 (2) Is punishable by a civil penalty under the applicable provision of
- 28 the Maryland Vehicle Law.
- 29 (b) Except as otherwise provided in this section, any person convicted of a
- 30 misdemeanor for the violation of any of the provisions of the Maryland Vehicle Law is
- 31 subject to a fine of not more than \$500.

1	(FF) ANY PERSON CONVICTED OF A VIOLATION OF TITLE 15, SUBTITLE 9
2	OF THIS ARTICLE ("TOWING SERVICES") IS GUILTY OF A MISDEMEANOR AND ON
3	CONVICTION IS SUBJECT TO A FINE NOT EXCEEDING \$2,000.
4	SECTION 2. AND BE IT FURTHER ENACTED, That:
5 6	(1) the Administration shall adopt regulations implementing this Act by October 1, 2014; and
7 8 9	(2) a person who drives a tow truck, operates a towing service, or operates a vehicle storage service shall meet the licensing requirements adopted by the Administration under this Act by October 1, 2015.
10 11 12	SECTION 3. AND BE IT FURTHER ENACTED, That the terms of the initial members of the Towing Regulation Advisory Board, as determined by the Governor, shall expire as follows:
13	(1) three members in 2017;
14	(2) three members in 2018; and
15	(3) three members in 2019.
16 17	SECTION 4. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2013.