I3, I2

By: **Senator Klausmeier** Introduced and read first time: February 11, 2013 Assigned to: Rules Re–referred to: Finance, February 21, 2013

Committee Report: Favorable with amendments Senate action: Adopted Read second time: March 20, 2013

CHAPTER _____

1 AN ACT concerning

2 Consumer Protection – Security Freezes – Children in Foster Care Settings

3 FOR the purpose of requiring the Social Services Administration of the Maryland 4 Department of Human Resources to request a security freeze on the consumer $\mathbf{5}$ report or a certain record of certain protected consumers who are minor children 6 in the custody of a local department of social services who have been placed in a 7foster care setting in accordance with certain application procedures; requiring a consumer reporting agency to place a security freeze for a protected consumer 8 9 under certain circumstances and within a certain period of time; requiring a 10 consumer reporting agency to create a certain record under certain 11 circumstances; requiring a local department of social services to act as a 12protected consumer's representative under certain circumstances; prohibiting a consumer agency from releasing certain information while a security freeze is in 13 14 place; providing that a security freeze remains in effect until a certain request is 15made or the security freeze is removed in accordance with a certain provision of 16 this Act; providing that a certain protected consumer or the Social Services 17Administration may request the removal of a certain security freeze by submitting a certain request in a certain manner under certain circumstances: 18 19 requiring a consumer reporting agency to remove a certain security freeze 20within a certain period of time; prohibiting authorizing a consumer reporting 21agency from charging to charge a certain fee; requiring the Social Services 22Administration to send each month to each consumer reporting agency by 23electronic transmission a certain list of children and a request for a security freeze for each child on the list; authorizing the Social Services Administration 24

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1	to enter into a certain agreement with a consumer reporting agency concerning
2	the transmission of certain information; allowing a consumer reporting agency
3	to remove a security freeze or delete a certain record under certain
4	circumstances; providing that the exclusive remedy for a certain violation shall
5	be a certain complaint filed with the Commissioner of Financial Regulation;
6	requiring the Social Services Administration, on the entry of a certain order for
7	adoption, to provide certain notice to the adoptive parent of certain provisions of
8	law; <u>requiring the Social Services Administration to notify a protected consumer</u>
9	who becomes an adult of certain provisions of law; requiring the Social Services
10	Administration to send to each consumer reporting agency by electronic means
11	a certain list on the effective date of this Act; requiring a consumer agency that
12	receives a certain list to delete certain information from a certain file and place
13	a security freeze for the consumer record of the protected consumer; requiring
14	the Department of Juvenile Services to review certain provisions of law, make a
15	certain determination, and report certain information to certain committees of
16	the General Assembly on or before a certain date; defining certain terms; and
17	generally relating to consumer reports and security freezes.
18	BY adding to
19	Article – Commercial Law
20	Section 14–1212.3
21	Annotated Code of Maryland
22	(2005 Replacement Volume and 2012 Supplement)
23	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
24	MARYLAND, That the Laws of Maryland read as follows:
0 r	
25	Article – Commercial Law
90	14-1212.3.
26	14-1212.3.
97	(A) (1) IN THIS SECTION THE FOLLOWING WODDS HAVE THE
27	(A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE
28	MEANINGS INDICATED.
20	
29	(2) "ADMINISTRATION" MEANS THE SOCIAL SERVICES
30	ADMINISTRATION OF THE DEPARTMENT OF HUMAN RESOURCES.
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31	(3) "FOSTER CARE" HAS THE MEANING STATED IN § $5-501(F)$ OF
32	THE FAMILY LAW ARTICLE.
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33	(4) "LOCAL DEPARTMENT" MEANS:
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34	(I) A LOCAL DEPARTMENT OF SOCIAL SERVICES CREATED
35	OR CONTINUED IN A COUNTY OF THE STATE OR IN BALTIMORE CITY UNDER §
20	9 901 OF THE HUMAN CEDUICES ADDISE OD

36 **3–201 OF THE HUMAN SERVICES ARTICLE; OR**

$\frac{1}{2}$	(II) IN MONTGOMERY COUNTY, THE MONTGOMERY County government <u>Department of Health and Human Services</u> .
3	(5) "PROTECTED CONSUMER" MEANS AN INDIVIDUAL WHO:
45	(i) I S under the AGE of 16 years at the time a request for the placement of a security freeze is made;
6 7	(II) (I) IS IN THE CUSTODY OF A LOCAL DEPARTMENT;
8	(III) HAS BEEN PLACED IN A FOSTER CARE SETTING.
9	(6) "RECORD" MEANS A COMPILATION OF INFORMATION THAT:
10	(I) IDENTIFIES A PROTECTED CONSUMER;
11 12	(II) IS CREATED BY A CONSUMER REPORTING AGENCY SOLELY FOR THE PURPOSE OF COMPLYING WITH THIS SECTION; AND
$13 \\ 14 \\ 15 \\ 16 \\ 17$	(III) MAY NOT BE CREATED OR USED TO CONSIDER THE PROTECTED CONSUMER'S CREDITWORTHINESS, CREDIT STANDING, CREDIT CAPACITY, CHARACTER, GENERAL REPUTATION, PERSONAL CHARACTERISTICS, OR MODE OF LIVING FOR ANY PURPOSE LISTED IN § 14–1201(D)(1) OF THIS SUBTITLE.
18 19 20	(7) (I) "REPRESENTATIVE" MEANS A PERSON WHO PROVIDES TO A CONSUMER REPORTING AGENCY SUFFICIENT PROOF OF AUTHORITY TO ACT ON BEHALF OF A PROTECTED CONSUMER.
21	(II) "REPRESENTATIVE" INCLUDES A LOCAL DEPARTMENT.
22	(7) (8) "SECURITY FREEZE" MEANS:
$\begin{array}{c} 23\\ 24 \end{array}$	(I) IF A CONSUMER REPORTING AGENCY DOES NOT HAVE A FILE PERTAINING TO A PROTECTED CONSUMER, A RESTRICTION THAT:
$\frac{25}{26}$	1. IS PLACED ON THE PROTECTED CONSUMER'S RECORD IN ACCORDANCE WITH THIS SECTION; AND
27 28 29	2. PROHIBITS THE CONSUMER REPORTING AGENCY FROM RELEASING THE PROTECTED CONSUMER'S RECORD EXCEPT AS PROVIDED IN THIS SECTION; OR

	4 SENATE BILL 897
$\frac{1}{2}$	(II) IF A CONSUMER REPORTING AGENCY HAS A FILE PERTAINING TO THE PROTECTED CONSUMER, A RESTRICTION THAT:
$\frac{3}{4}$	1. IS PLACED ON THE PROTECTED CONSUMER'S CONSUMER REPORT IN ACCORDANCE WITH THIS SECTION; AND
5 6 7 8	2. PROHIBITS THE CONSUMER REPORTING AGENCY FROM RELEASING THE PROTECTED CONSUMER'S CONSUMER REPORT OR ANY INFORMATION DERIVED FROM THE PROTECTED CONSUMER'S CONSUMER REPORT EXCEPT AS PROVIDED IN THIS SECTION.
9 10 11	(8) (9) (I) "SUFFICIENT PROOF OF IDENTIFICATION" MEANS INFORMATION OR DOCUMENTATION THAT IDENTIFIES A PROTECTED CONSUMER OR A REPRESENTATIVE OF A PROTECTED CONSUMER.
12	(II) "SUFFICIENT PROOF OF IDENTIFICATION" INCLUDES:
$\begin{array}{c} 13\\14\end{array}$	1. A SOCIAL SECURITY NUMBER OR A COPY OF A SOCIAL SECURITY CARD ISSUED BY THE SOCIAL SECURITY ADMINISTRATION;
$\begin{array}{c} 15\\ 16\\ 17\end{array}$	2. A CERTIFIED OR OFFICIAL COPY OF A BIRTH CERTIFICATE ISSUED BY THE ENTITY AUTHORIZED TO ISSUE THE BIRTH CERTIFICATE;
18 19 20	3. A COPY OF A DRIVER'S LICENSE, AN IDENTIFICATION CARD ISSUED BY THE MOTOR VEHICLE ADMINISTRATION, OR ANY OTHER GOVERNMENT-ISSUED IDENTIFICATION; OR
21 22 23	4. A COPY OF A BILL, INCLUDING A BILL FOR TELEPHONE, SEWER, SEPTIC TANK, WATER, ELECTRIC, OIL, OR NATURAL GAS SERVICES, THAT SHOWS A NAME AND HOME ADDRESS.
$\begin{array}{c} 24 \\ 25 \end{array}$	(B) THIS SECTION DOES NOT APPLY TO THE USE OF A PROTECTED CONSUMER'S CONSUMER REPORT OR RECORD BY:
26 27	(1) A PERSON ADMINISTERING A CREDIT FILE MONITORING SUBSCRIPTION SERVICE TO WHICH:
28	(I) THE PROTECTED CONSUMER HAS SUBSCRIBED; OR
29 30	(II) THE REPRESENTATIVE OF THE PROTECTED CONSUMER HAS SUBSCRIBED ON BEHALF OF THE PROTECTED CONSUMER;

1 (2) A PERSON PROVIDING THE PROTECTED CONSUMER OR THE 2 PROTECTED CONSUMER'S REPRESENTATIVE A COPY OF THE PROTECTED 3 CONSUMER'S CONSUMER REPORT ON REQUEST OF THE PROTECTED CONSUMER 4 OR THE PROTECTED CONSUMER'S REPRESENTATIVE; OR

5 (3) AN ENTITY LISTED IN § 14–1212.1(B)(2)(I) OR (II) OR (C)(5) 6 OF THIS SUBTITLE.

7 (C) (1) A CONSUMER REPORTING AGENCY SHALL PLACE A SECURITY 8 FREEZE FOR A PROTECTED CONSUMER IF THE CONSUMER REPORTING AGENCY 9 RECEIVES A REQUEST FROM THE SOCIAL SERVICES ADMINISTRATION FOR THE 10 PLACEMENT OF THE SECURITY FREEZE AS PROVIDED IN SUBSECTION (J) OF 11 THIS SECTION.

12(2)THE SOCIAL SERVICES ADMINISTRATION SHALL SUBMIT THE13REQUEST TO THE CONSUMER REPORTING AGENCY BY ELECTRONIC14TRANSMISSION TO THE ELECTRONIC MAIL ADDRESS OR OTHER POINT OF15CONTACT IN THE MANNER SPECIFIED BY THE CONSUMER REPORTING AGENCY.

16 (3) IF A CONSUMER REPORTING AGENCY DOES NOT HAVE A FILE 17 PERTAINING TO A PROTECTED CONSUMER WHEN THE CONSUMER REPORTING 18 AGENCY RECEIVES A REQUEST UNDER SUBSECTION (J) OF THIS SUBSECTION, 19 THE CONSUMER REPORTING AGENCY SHALL CREATE A RECORD FOR THE 20 PROTECTED CONSUMER.

21(4)IF A CONSUMER REPORTING AGENCY HAS A FILE PERTAINING22TO A PROTECTED CONSUMER, THE LOCAL DEPARTMENT SHALL ACT AS THE23PROTECTED CONSUMER'S REPRESENTATIVE TO RESOLVE ANY ISSUES WITH THE24FILE.

25 (D) WITHIN 30 DAYS AFTER RECEIVING A REQUEST THAT MEETS THE 26 REQUIREMENTS OF SUBSECTION (C) OF THIS SECTION, A CONSUMER 27 REPORTING AGENCY SHALL PLACE A SECURITY FREEZE FOR THE PROTECTED 28 CONSUMER.

29 (E) UNLESS A SECURITY FREEZE FOR A PROTECTED CONSUMER IS 30 REMOVED IN ACCORDANCE WITH SUBSECTION (G) OR (K) OF THIS SECTION, A 31 CONSUMER REPORTING AGENCY MAY NOT RELEASE THE PROTECTED 32 CONSUMER'S CONSUMER REPORT, ANY INFORMATION DERIVED FROM THE 33 PROTECTED CONSUMER'S CONSUMER REPORT, OR ANY RECORD CREATED FOR 34 THE PROTECTED CONSUMER.

35(F) A SECURITY FREEZE FOR A PROTECTED CONSUMER PLACED UNDER36SUBSECTION (D) OF THIS SECTION SHALL REMAIN IN EFFECT UNTIL:

1 (1) THE PROTECTED CONSUMER OR THE SOCIAL SERVICES 2 ADMINISTRATION REQUESTS THE CONSUMER REPORTING AGENCY TO REMOVE 3 THE SECURITY FREEZE IN ACCORDANCE WITH SUBSECTION (G) OF THIS 4 SECTION; OR

5 (2) THE SECURITY FREEZE IS REMOVED IN ACCORDANCE WITH 6 SUBSECTION (K) OF THIS SECTION.

7 (G) IF A PROTECTED CONSUMER OR THE SOCIAL SERVICES 8 ADMINISTRATION WISHES TO REMOVE A SECURITY FREEZE FOR THE 9 PROTECTED CONSUMER, THE PROTECTED CONSUMER OR THE SOCIAL 10 SERVICES ADMINISTRATION SHALL:

(1) SUBMIT A REQUEST FOR THE REMOVAL OF THE SECURITY
 FREEZE TO THE CONSUMER REPORTING AGENCY AT THE ADDRESS OR OTHER
 POINT OF CONTACT IN THE MANNER SPECIFIED BY THE CONSUMER REPORTING
 AGENCY; AND

15

(2) **PROVIDE TO THE CONSUMER REPORTING AGENCY:**

16(I)IN THE CASE OF A REQUEST BY THE PROTECTED17CONSUMER:

181.PROOF THAT THE AUTHORITY OF THE SOCIAL19SERVICES ADMINISTRATION TO ACT ON BEHALF OF THE PROTECTED20CONSUMER IS NO LONGER VALID; AND

212.SUFFICIENT PROOF OF IDENTIFICATION OF THE22PROTECTED CONSUMER; OR

(II) IN THE CASE OF A REQUEST BY THE SOCIAL SERVICES
 ADMINISTRATION, SUFFICIENT PROOF OF IDENTIFICATION OF THE PROTECTED
 CONSUMER.

(H) WITHIN 30 DAYS AFTER RECEIVING A REQUEST THAT MEETS THE
REQUIREMENTS OF SUBSECTION (G) OF THIS SECTION, THE CONSUMER
REPORTING AGENCY SHALL REMOVE THE SECURITY FREEZE FOR THE
PROTECTED CONSUMER.

30(I) A CONSUMER REPORTING AGENCY MAYNOTCHARGE A31REASONABLE FEE, NOT EXCEEDING \$5, FOR ANY SERVICE PERFORMED EACH32PLACEMENT OR REMOVAL OF A SECURITY FREEZE FOR A PROTECTED33CONSUMER UNDER THIS SECTION.

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1 (J) (1) EACH MONTH, THE SOCIAL SERVICES ADMINISTRATION 2 SHALL SEND TO EACH CONSUMER REPORTING AGENCY BY ELECTRONIC 3 TRANSMISSION A LIST OF CHILDREN UNDER THE AGE OF 16 WHO ARE IN THE 4 CUSTODY OF A LOCAL DEPARTMENT AND HAVE BEEN PLACED IN A FOSTER CARE 5 SETTING FOR THE FIRST TIME.

6 (2) THE SOCIAL SERVICES ADMINISTRATION SHALL REQUEST A 7 SECURITY FREEZE FOR EACH CHILD ON THE LIST SPECIFIED UNDER 8 PARAGRAPH (1) OF THIS SUBSECTION ON BEHALF OF THE PROTECTED 9 CONSUMER.

10(3)THE SOCIAL SERVICES ADMINISTRATION MAY ENTER INTO11AN AGREEMENT WITH A CONSUMER REPORTING AGENCY CONCERNING THE12TRANSMISSION OF INFORMATION BETWEEN THE SOCIAL SERVICES13ADMINISTRATION AND A CONSUMER REPORTING AGENCY TO FACILITATE THE14IMPLEMENTATION OF THIS SUBSECTION.

15 (K) A CONSUMER REPORTING AGENCY MAY REMOVE A SECURITY 16 FREEZE FOR A PROTECTED CONSUMER OR DELETE A RECORD OF A PROTECTED 17 CONSUMER IF THE SECURITY FREEZE WAS PLACED OR THE RECORD WAS 18 CREATED BASED ON A MATERIAL MISREPRESENTATION OF FACT BY THE 19 PROTECTED CONSUMER OR THE PROTECTED CONSUMER'S REPRESENTATIVE.

20 (L) NOTWITHSTANDING ANY OTHER PROVISION OF LAW, THE 21 EXCLUSIVE REMEDY FOR A VIOLATION OF THIS SECTION SHALL BE A 22 COMPLAINT FILED WITH THE COMMISSIONER UNDER § 14–1217 OF THIS 23 SUBTITLE.

(M) (1) ON THE ENTRY OF AN ORDER FOR THE ADOPTION OF A CHILD
WHO WAS IN THE CUSTODY OF A LOCAL DEPARTMENT UNDER TITLE 5 OF THE
FAMILY LAW ARTICLE, THE SOCIAL SERVICES ADMINISTRATION SHALL
PROVIDE NOTICE TO THE ADOPTIVE PARENT OF THE PROVISIONS OF §
14–1212.2 OF THIS TITLE RELATING TO THE AUTHORITY OF THE ADOPTIVE
PARENT TO REQUEST A SECURITY FREEZE BY CONSUMER AGENCIES.

30(2)THE SOCIAL SERVICES ADMINISTRATION SHALL NOTIFY A31PROTECTED CONSUMER WHO BECOMES AN ADULT OF THE PROVISIONS OF §3214–1212.2 OF THIS SUBTITLE, INCLUDING PROVIDING CONTACT INFORMATION33OF ORGANIZATIONS THAT MAY PROVIDE ASSISTANCE TO THE PROTECTED34CONSUMER IN REMOVING A SECURITY FREEZE.

35 SECTION 2. AND BE IT FURTHER ENACTED, That:

1 (a) On the effective date of this Act, the Social Services Administration shall 2 send to each consumer reporting agency by electronic transmission:

3 (1) a list containing the names of the children who are in the custody 4 of a local department of social services and the Montgomery County government 5 <u>Department of Health and Human Services</u> who have been placed in a foster care 6 setting; and

7 (2) a request for a security freeze for the consumer record of each child8 on the list; and

9 (b) If a consumer agency has a file pertaining to a protected consumer when 10 the consumer reporting agency receives a list under subsection (a) of this section, each 11 consumer reporting agency shall:

- 12
- (1) delete any information from the file; and
- 13 (2) place a security freeze on the consumer record of the protected 14 consumer.
- 15 <u>SECTION 3. AND BE IT FURTHER ENACTED, That, on or before December 1,</u>
 2013, the Department of Juvenile Services shall:
- 17 (1) review Title 14, Subtitle 12 of the Commercial Law Article,
 18 including § 14–1212.3, as enacted by Section 1 of this Act;

19 (2) determine whether it is practicable, appropriate, and necessary for 20 the protection of the consumer records of children who are in custody of the 21 Department to allow the Department to make a request to a consumer reporting 22 agency for a security freeze for the consumer record of each child who is in custody of 23 the Department; and

- 24 (3) report its findings and recommendations, in accordance with §
 25 2–1246 of the State Government Article, to the Senate Finance Committee and the
 26 House Economic Matters Committee.
- 27 SECTION 3. <u>4.</u> AND BE IT FURTHER ENACTED, That this Act shall take 28 effect October 1, 2013.

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