

SB0067/759738/1

BY: Budget and Taxation Committee

AMENDMENTS TO SENATE BILL 67
(First Reading File Bill)

AMENDMENT NO. 1

On page 1, in line 2, after “Calls” insert “- Training and Quality Control Purposes”; and in line 6, after “notice;” insert “prohibiting the Central Collection Unit from recording or monitoring calls to or from certain lines of employees of the Unit; prohibiting the recording of a certain incoming telephone call to be offered in evidence in certain proceedings, except under certain circumstances; prohibiting a recording of a telephone call to be retained for longer than a certain number of days, except under certain circumstances;”.

AMENDMENT NO. 2

On page 1, in line 18, strike “**PARAGRAPH (2)**” and substitute “PARAGRAPHS (2) THROUGH (5)”; strike beginning with “**TO**” in line 20 down through “**UNIT**” in line 22 and substitute “:

- (I) TO THE AUTOMATED CALL DISTRIBUTION SYSTEM; AND**
(II)”.

On page 2, after line 3, insert:

“(3) THE CENTRAL COLLECTION UNIT MAY NOT RECORD OR MONITOR CALLS TO OR FROM A DIRECT INDIVIDUAL LINE OF AN EMPLOYEE OF THE CENTRAL COLLECTION UNIT.

(Over)

(4) THE RECORDING OF AN INCOMING TELEPHONE CALL TO AN EMPLOYEE OF THE CENTRAL COLLECTION UNIT MAY NOT BE OFFERED AS EVIDENCE IN A CRIMINAL OR CIVIL PROCEEDING AGAINST ANY CALLER UNLESS:

(I) THE CALLER HAS MADE A PERSONAL OR IMMINENT THREAT AGAINST AN EMPLOYEE OR PROPERTY OF THE STATE; OR

(II) THE CALLER OR CALLER'S REPRESENTATIVE FIRST INTRODUCES THE CONTENTS OR EXISTENCE OF THE RECORDED TELEPHONE CALL IN THE CRIMINAL OR CIVIL PROCEEDING.

(5) A RECORDING OF A TELEPHONE CALL MAY NOT BE RETAINED BY THE CENTRAL COLLECTION UNIT FOR LONGER THAN 60 DAYS, UNLESS THE RECORDING IS BEING USED OR IS TO BE USED:

(I) FOR TRAINING OR QUALITY CONTROL PURPOSES; OR

(II) IN A CRIMINAL OR CIVIL PROCEEDING UNDER PARAGRAPH (4) OF THIS SUBSECTION.”.