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 $\begin{array}{c} 4\mathrm{lr}2025\\ \mathrm{CF}~\mathrm{SB}~490 \end{array}$

By: Delegates Jameson, Bates, Guzzone, Hixson, Impallaria, W. Miller, Schulz, and Vaughn

Introduced and read first time: January 30, 2014 Assigned to: Economic Matters

A BILL ENTITLED

1 AN ACT concerning

2 Limited Lines Insurance Licenses – Self–Service Storage Agents

3 FOR the purpose of requiring the Maryland Insurance Commissioner to issue a 4 limited lines license as a self-service storage agent to an owner or operator of a $\mathbf{5}$ self-service storage facility who meets certain requirements; providing for the 6 scope of the license; providing that an owner or operator is not required to be 7 licensed under certain circumstances; requiring an applicant for a license to file 8 a certain application with the Commissioner; providing that a self-service 9 storage agent is not required to have a separate license for each self-service 10 storage facility where insurance is offered or sold; requiring a self-service storage agent to provide certain notice to the Commissioner under certain 11 12 circumstances; providing that a self-service storage agent is not required to meet certain continuing education requirements; prohibiting a self-service 1314 storage agent from offering or selling insurance unless the agent makes certain 15brochures or other written materials available to prospective occupants, certain 16 costs related to the insurance are stated in writing, certain evidence of coverage 17is provided to occupants, and the insurance is provided by certain entities; 18 authorizing employees or agents of a self-service storage agent to act in a 19 certain manner regarding certain matters; requiring each self-service storage 20 agent to provide a certain training program for employees and agents; 21establishing certain prohibited acts; providing for the construction of this Act; defining certain terms; and generally relating to licensing of self-service storage 2223agents.

- 24 BY adding to
- 25 Article Insurance
- Section 10–801 through 10–810 to be under the new subtitle "Subtitle 8.
 Self–Service Storage Agents"
- 28 Annotated Code of Maryland
- 29 (2011 Replacement Volume and 2013 Supplement)

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.



SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF 1 $\mathbf{2}$ MARYLAND, That the Laws of Maryland read as follows: Article – Insurance 3 4 SUBTITLE 8. SELF-SERVICE STORAGE AGENTS. 10-801. $\mathbf{5}$ 6 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS 7 INDICATED. (B) "OCCUPANT" MEANS A PERSON OR THE PERSON'S SUBLESSEE, 8 SUCCESSOR, OR ASSIGNEE WHO IS ENTITLED TO THE USE OF A LEASED SPACE 9 10 AT A SELF-SERVICE STORAGE FACILITY. "OWNER" MEANS THE OWNER OF A SELF-SERVICE STORAGE 11 (C) 12FACILITY. (1) "PERSONAL PROPERTY" MEANS MOVABLE PROPERTY THAT IS 13 **(D)** 14 NOT AFFIXED TO LAND. "PERSONAL PROPERTY" INCLUDES: 15(2) 16GOODS, WARES, MERCHANDISE, HOUSEHOLD ITEMS, **(I)** 17AND FURNISHINGS: A VEHICLE, AS DEFINED IN § 11–176 OF THE 18 **(II)** 19 **TRANSPORTATION ARTICLE; AND** 20(III) WATERCRAFT AND MOTORIZED WATERCRAFT. "SELF-SERVICE STORAGE AGENT" MEANS AN OWNER OR OPERATOR 21**(E)** 22OF A SELF-SERVICE STORAGE FACILITY WHO HOLDS A LIMITED LINES LICENSE 23UNDER THIS SUBTITLE. 24"SELF-SERVICE STORAGE FACILITY" MEANS ANY REAL PROPERTY (F) 25THAT IS USED FOR RENTING OR LEASING STORAGE SPACE IN WHICH THE 26OCCUPANTS THEMSELVES CUSTOMARILY STORE AND REMOVE PERSONAL 27**PROPERTY ON A SELF-SERVICE BASIS.**

28 **10–802.**

1 (A) THE COMMISSIONER SHALL ISSUE A LIMITED LINES LICENSE AS A 2 SELF-SERVICE STORAGE AGENT TO AN OWNER OR OPERATOR OF A 3 SELF-SERVICE STORAGE FACILITY WHO MEETS THE REQUIREMENTS OF THIS 4 SUBTITLE.

5 (B) A LIMITED LINES LICENSE AS A SELF-SERVICE STORAGE AGENT 6 AUTHORIZES THE LICENSEE TO OFFER OR SELL INSURANCE ONLY:

7 (1) IN CONNECTION WITH AND INCIDENTAL TO THE RENTAL OF 8 STORAGE SPACE AT A SELF-SERVICE STORAGE FACILITY ON A MASTER, A 9 CORPORATE, A COMMERCIAL, A GROUP, OR AN INDIVIDUAL POLICY BASIS; AND

10 (2) WITH RESPECT TO PERSONAL PROPERTY INSURANCE THAT 11 PROVIDES COVERAGE TO OCCUPANTS AT THE SELF-SERVICE STORAGE 12 FACILITY, FOR THE LOSS OF OR DAMAGE TO STORED PERSONAL PROPERTY 13 THAT OCCURS AT THE SELF-SERVICE STORAGE FACILITY.

14 (C) AN OWNER OR OPERATOR OF A SELF-SERVICE STORAGE FACILITY 15 IS NOT REQUIRED TO BE LICENSED UNDER THIS SUBTITLE MERELY TO DISPLAY 16 AND MAKE AVAILABLE TO PROSPECTIVE OCCUPANTS BROCHURES AND OTHER 17 PROMOTIONAL MATERIALS CREATED BY OR ON BEHALF OF AN AUTHORIZED 18 INSURER OR A SURPLUS LINES INSURER.

19 **10–803.**

20(A) AN APPLICANT FOR A LIMITED LINES LICENSE AS A SELF-SERVICE21STORAGE AGENT SHALL FILE A WRITTEN APPLICATION WITH THE22COMMISSIONER IN THE FORM THE COMMISSIONER REQUIRES.

23 (B) THE APPLICATION SHALL INCLUDE:

24 (1) THE PHYSICAL ADDRESS OF THE COMPANY HEADQUARTERS 25 OF THE SELF–SERVICE STORAGE AGENT; AND

26 (2) A LIST OF ALL SELF-SERVICE STORAGE FACILITIES WHERE 27 THE SELF-SERVICE STORAGE AGENT WILL CONDUCT BUSINESS UNDER THE 28 LIMITED LINES LICENSE.

29 **10–804.**

30(A) A SELF-SERVICE STORAGE AGENT IS NOT REQUIRED TO HAVE A31SEPARATE LIMITED LINES LICENSE FOR EACH SELF-SERVICE STORAGE32FACILITY WHERE INSURANCE IS OFFERED OR SOLD.

1 (B) A SELF-SERVICE STORAGE AGENT SHALL NOTIFY THE 2 COMMISSIONER OF:

3 (1) ANY ADDITIONAL LOCATIONS OF SELF-SERVICE STORAGE
4 FACILITIES IN THE STATE WHERE THE SELF-SERVICE STORAGE AGENT WILL DO
5 BUSINESS UNDER THE LIMITED LINES LICENSE WITHIN 30 DAYS AFTER
6 COMMENCING BUSINESS AT THOSE LOCATIONS; AND

7 (2) THOSE LOCATIONS OF SELF-SERVICE STORAGE FACILITIES IN
8 THE STATE WHERE THE SELF-SERVICE STORAGE AGENT WILL CEASE TO DO
9 BUSINESS UNDER THE LIMITED LINES LICENSE WITHIN 30 DAYS AFTER CEASING
10 BUSINESS AT THOSE LOCATIONS.

11 **10–805.**

12 A SELF-SERVICE STORAGE AGENT IS NOT REQUIRED TO MEET THE 13 CONTINUING EDUCATION REQUIREMENTS FOR INSURANCE PRODUCERS UNDER 14 SUBTITLE 1 OF THIS TITLE.

15 **10–806.**

A SELF-SERVICE STORAGE AGENT MAY NOT OFFER OR SELL INSURANCE
 UNDER THIS SUBTITLE UNLESS:

18(1) THE SELF-SERVICE STORAGE AGENT MAKES READILY19AVAILABLE TO PROSPECTIVE OCCUPANTS BROCHURES OR OTHER WRITTEN20MATERIALS THAT:

(I) SUMMARIZE THE MATERIAL TERMS OF INSURANCE
 COVERAGE OFFERED TO OCCUPANTS, INCLUDING THE IDENTITY OF THE
 INSURER AND THE PRICE, BENEFITS, EXCLUSIONS, AND CONDITIONS OF THE
 INSURANCE;

(II) DISCLOSE THAT THE POLICIES OFFERED BY THE
SELF-SERVICE STORAGE AGENT MAY DUPLICATE COVERAGE ALREADY
PROVIDED BY AN OCCUPANT'S HOMEOWNER'S INSURANCE POLICY, RENTER'S
INSURANCE POLICY, VEHICLE INSURANCE POLICY, WATERCRAFT INSURANCE
POLICY, OR OTHER TYPE OF PROPERTY INSURANCE COVERAGE;

30(III) STATE THAT IF INSURANCE IS REQUIRED AS A31CONDITION OF RENTAL AT A SELF-SERVICE STORAGE FACILITY, THE32REQUIREMENT MAY BE SATISFIED IF THE OCCUPANT:

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1. 1 PURCHASES THE INSURANCE DESCRIBED IN THIS $\mathbf{2}$ SUBTITLE; OR 3 PRESENTS EVIDENCE OF OTHER APPLICABLE 2. 4 **INSURANCE COVERAGE; AND** $\mathbf{5}$ (IV) DESCRIBE THE PROCESS FOR FILING A CLAIM; (2) 6 ALL COSTS RELATED TO THE INSURANCE ARE STATED IN 7 WRITING; 8 (3) EVIDENCE OF COVERAGE IN A FORM APPROVED BY THE 9 COMMISSIONER IS PROVIDED TO EACH OCCUPANT WHO PURCHASES THE 10 **COVERAGE; AND** 11 (4) THE INSURANCE IS PROVIDED BY: 12 **(I)** AN INSURER AUTHORIZED ТО TRANSACT THE 13APPLICABLE KINDS OF INSURANCE IN THE STATE; OR 14**(II)** A SURPLUS LINES INSURER. 10-807. 1516 (A) AN EMPLOYEE OR AGENT OF A SELF–SERVICE STORAGE AGENT MAY 17ACT ON BEHALF OF AND UNDER THE SUPERVISION OF THE SELF-SERVICE 18 STORAGE AGENT IN MATTERS RELATING TO THE CONDUCT OF BUSINESS UNDER 19 A LIMITED LINES LICENSE ISSUED UNDER THIS SUBTITLE. 20**(B)** THE CONDUCT OF AN EMPLOYEE OR AGENT OF A SELF-SERVICE 21STORAGE AGENT ACTING WITHIN THE SCOPE OF EMPLOYMENT OR AGENCY IS 22CONSIDERED TO BE THE CONDUCT OF THE SELF–SERVICE STORAGE AGENT FOR 23PURPOSES OF THIS SUBTITLE. 10-808. 2425EACH SELF-SERVICE STORAGE AGENT SHALL PROVIDE A TRAINING (A) 26PROGRAM APPROVED BY THE COMMISSIONER FOR EMPLOYEES AND AGENTS OF 27THE SELF-SERVICE STORAGE AGENT. 28**(B)** THE TRAINING PROGRAM REQUIRED BY SUBSECTION (A) OF THIS

29 SECTION SHALL:

1 (1) PROVIDE BASIC INSTRUCTION ABOUT THE PROVISIONS OF 2 THIS SUBTITLE; AND

3 (2) INCLUDE INFORMATION ABOUT THE KIND OF INSURANCE
 4 COVERAGE THAT MAY BE OFFERED OR SOLD UNDER THIS SUBTITLE.

5 **10–809.**

6 A SELF-SERVICE STORAGE AGENT OR ANY OF ITS EMPLOYEES OR AGENTS 7 MAY NOT:

8 (1) OFFER OR SELL INSURANCE EXCEPT IN CONNECTION WITH 9 AND INCIDENTAL TO THE RENTAL OF SPACE AT A SELF-SERVICE STORAGE 10 FACILITY; OR

11(2)ADVERTISE, REPRESENT, OR OTHERWISE HOLD THEMSELVES12OUT AS AUTHORIZED INSURERS OR LICENSED INSURANCE PRODUCERS.

13 **10–810.**

14 **This subtitle may not be construed to prohibit:**

15 (1) AN INSURER FROM PAYING AND A SELF-SERVICE STORAGE
16 AGENT FROM RECEIVING A COMMISSION, SERVICE FEE, OR ANY OTHER
17 VALUABLE CONSIDERATION DEPENDENT ON THE SALE OF INSURANCE; OR

18 (2) A SELF-SERVICE STORAGE AGENT FROM PAYING AND ITS 19 EMPLOYEES OR AGENTS FROM RECEIVING COMPENSATION IN A MANNER THAT 20 IS NOT DEPENDENT ON THE SALE OF INSURANCE.

21 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 22 July 1, 2014.

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