I3 4 lr 2350

By: Delegates Frick, Barkley, Barnes, Cardin, Cullison, DeBoy, Gutierrez, Guzzone, Kipke, McComas, McDonough, Morhaim, Niemann, Rudolph, Simmons, Stocksdale, Stukes, F. Turner, and Valderrama

Introduced and read first time: January 30, 2014

Assigned to: Economic Matters

A BILL ENTITLED

1 AN ACT concerning

2

Consumer Protection - Negative Option Feature - Restrictions

3 FOR the purpose of prohibiting a merchant from using a negative option feature in 4 connection with a sale of certain consumer goods or certain consumer services or 5 a free trial offer for certain consumer goods or certain consumer services unless 6 the merchant provides the consumer with a written disclosure of the terms and 7 conditions of the negative option feature; providing that a negative option 8 feature used in connection with a sale of consumer goods or consumer services 9 or a free trial offer for consumer goods or consumer services is not enforceable 10 unless the consumer has expressly accepted the terms of the negative option 11 feature in writing, as evidenced by a written or electronic signature; providing 12 that a violation of certain provisions of this Act is an unfair or deceptive trade 13 practice within the meaning of the Maryland Consumer Protection Act and is subject to certain enforcement and penalty provisions; defining certain terms; 14 15 and generally relating to the use of negative option features in connection with the sale of consumer goods or consumer services or a free trial offer for 16 17 consumer goods or consumer services.

18 BY adding to

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- 19 Article Commercial Law
- 20 Section 14–1324
- 21 Annotated Code of Maryland
- 22 (2013 Replacement Volume)
- SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
 - Article Commercial Law



- 1 **14–1324.**
- 2 (A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE
- 3 MEANINGS INDICATED.
- 4 (2) "CONSUMER" HAS THE MEANING STATED IN § 13–101 OF THIS
- 5 ARTICLE.
- 6 (3) "CONSUMER GOODS" HAS THE MEANING STATED IN § 13–101
- 7 OF THIS ARTICLE.
- 8 (4) "CONSUMER SERVICES" HAS THE MEANING STATED IN
- 9 **§ 13–101** OF THIS ARTICLE.
- 10 (5) "MERCHANT" HAS THE MEANING STATED IN § 13–101 OF THIS
- 11 ARTICLE.
- 12 (6) "NEGATIVE OPTION FEATURE" MEANS, IN CONNECTION WITH
- 13 AN OFFER OR AGREEMENT TO SELL OR PROVIDE CONSUMER GOODS OR
- 14 CONSUMER SERVICES, OTHER THAN TELEPHONE, INTERNET, OR OTHER
- 15 COMMUNICATION SERVICES OR EQUIPMENT, A FEATURE UNDER WHICH A
- 16 CONSUMER'S SILENCE OR FAILURE TO TAKE AN AFFIRMATIVE ACTION TO
- 17 REJECT CONSUMER GOODS OR CONSUMER SERVICES OR TO CANCEL THE
- 18 AGREEMENT IS INTERPRETED BY THE MERCHANT AS ACCEPTANCE OF THE
- 19 CONSUMER GOODS OR CONSUMER SERVICES.
- 20 (B) (1) A MERCHANT MAY NOT USE A NEGATIVE OPTION FEATURE IN
- 21 CONNECTION WITH A SALE OF CONSUMER GOODS OR CONSUMER SERVICES OR A
- 22 FREE TRIAL OFFER FOR CONSUMER GOODS OR CONSUMER SERVICES UNLESS
- 23 THE MERCHANT PROVIDES THE CONSUMER WITH A WRITTEN DESCRIPTION OF
- 24 THE TERMS AND CONDITIONS OF THE NEGATIVE OPTION FEATURE, INCLUDING:
- 25 (I) A STATEMENT THAT THE CONSUMER WILL BE CHARGED
- 26 FOR THE CONSUMER GOODS OR CONSUMER SERVICES UNLESS THE CONSUMER
- 27 TAKES AFFIRMATIVE ACTION TO REJECT THE CONSUMER GOODS OR CONSUMER
- 28 SERVICES OR CANCEL THE AGREEMENT; AND
- 29 (II) THE SPECIFIC STEPS THE CONSUMER MUST TAKE TO
- 30 REJECT THE CONSUMER GOODS OR CONSUMER SERVICES OR CANCEL THE
- 31 AGREEMENT.

1	(2) A NEGATIVE OPTION FEATURE USED IN CONNECTION WITH A
2	SALE OF CONSUMER GOODS OR CONSUMER SERVICES OR IN CONNECTION WITH
3	A FREE TRIAL OFFER FOR CONSUMER GOODS OR CONSUMER SERVICES IS NOT
4	ENFORCEABLE UNLESS THE CONSUMER HAS EXPRESSLY ACCEPTED THE TERMS
5	OF THE NEGATIVE OPTION FEATURE IN WRITING, AS EVIDENCED BY A WRITTEN
6	OR ELECTRONIC SIGNATURE.

(C) A VIOLATION OF SUBSECTION (B)(1) OF THIS SECTION IS:

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- 8 (1) AN UNFAIR OR DECEPTIVE TRADE PRACTICE WITHIN THE 9 MEANING OF TITLE 13 OF THIS ARTICLE; AND
- 10 (2) SUBJECT TO THE ENFORCEMENT AND PENALTY PROVISIONS 11 CONTAINED IN TITLE 13 OF THIS ARTICLE.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2014.