J1 4lr1541 CF SB 882

By: Delegates Hubbard, Costa, Cullison, Kach, Nathan-Pulliam, and Pena-Melnyk

Introduced and read first time: February 7, 2014 Assigned to: Health and Government Operations

Committee Report: Favorable with amendments

House action: Adopted

Read second time: March 11, 2014

CHAPTER \_\_\_\_\_

1 AN ACT concerning

2

3

4

5

6

7

8

9

10

11

12

13

1415

16 17

18

19

20

21 22

23

24

Assertive Community Treatment (ACT) - Targeted Outreach, Engagement, and Department of Health and Mental Hygiene - Outpatient Services

Programs Stakeholder Workgroup

FOR the purpose of requiring the Secretary of Health and Mental Hygiene to convene a stakeholder workgroup to examine certain outpatient services programs and develop a certain proposal; requiring the Department of Health and Mental Hygiene to recommend certain draft legislation; requiring the Secretary to submit a certain report to certain committees of the General Assembly on or before a certain date; providing for the termination of this Act; establishing the Targeted Outreach, Engagement, and ACT Services Program in the Department of Health and Mental Hygiene; requiring the Program to provide certain services and supports to certain individuals; requiring the Department to identify certain individuals and to develop a certain petition and process; establishing eligibility criteria for the Program; authorizing certain individuals to file a petition; requiring a petition to be filed with the Department and to contain certain information; requiring the Department to make a certain determination; requiring the Department to arrange for a certain Program provider to initiate contact with an eligible individual within a certain time period; requiring the Department to develop certain guidelines; requiring a Program provider to contact or attempt to contact an eligible individual until the individual enrolls in the Program or no longer meets eligibility criteria; requiring the Program to meet certain behavioral health needs of an eligible individual in a certain manner; requiring the development of a certain service

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 2

3

4

5

6 7

8 9

10

11

12

13

1415

16

17

18

19 20

2122

23

24

25

26

2728

29

30 31

32

33

34 35

36

37

plan for certain individuals within a certain time period; authorizing the Department to provide certain services and supports before the adoption of a service plan; requiring a service plan to be reviewed and modified periodically to make a certain determination; requiring the Program to use certain funds for certain services and in a certain manner; establishing requirements for certain meetings; requiring a client to be informed of certain services and to be a full partner in the creation and implementation of a certain plan; requiring a client to be informed about a certain directive and to be offered assistance in completing the directive under certain circumstances; providing that a certain directive shall be enforceable in accordance with certain laws; prohibiting the Department from discontinuing outreach if the Department has certain knowledge; prohibiting the Department from discharging a client until the client takes certain action; requiring a Program provider seeking to discharge a client to take certain action; requiring certain clients to be reinstated to the Program under certain circumstances; requiring a Program provider to use certain services in a certain manner and ensure that a client enrolls in certain programs; requiring the Department to develop and provide a certain rate for certain services; requiring the Department to provide certain funds to local mental health authorities; requiring the Department to document certain information, monitor certain outcome data using a certain collection system, ensure that certain services and supports are provided without disruption. expand the content and coverage of a certain system for a certain purpose, and establish a certain committee to make certain recommendations; authorizing a client to appeal certain adverse actions; authorizing a client to appeal certain actions in accordance with a certain law; providing that a client shall continue to receive certain services and supports under certain circumstances; requiring the Department to secure the services of an alternate provider under certain circumstances: requiring the Department, in consultation with stakeholders, to adopt certain regulations; defining certain terms; and generally relating to the Targeted Outreach, Engagement, and ACT Services Program an outpatient services programs stakeholder workgroup.

## BY adding to

Article - Health - General

Section 10-1501 through 10-1510 to be under the new subtitle "Subtitle 15.

Targeted Outreach, Engagement, and ACT Services Program"

Annotated Code of Maryland

(2009 Replacement Volume and 2013 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

40 <u>(a) The Secretary of Health and Mental Hygiene shall convene a stakeholder</u> 41 <u>workgroup to:</u>

| 1<br>2<br>3                      | (1) examine assisted outpatient programs, assertive community treatment programs, and other outpatient services programs with targeted outreach, engagement, and services; and  |  |  |  |  |  |  |
|----------------------------------|---|--|--|--|--|--|--|
| 4                                | (2) develop a proposal for a program that:  |  |  |  |  |  |  |
| 5<br>6                           | (i) best serves individuals with mental illness who are at high risk for disruptions in the continuity of care;   |  |  |  |  |  |  |
| 7                                | (ii) respects the civil liberties of individuals to be served;  |  |  |  |  |  |  |
| 8<br>9                           | (iii) addresses the potential for racial bias and health disparities in program implementation;   |  |  |  |  |  |  |
| 10<br>11<br>12<br>13             | (iv) is based on evidence of the effectiveness of assisted outpatient treatment programs, assertive community treatment programs, and other outpatient services programs with targeted outreach, engagement, and services in other jurisdictions;   |  |  |  |  |  |  |
| 14                               | (v) includes a data-monitoring strategy;  |  |  |  |  |  |  |
| 15                               | (vi) promotes parity between public and private insurers;   |  |  |  |  |  |  |
| 16<br>17                         | (vii) <u>addresses the potential for variance in program</u> <u>implementation among urban and rural jurisdictions; and</u>   |  |  |  |  |  |  |
| 18<br>19<br>20                   | (viii) assesses the cost of the program to the Department of Health and Mental Hygiene and other State agencies, including the feasibility of securing federal funding for services provided by the program.  |  |  |  |  |  |  |
| 21<br>22<br>23                   | (b) The Department of Health and Mental Hygiene shall recommend draft legislation as necessary to implement the program included in the proposal developed under subsection (a)(2) of this section.   |  |  |  |  |  |  |
| 24<br>25<br>26<br>27<br>28<br>29 | (c) On or before November 1, 2014, the Secretary of Health and Mental Hygiene shall submit, in accordance with § 2–1246 of the State Government Article, a report that includes the proposal developed under subsection (a)(2) of this section and the draft legislation recommended by the Department under subsection (b) of this section to the Senate Finance Committee and the House Health and Government Operations Committee. |  |  |  |  |  |  |
| 30                               | Article - Health - General  |  |  |  |  |  |  |
| 31<br>32                         | SUBTITLE 15. TARGETED OUTREACH, ENGAGEMENT, AND ACT SERVICES  PROGRAM.  |  |  |  |  |  |  |

| $\frac{1}{2}$ | <del>(A)</del><br><del>indicatei</del> |                           | <del>HS S</del> I                | JBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS   |
|---------------|--|---------------------------|----------------------------------|---|
| 3             | <del>(B)</del>                         | <del>"AC</del> T          | *** ME                           | ANS ASSERTIVE COMMUNITY TREATMENT THAT:   |
| 4             |  | <del>(1)</del>            | USES                             | S AN EVIDENCE-BASED TRANSDISCIPLINARY TEAM;   |
| 5<br>6        | <del>DEPARTM</del> I                   | <del>(2)</del><br>ENT; Al |                                  | TS FIDELITY STANDARDS ESTABLISHED BY THE  |
| 7<br>8<br>9   |  | <del>FY BAS</del>         | ED,                              | DESIGNED TO PROVIDE COMPREHENSIVE, AND INTEGRATED BEHAVIORAL HEALTH TREATMENT, SUPPORT SERVICES, INCLUDING: |
| 10            |  |                           | <del>(I)</del>                   | CRISIS ASSESSMENT AND INTERVENTION;   |
| 11            |  |                           | <del>(II)</del>                  | COMPREHENSIVE ASSESSMENT;   |
| 12            |  |                           | <del>(III)</del>                 | ILLNESS MANAGEMENT AND RECOVERY SKILLS;   |
| 13<br>14      | TRAUMA T                               | HERAP                     | ` ,                              | INDIVIDUAL SUPPORTIVE THERAPY, INCLUDING PPROPRIATE;  |
| 15            |  |                           | <del>(V)</del>                   | SUBSTANCE ABUSE TREATMENT;  |
| 16            |  |                           | <del>(VI)</del>                  | EMPLOYMENT SUPPORT SERVICES;  |
| 17<br>18      | <del>LIVING;</del>                     |                           | <del>(VII)</del>                 | SIDE-BY-SIDE ASSISTANCE WITH ACTIVITIES OF DAILY  |
| 19            |  |                           | <del>(VIII)</del>                | INTERVENTION WITH SUPPORT NETWORKS;   |
| 20<br>21      | TRANSPOR                               | TATIO                     | <del>(IX)</del><br><del>N;</del> | HOUSING, MEDICAL CARE, BENEFITS, AND  |
| 22            |  |                           | <del>(X)</del>                   | CASE MANAGEMENT; AND  |
| 23<br>24      | MONITORI                               | <del>NG.</del>            | <del>(XI)</del>                  | MEDICATION PRESCRIPTION, ADMINISTRATION, AND  |
| 25<br>26      | <del>(C)</del><br>SERVING P            | ` '                       |                                  | <del>I team" means the required members of each team</del><br><del>ients.</del>                             |
| 27            |  | <del>(2)</del>            | "AC"                             | <u> TEAM" INCLUDES:</u>   |

| 1  | (I) AN ACT LEADER;   |
|----|--|
| 2  | (II) A PSYCHIATRIST;   |
| 3  | (III) A PSYCHIATRIC NURSE;                                       |
| 4  | (IV) A SOCIAL WORKER;  |
| 5  | (V) A CASE MANAGER;  |
| 6  | (VI) AN EMPLOYMENT SPECIALIST;                                   |
| 7  | (VII) A SUBSTANCE ABUSE SPECIALIST;                              |
| 8  | (VIII) A PEER SUPPORT SPECIALIST; AND                            |
| 9  | (IX) A PROGRAM ASSISTANT.  |
| 10 | (D) "CLIENT" MEANS AN INDIVIDUAL ENROLLED IN THE PROGRAM.        |
| 11 | (E) "ELIGIBLE INDIVIDUAL" MEANS AN INDIVIDUAL WHO HAS BEEN       |
| 12 | DETERMINED TO MEET THE ELIGIBILITY CRITERIA IN § 10-1503 OF THIS |
| 13 | SUBTITLE.  |
| 14 | (F) "FLEXIBLE USE FUNDS" MEANS FUNDING THAT IS PROVIDED TO A     |
| 15 | CLIENT AND USED TO PROVIDE NEEDED SUPPORTS, INCLUDING HOUSING    |
| 16 | FOOD, CLOTHING, AND TRANSPORTATION.                              |
| 17 | (G) "Person-centered" means services and supports that are       |
|    | CENTERED ON THE NEEDS AND DESIRES OF AN INDIVIDUAL.              |
| 19 | (H) "PETITION" MEANS A WRITTEN REQUEST FOR PROGRAM SERVICES      |
| 20 | MADE TO THE DEPARTMENT.  |
| 20 | MIDE TO THE DEPARTMENT.  |
| 21 | (I) "PROGRAM" MEANS THE TARGETED OUTREACH, ENGAGEMENT            |
| 22 | AND ACT SERVICES PROGRAM.  |
| 23 | <del>10-1502.</del>  |
| 24 | (A) THERE IS A TARGETED OUTREACH, ENGAGEMENT, AND ACT            |
| 25 | SERVICES PROGRAM IN THE DEPARTMENT.                              |
| 26 | (B) THE PROGRAM SHALL PROVIDE ACT SERVICES AND SUPPORTS TO       |

ELIGIBLE INDIVIDUALS AND CLIENTS USING AN ACT TEAM.

27

| 1              | <del>10-1503.</del>        |   |
|----------------|----------------------------|---|
| 2              | <del>(A)</del>             | THE DEPARTMENT SHALL:   |
| 3<br>4         | Program;                   | (1) IDENTIFY INDIVIDUALS WHO ARE ELIGIBLE FOR THE   |
| 5<br>6         | <del>CRITERIA I</del>      | (2) DEVELOP A PETITION THAT LISTS THE PROGRAM ELIGIBILITY ROVIDED IN SUBSECTION (B) OF THIS SECTION; AND      |
| 7              |                            | (3) PUBLICIZE THE AVAILABILITY OF THE PETITION PROCESS.   |
| 8<br>9         | <del>(B)</del><br>Departmi | An individual is eligible for the Program if the nt determines that the individual:                           |
| 10             |                            | (1) Is an adult;  |
| 11             |                            | (2) HAS BEHAVIORAL HEALTH NEEDS;  |
| 12<br>13       | WITHOUT A                  | (3) Is unlikely to survive safely in the community  |
| 14<br>15       | <del>IN BEHAVI</del>       | (4) IS UNLIKELY TO SEEK OUT OR TO PARTICIPATE VOLUNTARILY RAL HEALTH TREATMENT DUE TO:                        |
| 16             |                            | (I) HOMELESSNESS;   |
| 17             |                            | (II) LACK OF SOCIAL SUPPORTS;   |
| 18<br>19<br>20 | THE ABILIT                 | (HI) BEHAVIORAL HEALTH SYMPTOMS THAT ARE IMPACTING Y OR WILLINGNESS OF THE INDIVIDUAL TO ENGAGE IN TREATMENT; |
| 21<br>22       | TREATMEN                   | (IV) A PRIOR HISTORY OF DISENGAGEMENT FROM  |
| 23<br>24       | THE DEPA                   | (5) DURING THE 12-MONTH PERIOD BEFORE IDENTIFICATION BY TMENT OR THE FILING OF A PETITION UNDER THIS SECTION: |
| 25<br>26       | DEPARTME                   | (I) HAS HAD SIX OR MORE VISITS TO AN EMERGENCY<br>NT FOR BEHAVIORAL HEALTH REASONS; OR                        |
| 27<br>28       | COMMITTE                   | (II) DUE TO A BEHAVIORAL HEALTH DISORDER, HAS  OF ATTEMPTED, OR THREATENED A SERIOUS ACT OF VIOLENCE          |

COMMITTED, ATTEMPTED, OR THREATENED A SERIOUS ACT OF VIOLENCE

| 1          | TOWARDS S             | ELF                  | OR OTHERS THAT HAS RESULTED IN HOSPITALIZATION OR           |
|------------|-----------------------|----------------------|---|
| 2          | <del>INCARCERA</del>  | TION                 | <del>; AND</del>  |
| 3          |                       | <del>(6)</del>       | IS LIKELY TO BENEFIT FROM THE PROGRAM.                      |
| 4          | <del>(C)</del>        | THE                  | PETITION DEVELOPED UNDER SUBSECTION (A) OF THIS             |
| 5          | SECTION MA            | Y BE                 | FILED BY:   |
|            |                       |                      |   |
| 6          |                       | <del>(1)</del>       | AN ADULT WHO RESIDES WITH THE SUBJECT OF THE                |
| 7          | <del>PETITION;</del>  |                      |   |
| 8          |                       | <u> (9)</u>          | THE PARENT, SPOUSE, ADULT SIBLING, OR ADULT CHILD OF        |
| 9          |                       |                      | THE PETITION;   |
| Ü          | 1112 % 0 2 3 2 4      | J                    | 111111111   |
| 0          |                       | <del>(3)</del>       | THE DIRECTOR OF A FACILITY IN WHICH THE SUBJECT OF          |
| 1          | THE PETITION          | <del>ON IS</del>     | RECEIVING BEHAVIORAL HEALTH SERVICES;                       |
|            |                       |                      | _   |
| 12         |                       | <del>(4)</del>       | THE DIRECTOR OF A CORRECTIONAL FACILITY IN WHICH THE        |
| 13         | <del>SUBJECT OI</del> | <del>- 11115</del>   | PETITION IS INCARCERATED;                                   |
| L <b>4</b> |                       | <del>(5)</del>       | A PSYCHIATRIST, PSYCHOLOGIST, OR SOCIAL WORKER              |
| 15         |                       | ` '                  | E STATE WHO IS TREATING OR SUPERVISING THE TREATMENT        |
| 16         | <del>OF THE SUB</del> | <del>JECT</del>      | OF THE PETITION; OR   |
|            |                       |                      |   |
| L <b>7</b> |                       | <del>(6)</del>       | A PAROLE OFFICER OR PROBATION OFFICER ASSIGNED TO           |
| L8         | SUPERVISE             | THE S                | SUBJECT OF THE PETITION.                                    |
| 19         | (D)                   | Тиг                  | PETITION DEVELOPED UNDER SUBSECTION (A) OF THIS             |
| 20         | SECTION SH            |                      | TETTION DEVELOTED UNDER SUBSECTION (II) OF THIS             |
| •          |                       | 11111                |   |
| 21         |                       | <del>(1)</del>       | BE FILED WITH THE DEPARTMENT;                               |
|            |                       |                      |   |
| 22         |                       | <del>(2)</del>       | SET FORTH THE FACTS THAT SUPPORT A REASONABLE BELIEF        |
| 23         | THAT THE S            | <del>UBJE</del>      | CT OF THE PETITION IS AN ELIGIBLE INDIVIDUAL; AND           |
| 24         |                       | <del>(3)</del>       | PROVIDE THE LOCATION WHERE THE SUBJECT OF THE               |
| 25         |                       | ` '                  | SENT OR BELIEVED TO BE PRESENT.                             |
| .0         | 1 LITTON IS           | , 1 <del>1012)</del> | OLIVE ON BULLIUM TO BETWEEN THE                             |
| 26         | <del>(E)</del>        | THE                  | DEPARTMENT SHALL DETERMINE WHETHER THE SUBJECT OF           |
| 27         | THE PETIT             | <del>ION I</del>     | <del>s eligible for the Program within 24 hours after</del> |
| 28         | RECEIPT OF            | THE                  | PETITION.   |
|            |                       |                      |   |

| 1               | <del>(A)</del>        | THE               | DEPARTMENT SHALL ARRANGE FOR THE APPROPRIATI                   |
|-----------------|-----------------------|-------------------|--|
| $\frac{1}{2}$   | ` '                   |                   | TDER TO INITIATE CONTACT WITH AN ELIGIBLE INDIVIDUAL           |
| 3               |                       |                   | S AFTER THE DEPARTMENT DETERMINES THAT AN INDIVIDUAL           |
| ა<br>4          |                       |                   | THE PROGRAM.   |
| 4               | <del>is buldibu</del> | <del>L FUR</del>  | THE PROGRAMS   |
| 5               | <del>(B)</del>        | Тиг               | DEPARTMENT SHALL DEVELOP GUIDELINES BASED ON RISI              |
| 6               | ` '                   |                   | AT SET FORTH THE REQUIRED FREQUENCY OF CONTACT AND             |
| 7               |                       |                   | TACT WITH AN ELIGIBLE INDIVIDUAL.                              |
| •               | MIIEMII IE.           | D CON             | THE TWITTI MY EDICIDEE INDIVIDUAL.                             |
| 8               | <del>(C)</del>        | A Pr              | OGRAM PROVIDER SHALL CONTINUE TO CONTACT OR ATTEMP             |
| 9               | TO CONTAC             |                   | ELIGIBLE INDIVIDUAL UNTIL THE INDIVIDUAL:                      |
| v               | 10 0011110            | / <b>- 111</b> (  | BEIGIBEE INDIVIDUIL CIVILE IIIE INDIVIDUIL.                    |
| 10              |                       | <del>(1)</del>    | HAS ENROLLED IN THE PROGRAM; OR                                |
|                 |                       | ( )               | ,  |
| 11              |                       | <del>(2)</del>    | No longer meets the eligibility criteria.                      |
|                 |                       |                   |  |
| 12              | <del>10-1505.</del>   |                   |  |
|                 |                       |                   |  |
| 13              | <del>(A)</del>        | THE               | PROGRAM SHALL MEET THE URGENT BEHAVIORAL HEALTI                |
| 14              | NEEDS OF              | AN E              | <del>LIGIBLE INDIVIDUAL IMMEDIATELY WITHOUT THE NEED FOI</del> |
| 15              | THE DEVEL             | <del>OPMI</del>   | ENT OF A SERVICE PLAN.   |
|                 |                       |                   |  |
| 16              | <del>(B)</del>        | /                 | A PERSON-CENTERED SERVICE PLAN SHALL BE DEVELOPED              |
| 17              | BY THE A              | <del>TT TE</del>  | AM FOR EACH CLIENT WITHIN 5 BUSINESS DAYS FOLLOWING            |
| 18              | ENROLLME              | NT.               |  |
| 10              |                       | (0)               | Capturana in authornea min an anaisme anni                     |
| 19              |                       | <del>(2)</del>    | SERVICES AND SUPPORTS MAY BE PROVIDED BEFORE THI               |
| 20              | <del>ADOPTION</del>   | <del>OF A t</del> | SERVICE PLAN, AS APPROPRIATE.                                  |
| 21              |                       | (9)               | A SERVICE PLAN SHALL BE REVIEWED AND MODIFIER                  |
| 22              | DEDIODICA             | <del>(3)</del>    | BY THE ACT TEAM TO DETERMINE WHETHER THE CLIENT IS             |
| 23              |                       |                   | THE SERVICES AND SUPPORTS PROVIDED AND IS MAKING               |
| $\frac{23}{24}$ |                       |                   | RDS THE GOALS LISTED IN THE PLAN.                              |
| 44              | TIVOGILESS            | 10117             | HOS THE GOALS EISTED IN THE LEARN                              |
| 25              | <u>(c)</u>            | <u>(1)</u>        | THE PROGRAM SHALL USE FLEXIBLE USE FUNDS AS                    |
| 26              | NECESSAR'             | ` '               |  |
| 20              | NECESSIII.            | 1 10.             |  |
| 27              |                       |                   | (I) SECURE SUPPORTED HOUSING; AND                              |
|                 |                       |                   |  |
| 28              |                       |                   | (II) PROVIDE THE CLIENT WITH BASIC NECESSITIES                 |
| 29              | INCLUDING             | <del>FOOI</del>   | O, CLOTHING, AND TRANSPORTATION.                               |
|                 |                       |                   |  |
| 30              |                       | <del>(2)</del>    | FLEXIBLE-USE FUNDS:  |

| 1          | (I) SHALL BE ASSIGNED TO THE CLIENT AND NOT TO THE                 |
|------------|--|
| 2          | PROVIDER OF SERVICES;  |
| 3          | (H) MAY NOT BE CONTINGENT ON THE CLIENT'S                          |
| 4          | ENGAGEMENT IN ANY PARTICULAR INDIVIDUAL PROGRAM SERVICE; AND       |
| 5          | (III) SHALL FOLLOW THE CLIENT AS THE CLIENT MOVES                  |
| 6          | THROUGH TREATMENT SERVICES REGARDLESS OF THE LEVEL OF INTENSITY OF |
| 7          | THE SERVICES.  |
| 8          | (D) ANY MEETING HELD FOR THE PURPOSE OF ADOPTING OR                |
| 9          | CHANGING A SERVICE PLAN SHALL:                                     |
| 10         | (1) INCLUDE THE CLIENT AND ANY OTHER INDIVIDUAL                    |
| 1          | DESIGNATED BY THE CLIENT, INCLUDING PEERS OR FAMILY MEMBERS;       |
| $^{12}$    | (2) BE HELD IN A MANNER AND LOCATION THAT REASONABLY               |
| 13         | ACCOMMODATES THE CLIENT AND ALLOWS THE CLIENT TO PARTICIPATE       |
| L <b>4</b> | EFFECTIVELY IN THE SERVICE PLANNING PROCESS; AND                   |
| 15         | (3) FOCUS ON THE INDIVIDUAL STRENGTHS AND LIFE GOALS OF            |
| 16         | THE CLIENT AND ON THE MENTAL HEALTH SERVICES AND SUPPORTS THAT THE |
| L <b>7</b> | CLIENT NEEDS TO MEET THE GOALS.                                    |
| 18         | (E) A CLIENT SHALL BE INFORMED FULLY OF AVAILABLE SERVICES         |
| 19         | AND SUPPORTS AND SHALL BE A FULL PARTNER IN THE CREATION AND       |
| 20         | IMPLEMENTATION OF THE CLIENT'S SERVICE PLAN.                       |
| 21         | (F) (1) A CLIENT SHALL BE INFORMED ABOUT MENTAL HEALTH             |
| 22         | ADVANCE DIRECTIVES AND, IF THE CLIENT CHOOSES TO COMPLETE AN       |
| 23         | ADVANCE DIRECTIVE, SHALL BE OFFERED ASSISTANCE IN COMPLETING AND   |
| 24         | EXECUTING THE ADVANCE DIRECTIVE.                                   |
| 25         | (2) AN ADVANCE DIRECTIVE COMPLETED UNDER PARAGRAPH (1)             |
| 26         | OF THIS SUBSECTION SHALL BE ENFORCEABLE IN ACCORDANCE WITH STATE   |
| 27         | AND FEDERAL LAW.   |
| 28         | <del>10-1506.</del>  |
| 29         | (A) IF THE DEPARTMENT HAS KNOWLEDGE OF THE LOCATION OF AN          |
| 30         | ELIGIBLE INDIVIDUAL, THE DEPARTMENT MAY NOT DISCONTINUE OUTREACH   |
| 31         | TO THE INDIVIDUAL.   |

| 1  | <del>(B)</del>       | THE DEPARTMENT MAY NOT DISCHARGE A CLIENT FROM THE       |
|----|----------------------|--|
| 2  | <b>Program</b>       | UNTIL THE INDIVIDUAL:                                    |
|    |                      |  |
| 3  |                      | (1) HAS NOT USED ANY PROGRAM SERVICE FOR A CONTINUOUS    |
| 4  | 12-MONTH             | I PERIOD, DESPITE ASSERTIVE OUTREACH;                    |
| 5  |                      | (2) HAS BEEN ADMITTED TO AN INPATIENT FACILITY FOR       |
| 6  | LONGED TI            | HAN 3 MONTHS;  |
| U  | LONGER 11            | mir o morrino,   |
| 7  |                      | (3) HAS MOVED FROM THE AREA AND IS RECEIVING SERVICES    |
| 8  | FROM A P             | ROGRAM IN ANOTHER JURISDICTION IN THE STATE OR HAS MOVED |
| 9  | <del>OUT OF TH</del> | E STATE; OR  |
|    |                      | <del></del>  |
| 10 |                      | (4) HAS TRANSITIONED SUCCESSFULLY TO LESS INTENSIVE      |
| 11 |                      | FY SERVICES AS DEMONSTRATED BY AN ABILITY TO FUNCTION    |
| 12 |                      | ENTLY IN ALL MAJOR ROLES, INCLUDING WORK, SOCIAL, AND    |
| 13 | SELF-CAR             | E, OVER THE PRECEDING 24 MONTH PERIOD.                   |
| 14 | <del>(C)</del>       | A Program provider seeking to discharge a client shall:  |
| 14 | <del>(0)</del>       | TI ROUMANT ROVIDER SEEKING TO DISCHARGE A CHERT SHALL.   |
| 15 |                      | (1) DOCUMENT THE BASIS FOR THE DISCHARGE;                |
|    |                      |  |
| 16 |                      | (2) DEVELOP A PLAN TO TRANSITION THE CLIENT TO OTHER     |
| 17 | <del>APPROPRI</del>  | ATE SERVICES THAT MEET THE NEEDS OF THE INDIVIDUAL; AND  |
|    |                      |  |
| 18 |                      | (3) OBTAIN PRIOR APPROVAL FROM THE DEPARTMENT.           |
| 19 | <del>(D)</del>       | A CLIENT WHO IS DISCHARGED FROM THE PROGRAM SHALL BE     |
| 20 | <b>\</b> /           | ED AUTOMATICALLY ON THE REQUEST OF THE FORMER CLIENT.    |
| 20 | WEINSTITT            | ED TO TOMITTE ON THE REQUEST OF THE PORMER OFFENT.       |
| 21 | <del>10-1507.</del>  |  |
|    |                      |  |
| 22 | <del>(A)</del>       | A Program provider shall:                                |
|    |                      |  |
| 23 |                      | (1) ENSURE THAT A CLIENT ENROLLS IN ANY ENTITLEMENT      |
| 24 | <del>PROGRAM</del>   | FOR WHICH THE CLIENT IS ELIGIBLE; AND                    |
| 25 |                      | (2) USE MEDICAID-REIMBURSABLE SERVICES TO THE GREATEST   |
| 26 | EXTENT PO            | ` '  |
| 40 |                      | <del>DDDIDEE</del>                                       |
| 27 | <del>(B)</del>       | THE DEPARTMENT SHALL DEVELOP AND PROVIDE AN ENHANCED     |
| 28 | RATE FOR             | R ACT SERVICES AT A LEVEL THAT ALLOWS FOR INCREASED      |
| 29 | FREQUENC             | CY OF CONTACT AND DECREASED STAFF-TO-CLIENT RATIOS.      |

| 1  | (C) THE DEPARTMENT SHALL PROVIDE LOCAL MENTAL HEALTH              |
|----|---|
| 2  | AUTHORITIES WITH FLEXIBLE-USE FUNDS FOR EACH CLIENT IN AN AMOUNT  |
| 3  | SUFFICIENT TO ADDRESS HOUSING, FOOD, CLOTHING, AND TRANSPORTATION |
| 4  | NEEDS.  |
|    |   |
| 5  | <del>10 1508.</del>   |
| 6  | THE DEPARTMENT SHALL:   |
| 7  | (1) DOCUMENT THE NUMBER OF CONTACTS MADE WITH FACH                |
| •  | (1) DOCUMENT THE NUMBER OF CONTACTS MADE WITH EACH                |
| 8  | ELIGIBLE INDIVIDUAL AND THE OUTCOMES OF THE CONTACTS;             |
| 9  | (2) MONITOR OUTCOME DATA FOR EACH CLIENT USING THE                |
| 10 | ASSERTIVE COMMUNITY TREATMENT OUTCOMES DATA COLLECTION SYSTEM     |
| 11 | THAT SHALL INCLUDE:   |
|    |   |
| 12 | (I) THE NUMBER AND LENGTH OF STAY OF INPATIENT                    |
| 13 | PSYCHIATRIC HOSPITALIZATIONS;                                     |
|    |   |
| 14 | (H) THE NUMBER OF EMERGENCY ROOM VISITS FOR                       |
| 15 | <del>PSYCHIATRIC REASONS; AND</del>                               |
|    |   |
| 16 | (HI) MEASURES FOR CRIMINAL JUSTICE SYSTEM                         |
| 17 | INVOLVEMENT, HOUSING STABILITY, AND FAMILY INVOLVEMENT;           |
| 18 | (3) ENSURE THAT PROGRAM SERVICES AND SUPPORTS ARE                 |
| 19 | PROVIDED WITHOUT DISRUPTION:                                      |
| 10 | TROVIDED WITHOUT DISHUT HOLY,                                     |
| 20 | (4) EXPAND THE CONTENT AND COVERAGE OF THE OUTCOMES               |
| 21 | MEASUREMENT SYSTEM TO ESTABLISH THE BASIS OF A SYSTEM OF          |
| 22 | CONTINUOUS QUALITY IMPROVEMENT FOR ALL SERVICES PROVIDED UNDER    |
| 23 | THIS SUBTITLE; AND  |
|    |   |
| 24 | (5) ESTABLISH A COMMITTEE OF STAKEHOLDERS, INCLUDING              |
| 25 | CURRENT OR FORMER MENTAL HEALTH SERVICE RECIPIENTS, FAMILY        |
| 26 | MEMBERS, ADVOCATES, PROVIDERS, AND QUALITY ASSURANCE              |
| 27 | PROFESSIONALS, TO RECOMMEND:                                      |
|    |   |
| 28 | (I) REVISIONS TO AND EXPANSION OF THE OUTCOMES                    |
| 29 | MEASUREMENT SYSTEM AND THE ASSERTIVE COMMUNITY TREATMENT          |
| 30 | OUTCOMES DATA COLLECTION SYSTEM;                                  |
|    |   |

| 1        | (III) EVALUATION TOOLS.  |
|----------|--|
| 2        | <del>10-1509.</del>  |
| 3        | (A) A CLIENT MAY APPEAL THE FOLLOWING ADVERSE ACTIONS BY THE             |
| 4        | DEPARTMENT:  |
| 5        | (1) DENIAL, REDUCTION, IRREGULARITY, OR TERMINATION OF                   |
| 6        | SERVICES, INCLUDING FAILURE TO PROVIDE THE SERVICES LISTED IN THE        |
| 7        | SERVICE PLAN; AND  |
| 8        | (2) FAILURE TO PROVIDE MENTAL HEALTH SERVICES OR                         |
| 9        | SUPPORTS SUFFICIENT IN AMOUNT, SCOPE, OR QUALITY TO SUPPORT              |
| 10       | RECOVERY, COMMUNITY INTEGRATION, AND ECONOMIC SELF-SUFFICIENCY.          |
| 11       | (B) A CLIENT MAY APPEAL AN ADVERSE ACTION DESCRIBED UNDER                |
| 12       | SUBSECTION (A) OF THIS SECTION IN ACCORDANCE WITH TITLE 10, SUBTITLE 2   |
| 13       | OF THE STATE GOVERNMENT ARTICLE.   |
| 14       | (c) (1) A CLIENT SHALL CONTINUE TO RECEIVE ANY SERVICE OR                |
| 15       | SUPPORT LISTED IN THE SERVICE PLAN THAT WAS IN EFFECT PENDING THE        |
| 16       | OUTCOME OF AN APPEAL UNDER THIS SECTION.                                 |
| 17       | (2) IF A PROGRAM PROVIDER HAS PROVIDED NOTICE AND                        |
| 18       | DOCUMENTED THAT THE NEEDS OF THE CLIENT EXCEED THE CAPABILITY OF         |
| 19       | THE PROGRAM PROVIDER TO SERVE THE CLIENT SAFELY AND APPROPRIATELY,       |
| 20       | THE DEPARTMENT SHALL SECURE THE SERVICES OF AN ALTERNATE PROVIDER        |
| 21       | FOR THE CLIENT DURING THE APPEAL OF AN ADVERSE ACTION.                   |
| 22       | <del>10-1510.</del>  |
| 23       | (A) THE DEPARTMENT, IN CONSULTATION WITH STAKEHOLDERS,                   |
| 24       | SHALL ADOPT REGULATIONS TO IMPLEMENT THIS SUBTITLE.                      |
| 25       | (B) THE REGULATIONS ADOPTED UNDER SUBSECTION (A) OF THIS                 |
| 26       | SECTION SHALL INCLUDE:   |
| 97       | (1) The responsibilities of a Program provider when                      |
| 27<br>28 | (1) THE RESPONSIBILITIES OF A PROGRAM PROVIDER WHEN DISCHARGING CLIENTS; |
| 20       | <del>DISCHARGING CLIEN 15,</del>   |
| 29       | (2) Procedures for locating eligible individuals;                        |
| 30       | (3) Procedures for locating clients when the location                    |
| 31       | OF THE CLIENTS IS UNKNOWN;   |

President of the Senate.

| $\frac{1}{2}$ | <del>(4)</del><br><del>OUTREACH AN</del> |  | RSEMENT               | METHODOLO               |                          | COUNT FOR       |
|---------------|--|--|-----------------------|-------------------------|--------------------------|-----------------|
| 3             | (5)                                      |  |                       | GAPETITION              | _                        | ,               |
| J             | ,  |  |                       |                         |                          | ,               |
| 4             | <del>(6)</del>                           | A PROCESS                                | <del>FOR APPE</del> / | <del>LING PETITIC</del> | <del>)N DENIALS; A</del> | <del>ND</del>   |
| 5<br>c        | <del>(7)</del>                           |  |                       | NECESSARY               | TO CARRY                 | OUT THE         |
| 6             | <del>KEQUIKENIEN I</del>                 | <del>rs of this sub</del> t              | <del>.1155.</del>     |                         |                          |                 |
| 7             |  | N 2. AND BE IT                           |                       |                         |                          |                 |
| 8<br>9        |  | 2014. <u>It shall re</u>                 |                       |                         |                          |                 |
| 9<br>0        |  | with no further a<br>nd of no further fo |                       |                         | erai Assembiy,           | tilis Act shail |
|               |  |  |                       | <u></u>                 |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               |  |  |                       |                         |                          |                 |
|               | Approved:                                |  |                       |                         |                          |                 |
|               |  |  |                       |                         | Ge                       | overnor.        |
|               |  |  |                       | Speaker of t            | he House of De           | elegates.       |