#### C4

4lr3043 CF HB 1462

# By: **Senator Feldman** Introduced and read first time: February 10, 2014 Assigned to: Rules Re–referred to: Finance, February 19, 2014

Committee Report: Favorable Senate action: Adopted Read second time: March 14, 2014

## CHAPTER \_\_\_\_\_

## 1 AN ACT concerning

# Property and Casualty Insurance – Notices – Use of First–Class Mail Tracking Methods

- FOR the purpose of altering the manner in which certain insurers are required to
  notify certain persons of the rescission, cancellation, nonrenewal, or termination
  of certain policies or binders of certain property or casualty insurance, or of an
  increase in the total premium for a policy of private passenger motor vehicle
  liability insurance; making certain conforming changes; defining a certain term;
  and generally relating to notices required under policies of property or casualty
- 11 BY renumbering
- 12 Article Insurance
- 13Section 27-602(b) and (c), 27-603(b), (c), and (e), and 27-613(b), (c), (f), (g), (h),14(i), and (j), respectively
- 15to be Section 27-602(c) and (d), 27-603(c), (d), and (f), and 27-613(c), (d), (g),16(h), (i), (j), and (k), respectively
- 17 Annotated Code of Maryland
- 18 (2011 Replacement Volume and 2013 Supplement)
- 19 BY repealing and reenacting, with amendments,
- 20 Article Insurance
- 21 Section 12-106(a), (f), and (j)(3), 27-602(a) and (d), 27-603(a) and (d), 22 27-613(a), (d), and (e), and 27-614(a) and (c)(1)

#### EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



- 1 Annotated Code of Maryland
- $\mathbf{2}$ (2011 Replacement Volume and 2013 Supplement)
- 3 BY repealing and reenacting, without amendments,
- Article Insurance 4
- Section 12–106(b) and 27–614(b)  $\mathbf{5}$
- Annotated Code of Maryland 6
- 7 (2011 Replacement Volume and 2013 Supplement)
- 8 BY adding to
- 9 Article – Insurance
- 10 Section 27–602(a), 27–603(a), and 27–613(a)
- 11 Annotated Code of Maryland
- 12(2011 Replacement Volume and 2013 Supplement)
- 13BY repealing and reenacting, with amendments,
- 14Article – Insurance
- 15Section 27-602(c)(1) and (d)(1), 27-603(c)(1), (d)(1), and (f)(1), and 27-613(c)(2), (d)(1), and (g)(1)
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- Annotated Code of Maryland 17
- (2011 Replacement Volume and 2013 Supplement) 18
- (As enacted by Section 1 of this Act) 19

20SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF 21MARYLAND, That Section(s) 27-602(b) and (c), 27-603(b), (c), and (e), and 27-613(b), 22(c), (f), (g), (h), (i), and (j), respectively, of Article – Insurance of the Annotated Code of 23Maryland be renumbered to be Section(s) 27-602(c) and (d), 27-603(c) and (f), and 2427–613(c), (d), (h), (i), (j), and (k), respectively.

25SECTION 2. AND BE IT FURTHER ENACTED, That the Laws of Maryland 26read as follows:

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# Article – Insurance

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                         In this section the following words have the meanings indicated.
            (a)
                  (1)
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30 (2) **(I)** "FIRST-CLASS MAIL TRACKING METHOD" MEANS A 31MAIL TRACKING METHOD THAT PROVIDES EVIDENCE OF THE DATE THAT A 32PIECE OF FIRST-CLASS MAIL WAS ACCEPTED FOR MAILING BY THE UNITED 33 STATES POSTAL SERVICE.

- "FIRST-CLASS MAIL TRACKING METHOD" INCLUDES: 34**(II)**
- 35 1. A CERTIFICATE OF MAIL; AND

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1 2. AN ELECTRONIC MAIL TRACKING SYSTEM USED BY  $\mathbf{2}$ THE UNITED STATES POSTAL SERVICE. 3 (III) "FIRST-CLASS MAIL TRACKING METHOD" DOES NOT 4 INCLUDE A CERTIFICATE OF BULK MAILING. "Material risk factor" means a risk factor that:  $\mathbf{5}$ [(2)] **(3)** (i) 6 was incorrectly recorded or not disclosed by the 1. 7 insured in an application for insurance; 8 2.was in existence on the date of the application; and 9 3. modifies the premium charged on the policy or binder 10 in accordance with the rates and supplementary rating information filed by the 11 insurer under Title 11, Subtitle 3 of this article. 12(ii) "Material risk factor" does not include: 13information 1. that constitutes material а 14misrepresentation; or 152. a change initiated by an insured, including any 16request by the insured that results in a change in coverage, change in deductible, or 17other change to a policy. "Personal insurance" means property insurance or casualty 18 **[**(3)**]**(4) 19insurance issued to an individual, trust, estate, or similar entity that is intended to 20insure against loss arising principally from the personal, noncommercial activities of 21the insured. 22This section applies only to a binder or policy, other than a renewal (b)23policy, of personal insurance, commercial property insurance, and commercial liability 24insurance. 25(f) Except as provided in paragraph (2) of this subsection, a notice of (1)cancellation under this section shall: 2627(i) be in writing; 28have an effective date not less than 15 days after mailing: (ii) 29state clearly and specifically the insurer's actual reason for (iii) 30 the cancellation; and

	4		SENATE BILL 977	
$\frac{1}{2}$	(iv) be sent by [certificate of mail] A FIRST-CLASS MAIL TRACKING METHOD to the named insured's last known address.			
$\frac{3}{4}$	(2) A notice of cancellation under this section for nonpayment of premium shall:			
5		(i) b	e in writing;	
6		(ii) h	ave an effective date of not less than 10 days after mailing;	
$7 \\ 8$	premium; and	(iii) st	tate the insurer's intent to cancel for nonpayment of	
9 10	TRACKING METH	. ,	e sent by [certificate of mail] A FIRST-CLASS MAIL e named insured's last known address.	
$     \begin{array}{r}       11 \\       12 \\       13 \\       14 \\       15 \\       16 \\       17 \\     \end{array} $	(j) (3) To rescind a policy or binder, an insurer shall send, immediately or the next business day after receipt of a notice that the check or other remittance for the initial premium payment was not honored on presentation to the financial institution, written notice to the applicant and any secured creditor, by [certificate of mail] A FIRST-CLASS MAIL TRACKING METHOD and, if available, by electronic mail or other electronic means, to the applicant's and any secured creditor's last known address, stating that:			
$18 \\ 19 \\ 20$			. the policy or binder is rescinded as of its proposed applicant's check or other remittance for the initial premium on presentation to the financial institution; and	
21		2	no coverage is in effect under the policy or binder; but	
$\frac{22}{23}$	without a lapse in		he insurer shall continue or reinstate the policy or binder if:	
$\begin{array}{c} 24 \\ 25 \end{array}$	the check or other	1 remittan	. the financial institution erroneously failed to honor ace and the applicant:	
26		А	A. promptly notifies the insurer of the error; and	
$\begin{array}{c} 27\\ 28 \end{array}$	error to the insure	B er as it be	B. provides documentation of the financial institution's comes available and on request of the insurer; or	
29 30 31 32	notice to the appli	icant and	the applicant or any secured creditor pays the insurer premium within 5 business days after the insurer has sent any secured creditor that the check or other remittance for nt was not honored.	

2 IN THIS SECTION, "FIRST-CLASS MAIL TRACKING METHOD" (A) (1) 3 MEANS A MAIL TRACKING METHOD THAT PROVIDES EVIDENCE OF THE DATE THAT A PIECE OF FIRST-CLASS MAIL WAS ACCEPTED FOR MAILING BY THE 4 **UNITED STATES POSTAL SERVICE.**  $\mathbf{5}$ "FIRST-CLASS MAIL TRACKING METHOD" INCLUDES: 6 (2) 7**(I)** A CERTIFICATE OF MAIL; AND 8 **(II)** AN ELECTRONIC MAIL TRACKING SYSTEM USED BY THE 9 **UNITED STATES POSTAL SERVICE.** "FIRST-CLASS MAIL TRACKING METHOD" DOES NOT INCLUDE 10 (3) A CERTIFICATE OF BULK MAILING. 11 [(a)] **(B)** (1)This section applies only to policies of: (i) personal insurance; and homeowner's insurance under which a onetime guaranteed (ii) fully refundable deposit is required for a stated amount of coverage. This section does not apply to policies in effect for 45 days or less, (2)as provided in § 12–106 of this article. Whenever an insurer, as required by subsection [(c)] (D) of this (c)(1)section, gives notice of its intention to cancel or not to renew a policy subject to this section issued in the State or before an insurer cancels a policy subject to this section issued in the State for a reason other than nonpayment of premium, the insurer shall notify the insured of the possible right of the insured to replace the insurance under the Maryland Property Insurance Availability Act or through another plan for which the insured may be eligible. 25(d) Subject to paragraph (5) of this subsection, at least 45 days before (1)26the date of the proposed cancellation or expiration of the policy, the insurer shall send 27to the named insured at the named insured's last known address, by [certificate of 28mail] A FIRST-CLASS MAIL TRACKING METHOD, a written notice of intention to 29cancel for a reason other than nonpayment of premium or notice of intention not to

31At least 10 days before the date an insurer proposes to cancel a [(d)] (E) 32policy for nonpayment of premium, the insurer shall send to the named insured, at the 33 named insured's last known address, by [certificate of mail] A FIRST-CLASS MAIL

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renew a policy issued in the State.

1 **TRACKING METHOD**, a written notice of intention to cancel for nonpayment of 2 premium.

3 27-603.

4 (A) (1) IN THIS SECTION, "FIRST-CLASS MAIL TRACKING METHOD" 5 MEANS A MAIL TRACKING METHOD THAT PROVIDES EVIDENCE OF THE DATE 6 THAT A PIECE OF FIRST-CLASS MAIL WAS ACCEPTED FOR MAILING BY THE 7 UNITED STATES POSTAL SERVICE.

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(2) "FIRST-CLASS MAIL TRACKING METHOD" INCLUDES:

(I) A CERTIFICATE OF MAIL; AND

10(II) AN ELECTRONIC MAIL TRACKING SYSTEM USED BY THE11UNITED STATES POSTAL SERVICE.

12 (3) "FIRST-CLASS MAIL TRACKING METHOD" DOES NOT INCLUDE 13 A CERTIFICATE OF BULK MAILING.

- 14 [(a)] (B) (1) This section applies only to policies of commercial insurance.
- 15
- (2) This section does not apply to:

16 (i) policies in effect for 45 days or less, as provided in § 12–106
17 of this article; or

(ii) policies issued to exempt commercial policyholders under §
11-206 of this article, if the policies provide for written notice of not less than 30 days
of the insurer's intent to cancel or nonrenew.

(c) (1) Whenever an insurer, as required by subsection [(c)] (D) of this section, gives notice of its intention to cancel or not to renew a policy issued in this State for a reason other than nonpayment of premium, the insurer shall notify the insured of the possible right to replace the insurance under the Maryland Property Insurance Availability Act, through the Maryland Automobile Insurance Fund, or through another plan for which the insured may be eligible.

(d) (1) Subject to paragraph (5) of this subsection, at least 45 days before the date of the proposed cancellation or expiration of the policy, the insurer shall send to the insured, by [certificate of mail] A FIRST-CLASS MAIL TRACKING METHOD or by commercial mail delivery service, written notice of intention to cancel for a reason other than nonpayment of premium or notice of intention not to renew a policy issued in the State.

$     \begin{array}{c}       1 \\       2 \\       3 \\       4     \end{array} $	[(d)] (E) At least 10 days before the date an insurer proposes to cancel a policy for nonpayment of premium, the insurer shall send to the insured, by [certificate of mail] A FIRST-CLASS MAIL TRACKING METHOD, a written notice of intention to cancel for nonpayment of premium.			
$5 \\ 6 \\ 7 \\ 8 \\ 9 \\ 10$	(f) (1) If an insurer provides a renewal policy and notice of premium due to an insured at least 45 days before the renewal date of the policy and the insured fails to make the required payment by the renewal date, the insurer may terminate the policy on the renewal date for nonpayment of premium after sending to the insured, by [certificate of mail] A FIRST-CLASS MAIL TRACKING METHOD, a written offer to reinstate the renewal policy without lapse in coverage.			
11	27-613.			
$12 \\ 13 \\ 14 \\ 15$	(A) (1) IN THIS SECTION, "FIRST-CLASS MAIL TRACKING METHOD" MEANS A MAIL TRACKING METHOD THAT PROVIDES EVIDENCE OF THE DATE THAT A PIECE OF FIRST-CLASS MAIL WAS ACCEPTED FOR MAILING BY THE UNITED STATES POSTAL SERVICE.			
16	(2) "FIRST-CLASS MAIL TRACKING METHOD" INCLUDES:			
17	(I) A CERTIFICATE OF MAIL; AND			
18 19	(II) AN ELECTRONIC MAIL TRACKING SYSTEM USED BY THE UNITED STATES POSTAL SERVICE.			
$\begin{array}{c} 20\\ 21 \end{array}$	(3) "FIRST-CLASS MAIL TRACKING METHOD" DOES NOT INCLUDE A CERTIFICATE OF BULK MAILING.			
$\begin{array}{c} 22\\ 23 \end{array}$	[(a)] (B) (1) This section applies only to private passenger motor vehicle liability insurance.			
$\begin{array}{c} 24 \\ 25 \end{array}$	(2) This section does not apply to the Maryland Automobile Insurance Fund.			
$\begin{array}{c} 26 \\ 27 \end{array}$	(c) (2) Notwithstanding paragraph (1) of this subsection, the requirements of this section do not apply if:			
28 29 30	(i) the reduction in coverage described in paragraph (1)(ii) of this subsection is part of a general reduction in coverage approved by the Commissioner or satisfies the requirements of Title 19, Subtitle 5 of this article; or			
$\begin{array}{c} 31\\ 32 \end{array}$	(ii) the failure to renew the policy takes place under a plan of withdrawal that:			

1 is approved by the Commissioner under § 27-606 of 1.  $\mathbf{2}$ this subtitle; and 3 2.provides that each insured affected by the plan of 4 withdrawal shall be sent by [certificate of mail] A FIRST-CLASS MAIL TRACKING  $\mathbf{5}$ **METHOD** at least 45 days before the nonrenewal of the policy a written notice that 6 states the date that the policy will be nonrenewed and that the nonrenewal is the 7 result of the withdrawal of the insurer from the market. 8 At least 45 days before the proposed effective date of the action, an (d) (1)9 insurer that intends to take an action subject to this section shall send written notice 10 of its proposed action to the insured at the last known address of the insured: for notice of cancellation or nonrenewal, by certified mail; 11 (i) 12and 13for all other notices of actions subject to this section, by (ii) [certificate of mail] A FIRST-CLASS MAIL TRACKING METHOD. 14 15(d) (E) At least 10 days before the date an insurer proposes to cancel a policy for nonpayment of premium, the insurer shall send to the insured, by 16 [certificate of mail] A FIRST-CLASS MAIL TRACKING METHOD, a written notice of 1718 intention to cancel for nonpayment of premium. 19 [(e)] **(F)** A statement of actual reason contained in the notice given under 20subsection [(c)] (D) of this section is privileged and does not constitute grounds for an 21action against the insurer, its representatives, or another person that in good faith 22provides to the insurer information on which the statement is based. 23This subsection does not apply to an action of an insurer taken (g)(1)under subsection [(d)] (E) of this section. 2427-614.2526(1) In this section, "increase] THE FOLLOWING WORDS HAVE THE (a) 27**MEANINGS INDICATED.** (2) "FIRST-CLASS MAIL TRACKING METHOD" MEANS A 28**(I)** MAIL TRACKING METHOD THAT PROVIDES EVIDENCE OF THE DATE THAT A 2930 PIECE OF FIRST-CLASS MAIL WAS ACCEPTED FOR MAILING BY THE UNITED 31**STATES POSTAL SERVICE.** 32**(II) "FIRST-CLASS MAIL TRACKING METHOD" INCLUDES:** 33 1. A CERTIFICATE OF MAIL; AND

2. 1 AN ELECTRONIC MAIL TRACKING SYSTEM USED BY  $\mathbf{2}$ THE UNITED STATES POSTAL SERVICE. 3 (III) "FIRST-CLASS MAIL TRACKING SYSTEM" DOES NOT 4 INCLUDE A CERTIFICATE OF BULK MAILING. "INCREASE in premium" and "premium increase" include an  $\mathbf{5}$ (3) increase in total premium for a policy due to: 6 7 **[**(1)**] (I)** a surcharge; 8 (2)**(II)** retiering or other reclassification of an insured; or 9 [(3)]removal or reduction of a discount. (III) 10 This section applies only to private passenger motor vehicle (b)(1)11 liability insurance. 12(2)This section does not apply to the Maryland Automobile Insurance 13Fund. 14This section does not apply to an increase in premium made by an (3)insurer during the 45-day underwriting period in accordance with § 12-106(d)(2) and 1516 (3) of this article. 17(c) Except as provided in paragraph (2) of this subsection, at least 45 (1)days before the effective date of an increase in the total premium for a policy of private 18 19passenger motor vehicle liability insurance, the insurer shall send written notice of the premium increase to the insured at the last known address of the insured by 20[certificate of mail] A FIRST-CLASS MAIL TRACKING METHOD. 2122SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect 23October 1, 2014.