

# HOUSE BILL 66

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By: **Delegate Rosenberg**

Introduced and read first time: January 21, 2015

Assigned to: Appropriations

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## A BILL ENTITLED

1 AN ACT concerning

2 **Human Services – No Wrong Door Pilot Program**

3 FOR the purpose of establishing the No Wrong Door Pilot Program in the Department of  
4 Human Resources; specifying the purpose, goals, and duties of the Program;  
5 requiring the Department to administer the Program, to develop requirements for  
6 grant applications, and, in consultation with stakeholders, to develop certain criteria  
7 for the evaluation of grant applications; requiring the Department to review grant  
8 applications and award grants based on certain evaluation criteria and to track and  
9 assess Program outcomes; authorizing the Department, beginning on a certain date,  
10 to award grants to private or public entities under the Program; requiring each  
11 grantee under the Program annually to report certain information to the  
12 Department; requiring certain units of the State annually to provide the Department  
13 with information regarding the number of individuals and families connected to  
14 services through each grantee; requiring the Department annually to convene the  
15 grantees under the Program for a certain symposium; requiring the Department  
16 annually to report certain information and recommendations to the Governor and  
17 the General Assembly; authorizing the Department to adopt regulations to carry out  
18 certain provisions of law; requiring the Governor to include in the annual budget for  
19 certain fiscal years a certain appropriation for the Program; providing for the  
20 termination of this Act; defining a certain term; and generally relating to the No  
21 Wrong Door Pilot Program.

22 BY adding to

23 Article – Human Services

24 Section 6–801 through 6–809 to be under the new subtitle “Subtitle 8. No Wrong  
25 Door Pilot Program”

26 Annotated Code of Maryland

27 (2007 Volume and 2014 Supplement)

28 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,  
29 That the Laws of Maryland read as follows:

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EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.



## 1 Article – Human Services

## 2 SUBTITLE 8. NO WRONG DOOR PILOT PROGRAM.

## 3 6–801.

4 IN THIS SUBTITLE, “PROGRAM” MEANS THE NO WRONG DOOR PILOT  
5 PROGRAM.

## 6 6–802.

7 (A) THERE IS A NO WRONG DOOR PILOT PROGRAM IN THE DEPARTMENT.

8 (B) THE PURPOSE OF THE PROGRAM IS TO ENSURE, IN A FLEXIBLE AND  
9 INNOVATIVE MANNER, THAT LOW-INCOME RESIDENTS OF THE STATE HAVE ACCESS  
10 TO THE SERVICES NEEDED TO SUSTAIN THEMSELVES AND THEIR FAMILIES.

11 (C) THE GOALS OF THE PROGRAM ARE TO:

12 (1) ADDRESS GAPS IN SERVICES;

13 (2) INCREASE ACCESS TO AVAILABLE SERVICES;

14 (3) PROVIDE ACCESS TO SERVICES FOR UNDERSERVED  
15 POPULATIONS;

16 (4) FOSTER BETTER COORDINATION BETWEEN PUBLIC AND PRIVATE  
17 SERVICE PROVIDERS, INCLUDING FAITH- AND COMMUNITY-BASED ORGANIZATIONS  
18 THROUGHOUT THE STATE; AND

19 (5) ENCOURAGE STATEWIDE PERFORMANCE TRACKING AND DATA  
20 SHARING TO INFORM AND IMPROVE SERVICE DELIVERY.

21 (D) THE PROGRAM SHALL PROVIDE GRANTS ON A COMPETITIVE BASIS TO  
22 IMPLEMENT STRATEGIES CONSISTENT WITH THE PURPOSE AND GOALS OF THE  
23 PROGRAM, SUCH AS:

24 (1) OFFERING OUTSTATIONED CASEWORKERS OR BENEFIT  
25 ELIGIBILITY COUNSELORS;

26 (2) OFFERING NONBUSINESS HOURS;

1           **(3) ASSISTING CLIENTS WITH A RANGE OF SERVICES THAT CROSS**  
2 **DEPARTMENTAL LINES;**

3           **(4) ADOPTING TECHNOLOGIES TO ASSIST WITH APPLICATIONS FOR**  
4 **SERVICES;**

5           **(5) CREATING FORMAL TRAINING PROGRAMS ON SERVICES**  
6 **AVAILABLE ACROSS THE STATE;**

7           **(6) TARGETING UNDERSERVED POPULATIONS; AND**

8           **(7) CREATING PUBLIC-PRIVATE PARTNERSHIPS.**

9 **6-803.**

10           **THE DEPARTMENT SHALL:**

11           **(1) ADMINISTER THE PROGRAM;**

12           **(2) DEVELOP REQUIREMENTS FOR GRANT APPLICATIONS;**

13           **(3) IN CONSULTATION WITH STAKEHOLDERS, DEVELOP CRITERIA**  
14 **FOR THE EVALUATION OF GRANT APPLICATIONS THAT SHALL INCLUDE THE**  
15 **APPLICANT'S ABILITY TO:**

16                   **(I) LEVERAGE OTHER FUNDING;**

17                   **(II) CONNECT CLIENTS WITH A VARIETY OF SERVICES AND**  
18 **PROGRAMS;**

19                   **(III) BRING INNOVATIVE STRATEGIES TO THE STATE;**

20                   **(IV) COLLABORATE WITH PUBLIC AND PRIVATE PARTNERS;**

21                   **(V) UNDERSTAND THE LEVEL AND TYPE OF NEEDS IN THE**  
22 **COMMUNITY; AND**

23                   **(VI) CONTRIBUTE TO GEOGRAPHIC DIVERSITY;**

24           **(4) REVIEW GRANT APPLICATIONS AND AWARD GRANTS BASED ON**  
25 **THE EVALUATION CRITERIA DEVELOPED UNDER ITEM (3) OF THIS SECTION; AND**

26           **(5) TRACK AND ASSESS PROGRAM OUTCOMES.**

1 **6-804.**

2 **BEGINNING ON JULY 1, 2016, THE DEPARTMENT MAY AWARD GRANTS TO**  
3 **PRIVATE OR PUBLIC ENTITIES UNDER THE PROGRAM.**

4 **6-805.**

5 **EACH GRANTEE UNDER THE PROGRAM ANNUALLY SHALL REPORT TO THE**  
6 **DEPARTMENT:**

7 **(1) THE NUMBER OF INDIVIDUALS AND FAMILIES SCREENED FOR**  
8 **SERVICE NEEDS;**

9 **(2) THE NUMBER OF APPLICANTS ASSISTED;**

10 **(3) THE NUMBER AND TYPE OF PROGRAMS TO WHICH REFERRALS**  
11 **WERE MADE;**

12 **(4) A DESCRIPTION OF OUTREACH EFFORTS UNDERTAKEN; AND**

13 **(5) A DESCRIPTION OF SUCCESSFUL STRATEGIES, DIFFICULTIES**  
14 **ENCOUNTERED, AND LESSONS LEARNED.**

15 **6-806.**

16 **THE FOLLOWING UNITS OF THE STATE ANNUALLY SHALL PROVIDE THE**  
17 **DEPARTMENT WITH INFORMATION REGARDING THE NUMBER OF INDIVIDUALS AND**  
18 **FAMILIES CONNECTED TO SERVICES THROUGH EACH GRANTEE UNDER THE**  
19 **PROGRAM:**

20 **(1) THE STATE DEPARTMENT OF EDUCATION;**

21 **(2) THE DEPARTMENT OF HEALTH AND MENTAL HYGIENE;**

22 **(3) THE DEPARTMENT OF AGING;**

23 **(4) THE DEPARTMENT OF HOUSING AND COMMUNITY**  
24 **DEVELOPMENT;**

25 **(5) THE DEPARTMENT OF VETERANS AFFAIRS; AND**

26 **(6) THE DEPARTMENT OF LABOR, LICENSING, AND REGULATION.**

1 **6-807.**

2 **THE DEPARTMENT ANNUALLY SHALL:**

3 **(1) CONVENE THE GRANTEES UNDER THE PROGRAM FOR A ONE-DAY**  
4 **SYMPOSIUM TO DISCUSS THE SUCCESSES AND CHALLENGES FACED BY GRANTEES;**  
5 **AND**

6 **(2) REPORT TO THE GOVERNOR AND, IN ACCORDANCE WITH § 2-1246**  
7 **OF THE STATE GOVERNMENT ARTICLE, THE GENERAL ASSEMBLY:**

8 **(I) FOR EACH GRANT AWARDED UNDER THE PROGRAM:**

9 **1. THE NAME AND LOCATION OF THE ENTITY RECEIVING**  
10 **THE GRANT;**

11 **2. THE AMOUNT OF THE GRANT; AND**

12 **3. THE INTENDED USE OF THE GRANT;**

13 **(II) THE MATTERS DISCUSSED AT THE ANNUAL SYMPOSIUM;**

14 **(III) A SUMMARY OF THE INFORMATION REPORTED TO THE**  
15 **DEPARTMENT BY PROGRAM GRANTEES UNDER § 6-805 OF THIS SUBTITLE;**

16 **(IV) A SUMMARY OF THE INFORMATION PROVIDED TO THE**  
17 **DEPARTMENT BY UNITS OF THE STATE UNDER § 6-806 OF THIS SUBTITLE; AND**

18 **(V) RECOMMENDATIONS FOR STRATEGIES THAT COULD BE**  
19 **IMPLEMENTED THROUGHOUT THE STATE.**

20 **6-808.**

21 **THE DEPARTMENT MAY ADOPT REGULATIONS TO CARRY OUT THE**  
22 **PROVISIONS OF THIS SUBTITLE.**

23 **6-809.**

24 **FOR FISCAL YEAR 2017, FISCAL YEAR 2018, AND FISCAL YEAR 2019, THE**  
25 **GOVERNOR SHALL INCLUDE IN THE ANNUAL BUDGET AN APPROPRIATION OF AT**  
26 **LEAST \$500,000 FOR THE PROGRAM.**

1           SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect July  
2 1, 2015. It shall remain effective for a period of 4 years and, at the end of June 30, 2019,  
3 with no further action required by the General Assembly, this Act shall be abrogated and  
4 of no further force and effect.