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5lr2485 CF SB 770

By: **Delegate Vaughn** Introduced and read first time: February 13, 2015 Assigned to: Economic Matters

Committee Report: Favorable with amendments House action: Adopted Read second time: March 10, 2015

CHAPTER \_\_\_\_\_

1 AN ACT concerning

## Insurance – Motor Vehicle Rental Companies – Limited Lines License to Sell Insurance

FOR the purpose of applying certain provisions of law relating to employees of a motor 4 vehicle rental company that holds a certain limited lines license to authorized  $\mathbf{5}$ 6 representatives of the motor vehicle rental company; requiring a motor vehicle rental 7 company to hold a certain limited lines license to sell certain insurance before 8 authorized representatives of the company may sell or offer to sell any policies of 9 insurance to renters of motor vehicles; providing that a certain limited lines license 10 authorizes any authorized representative of the motor vehicle rental company 11 holding the license to act on behalf of the company with respect to certain kinds of 12 insurance, under certain circumstances; altering the types of employees of a motor 13vehicle rental company who are authorized to act on behalf of the company with 14 respect to certain kinds of insurance; providing that certain acts of an authorized 15representative of a motor vehicle rental company shall be deemed to be the acts of 16 the company for certain purposes; authorizing an employee or an authorized 17representative of a motor vehicle rental company to be compensated for offering or 18 selling certain insurance coverage; prohibiting the employee or authorized 19representative from being compensated for certain activities in a certain manner; 20requiring a motor vehicle rental company that holds a certain limited lines license 21to maintain a certain register and to make the register available for inspection by 22the Maryland Insurance Commissioner as the Commissioner requires; providing for 23the construction of certain provisions of law; altering the circumstances under which 24a motor vehicle rental company is authorized to offer or sell certain insurance under 25a limited lines license; requiring a certain employee or an authorized representative

#### EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 of a certain motor vehicle rental company to disclose certain information to a renter;  $\mathbf{2}$ altering the circumstances under which certain disciplinary action may be taken by 3 the Maryland Insurance Commissioner; prohibiting an authorized representative of 4 a motor vehicle rental company from advertising, representing, or otherwise holding itself out as a certain insurer or certain insurance producer; exempting certain  $\mathbf{5}$ compensation from the prohibition against paying, directly or indirectly, to certain 6 persons certain consideration for selling, soliciting, or negotiating insurance;  $\mathbf{7}$ 8 defining a certain term; making certain conforming changes; and generally relating 9 to motor vehicle rental companies and limited lines licenses to sell insurance to renters of motor vehicles. 10

- 11 BY repealing and reenacting, with amendments,
- 12 Article Insurance
- 13 Section 10–130(a), 10–601, 10–602, 10–604(a), 10–606, and 10–607
- 14 Annotated Code of Maryland
- 15 (2011 Replacement Volume and 2014 Supplement)
- 16 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
- 17 That the Laws of Maryland read as follows:
- 18

## Article – Insurance

19 10-130.

20 (a) Except as otherwise provided in §§ 10–102, 10–119, and 10–122 of this subtitle 21 AND § 10–602 OF THIS TITLE, a commission, fee, reward, rebate, or other consideration 22 for selling, soliciting, or negotiating insurance may not be paid, directly or indirectly, to a 23 person other than a licensed insurance producer.

24 10-601.

25 (a) In this subtitle the following words have the meanings indicated.

## 26 (B) "AUTHORIZED REPRESENTATIVE" MEANS AN INDEPENDENT 27 CONTRACTOR OF A MOTOR VEHICLE RENTAL COMPANY.

[(b)] (C) "Motor vehicle rental company" means any person that is in the business of providing motor vehicles to the public under a rental agreement for a period of 180 days or less.

[(c)] (D) "Rental agreement" means any written agreement containing the terms
 and conditions that govern the use of a vehicle provided by a motor vehicle rental company
 under the provisions of Title 18 of the Transportation Article.

34 [(d)] (E) "Renter" means any person obtaining the use of a vehicle from a motor 35 vehicle rental company under the terms of a rental agreement.

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1 [(e)] (F) "Vehicle" means a motor vehicle:

2 (1) of the private passenger type, including passenger vans, minivans, and 3 sport utility vehicles; or

4 (2) of the cargo type, including cargo vans, pickup trucks, and trucks that 5 do not require the operator to possess a commercial driver's license.

6 10–602.

7 (a) A motor vehicle rental company shall hold a limited lines license to sell 8 insurance in connection with, and incidental to, the rental of a motor vehicle before the 9 company or its employees **OR AUTHORIZED REPRESENTATIVES** may sell or offer any 10 policies of insurance in this State to a renter in connection with, and incidental to, a rental 11 agreement.

12 (b) A limited lines license to sell insurance in connection with, and incidental to, 13 the rental of a motor vehicle issued under this subtitle shall also authorize any [salaried or 14 hourly] employee AND ANY AUTHORIZED REPRESENTATIVE of the motor vehicle rental 15 company who is trained, under § 10–604(a)(4) of this subtitle, to act on behalf of, and under 16 the supervision of, a motor vehicle rental company, with respect to the kinds of insurance 17 specified in § 10–604(b)(2) of this subtitle.

18 (c) The acts of an employee **OR AUTHORIZED REPRESENTATIVE** offering or 19 selling insurance coverage on behalf of a motor vehicle rental company shall be deemed the 20 acts of the motor vehicle rental company for the purposes of this subtitle.

(d) A motor vehicle rental company holding a limited lines license to sell insurance in connection with, and incidental to, the rental of a motor vehicle issued under this subtitle is not required to treat premiums collected from a renter that purchased insurance from the motor vehicle rental company as funds received in a fiduciary capacity if:

(1) the insurer represented by the motor vehicle rental company has consented in a written agreement, signed by an officer of the insurer, that the premiums do not need to be segregated from other funds received by the motor vehicle rental company in connection with the vehicle rental; and

30 (2) the charges for insurance coverage are itemized but not billed to the 31 renter separately from the charges for the vehicle rental.

# (E) AN EMPLOYEE OR AN AUTHORIZED REPRESENTATIVE OF A MOTOR VEHICLE RENTAL COMPANY WHO OFFERS OR SELLS INSURANCE COVERAGE ON BEHALF OF THE MOTOR VEHICLE RENTAL COMPANY:

1(1)MAY BE COMPENSATED FOR OFFERING OR SELLING INSURANCE2COVERAGE UNDER THIS SUBTITLE; BUT

3 (2) MAY NOT BE COMPENSATED FOR INSURANCE-RELATED
 4 ACTIVITIES IN A MANNER THAT IS BASED SOLELY ON THE NUMBER OF CUSTOMERS
 5 WHO PURCHASE RENTAL VEHICLE INSURANCE.

6 (F) THIS SUBTITLE MAY NOT BE CONSTRUED TO PROHIBIT PAYMENT OF 7 COMPENSATION TO AN EMPLOYEE OR AN AUTHORIZED REPRESENTATIVE OF A 8 MOTOR VEHICLE RENTAL COMPANY WHO OFFERS OR SELLS INSURANCE COVERAGE 9 ON BEHALF OF THE MOTOR VEHICLE RENTAL COMPANY FOR ACTIVITIES THAT ARE 10 INCIDENTAL TO THE EMPLOYEE'S OVERALL ACTIVITIES.

11(G)A MOTOR VEHICLE RENTAL COMPANY THAT HOLDS A LIMITED LINES12LICENSE TO SELL INSURANCE IN CONNECTION WITH, AND INCIDENTAL TO, THE13RENTAL OF A MOTOR VEHICLE ISSUED UNDER THIS SUBTITLE SHALL:

## 14(1) MAINTAIN A REGISTER, ON A FORM THE COMMISSIONER15REQUIRES, CONTAINING:

## 16(I)THE NAMES OF EACH EMPLOYEE OR AUTHORIZED17REPRESENTATIVE WHO OFFERS LIMITED LINES INSURANCE ON BEHALF OF THE18MOTOR VEHICLE RENTAL COMPANY; AND

19(II)THE BUSINESS ADDRESSES OF ALL LOCATIONS IN THE20STATE WHERE EMPLOYEES OR AUTHORIZED REPRESENTATIVES OFFER LIMITED21LINES INSURANCE ON BEHALF OF THE MOTOR VEHICLE RENTAL COMPANY; AND

## 22 (2) SUBMIT THE REGISTER FOR INSPECTION BY THE COMMISSIONER 23 AS THE COMMISSIONER REQUIRES.

24 10-604.

(a) A limited lines license to sell insurance in connection with, and incidental to,
the rental of a motor vehicle issued under this subtitle authorizes the motor vehicle rental
company to offer or sell, in connection with, and incidental to, a motor vehicle rental
agreement in which the **INITIAL** rental period does not exceed 30 days, the insurance
products specified in paragraph (b) of this section if:

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(1) the policies have been filed with and approved by the Commissioner;

(2) the motor vehicle rental company holds an appointment with each
authorized insurer, under § 10–118 of this title, that the motor vehicle rental company
intends to represent;

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1 (3) prior to completion of the rental transaction, AN EMPLOYEE OR 2 AUTHORIZED REPRESENTATIVE OF the motor vehicle rental company provides to the 3 renter disclosures approved by the Commissioner that:

4 (i) summarize, clearly and correctly, the material terms of coverage, 5 including limitations or exclusions;

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(ii) identify the authorized insurer or insurers;

7 (iii) specify that the policies offered by the motor vehicle rental 8 company may provide a duplication of coverage already provided by a renter's personal 9 automobile insurance policy, homeowner's insurance policy, personal liability insurance 10 policy, or other source of coverage;

(iv) specify that the purchase of the coverages offered by the motor
vehicle rental company is not required in order for the renter to rent a vehicle;

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(v) describe the process by which the renter can file a claim; and

(vi) specify that any excess liability coverage purchased by the renter
may duplicate coverage required to be provided under § 18–102(a)(2) of the Transportation
Article; and

17 (4) the motor vehicle rental company provides a training program, 18 approved by the Commissioner, for any employee **OR AUTHORIZED REPRESENTATIVE** 19 who sells, solicits, or negotiates insurance coverage under this subtitle that includes:

(i) instruction about the kinds of insurance specified in subsection
(b) of this section that can be offered to renters;

(ii) instruction that the trainee shall inform a renter that the purchase of any insurance from the motor vehicle rental company is not required in order for the renter to rent a vehicle; and

(iii) instruction that the trainee shall inform a renter that the renter
 may have insurance policies that already provide the coverage being offered by the motor
 vehicle rental company; AND

# (5) AN EMPLOYEE OR AUTHORIZED REPRESENTATIVE WHO OFFERS OR SELLS INSURANCE COVERAGE ON BEHALF OF THE MOTOR VEHICLE RENTAL COMPANY INFORMS A RENTER THAT THE POLICIES OFFERED BY THE MOTOR VEHICLE RENTAL COMPANY MAY DUPLICATE COVERAGE ALREADY PROVIDED BY THE RENTER'S PERSONAL AUTOMOBILE INSURANCE POLICY, HOMEOWNER'S INSURANCE POLICY, PERSONAL LIABILITY INSURANCE POLICY, OR OTHER SOURCE OF COVERAGE.

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1 10-606.

2 (a) The Commissioner may suspend, revoke, or refuse to renew a limited lines 3 license to sell insurance in connection with, and incidental to, the rental of a motor vehicle 4 issued under this subtitle after notice and opportunity for a hearing under Title 2, Subtitle 5 2 of this article if the motor vehicle rental company or an employee **OR AUTHORIZED** 6 **REPRESENTATIVE** of the motor vehicle rental company has:

7 (1) willfully violated this article or another law of the State that relates to8 insurance;

9 (2) operated without a limited lines license to sell insurance in connection 10 with, and incidental to, the rental of a motor vehicle as required under this subtitle;

- 11 (3) failed to provide required disclosures;
- 12 (4) offered or sold unapproved insurance products;
- 13 (5) failed to hold an appointment with the insurer;

14 (6) failed to train employees AND AUTHORIZED REPRESENTATIVES 15 selling or soliciting, or negotiating the sale of, insurance products on behalf of the motor 16 vehicle rental company; or

17 (7) misrepresented pertinent facts or policy provisions that relate to the 18 coverage offered or sold pursuant to this subtitle.

19 (b) A motor vehicle rental company and its employees AND AUTHORIZED 20 REPRESENTATIVES may not advertise, represent, or otherwise hold itself out as an 21 authorized insurer, or as an insurance producer, for any kind or subdivision of insurance.

(c) Instead of, or in addition to, suspending or revoking the limited lines license
 to sell insurance in connection with, and incidental to, the rental of a motor vehicle, the
 Commissioner may:

(1) impose on the motor vehicle rental company a penalty of not less than
\$100 but not more than \$2,500 for each violation of this subtitle; and

(2) require that restitution be made to any person who has sufferedfinancial injury because of the violation of this article.

29 10-607.

The Commissioner may adopt regulations to carry out the provisions of this subtitle, including regulations concerning the form and content of required disclosures to renters, the training requirements for employees AND AUTHORIZED REPRESENTATIVES of motor

1 vehicle rental companies, and the qualifications of the individuals who provide [employee]

2 training FOR EMPLOYEES AND AUTHORIZED REPRESENTATIVES OF MOTOR VEHICLE

## **3 RENTAL COMPANIES.**

4 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect July 5 1, 2015.

Approved:

Governor.

Speaker of the House of Delegates.

President of the Senate.