# **SENATE BILL 469**

J1 (5lr0620)

#### ENROLLED BILL

— Finance/Health and Government Operations —

Introduced by Senators Madaleno, Benson, Feldman, Klausmeier, and Pugh Pugh, Mathias, and Middleton

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Sealed	with	the	Great	Seal	and	pres	ented	to	the	Governor,	for	his	approval	this
	day	of				at					_ 0	clock	ζ,	M.
						_							Presi	dent.
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1 AN ACT concerning

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### Public Health - Maryland Behavioral Health Crisis Response System

FOR the purpose of altering the name of the Maryland Mental Health Crisis Response System to be the Maryland Behavioral Health Crisis Response System; establishing the Crisis Response System in the Behavioral Health Administration; requiring authorizing certain services to be provided by the Crisis Response System; requiring authorizing requiring the Crisis Response System to include an evaluation of outcomes of services through the annual collection of certain data; requiring the Administration to maintain a certain bed registry; requiring the Administration to implement the Crisis Response System in collaboration with the core service agency serving each jurisdiction; repealing a prohibition against the State spending more than a certain amount of State general funds in each fiscal year to implement the Crisis Response System; providing that community benefit includes certain support of the Crisis Response System; making certain conforming changes; defining a

### EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.

Italics indicate opposite chamber/conference committee amendments.



1 2 3	certain term; repealing a certain provision of law that makes the Crisis Response System contingent on the receipt of certain funding; and generally relating to a behavioral health crisis response system.										
4 5 6 7 8 9 10	BY repealing and reenacting, with amendments,     Article – Health – General     Section 10–1401 through 10–1405 to be under the amended subtitle "Subtitle 14.     Maryland Behavioral Health Crisis Response System"     Annotated Code of Maryland     (2009 Replacement Volume and 2014 Supplement)     (As enacted by Chapter 371 of the Acts of the General Assembly of 2002)										
11 12 13 14 15	BY repealing and reenacting, with amendments, Article – Health – General Section 19–303(a)(3) Annotated Code of Maryland (2009 Replacement Volume and 2014 Supplement)										
16 17 18	BY repealing Chapter 371 of the Acts of the General Assembly of 2002 Section 2										
19 20	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:										
21	Article – Health – General										
22	Subtitle 14. Maryland [Mental] BEHAVIORAL Health Crisis Response System.										
23	10–1401.										
24	(a) In this subtitle the following words have the meanings indicated.										
25 26	(B) "ADMINISTRATION" MEANS THE BEHAVIORAL HEALTH ADMINISTRATION.										
27	[(b)] (C) "Core service agency" has the meaning stated in § 10–1201 of this title.										
28 29	[(c)] (D) "Crisis Response System" means the Maryland [Mental] BEHAVIORAL Health Crisis Response System.										
30	10–1402.										
31	(a) There is a Maryland [Mental] <b>BEHAVIORAL</b> Health Crisis Response System										

in the Behavioral Health Administration.

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1 (b) The Crisis Response System shall: 2 Operate a statewide network utilizing existing resources and 3 coordinating interjurisdictional services to develop efficient and effective crisis response 4 systems to serve all individuals in the State, 24 hours a day and 7 days a week; 5 Provide skilled clinical intervention to help prevent suicides, homicides, 6 unnecessary hospitalizations, and arrests or detention, and to reduce dangerous or 7 threatening situations involving individuals in need of [mental] BEHAVIORAL health 8 services: and 9 (3)Respond quickly and effectively to community crisis situations. 10 The Administration shall consult with consumers of [mental] BEHAVIORAL 11 health services, family members, and [mental] BEHAVIORAL health advocates in the 12 development of the Crisis Response System. 13 10-1403.14 (a) The Crisis Response System shall include: 15 A WALK-IN crisis communication center THAT IS OPEN 24 HOURS A (1)16 <del>DAY AND 7 DAYS A WEEK</del> in each jurisdiction or region to provide: 17 (i) A single point of entry to the Crisis Response System; 18 Coordination with the local core service agency, police, (ii) emergency medical service personnel, and [mental] BEHAVIORAL health providers; {and} 19 20 (III) TRANSPORTATION COORDINATION TO ACCESS SERVICES, INCLUDING TRANSPORTATION TO URGENT APPOINTMENTS OR TO EMERGENCY 21**PSYCHIATRIC FACILITIES; AND** 22 [Services] PROGRAMS that [may] SHALL include: 23**f**(iii)**} <del>(IV)</del>** 24A [hotline] CLINICAL CRISIS TELEPHONE LINE for 25suicide prevention and crisis intervention; 26 [telephone [mental] 2. service HOTLINE for 27 BEHAVIORAL health information, referral, and assistance; 283. Triage for initial assessment and referral;

Referral to treatment, family and peer support groups,

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and other services as needed:

1	5. Follow-up for up to 1 month] CLINICAL CRISIS
2	WALK-IN SERVICES, INCLUDING:
3	A. TRIAGE FOR INITIAL ASSESSMENT;
4 5	B. CRISIS STABILIZATION UNTIL ADDITIONAL SERVICES ARE AVAILABLE;
6	C. LINKAGE TO TREATMENT SERVICES AND FAMILY AND
7	PEER SUPPORT GROUPS; AND
8 9	D. LINKAGE TO OTHER HEALTH AND HUMAN SERVICES PROGRAMS;
10 11 12 13	[6.]4. [Coordination of] CRITICAL INCIDENT STRESS MANAGEMENT TEAMS, PROVIDING disaster [mental] BEHAVIORAL health [teams] SERVICES, critical incident stress management, and [maintenance of] an on—call system for these services;
14 15	5. CRISIS RESIDENTIAL BEDS TO SERVE AS AN ALTERNATIVE TO HOSPITALIZATION;
16 17	[7.6.] A community crisis bed and hospital bed registry, including a daily tally of empty beds;
18 19	8. 7. Transportation coordination, ensuring transportation of patients to urgent appointments or to emergency psychiatric facilities; and
20 21	9. Linkage to 911 emergency systems and other telephone systems providing public or social services;
22	(2) Emergency services including:
23 24 25 26	(i)] 6.8. Mobile crisis teams OPERATING 24 HOURS A DAY AND 7 DAYS A WEEK to provide assessments, crisis intervention, [treatment] STABILIZATION, follow—up, and referral to urgent care, and to arrange appointments for individuals to obtain [public mental] BEHAVIORAL health services;
27	[(ii) Urgent care; and
28	(iii) Emergency psychiatric services;
29	(3) Follow-up services including:

$\frac{1}{2}$	(i) location;]	Mobile tre	atment teams	to provide	outreach	services on
3		<del>7.</del> <u>9.</u>	23-HOUR HOL	DING BEDS;		
4		<del>8.</del> <u>10.</u>	EMERGENCY I	PSYCHIATRIC	C SERVIC	ES;
5		<del>9.</del> <u>11.</u>	URGENT CARE	E CAPACITY;		
6 7	COMMUNITY TREATME	<del>10.</del> <u>12.</u> ENT;	EXPANDED	CAPACITY	FOR	ASSERTIVE
8 9	TO RESPOND IN EACH	<del>11.</del> <u>13.</u> JURISDICTIO	CRISIS INTER ON 24 HOURS A I			
10	[(ii)]	<del>12.</del> <u>14.</u>	Individualized	family interve	ention tea	ms <u>÷.</u> [and
11	(iii)	Residential	crisis services;]			
12	[(4)] <b>(2)</b>	Community	awareness prom	notion and tra	ining pro	grams; and
13	[(5)] <b>(3)</b>	An evaluati	on of outcomes of	f services thro	ough:	
14 15	(I) family members who ha		nual survey by thervices from the C			
16 17 18 19 20 21	(II) BEHAVIORAL HEALTH SUICIDES, UNNECESS. AND DETENTIONS OF DIVERSION OF ARRES HEALTH DIAGNOSES.	CALLS RECI ARY HOSPIT INDIVIDUAL	CALIZATIONS, H S WITH BEHAVE	E, ATTEMPT OSPITAL DI IORAL HEAL	ED AND VERSION TH DIAG	S, ARRESTS NOSES, AND
22 23	(B) THE ADMI		SHALL MAINTA			SIS BED AND
24 25 26 27	<b>{</b> (b) <b>} (C)</b> The determined by <b>THE ADM</b> serving each jurisdiction	Crisis Resp IINISTRATIO	onse System se	ervices shall ATION WITH	be imp	ervice agency
<i>-</i> 1	<b>T</b> (0) <b>T <del>(D)</del></b> All a	avance un ect	ive for interitar lie	arm services	ander y o	004.1 01 0IIIS

29  $\{(d)\}$  This subtitle may not be construed to affect petitions for emergency 30 evaluations under § 10–622 of this title.

article shall apply to the delivery of services under this subtitle.

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- 1 10-1404.
- [(a) The State may not expend more than \$250,000 in State general funds in each fiscal year to implement the Maryland Mental Health Crisis Response System.
- 4 (b)] The Administration shall implement the Crisis Response System, in 5 collaboration with core service agencies, on a regional or jurisdictional basis as federal 6 funding or funding from other sources becomes available.
- 7 10-1405.
- The Crisis Response System providers shall contract with service providers who employ individuals who use or have used [mental] BEHAVIORAL health services.
- 10 19-303.

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- 11 (a) (3) "Community benefit" means an activity that is intended to address 12 community needs and priorities primarily through disease prevention and improvement of 13 health status, including:
- 14 (i) Health services provided to vulnerable or underserved 15 populations such as Medicaid, Medicare, or Maryland Children's Health Program enrollees;
- 16 (ii) Financial or in–kind support of public health programs;
- 17 (iii) Donations of funds, property, or other resources that contribute 18 to a community priority;
- 19 (iv) Health care cost containment activities; [and]
- 20 (v) Health education, screening, and prevention services; AND
- 21 (VI) FINANCIAL OR IN-KIND SUPPORT OF THE MARYLAND 22 BEHAVIORAL HEALTH CRISIS RESPONSE SYSTEM.

# 23 Chapter 371 of the Acts of 2002

[SECTION 2. AND BE IT FURTHER ENACTED, That Section 1 of this Act is contingent on the receipt of federal funding or funding from any other private or public source to implement the Maryland Mental Health Crisis Response System established under Section 1 of this Act. The Mental Hygiene Administration, within 15 days after the receipt of federal funding or other sources of funding for the Maryland Mental Health Crisis Response System, shall give written notice to the Department of Legislative Services, 90 State Circle, Annapolis, Maryland, of the receipt of funding. Section 1 of this Act shall take effect 5 days after the date of the written notice from the Administration.]

SECTION October 1, 2015.	2.	AND	BE	IT	FURTHER	ENACTED,	That	this	Act	shall	take	effect
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Approved:												
										overn		
							Presid					
						Speaker of	the Ho	ouse	of D	elegat	es.	