SENATE BILL 508

D36lr1322 CF HB 190

By: Senators Ramirez, Norman, and Ferguson

Introduced and read first time: February 4, 2016

Assigned to: Judicial Proceedings

Committee Report: Favorable with amendments Senate action: Adopted with floor amendments

Read second time: March 16, 2016

CHAPTER

AN ACT concerning 1

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Civil Penalties for Shoplifting and Employee Theft — Repeal

3 FOR the purpose of repealing certain provisions establishing liability to a merchant for civil penalties for shoplifting and employee theft altering requirements for certain 4 demand letters relating to alleged acts of shoplifting or employee theft; providing 5 that a responsible person who prevails in a certain civil action is entitled to an award of court costs and reasonable attorney's fees, under certain circumstances; requiring a court to reduce the amount of restitution awarded in a certain criminal proceeding 9 by an amount equal to certain damages and civil penalties; prohibiting a person from taking certain actions in recovering or attempting to recover a certain civil penalty; establishing a certain penalty for certain violations; making stylistic changes; and generally relating to civil penalties for shoplifting and employee theft. 12

13 BY repealing

Article - Courts and Judicial Proceedings

Section 3-1301 through 3-1308 and the subtitle "Subtitle 13. Civil Penalties for

Shoplifting and Employee Theft"

Annotated Code of Maryland 17

(2013 Replacement Volume and 2015 Supplement)

19 BY repealing and reenacting, without amendments,

Article – Courts and Judicial Proceedings

21 Section 3–1301, 3–1302, 3–1304, 3–1307, and 3–1308

22 Annotated Code of Maryland

(2013 Replacement Volume and 2015 Supplement) 23

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.

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1 2 3 4 5	BY repealing and reenacting, with amendments, Article – Courts and Judicial Proceedings Section 3–1303, 3–1305, and 3–1306 Annotated Code of Maryland (2013 Replacement Volume and 2015 Supplement)
6 7 8 9 10	BY adding to Article – Courts and Judicial Proceedings Section 3–1306.1 Annotated Code of Maryland (2013 Replacement Volume and 2015 Supplement)
11 12	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
13	Article - Courts and Judicial Proceedings
14	{ Subtitle 13. Civil Penalties for Shoplifting and Employee Theft. }
15	\frac{1}{4} 3-1301.
16	(a) In this subtitle the following terms have the meanings indicated.
17 18	(b) "Employee theft" means the theft of any merchandise from a mercantile establishment by an employee, agent, or contractor of the mercantile establishment.
19 20	(c) "Mercantile establishment" means any place where merchandise is displayed, held, or offered for sale, either at retail or wholesale.
21 22	(d) "Merchandise" means any goods, wares, commodity, money, or other personal property located on the premises of a mercantile establishment.
23	(e) "Merchant" means the owner or operator of a mercantile establishment.
24	(f) "Responsible person" means:
25 26	(1) Any individual, whether an adult or a minor, who commits or attempts to commit an act of shoplifting or employee theft; and
27 28	(2) The parents or legal guardians of an unemancipated minor who commits or attempts to commit an act of shoplifting or employee theft.
29	(g) "Shoplift" means any 1 or more of the following acts committed by a person

without the consent of the merchant and with the purpose or intent of appropriating

merchandise to that person's own use without payment, obtaining merchandise at less than

- 1 its stated sales price, or otherwise depriving a merchant of all or any part of the value or use of merchandise:
- 3 (1) Removing any merchandise from its immediate place of display or from 4 any other place on the premises of the mercantile establishment;
- 5 (2) Obtaining or attempting to obtain possession of any merchandise by 6 charging that merchandise to another person without the authority of that person or by 7 charging that merchandise to a fictitious person;
- 8 (3) Concealing any merchandise;
- 9 (4) Substituting, altering, removing, or disfiguring any label or price tag;
- 10 (5) Transferring any merchandise from a container in which that 11 merchandise is displayed or packaged to any other container; or
- 12 (6) Disarming any alarm tag attached to any merchandise.
- 13 **‡**3–1302.
- 14 A responsible person is civilly liable to the merchant:
- 15 (1) To restore the merchandise to the merchant or, if the merchandise is 16 not recoverable, has been damaged, or otherwise has lost all or part of its value, to pay the 17 merchant an amount equal to the merchant's stated sales price for the merchandise;
- 18 (2) To pay the merchant for any other actual damages sustained by the 19 merchant, not including the loss of time or wages incurred in connection with the 20 apprehension or prosecution of the shoplifter or employee; and
- 21 (3) Subject to the merchant's compliance with the procedures contained in \$3-1303 of this subtitle, to pay the merchant a civil penalty equal to twice the merchant's stated sales price for the merchandise, but not less than \$50 nor more than \$1,000.\frac{1}{4}
- 24 **‡**3–1303.
- 25 (a) If a merchant elects to seek the civil penalty available under § 3–1302(3) of 26 this subtitle, the merchant:
- 27 (1) Shall comply with the procedures contained in this section;
- 28 (2) May not orally request or accept any payment at the time of 29 apprehension; and
- 30 (3) May not accept any payment in cash without issuing a receipt for the 31 payment.

1 2	(b) (1) The merchant shall cause an initial demand letter, PREPARED BY A LAWYER ADMITTED TO PRACTICE LAW IN THE STATE, to be:
3	(i) Hand delivered personally to the responsible person; or
4 5	(ii) Mailed to the responsible person at that person's last known address BY CERTIFIED MAIL, RETURN RECEIPT REQUESTED .
6	(2) The initial demand letter shall:
7 8 9	(i) Identify the act of shoplifting or employee theft alleged to have been committed, INCLUDING THE DATE AND TIME THE ACT IS ALLEGED TO HAVE OCCURRED;
10 11 12	(II) SPECIFY THE BASIS ON WHICH THE RESPONSIBLE PERSON OR, IF APPLICABLE, THE CHILD OF THE RESPONSIBLE PERSON HAS BEEN ACCUSED OF THE ACT OF SHOPLIFTING OR EMPLOYEE THEFT;
13 14	(ii) (III) Specify the amount of damages sought under § 3–1302(1) and (2) of this subtitle;
15 16	(iii) (IV) Specify the amount of the civil penalty sought under § 3–1302(3) of this subtitle and explain the method of calculating that amount;
17 18	(iv) (V) Request payment of the damages and civil penalty by cash, money order, certified check, or cashier's check;
19 20 21 22	(v) (VI) Contain a conspicuous notice advising the responsible person that payment of the damages and civil penalty does not preclude the possibility of criminal prosecution, but that the payment would not be admissible in any criminal proceeding as an admission or evidence of guilt; and
23 24 25 26	(vi) (VII) Specify the date by which the responsible person shall make the required payment to avoid civil action, which date shall be at least 15 days after the date of hand delivery or from the postmark date, as the case may be, of the initial demand letter; AND
27 28	(VIII) SPECIFY THAT, IF THE RESPONSIBLE PERSON DISPUTES LIABILITY FOR THE ALLEGED ACT OF SHOPLIFTING OR EMPLOYEE THEFT:
29 30	1. THE RESPONSIBLE PERSON MAY REFUSE TO PAY THE DAMAGES AND CIVIL PENALTY; AND

- 2. IF THE RESPONSIBLE PERSON PREVAILS IN A CIVIL
 SUIT FOR DAMAGES AND PENALTIES ARISING FROM THE ALLEGED ACT OF
 SHOPLIFTING OR EMPLOYEE THEFT, THE RESPONSIBLE PERSON IS ENTITLED TO AN
 AWARD OF COURT COSTS AND REASONABLE ATTORNEY'S FEES.
- 5 (3) IF APPLICABLE, THE MERCHANT SHALL CAUSE A COPY OF ANY
 6 POLICE REPORT CONCERNING THE ALLEGED ACT OF SHOPLIFTING OR EMPLOYEE
 7 THEFT TO BE ATTACHED TO THE INITIAL DEMAND LETTER.
- 8 (c) (1) If payment in full is not received by the merchant on or before the date specified in the initial demand letter, the merchant shall cause a second demand letter, 10 PREPARED BY A LAWYER ADMITTED TO PRACTICE LAW IN THE STATE, to be mailed to the responsible person at that person's last known address BY CERTIFIED MAIL, RETURN RECEIPT REQUESTED.
- 13 (2) The second demand letter shall:
- 14 (i) Contain the same information, request for payment, and notice 15 that is required by subsection (b)(2)(i) through (v) (VIII) of this section for an initial demand 16 letter;
- 17 (ii) Specify the date by which the responsible person shall make the 18 required payment to avoid civil action, which date shall be at least 10 days from the 19 postmark date of the second demand letter; and
- 20 (iii) Advise the responsible person that, if the required payment is 21 not made in full on or before the date specified in the second demand letter, the responsible 22 person will be subject to immediate institution of a civil suit for damages, penalties, court 23 costs, and reasonable attorney's fees.
- 24 (d) The merchant shall get a certificate of mailing from the U.S. Postal Service 25 for each initial demand letter and second demand letter mailed to a responsible person 26 under this section.
- 27 [3–1304.
- A responsible person who complies fully with an initial demand letter or a second demand letter on or before the date specified in that demand letter may not incur any further civil liability to the merchant for damages arising out of the act of shoplifting or employee theft that was the subject of the demand letter.
- 32 **{**3–1305.
- 33 (a) If the second demand letter is returned unclaimed to the merchant or if full 34 payment is not otherwise received by the merchant on or before the date specified in the 35 second demand letter, the merchant may file a civil action to recover the damages and the

1 civil penalty provided for in § 3–1302 of this subtitle, together with court costs and 2 reasonable attorney's fees.

- 3 (b) IN A CIVIL ACTION BROUGHT UNDER THIS SUBTITLE, THE MERCHANT
 4 SHALL SUBMIT PROOF TO THE COURT THAT THE MERCHANT COMPLIED WITH ALL
 5 REQUIREMENTS UNDER § 3–1303 OF THIS SUBTITLE CONCERNING DEMAND
 6 LETTERS.
- 7 (C) If the merchant prevails in a civil action brought under this subtitle, the 8 merchant shall also be entitled to an award of court costs and reasonable attorney's fees, to 9 be assessed without regard to the ability of the responsible person to pay.
- 10 (D) IF THE RESPONSIBLE PERSON PREVAILS IN A CIVIL ACTION BROUGHT
 11 UNDER THIS SUBTITLE, THE RESPONSIBLE PERSON SHALL BE ENTITLED TO AN
 12 AWARD OF COURT COSTS AND REASONABLE ATTORNEY'S FEES, TO BE ASSESSED
 13 WITHOUT REGARD TO THE ABILITY OF THE MERCHANT TO PAY.
- 14 **{**3–1306.
- 15 (a) Criminal prosecution for an offense of theft under § 7–104 of the Criminal Law 16 Article is not a prerequisite to the maintenance of a civil action under this subtitle.
- 17 (b) The recovery of damages and penalties under this subtitle does not preclude 18 criminal prosecution. However, the
- 19 <u>(C)</u> <u>THE</u> payment of damages and penalties under this subtitle is not admissible 20 in any criminal proceeding as an admission of guilt or as evidence of guilt.
- 21 (D) A COURT SHALL REDUCE THE AMOUNT OF ANY RESTITUTION AWARDED
 22 IN A CRIMINAL PROCEEDING REGARDING AN ACT FOR WHICH A RESPONSIBLE
 23 PERSON HAS PAID DAMAGES AND CIVIL PENALTIES UNDER THIS SUBTITLE BY AN
 24 AMOUNT EQUAL TO THOSE DAMAGES AND CIVIL PENALTIES.
- 25 **3–1306.1.**
- 26 (A) IN RECOVERING OR ATTEMPTING TO RECOVER DAMAGES OR A CIVIL
 27 PENALTY ARISING FROM AN ALLEGED ACT OF SHOPLIFTING OR EMPLOYEE THEFT
 28 UNDER THIS SUBTITLE, A PERSON MAY NOT:
- 29 <u>USE OR THREATEN FORCE OR VIOLENCE;</u>
- 30 (2) COMMUNICATE WITH A RESPONSIBLE PERSON IN A MANNER THAT
 31 REASONABLY CAN BE EXPECTED TO ABUSE OR HARASS THE RESPONSIBLE PERSON,
 32 INCLUDING COMMUNICATING WITH EXCESSIVE FREQUENCY OR AT UNUSUAL
 33 HOURS;

1	(3) USE OBSCENE OR GROSSLY ABUSIVE LANGUAGE IN
2	COMMUNICATING WITH THE RESPONSIBLE PERSON;
3	(4) CLAIM, ATTEMPT, OR THREATEN TO ENFORCE A RIGHT WITH
4	KNOWLEDGE THAT THE RIGHT DOES NOT EXIST; OR
5	(5) USE A COMMUNICATION THAT SIMULATES LEGAL OR JUDICIAL
6	PROCESS OR GIVES THE APPEARANCE OF BEING AUTHORIZED, ISSUED, OR
7	APPROVED BY A GOVERNMENT, GOVERNMENTAL AGENCY, OR LAWYER WHEN IT IS
8	NOT.
9	(B) A PERSON WHO VIOLATES THIS SECTION IS LIABLE FOR ANY:
0	(1) ANY ACTUAL DAMAGES PROXIMATELY CAUSED BY THE
1	VIOLATION, INCLUDING DAMAGES FOR EMOTIONAL DISTRESS OR MENTAL ANGUISH
12	SUFFERED WITH OR WITHOUT ACCOMPANYING PHYSICAL INJURY; AND
13	(2) REASONABLE COURT COSTS AND ATTORNEY'S FEES.
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L 4	[3–1307.
15	The procedures required by § 3–1303 of this subtitle:
	The procedures required by § 5. 1505 of this subtitue.
6	(1) Apply only to the extent that a merchant elects to seek recovery of the
7	civil penalty available under § 3–1302(3) of this subtitle; and
18	(2) Do not otherwise limit a merchant or other person from electing to
9	pursue any other civil remedy or cause of action for damages against any responsible person
20	under this subtitle or otherwise as permitted by law.
21	[3–1308.
າດ	The District Court has enclusive eniginal similar indication in an article.
22	The District Court has exclusive original civil jurisdiction in an action under this
23 24	subtitle if the damages and civil penalty claimed do not exceed \$10,000, exclusive of
4	attorney's fees.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect

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October 1, 2016.