# SENATE BILL 771

D3, I3 6lr3462 CF HB 1491

By: The President (By Request - Office of the Attorney General)

Introduced and read first time: February 5, 2016

Assigned to: Judicial Proceedings

Committee Report: Favorable with amendments

Senate action: Adopted

Read second time: March 26, 2016

CHAPTER

1 AN ACT concerning

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# Courts and Judicial Proceedings – Consumer Debt Collection Actions – Restrictions

4 FOR the purpose of prohibiting a creditor or a debt collector from initiating or filing a 5 certain consumer debt collection action under certain circumstances; specifying that 6 a certain debt buyer or a certain collector has a certain burden in a certain consumer 7 debt collection action certain actions may not revive or extend a certain statute of <u>limitations</u>; prohibiting a debt buyer or a certain collector from initiating a certain 8 9 consumer debt collection action unless the debt buyer or the collector possesses 10 certain documents; prohibiting a court from entering a judgment in favor of a debt 11 buyer or a certain collector under certain circumstances; defining certain terms; 12 providing for the application of this Act; and generally relating to consumer debt 13 collection and consumer debt collection actions.

14 BY adding to

Article – Courts and Judicial Proceedings

Section 5–1201 through  $\frac{5-1203}{5}$  5–1204 to be under the new subtitle "Subtitle 12.

Consumer Debt Collection Actions"

18 Annotated Code of Maryland

(2013 Replacement Volume and 2015 Supplement)

20 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,

21 That the Laws of Maryland read as follows:

## **Article - Courts and Judicial Proceedings**

#### EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



### 1 SUBTITLE 12. CONSUMER DEBT COLLECTION ACTIONS.

- 2 **5–1201.**
- 3 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS
- 4 INDICATED.
- 5 (B) "CHARGE-OFF" MEANS THE ACT OF A CREDITOR THAT TREATS AN
- 6 ACCOUNT RECEIVABLE OR ANY OTHER DEBT AS A LOSS OR AN EXPENSE BECAUSE
- 7 PAYMENT IS UNLIKELY.
- 8 (C) "CHARGE-OFF BALANCE" MEANS THE AMOUNT DUE ON THE ACCOUNT
- 9 OR DEBT AT THE TIME OF CHARGE-OFF.
- 10 (B) (D) "COLLECTOR" MEANS A PERSON COLLECTING OR ATTEMPTING
- 11 TO COLLECT AN ALLEGED DEBT ARISING OUT OF A CONSUMER TRANSACTION.
- 12 (C) (E) "CONSUMER DEBT" MEANS A SECURED OR AN UNSECURED DEBT
- 13 **THAT:**
- 14 (1) IS FOR MONEY OWED OR ALLEGED TO BE OWED; AND
- 15 (2) ARISES FROM A CONSUMER TRANSACTION.
- 16 (D) (F) (1) "CONSUMER DEBT COLLECTION ACTION" MEANS ANY
- 17 JUDICIAL ACTION OR ARBITRATION PROCEEDING IN WHICH A CLAIM IS ASSERTED
- 18 TO COLLECT A CONSUMER DEBT.
- 19 (2) "CONSUMER DEBT COLLECTION ACTION" DOES NOT INCLUDE AN
- 20 ACTION BROUGHT UNDER § 8-401 OF THE REAL PROPERTY ARTICLE BY A
- 21 LANDLORD OR AN ATTORNEY, A PROPERTY MANAGER, OR AN AGENT ON BEHALF OF
- 22 A LANDLORD.
- 23 (E) (G) "CONSUMER TRANSACTION" MEANS ANY TRANSACTION
- 24 INVOLVING A PERSON SEEKING OR ACQUIRING REAL OR PERSONAL PROPERTY,
- 25 SERVICES, MONEY, OR CREDIT FOR PERSONAL, FAMILY, OR HOUSEHOLD PURPOSES.
- 26 (F) (H) "CREDITOR" MEANS A PERSON TO WHOM A CONSUMER DEBT IS
- 27 OWED OR ALLEGED TO BE OWED.
- 28 (G) (I) (1) "DEBT BUYER" MEANS A PERSON THAT PURCHASES OR
- 29 OTHERWISE ACQUIRES CONSUMER DEBT FROM AN ORIGINAL CREDITOR OR FROM A
- 30 SUBSEQUENT OWNER OF THE DEBT.

1	(2) "DEBT BUYER" DOES NOT INCLUDE A:
2	(I) A CHECK SERVICES COMPANY THAT ACQUIRES THE RIGHT
3	TO COLLECT ON A PAPER OR AN ELECTRONIC CHECK INSTRUMENT, INCLUDING AN
4	AUTOMATED CLEARING HOUSE ITEM THAT HAS BEEN RETURNED UNPAID TO A
5	MERCHANT;
6	(II) A BUSINESS ENTITY THAT, IN THE BUSINESS ENTITY'S
7	ORDINARY COURSE OF BUSINESS, DOES NOT PURCHASE OR OTHERWISE ACQUIRE
8	CONSUMER DEBT FROM AN ORIGINAL CREDITOR OR FROM A SUBSEQUENT OWNER
9	OF THE DEBT AND ACQUIRED THE CONSUMER DEBT:
10	1. AS A DIRECT RESULT OF THE BUSINESS ENTITY BEING
11	THE SUCCESSOR IN A MERGER WITH THE ORIGINAL CREDITOR OF THE DEBT; OR
12	2. BECAUSE THE BUSINESS ENTITY PURCHASED OR
13	OTHERWISE ACQUIRED THE ORIGINAL CREDITOR IN WHOLE;
14	(III) A BANK, CREDIT UNION, OR SAVINGS AND LOAN
15	ASSOCIATION THAT ACQUIRED THE CONSUMER DEBT AS A DIRECT RESULT OF BEING
16	THE SUCCESSOR IN A MERGER WITH ANOTHER BANK, CREDIT UNION, OR SAVINGS
17	AND LOAN ASSOCIATION THAT HAD OWNED THE CONSUMER DEBT;
18	(IV) A MORTGAGE SERVICER THAT IS LICENSED UNDER TITLE
19	11, SUBTITLE 5 OF THE FINANCIAL INSTITUTIONS ARTICLE, UNLESS THE
20	MORTGAGE SERVICER OR A COLLECTOR ACTING ON THE MORTGAGE SERVICER'S
$\frac{1}{21}$	BEHALF COLLECTS OR ATTEMPTS TO COLLECT A DEFICIENCY BALANCE OR
22	DEFICIENCY JUDGMENT IN ANY WAY RELATED TO OR ARISING FROM A
23	FORECLOSURE OR SHORT SALE OF REAL PROPERTY THAT SECURED THE MORTGAGE
24	LOAN;
25	(V) A SALES FINANCE COMPANY OR ANY OTHER PERSON THAT
26	ACQUIRES CONSUMER DEBT ARISING FROM A RETAIL INSTALLMENT SALE
27	AGREEMENT IF:
28	1. The sales finance company or other person
29	ACQUIRED THE DEBT BEFORE THE FIRST INSTALLMENT PAYMENT WAS DUE FROM
30	THE CONSUMER; AND
31	2. The retail installment sale agreement
32	EXPRESSLY STATED THAT THE CONSUMER WOULD BE REQUIRED TO MAKE THE

CONSUMER'S PAYMENTS TO THAT SALES FINANCE COMPANY OR PERSON;

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- 1 (VI) A BANK, CREDIT UNION, OR SAVINGS AND LOAN
- 2 ASSOCIATION THAT ACQUIRED FROM ANOTHER BANK, CREDIT UNION, OR SAVINGS
- 3 AND LOAN ASSOCIATION, IN THE ORDINARY COURSE OF BUSINESS, ALL OF A
- 4 SPECIFIC TYPE OF CONSUMER DEBT OWNED BY THE OTHER BANK, CREDIT UNION,
- 5 OR SAVINGS AND LOAN ASSOCIATION EXCEPT FOR CONSUMER DEBT THAT HAD BEEN
- 6 CHARGED OFF; OR
- 7 (VII) AN ATTORNEY, A LICENSED DEBT COLLECTION AGENCY, A
- 8 PROPERTY MANAGER, OR ANY OTHER PERSON THAT COLLECTS OR ATTEMPTS TO
- 9 COLLECT CONSUMER DEBT IN AN ACTION UNDER § 8-401 OF THE REAL PROPERTY
- 10 ARTICLE ON BEHALF OF AN ORIGINAL CREDITOR THAT IS A RESIDENTIAL RENTAL
- 11 PROPERTY OWNER.
- 12 (H) (J) "DEBTOR" MEANS AN INDIVIDUAL WHO OWES OR IS ALLEGED TO
- 13 OWE A CONSUMER DEBT.
- 14 (H) (K) (1) "PRINCIPAL" MEANS THE UNPAID BALANCE OF A DEBT OR
- 15 AN OBLIGATION ARISING FROM A CONSUMER TRANSACTION THAT IS OWED OR
- 16 ALLEGED TO BE OWED TO THE ORIGINAL CREDITOR.
- 17 (2) "PRINCIPAL" DOES NOT INCLUDE INTEREST, FEES, OR CHARGES
- 18 ADDED TO THE DEBT OR OBLIGATION BY THE ORIGINAL CREDITOR OR ANY
- 19 SUBSEQUENT OWNERS OF A CONSUMER DEBT.
- 20 **5–1202.**
- 21 (A) A CREDITOR OR A COLLECTOR MAY NOT INITIATE A CONSUMER DEBT
- 22 COLLECTION ACTION AFTER THE EXPIRATION OF THE STATUTE OF LIMITATIONS
- 23 APPLICABLE TO THE CONSUMER DEBT COLLECTION ACTION.
- 24 (B) IN ANY CONSUMER DEBT COLLECTION ACTION MAINTAINED BY A DEBT
- 25 BUYER OR A COLLECTOR ACTING ON BEHALF OF A DEBT BUYER, THE DEBT BUYER
- 26 OR COLLECTOR SHALL HAVE THE BURDEN OF SHOWING THAT THE STATUTE OF
- 27 LIMITATIONS HAS NOT EXPIRED.
- 28 (B) NOTWITHSTANDING ANY OTHER PROVISION OF LAW, ON THE
- 29 EXPIRATION OF THE STATUTE OF LIMITATIONS APPLICABLE TO THE CONSUMER
- 30 <u>DEBT COLLECTION ACTION, ANY SUBSEQUENT PAYMENT TOWARD, WRITTEN OR</u>
- 31 ORAL AFFIRMATION OF, OR ANY OTHER ACTIVITY ON THE DEBT MAY NOT REVIVE OR
- 32 EXTEND THE LIMITATIONS PERIOD.
- 33 **5–1203.**

1	(A) A DEBT BUYER OR A COLLECTOR ACTING ON BEHALF OF A DEBT BUYER
2	MAY NOT INITIATE A CONSUMER DEBT COLLECTION ACTION UNLESS THE DEBT
3	BUYER OR COLLECTOR POSSESSES ALL OF THE DOCUMENTS LISTED IN SUBSECTION
4	$\frac{(B)(3)(I)}{(B)(B)}$ THIS SECTION.
5	(B) (1) This subsection applies to a consumer debt collection
6	ACTION, INCLUDING A SMALL CLAIM ACTION UNDER § $4-405$ OF THIS ARTICLE, THAT
7	IS MAINTAINED BY A DEBT BUYER OR A COLLECTOR ACTING ON BEHALF OF A DEBT
8	BUYER.
0	(9) Ty appearant mo and order production of Law on Division
9 10	(2) IN ADDITION TO ANY OTHER REQUIREMENT OF LAW OR RULE, UNLESS THE ACTION IS RESOLVED BY JUDGMENT ON AFFIDAVIT, A COURT MAY NOT
10	ENTER A JUDGMENT IN FAVOR OF A DEBT BUYER OR A COLLECTOR UNLESS THE
$\frac{11}{12}$	DEBT BUYER OR COLLECTOR:
14	DEDI BUTER OR COLLECTOR:
13	(I) INTRODUCES INTO EVIDENCE THE
14	DOCUMENTS SPECIFIED IN PARAGRAPH (3) OF THIS SUBSECTION IN ACCORDANCE
15	WITH THE RULES OF EVIDENCE APPLICABLE TO ACTIONS THAT ARE NOT SMALL
16	CLAIMS ACTIONS BROUGHT UNDER § 4–405 OF THIS ARTICLE; AND
17	(II) MAKES AVAILABLE FOR EXAMINATION AT A TRIAL AN
18	INDIVIDUAL WITH KNOWLEDGE OF THE FACTS PERTINENT TO THE CLAIMS
19	ASSERTED.
20	(3) A DEBT BUYER OR A COLLECTOR ON BEHALF OF A DEBT BUYER
$\frac{20}{21}$	SHALL INTRODUCE THE FOLLOWING EVIDENCE IN A CONSUMER DEBT COLLECTION
$\frac{21}{22}$	ACTION:
23	(I) THE AGREEMENT BETWEEN THE DEBTOR AND THE
24	ORIGINAL CREDITOR OR OTHER DOCUMENTS THAT:
25	1. ESTABLISH THE DEBT;
26	2. Include all terms and conditions of the debt;
27	<del>AND</del>
28	3. REFLECT THE DEBTOR'S ASSENT;
40	** ***********************************
29	(II) 1. THE CHARGE-OFF ACCOUNT STATEMENT FROM THE
30	ORIGINAL CREDITOR; OR
-	
31	2. If the charge-off account statement never

EXISTED, THE LAST BILL FROM THE ORIGINAL CREDITOR TO THE DEBTOR;

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1 2	(III) DOCUMENTS SHOWING ALL CHARGES AND CREDITS TO THE ACCOUNT AFTER CHARGE—OFF BY THE ORIGINAL CREDITOR;
3 4	(IV) DOCUMENTS ESTABLISHING THE DEBT BUYER'S OWNERSHIP OF THE ACCOUNT; AND
5 6	(V) ALL OTHER DOCUMENTS THAT WOULD BE NECESSARY TO SUPPORT A JUDGMENT ON AFFIDAVIT.
7 8 9	(I) PROOF OF THE EXISTENCE OF THE DEBT OR ACCOUNT MADE BY A CERTIFIED OR OTHERWISE PROPERLY AUTHENTICATED PHOTOCOPY OR ORIGINAL OF AT LEAST ONE OF THE FOLLOWING:
10 11	1. A DOCUMENT SIGNED BY THE DEBTOR EVIDENCING THE DEBT OR THE OPENING OF THE ACCOUNT;
12 13 14	2. A BILL OR OTHER RECORD REFLECTING PURCHASES, PAYMENTS, OR OTHER ACTUAL USE OF A CREDIT CARD OR AN ACCOUNT BY THE DEBTOR; OR
15 16 17 18	3. AN ELECTRONIC PRINTOUT OR OTHER DOCUMENTATION FROM THE ORIGINAL CREDITOR ESTABLISHING THE EXISTENCE OF THE ACCOUNT AND SHOWING PURCHASES, PAYMENTS, OR OTHER ACTUAL USE OF A CREDIT CARD OR AN ACCOUNT BY THE DEBTOR;
19 20 21 22	(II) IF THERE WAS A DOCUMENT EVIDENCING THE TERMS AND CONDITIONS TO WHICH THE CONSUMER DEBT WAS SUBJECT, A CERTIFIED OR OTHERWISE PROPERLY AUTHENTICATED PHOTOCOPY OF THE ORIGINAL DOCUMENT APPLICABLE TO THE CONSUMER DEBT UNLESS:
23 24	1. THE CONSUMER DEBT IS AN UNPAID BALANCE DUE ON A CREDIT CARD;
25 26 27 28	2. THE ORIGINAL CREDITOR IS OR WAS A FINANCIAL INSTITUTION SUBJECT TO REGULATION BY THE FEDERAL FINANCIAL INSTITUTIONS EXAMINATION COUNCIL OR A CONSTITUENT FEDERAL AGENCY OF THE COUNCIL; AND
29 30	3. THE CLAIM DOES NOT INCLUDE A DEMAND OR REQUEST FOR ATTORNEY'S FEES OR INTEREST ON THE CHARGE-OFF BALANCE;
31 32 33	(III) DOCUMENTATION INDICATING THAT THE DEBT BUYER OR COLLECTOR ACTING ON BEHALF OF THE DEBT BUYER OWNS THE CONSUMER DEBT, INCLUDING:

1	1. A CHRONOLOGICAL LISTING OF THE NAMES OF ALL
2	PRIOR OWNERS OF THE DEBT AND THE DATE OF EACH TRANSFER OF OWNERSHIP OF
3	THE DEBT, BEGINNING WITH THE NAME OF THE ORIGINAL CREDITOR; AND
4	2. A CERTIFIED OR OTHER PROPERLY AUTHENTICATED
5	COPY OF THE BILL OF SALE OR OTHER DOCUMENT THAT TRANSFERRED OWNERSHIP
6	OF THE DEBT TO EACH SUCCESSIVE OWNER, INCLUDING THE DEBT BUYER OR
7	COLLECTOR, WITH EACH BILL OF SALE OR OTHER DOCUMENT THAT TRANSFERRED
8	OWNERSHIP CONTAINING SPECIFIC REFERENCE TO THE DEBT;
9	(IV) DOCUMENTATION OF THE IDENTIFICATION AND NATURE OF
10	THE DEBT OR ACCOUNT, INCLUDING:
	1 Warrantan on man operation opposition
1	1. THE NAME OF THE ORIGINAL CREDITOR;
0	9 THE BULL NAME OF THE DEPTOR AC IT ADDEADS ON
12	THE ORIGINAL ACCOUNTS
13	THE ORIGINAL ACCOUNT;
4	3. The last four digits of the Social Security
1 <del>4</del> 15	NUMBER OF THE DEBTOR APPEARING ON THE ORIGINAL ACCOUNT, IF KNOWN;
IJ	NUMBER OF THE DEBIGN AFFEARING ON THE ORIGINAL ACCOUNT, IF KNOWN,
6	4. The last four digits of the original account
17	NUMBER; AND
- •	
18	5. THE NATURE OF THE CONSUMER TRANSACTION,
9	SUCH AS UTILITY EXPENSES, CREDIT CARD, CONSUMER LOAN, RETAIL INSTALLMENT
20	SALES AGREEMENT, SERVICE, OR FUTURE SERVICES;
21	(V) IF THE CLAIM IS BASED ON A FUTURE SERVICES CONTRACT,
22	EVIDENCE THAT THE DEBT BUYER OR COLLECTOR IS ENTITLED TO AN AWARD OF
23	DAMAGES UNDER THAT CONTRACT;
24	(VI) IF THERE HAS BEEN A CHARGE-OFF OF THE DEBT OR
25	ACCOUNT, DOCUMENTATION OF:
26	1. THE DATE OF THE CHARGE-OFF;
	o
27	2. THE CHARGE-OFF BALANCE;
	9 AN IMPLAIGA MYON OF ANY PERG OF CITAR OF CYLINGER
28	3. AN ITEMIZATION OF ANY FEES OR CHARGES CLAIMED
29	BY THE DEBT BUYER OR COLLECTOR IN ADDITION TO THE CHARGE-OFF BALANCE:

$\begin{array}{c} 1 \\ 2 \end{array}$	4. AN ITEMIZATION OF ALL PAYMENTS RECEIVED AFTER THE CHARGE-OFF AND OTHER CREDITS TO WHICH THE DEBTOR IS ENTITLED; AND
3 4	5. THE DATE OF THE LAST PAYMENT ON THE CONSUMER DEBT OR THE LAST TRANSACTION GIVING RISE TO THE CONSUMER DEBT;
5 6	(VII) IF THERE HAS BEEN NO CHARGE-OFF OF THE DEBT OR ACCOUNT:
7 8	1. AN ITEMIZATION OF ALL MONEY CLAIMED BY THE DEBT BUYER OR COLLECTOR THAT:
9 10 11 12	A. Includes principal, interest, finance charges, service charges, late fees, and other fees or charges added to the principal by the original creditor and, if applicable, by subsequent assignees of the consumer debt; and
13 14 15	B. ACCOUNTS FOR ANY REDUCTION IN THE AMOUNT OF THE CLAIM BY VIRTUE OF ANY PAYMENT MADE OR OTHER CREDIT TO WHICH THE DEFENDANT IS ENTITLED;
16 17 18 19	2. A STATEMENT OF THE AMOUNT AND DATE OF THE CONSUMER TRANSACTION GIVING RISE TO THE CONSUMER DEBT OR, IN INSTANCES OF MULTIPLE TRANSACTIONS, THE AMOUNT AND DATE OF THE LAST TRANSACTION; AND
20 21	3. A STATEMENT OF THE AMOUNT AND DATE OF THE LAST PAYMENT ON THE CONSUMER DEBT; AND
22 23 24	(VIII) A LIST OF ALL MARYLAND COLLECTION AGENCY LICENSES THAT THE DEBT BUYER OR COLLECTOR CURRENTLY HOLDS AND, AS TO EACH LICENSE:
25	1. THE LICENSE NUMBER;
26	2. THE NAME APPEARING ON THE LICENSE; AND
27	3. THE DATE OF ISSUE OF THE LICENSE.
28	<u>5–1204.</u>
29 30 31	THIS SUBTITLE MAY NOT BE CONSTRUED TO ALTER ANY LICENSING REQUIREMENT UNDER FEDERAL OR MARYLAND LAW APPLICABLE TO DEBT BUYERS OR COLLECTORS.

Approved:  Governor.	
Approved:	
SECTION $\stackrel{2}{\cancel{=}}$ 3. AND BE IT FURTHER ENACTED, That this Act shall to October 1, 2016.	ake eff
application to any debt collection action commenced before the effective date of the	
	SECTION 2. 3. AND BE IT FURTHER ENACTED, That this Act shall ta