HOUSE BILL 352

J2, J1 7 lr 1245CF SB 1106

Delegates Reznik, Dumais, C. Howard, and Krebs Krebs, Jackson, Pendergrass, Bromwell, Angel, Barron, Cullison, Hayes, Hill, Kelly, Kipke, McDonough, Metzgar, Miele, Morales, Morgan, Pena-Melnyk, Platt, Rosenberg, Saab, Sample-Hughes, Szeliga, West, and K. Young

Introduced and read first time: January 25, 2017 Assigned to: Health and Government Operations

Committee Report: Favorable with amendments

House action: Adopted

Read second time: March 11, 2017

CHAPTER _____

AN ACT concerning 1

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Health Care Practitioners - Use of Teletherapy

FOR the purpose of authorizing certain health care practitioners to use teletherapy for a certain patient under certain circumstances; establishing certain requirements for the technology a health care practitioner uses for teletherapy; requiring a health care practitioner to make a certain identification and establish certain safety protocols before a certain teletherapy session; requiring a health care practitioner and a patient to execute an informed consent agreement that includes certain information and establish certain protocols to be used under certain circumstances before a certain teletherapy session; prohibiting a health occupations board from refusing to issue a certain license or certificate to a certain individual who intends to provide certain services to a certain patient only by using teletherapy if the individual satisfies certain requirements; requiring certain health occupations boards to adopt certain regulations on or before a certain date; defining certain terms; providing for a delayed effective date; and generally relating to the use of teletherapy by health care practitioners.

17 BY adding to

Article – Health Occupations

Section 1–901 through $\frac{1-905}{1}$ 1–903 to be under the new subtitle "Subtitle 9. 19 20

Teletherapy"

21 Annotated Code of Maryland

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.



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1	(2014 Replacement Volume and 2016 Supplement)
2 3	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
4	Article - Health Occupations
5	SUBTITLE 9. TELETHERAPY.
6	1–901.
7 8	(A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.
9	(B) "HEALTH CARE PRACTITIONER" MEANS AN INDIVIDUAL WHO:
10 11	(1) PROVIDES CLINICAL BEHAVIORAL HEALTH SERVICES TO A PATIENT IN THE STATE; AND
12	(2) IS LICENSED IN THE STATE BY:
13	(I) THE STATE BOARD OF NURSING;
14	(II) THE STATE BOARD OF PHYSICIANS;
15 16	(III) THE STATE BOARD OF PROFESSIONAL COUNSELORS AND THERAPISTS;
17	(IV) THE STATE BOARD OF EXAMINERS OF PSYCHOLOGISTS; OR
18	(V) THE STATE BOARD OF SOCIAL WORK EXAMINERS.
19	(C) (1) "TELETHERAPY" MEANS TELEMEDICINE, AS DEFINED IN § 15–139
20	OF THE INSURANCE ARTICLE, USED TO DELIVER CLINICAL BEHAVIORAL HEALTH
21 22	SERVICES. THE USE OF INTERACTIVE AUDIO, VIDEO, OR OTHER
	TELECOMMUNICATIONS OR ELECTRONIC TECHNOLOGY BY A HEALTH CARE PRACTITIONER TO DELIVER TO A PATIENT CLINICAL BEHAVIORAL HEALTH
2324	SERVICES THAT ARE WITHIN THE SCOPE OF PRACTICE OF THE HEALTH CARE
$\frac{24}{25}$	PRACTITIONER AT A SITE OTHER THAN THE SITE AT WHICH THE PATIENT IS
26	LOCATED.
27	(2) "Teletherapy" includes the assessment, diagnosis, and
28	TREATMENT OF A PATIENT AND CONSULTATION WITH A PATIENT.

(3) "TELETHERAPY" DOES NOT INCLUDE:

1 2	(I) AN AUDIO-ONLY TELEPHONE CONVERSATION BETWEEN A HEALTH CARE PRACTITIONER AND A PATIENT;
3 4	(II) AN ELECTRONIC MAIL MESSAGE BETWEEN A HEALTH CARE PRACTITIONER AND A PATIENT;
5 6	(III) A FACSIMILE TRANSMISSION BETWEEN A HEALTH CARE PRACTITIONER AND A PATIENT; OR
7 8 9	(IV) A TEXT MESSAGE OR OTHER TYPE OF MESSAGE SENT BETWEEN A HEALTH CARE PRACTITIONER AND A PATIENT BY A SHORT MESSAGE SERVICE OR MULTIMEDIA MESSAGING SERVICE.
10	1–902.
11	A HEALTH CARE PRACTITIONER MAY USE TELETHERAPY IF:
12 13	(1) The health care practitioner has received training in the technology used for the teletherapy; and
14 15 16	(2) The Health care practitioner complies with the provisions of this subtitle and any regulations adopted under this subtitle; and
17	(2) THE HEALTH CARE PRACTITIONER:
18 19	(I) ESTABLISHES A PATIENT-PRACTITIONER RELATIONSHIP WITH THE PATIENT FOR WHOM TELETHERAPY IS BEING USED;
20 21	(II) PROVIDES FOR THE PRIVACY OF COMMUNICATIONS MADE THROUGH TELETHERAPY; AND
22 23 24	(III) ADDRESSES, TO THE EXTENT PRACTICABLE, THE NEED TO MAINTAIN THE SAFETY AND WELL-BEING OF PATIENTS FOR WHOM TELETHERAPY IS BEING USED.
25	1-903.
26 27	(A) THE TECHNOLOGY A HEALTH CARE PRACTITIONER USES FOR TELETHERAPY SHALL:
28	(1) BE COMPLIANT WITH THE FEDERAL HEALTH INSURANCE

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PORTABILITY AND ACCOUNTABILITY ACT;

1	(2) HAVE A SECURE AND PRIVATE CONNECTION; AND
2	(3) INCLUDE REAL-TIME TWO-WAY AUDIO AND VIDEO
3	COMMUNICATIONS.
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4	(B) BEFORE THE FIRST TELETHERAPY SESSION BETWEEN A HEALTH CARE
5	PRACTITIONER AND A PATIENT:
6	(1) THE HEALTH CARE PRACTITIONER SHALL MAKE A POSITIVE
7	IDENTIFICATION OF THE PATIENT THROUGH:
8	(I) IF POSSIBLE, AN INITIAL FACE-TO-FACE MEETING; OR
9	(II) THE USE OF GOVERNMENT-ISSUED PHOTOGRAPHIC
10	IDENTIFICATION:
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11	(2) THE HEALTH CARE PRACTITIONER SHALL ESTABLISH SAFETY
12	PROTOCOLS TO BE USED IN THE CASE OF AN EMERGENCY OR A CRISIS, INCLUDING
13	THE LOCAL TELEPHONE NUMBERS AND CONTACTS AT THE PATIENT'S LOCATION
14	FOR:
15	(I) POLICE OR EMERGENCY MEDICAL SERVICES;
16	(II) THE LOCAL HOSPITAL, EMERGENCY ROOM, OR CRISIS
17	INTERVENTION TEAM; AND
18	(III) APPROPRIATE BEHAVIORAL HEALTH EMERGENCY
19	SERVICES;
0.0	(9) The resulting of the processing the first position of the
20	(3) THE HEALTH CARE PRACTITIONER AND THE PATIENT SHALL
21	EXECUTE AN INFORMED CONSENT AGREEMENT THAT INCLUDES:
22	(I) REQUIREMENTS FOR PRIVACY SUCH THAT ONLY THE
23	HEALTH CARE PRACTITIONER AND THE PATIENT CAN PARTICIPATE IN OR BE
24	PRESENT DURING A TELETHERAPY SESSION UNLESS OTHERWISE AGREED TO BY THE
25	HEALTH CARE PRACTITIONER AND THE PATIENT;
26	(II) ACTIONS TO BE TAKEN IF THE TECHNOLOGY USED FOR THE
27	TELETHERAPY SESSION IS DISCONNECTED OR OTHER TECHNICAL DIFFICULTIES
28	OCCUR;
29	(III) EMERGENCY PROTOCOLS; AND

1	(IV) THE NAME AND TELEPHONE NUMBER OF AN EMERGENCY
2	CONTACT AS PROVIDED BY THE PATIENT; AND
3	(4) The health care practitioner and the patient shall
4	ESTABLISH PROTOCOLS TO BE USED IF:
5	(I) PRIVACY IS COMPROMISED;
6	(II) THE CONDITIONS OF A TELETHERAPY SESSION BECOME
7	UNSAFE; OR
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8	(HI) A TELETHERAPY SESSION IS BASED ON COERCION, FORCE, OR UNAUTHORIZED THIRD-PARTY INVOLVEMENT.
Э	ON UNAUTHORIZED THIND TAREFT INVOLVENIENT.
0	1-904.
1	NOTWITHSTANDING ANY OTHER PROVISION OF LAW, A HEALTH OCCUPATIONS
2	BOARD MAY NOT REFUSE TO ISSUE A LICENSE OF CERTIFICATE TO AN INDIVIDUAL
3	WHO INTENDS TO PROVIDE BEHAVIORAL HEALTH CARE SERVICES TO A PATIENT IN
4	THE STATE ONLY BY USING TELETHERAPY IF THE INDIVIDUAL SATISFIES THE
5	REQUIREMENTS ESTABLISHED UNDER THIS ARTICLE FOR THE LICENSURE OR
6	CERTIFICATION.
7	1-905. 1-903.
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.8	EACH HEALTH OCCUPATIONS BOARD LISTED IN § 1-901(B)(2) OF THIS
9	SUBTITLE SHALL ADOPT REGULATIONS TO CARRY OUT THIS SUBTITLE THAT, TO THE
20	EXTENT PRACTICABLE, ARE UNIFORM AND NONCLINICAL.
21	SECTION 2. AND BE IT FURTHER ENACTED, That, on or before April 1, 2018,
22	the State Board of Nursing, the State Board of Physicians, the State Board of Professional
23	Counselors and Therapists, the State Board of Examiners of Psychologists, and the State
24	Board of Social Work Examiners shall adopt regulations that, to the extent practicable, are
25 26	uniform and nonclinical for the use of teletherapy by health care practitioners in accordance
26 27	with §§ 1–901 through 1–904 of the Health Occupations Article, as enacted by Section 1 of this Act.
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28	SECTION 3. AND BE IT FURTHER ENACTED, That Section 1 of this Act shall take
29	effect October 1, 2017 <u>2018</u> .

30 <u>SECTION 4. AND BE IT FURTHER ENACTED, That, except as provided in Section</u> 31 <u>3 of this Act, this Act shall take effect October 1, 2017.</u>