

SENATE BILL 466

E4, C5, K1

7lr1013

By: ~~Senators Kagan and Middleton~~, Middleton, Astle, Benson, Feldman, Hershey,
Jennings, Klausmeier, Mathias, Reilly, Rosapepe, and Oaks

Introduced and read first time: January 30, 2017

Assigned to: Finance

Committee Report: Favorable with amendments

Senate action: Adopted

Read second time: March 22, 2017

CHAPTER _____

1 AN ACT concerning

2 **Public Safety – 9–1–1 Emergency Telephone System – ~~Revisions~~ 9–1–1 Director’s**
3 **Council**
4 **(Carl Henn’s Law)**

5 FOR the purpose of ~~extending the presumption of compensability under the workers’~~
6 ~~compensation law to include, subject to certain conditions, individuals who work at~~
7 ~~certain public safety answering points and secondary public safety answering points~~
8 ~~and suffer from heart disease or hypertension resulting in partial or total disability~~
9 ~~or death; requiring certain individuals to submit certain medical disclosures to a~~
10 ~~certain official; providing that, subject to a certain limitation, workers’ compensation~~
11 ~~benefits received under this Act are in addition to certain retirement benefits;~~
12 ~~specifying that a purpose of the 9–1–1 emergency telephone system is to establish a~~
13 ~~certain mechanism for the Emergency Number Systems Board to review certain~~
14 ~~data; requiring the Board and the Public Service Commission to review certain data~~
15 ~~contained in certain reports; specifying that certain provisions of law do not extend~~
16 ~~liability to certain individuals under certain circumstances; establishing the 9–1–1~~
17 ~~Advisory Director’s Council; providing for the membership, selection of a chair and~~
18 ~~a vice chair, reimbursement for travel, and staffing of the Council; requiring the~~
19 ~~Maryland Institute for Emergency Medical Services Systems to work with the~~
20 ~~Maryland Association of Counties to secure certain staff and support; specifying~~
21 ~~certain duties and responsibilities of the Council; requiring the Council to report to~~
22 ~~the Governor and the General Assembly on or before a certain date and to take~~
23 ~~certain other actions; requiring the Board to include a general summary of findings~~
24 ~~from a review of certain reports in an annual report submitted to certain entities;~~

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

~~Strike out~~ indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 authorizing the Emergency Number Systems Board to use the 9-1-1 Trust Fund to
 2 pay for certain costs under certain circumstances; ~~altering the method for calculating~~
 3 ~~the 9-1-1 fee and a certain additional fee; requiring a telephone company or a certain~~
 4 ~~9-1-1 service carrier to provide a certain report to certain entities at certain~~
 5 ~~intervals; authorizing a county to select a different week within a certain interval to~~
 6 ~~study the capacity of certain public safety answering points; requiring the~~
 7 ~~Commission to take certain actions related to certain reports; specifying that certain~~
 8 ~~reports are not subject to the Public Information Act; specifying that certain entities~~
 9 ~~may discuss certain information only in certain closed sessions or executive sessions;~~
 10 ~~requiring the Council to make certain recommendations to the Board; requiring the~~
 11 ~~Board to consider certain recommendations and take certain actions to implement a~~
 12 ~~certificate of good standing requirement; requiring the Board to issue a certificate of~~
 13 ~~good standing to a public safety answering point or a secondary public safety~~
 14 ~~answering point that meets certain requirements; requiring the Board to adopt~~
 15 ~~certain regulations; defining certain terms; providing for the application of this Act;~~
 16 and generally relating to 9-1-1 service and the 9-1-1 Director's Council.

17 BY repealing and reenacting, with amendments,

18 Article – Education

19 Section 13-501

20 Annotated Code of Maryland

21 (2014 Replacement Volume and 2016 Supplement)

22 BY adding to

23 Article – Education

24 Section 13-518

25 Annotated Code of Maryland

26 (2014 Replacement Volume and 2016 Supplement)

27 ~~BY repealing and reenacting, with amendments,~~

28 ~~Article – Labor and Employment~~

29 ~~Section 9-503(b) and (c)~~

30 ~~Annotated Code of Maryland~~

31 ~~(2016 Replacement Volume)~~

32 BY repealing and reenacting, with amendments,

33 Article – Public Safety

34 Section ~~1-301, 1-302, 1-303, 1-306, 1-307, 1-308, 1-310, and 1-311~~

35 Annotated Code of Maryland

36 (2011 Replacement Volume and 2016 Supplement)

37 ~~BY adding to~~

38 ~~Article – Public Safety~~

39 ~~Section 1-304.1, 1-304.2, 1-315, and 1-316~~

40 ~~Annotated Code of Maryland~~

41 ~~(2011 Replacement Volume and 2016 Supplement)~~

1 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
2 That the Laws of Maryland read as follows:

3 ~~Article—Labor and Employment~~

4 ~~9-503.~~

5 ~~(b) (1) A paid police officer employed by an airport authority, a county, the~~
6 ~~Maryland National Capital Park and Planning Commission, a municipality, or the State,~~
7 ~~a deputy sheriff of Montgomery County, or, subject to paragraph (2) of this subsection, a~~
8 ~~deputy sheriff of Anne Arundel County, AN Anne Arundel County detention officer, A~~
9 ~~deputy sheriff of Baltimore City, A Montgomery County correctional officer, A Prince~~
10 ~~George's County deputy sheriff, A Prince George's County correctional officer, [or] A deputy~~
11 ~~sheriff of Allegany County, OR AN INDIVIDUAL WHO WORKS AT A PUBLIC SAFETY~~
12 ~~ANSWERING POINT OR A SECONDARY PUBLIC SAFETY ANSWERING POINT, AS~~
13 ~~DEFINED UNDER § 1-301 OF THE PUBLIC SAFETY ARTICLE, IN A POSITION THAT IS~~
14 ~~CONTINUOUSLY STAFFED is presumed to be suffering from an occupational disease that~~
15 ~~was suffered in the line of duty and is compensable under this title if:~~

16 (i) ~~the police officer, deputy sheriff, [or] correctional officer, OR~~
17 ~~INDIVIDUAL is suffering from heart disease or hypertension; and~~

18 (ii) ~~the heart disease or hypertension results in partial or total~~
19 ~~disability or death.~~

20 ~~(2) (i) A deputy sheriff of Anne Arundel County, AN Anne Arundel~~
21 ~~County detention officer, A deputy sheriff of Baltimore City, A Montgomery County~~
22 ~~correctional officer, A Prince George's County deputy sheriff, [or] A Prince George's County~~
23 ~~correctional officer, OR AN INDIVIDUAL WHO WORKS AT A PUBLIC SAFETY ANSWERING~~
24 ~~POINT OR A SECONDARY PUBLIC SAFETY ANSWERING POINT, AS DEFINED UNDER §~~
25 ~~1-301 OF THE PUBLIC SAFETY ARTICLE, IN A POSITION THAT IS CONTINUOUSLY~~
26 ~~STAFFED is entitled to the presumption under this subsection only to the extent that the~~
27 ~~individual suffers from heart disease or hypertension that is more severe than the~~
28 ~~individual's heart disease or hypertension condition existing prior to the individual's~~
29 ~~employment as a deputy sheriff of Anne Arundel County, AN Anne Arundel County~~
30 ~~detention officer, A deputy sheriff of Baltimore City, A Montgomery County correctional~~
31 ~~officer, A Prince George's County deputy sheriff, [or] A Prince George's County correctional~~
32 ~~officer, OR AN INDIVIDUAL WHO WORKS AT A PUBLIC SAFETY ANSWERING POINT OR~~
33 ~~A SECONDARY PUBLIC SAFETY ANSWERING POINT, AS DEFINED UNDER § 1-301 OF~~
34 ~~THE PUBLIC SAFETY ARTICLE, IN A POSITION THAT IS CONTINUOUSLY STAFFED.~~

35 (ii) ~~To be eligible for the presumption under this subsection, a deputy~~
36 ~~sheriff of Anne Arundel County, AN Anne Arundel County detention officer, A deputy~~
37 ~~sheriff of Baltimore City, A Montgomery County correctional officer, A Prince George's~~
38 ~~County deputy sheriff, [or] A Prince George's County correctional officer, OR AN~~

~~INDIVIDUAL WHO WORKS AT A PUBLIC SAFETY ANSWERING POINT OR A SECONDARY PUBLIC SAFETY ANSWERING POINT, AS DEFINED UNDER § 1-301 OF THE PUBLIC SAFETY ARTICLE, IN A POSITION THAT IS CONTINUOUSLY STAFFED, as a condition of employment, shall submit to a medical examination to determine any heart disease or hypertension condition existing prior to the individual's employment as a deputy sheriff of Anne Arundel County, AN Anne Arundel County detention officer, A deputy sheriff of Baltimore City, A Montgomery County correctional officer, A Prince George's County deputy sheriff, [or] A Prince George's County correctional officer, OR AN INDIVIDUAL WHO WORKS AT A PUBLIC SAFETY ANSWERING POINT OR A SECONDARY PUBLIC SAFETY ANSWERING POINT, AS DEFINED UNDER § 1-301 OF THE PUBLIC SAFETY ARTICLE, IN A POSITION THAT IS CONTINUOUSLY STAFFED.~~

~~(c) (1) Except as provided in paragraph (2) of this subsection, any paid firefighter, paid fire fighting instructor, sworn member of the Office of the State Fire Marshal, paid police officer, paid law enforcement employee of the Department of Natural Resources, deputy sheriff of Anne Arundel County, Anne Arundel County detention officer, park police officer of the Maryland National Capital Park and Planning Commission, deputy sheriff of Montgomery County, deputy sheriff of Baltimore City, Montgomery County correctional officer, deputy sheriff of Prince George's County, [or] Prince George's County correctional officer, OR INDIVIDUAL WHO WORKS AT A PUBLIC SAFETY ANSWERING POINT OR A SECONDARY PUBLIC SAFETY ANSWERING POINT, AS DEFINED UNDER § 1-301 OF THE PUBLIC SAFETY ARTICLE, IN A POSITION THAT IS CONTINUOUSLY STAFFED who is eligible for benefits under subsection (a), (b), (c), or (d) of this section or the dependents of those individuals shall receive the benefits in addition to any benefits that the individual or the dependents of the individual are entitled to receive under the retirement system in which the individual was a participant at the time of the claim.~~

~~(2) The benefits received under this title shall be adjusted so that the weekly total of those benefits and retirement benefits does not exceed the weekly salary that was paid to the paid law enforcement employee of the Department of Natural Resources, [a] park police officer of the Maryland National Capital Park and Planning Commission, firefighter, fire fighting instructor, sworn member of the Office of the State Fire Marshal, police officer, deputy sheriff, Prince George's County or Montgomery County correctional officer, [or] Anne Arundel County detention officer, OR INDIVIDUAL WHO WORKS AT A PUBLIC SAFETY ANSWERING POINT OR A SECONDARY PUBLIC SAFETY ANSWERING POINT, AS DEFINED UNDER § 1-301 OF THE PUBLIC SAFETY ARTICLE, IN A POSITION THAT IS CONTINUOUSLY STAFFED.~~

~~Article — Public Safety~~

~~1-301.~~

~~(a) In this subtitle the following words have the meanings indicated.~~

1 ~~(b) "Additional charge" means the charge imposed by a county in accordance with~~
2 ~~§ 1-311 of this subtitle.~~

3 ~~(c) "Board" means the Emergency Number Systems Board.~~

4 ~~(d) "Commercial mobile radio service" or "CMRS" means mobile~~
5 ~~telecommunications service that is:~~

6 ~~(1) provided for profit with the intent of receiving compensation or~~
7 ~~monetary gain;~~

8 ~~(2) an interconnected, two-way voice service; and~~

9 ~~(3) available to the public.~~

10 ~~(e) "Commercial mobile radio service provider" or "CMRS provider" means a~~
11 ~~person authorized by the Federal Communications Commission to provide CMRS in the~~
12 ~~State.~~

13 ~~(f) "COUNCIL" MEANS THE 9-1-1 ADVISORY COUNCIL.~~

14 ~~(F-1) "County plan" means a plan for a 9-1-1 system or enhanced 9-1-1 system, or~~
15 ~~an amendment to the plan, developed by a county or several counties together under this~~
16 ~~subtitle.~~

17 ~~(g) (1) "Customer" means:~~

18 ~~(i) the person that contracts with a home service provider for CMRS;~~
19 ~~or~~

20 ~~(ii) the end user of the CMRS if the end user of the CMRS is not the~~
21 ~~contracting party.~~

22 ~~(2) "Customer" does not include:~~

23 ~~(i) a reseller of CMRS; or~~

24 ~~(ii) a serving carrier under an arrangement to serve the customer~~
25 ~~outside the home service provider's licensed service area.~~

26 ~~(h) "Enhanced 9-1-1 system" means a 9-1-1 system that provides:~~

27 ~~(1) automatic number identification;~~

28 ~~(2) automatic location identification; and~~

29 ~~(3) any other technological advancements that the Board requires.~~

1 ~~(i) "FCC order" means an order issued by the Federal Communications~~
2 ~~Commission under proceedings regarding the compatibility of enhanced 9-1-1 systems and~~
3 ~~delivery of wireless enhanced 9-1-1 service.~~

4 ~~(j) "Home service provider" means the facilities-based carrier or reseller that~~
5 ~~contracts with a customer to provide CMRS.~~

6 ~~(k) "Next-generation 9-1-1 services" means an Internet Protocol (IP) based~~
7 ~~system, comprised of hardware, software, data, and operational policies and procedures,~~
8 ~~that:~~

9 ~~(1) provides standardized interfaces from emergency call and message~~
10 ~~services to support emergency communications;~~

11 ~~(2) processes all types of emergency calls, including voice, text, data, and~~
12 ~~multimedia information;~~

13 ~~(3) acquires and integrates additional emergency call data useful to call~~
14 ~~routing and handling;~~

15 ~~(4) delivers the emergency calls, messages, and data to the appropriate~~
16 ~~public safety answering point and other appropriate emergency entities;~~

17 ~~(5) supports data or video communications needs for coordinated incident~~
18 ~~response and management; and~~

19 ~~(6) provides broadband service to public safety answering points or other~~
20 ~~first responder entities.~~

21 ~~(l) "9-1-1 accessible service" means telephone service or another~~
22 ~~communications service that connects an individual dialing the digits 9-1-1 to an~~
23 ~~established public safety answering point.~~

24 ~~(m) "9-1-1 fee" means the fee imposed in accordance with § 1-310 of this subtitle.~~

25 ~~(n) (1) "9-1-1 service carrier" means a provider of CMRS or other~~
26 ~~9-1-1 accessible service.~~

27 ~~(2) "9-1-1 service carrier" does not include a telephone company.~~

28 ~~(o) (1) "9-1-1 system" means telephone service that:~~

29 ~~(i) meets the planning guidelines established under this subtitle;~~

30 ~~and~~

1 (ii) ~~automatically connects an individual dialing the digits 9-1-1 to~~
2 ~~an established public safety answering point.~~

3 (2) ~~“9-1-1 system” includes:~~

4 (i) ~~equipment for connecting and outswitching 9-1-1 calls within a~~
5 ~~telephone central office;~~

6 (ii) ~~trunking facilities from a telephone central office to a public~~
7 ~~safety answering point; and~~

8 (iii) ~~equipment to connect 9-1-1 calls to the appropriate public safety~~
9 ~~agency.~~

10 (p) ~~“9-1-1 Trust Fund” means the fund established under § 1-308 of this subtitle.~~

11 (q) ~~“Prepaid wireless E-9-1-1 fee” means the fee that is required to be collected~~
12 ~~by a seller from a consumer in the amount established under § 1-313 of this subtitle.~~

13 (r) ~~“Prepaid wireless telecommunications service” means a commercial mobile~~
14 ~~radio service that:~~

15 (1) ~~allows a consumer to dial 9-1-1 to access the 9-1-1 system;~~

16 (2) ~~must be paid for in advance; and~~

17 (3) ~~is sold in predetermined units that decline with use in a known amount.~~

18 (s) ~~“Public safety agency” means:~~

19 (1) ~~a functional division of a public agency that provides fire fighting,~~
20 ~~police, medical, or other emergency services; or~~

21 (2) ~~a private entity that provides fire fighting, police, medical, or other~~
22 ~~emergency services on a voluntary basis.~~

23 (t) ~~“Public safety answering point” means a communications facility that:~~

24 (1) ~~is operated on a 24-hour basis;~~

25 (2) ~~first receives 9-1-1 calls in a 9-1-1 service area; [and]~~

26 (3) ~~as appropriate, dispatches public safety services directly, or transfers~~
27 ~~9-1-1 calls to appropriate public safety agencies; AND~~

28 (4) ~~HAS RECEIVED A CERTIFICATE OF GOOD STANDING UNDER §~~
29 ~~1-316 OF THIS SUBTITLE.~~

1 ~~(U) "SECONDARY PUBLIC SAFETY ANSWERING POINT" MEANS A PUBLIC~~
2 ~~SAFETY AGENCY THAT:~~

3 ~~(1) RECEIVES TRANSFERRED 9-1-1 CALLS FROM A PUBLIC SAFETY~~
4 ~~ANSWERING POINT;~~

5 ~~(2) PERFORMS CALL TRIAGE AND PROCESSING IN ADDITION TO~~
6 ~~PROVIDING DISPATCH SERVICES; AND~~

7 ~~(3) HAS RECEIVED A CERTIFICATE OF GOOD STANDING UNDER §~~
8 ~~1-316 OF THIS SUBTITLE.~~

9 ~~[(u)](V) "Secretary" means the Secretary of Public Safety and Correctional~~
10 ~~Services.~~

11 ~~[(v)](W) "Seller" means a person that sells prepaid wireless telecommunications~~
12 ~~service to another person.~~

13 ~~[(w)](X) "Wireless enhanced 9-1-1 service" means enhanced 9-1-1 service~~
14 ~~under an FCC order.~~

15 ~~1-302.~~

16 (a) ~~The General Assembly:~~

17 ~~(1) recognizes the paramount importance of the safety and well-being of~~
18 ~~the public;~~

19 ~~(2) recognizes that timely and appropriate assistance must be provided~~
20 ~~when the lives or property of the public are in imminent danger;~~

21 ~~(3) recognizes that emergency assistance usually is summoned by~~
22 ~~telephone, and that a multiplicity of emergency telephone numbers existed throughout the~~
23 ~~State and within each county;~~

24 ~~(4) was concerned that avoidable delays in reaching appropriate~~
25 ~~emergency assistance were occurring to the jeopardy of life and property;~~

26 ~~(5) acknowledges that the three digit number, 9-1-1, is a nationally~~
27 ~~recognized and applied telephone number that may be used to summon emergency~~
28 ~~assistance and to eliminate delays caused by lack of familiarity with emergency numbers~~
29 ~~and by confusion in circumstances of crisis; and~~

~~(6) recognizes that all end user customers of 9-1-1 accessible services, including consumers of prepaid wireless telecommunications service, should contribute in a fair and equitable manner to the 9-1-1 Trust Fund.~~

~~(b) The purposes of this subtitle are to:~~

~~(1) establish the three digit number, 9-1-1, as the primary emergency telephone number for the State; [and]~~

~~(2) provide for the orderly installation, maintenance, and operation of 9-1-1 systems in the State; AND~~

~~(3) REQUIRE THE BOARD AND THE PUBLIC SERVICE COMMISSION TO REVIEW DATA COLLECTED FROM A TELEPHONE COMPANY OR A 9-1-1 SERVICE CARRIER IN REPORTS SUBMITTED UNDER § 1-315 OF THIS SUBTITLE.~~

~~1-303.~~

~~(a) (1) This subtitle does not require a public service company to provide any equipment or service other than in accordance with tariffs approved by the Public Service Commission.~~

~~(2) The provision of services, the rates, and the extent of liability of a public service company are governed by the tariffs approved by the Public Service Commission.~~

~~(b) (1) This subtitle does not require a 9-1-1 service carrier to provide any equipment or service other than the equivalent of the equipment and service required of a telephone company under subsection (a) of this section.~~

~~(2) This subtitle does not extend any liability to a 9-1-1 service carrier or seller of prepaid wireless telecommunications service.~~

~~(c) THIS SUBTITLE DOES NOT EXTEND ANY LIABILITY TO AN INDIVIDUAL WHO WORKS AT A PUBLIC SAFETY ANSWERING POINT OR A SECONDARY PUBLIC SAFETY ANSWERING POINT, AS THOSE TERMS ARE DEFINED IN § 1-301 OF THIS SUBTITLE, IN A POSITION THAT IS CONTINUOUSLY STAFFED FOR HARM, DAMAGE, OR DEATH RESULTING FROM MISINFORMATION OR MISCOMMUNICATION ON THE PART OF THE INDIVIDUAL IF:~~

~~(1) PROTOCOL IS MET; AND~~

~~(2) A SPECIAL RELATIONSHIP DOES NOT EXIST BETWEEN THE CALLER AND THE INDIVIDUAL.~~

1 13-501.

2 (a) In this subtitle the following words have the meanings indicated.

3 (b) “Advisory Council” means the Advisory Council to the State Emergency
4 Medical Services Board.

5 (c) “Board of Directors” means the Board of Directors of the Medical System
6 Corporation.

7 (d) “Board of Regents” means the Board of Regents of the University System of
8 Maryland.

9 (e) “Center” means the R Adams Cowley Shock Trauma Center.

10 (f) “EMS Board” means the State Emergency Medical Services Board.

11 (g) “Institute” means the Maryland Institute for Emergency Medical Services
12 Systems.

13 (h) “Medical System Corporation” means the University of Maryland Medical
14 System Corporation.

15 (I) “NEXT GENERATION 9-1-1 SERVICES” HAS THE MEANING STATED IN §
16 1-301 OF THE PUBLIC SAFETY ARTICLE.

17 (J) “PUBLIC SAFETY ANSWERING POINT” HAS THE MEANING STATED IN §
18 1-301 OF THE PUBLIC SAFETY ARTICLE.

19 [(i)] (K) “Study Center” means the Charles McC. Mathias, Jr. National Study
20 Center for Trauma and Emergency Medical Systems.

21 [(j)] (L) “University” means the University of Maryland, Baltimore Campus.

22 ~~1-304.1.~~ 13-518.

23 (A) ~~THERE IS A 9-1-1 ADVISORY DIRECTOR’S COUNCIL IN THE~~
24 ~~DEPARTMENT OF PUBLIC SAFETY AND CORRECTIONAL SERVICES.~~

25 (B) THE 9-1-1 DIRECTOR’S COUNCIL CONSISTS OF THE FOLLOWING
26 MEMBERS:

27 (1) THE DIRECTOR OF EACH PUBLIC SAFETY ANSWERING POINT OR
28 THE DIRECTOR’S DESIGNEE; AND

1 (2) THE CHAIR OF THE EMERGENCY NUMBER SYSTEMS BOARD OR
2 THE CHAIR'S DESIGNEE.

3 (C) THE MEMBERS SHALL SELECT A CHAIR AND VICE CHAIR FROM AMONG
4 THE MEMBERS.

5 (D) THE 9-1-1 DIRECTOR'S COUNCIL SHALL MEET AS NECESSARY, BUT AT
6 LEAST ONCE EACH QUARTER.

7 (E) A MEMBER OF THE 9-1-1 DIRECTOR'S COUNCIL:

8 (1) MAY NOT RECEIVE COMPENSATION AS A MEMBER OF THE
9 COUNCIL; BUT

10 (2) IS ENTITLED TO REIMBURSEMENT FOR EXPENSES UNDER THE
11 STANDARD STATE TRAVEL REGULATIONS, AS PROVIDED IN THE STATE BUDGET.

12 (F) ~~THE SECRETARY INSTITUTE SHALL PROVIDE STAFF TO THE COUNCIL,~~
13 ~~INCLUDING STAFF TO HANDLE THE INCREASED DUTIES RELATED TO NEXT~~
14 ~~GENERATION 9-1-1 SERVICES~~ WORK WITH THE MARYLAND ASSOCIATION OF
15 COUNTIES TO SECURE NECESSARY STAFF AND LOGISTICAL, TECHNICAL, AND
16 ADMINISTRATIVE SUPPORT FOR THE 9-1-1 DIRECTOR'S COUNCIL.

17 ~~1-304.2.~~

18 ~~(A)~~ (G) (1) THE 9-1-1 DIRECTOR'S COUNCIL SHALL ~~COLLABORATE~~
19 ~~WITH THE~~ ASSIST THE EMERGENCY NUMBER SYSTEMS BOARD TO IDENTIFY, PLAN
20 FOR, COORDINATE, AND MAKE RECOMMENDATIONS REGARDING THE CALL-TAKING
21 OF PUBLIC SAFETY ANSWERING POINTS IN THE STATE.

22 (2) THE 9-1-1 DIRECTOR'S COUNCIL SHALL IDENTIFY, PLAN FOR,
23 COORDINATE, AND MAKE RECOMMENDATIONS REGARDING THE DISPATCH
24 OPERATIONS OF PUBLIC SAFETY ANSWERING POINTS IN THE STATE.

25 (3) THE 9-1-1 DIRECTOR'S COUNCIL MAY COLLABORATE WITH
26 REGIONAL PEER ORGANIZATIONS TO IDENTIFY, PLAN FOR, COORDINATE, AND MAKE
27 RECOMMENDATIONS REGARDING INTERSTATE CALL-TAKING AND DISPATCH
28 OPERATIONS OF PUBLIC SAFETY ANSWERING POINTS.

29 (4) THE 9-1-1 DIRECTOR'S COUNCIL SHALL WORK WITH THE
30 COMMUNICATIONS INDUSTRY TO MAKE RECOMMENDATIONS TO THE EMERGENCY
31 NUMBER SYSTEMS BOARD ON METHODOLOGY CONSISTENT WITH THE INDUSTRY
32 BEST PRACTICES FOR COLLECTING DATA FOR CALLS SENT TO PUBLIC SAFETY
33 ANSWERING POINTS.

1 ~~(B)~~ (H) THE 9-1-1 DIRECTOR'S COUNCIL'S RESPONSIBILITIES INCLUDE:

2 (1) RECOMMENDING TO THE EMERGENCY NUMBER SYSTEMS BOARD
3 A STANDARD FOR SERVICE DELIVERY THAT MEASURES AND REPORTS ON A PUBLIC
4 SAFETY ANSWERING POINT'S ABILITY TO RECEIVE AND PROCESS 9-1-1 CALLS;

5 (2) REVIEWING PLANNING GUIDELINES DEVELOPED BY THE
6 EMERGENCY NUMBER SYSTEMS BOARD FOR NEXT GENERATION 9-1-1 SERVICES
7 SYSTEM PLANS AND DEPLOYMENT OF NEXT GENERATION 9-1-1 SERVICES IN
8 ACCORDANCE WITH THIS SUBTITLE TO RECOMMEND ANY NECESSARY CHANGES TO
9 THOSE PLANNING GUIDELINES; AND

10 (3) SUBMITTING A REPORT ON OR BEFORE DECEMBER 1 EACH YEAR
11 TO THE GOVERNOR AND THE GENERAL ASSEMBLY IN ACCORDANCE WITH § 2-1246
12 OF THE STATE GOVERNMENT ARTICLE THAT:

13 (I) SUMMARIZES OPERATIONAL CHALLENGES AND UPDATES,
14 INCLUDING INFORMATION RELATED TO STAFFING, PLANNING, IMPLEMENTATION,
15 AND FUNDING; AND

16 (II) REFERENCES ANY RECOMMENDATIONS MADE TO THE
17 EMERGENCY NUMBER SYSTEMS BOARD.

18 ~~1-306.~~

19 ~~(a) The Board shall coordinate the enhancement of county 9-1-1 systems.~~

20 ~~(b) The Board's responsibilities include:~~

21 ~~(1) establishing planning guidelines for enhanced 9-1-1 system plans and~~
22 ~~deployment of wireless enhanced 9-1-1 service in accordance with this subtitle;~~

23 ~~(2) establishing procedures to review and approve or disapprove county~~
24 ~~plans and to evaluate requests for variations from the planning guidelines established by~~
25 ~~the Board;~~

26 ~~(3) establishing procedures for the request for reimbursement of the costs~~
27 ~~of enhancing a 9-1-1 system by a county or counties in which a 9-1-1 system is in~~
28 ~~operation, and procedures to review and approve or disapprove the request;~~

29 ~~(4) transmitting the planning guidelines and procedures established under~~
30 ~~this section, and any amendments to them, to the governing body of each county;~~

1 ~~(5) submitting to the Secretary each year a schedule for implementing the~~
2 ~~enhancement of county or multicounty 9-1-1 systems, and an estimate of funding~~
3 ~~requirements based on the approved county plans;~~

4 ~~(6) developing, with input from counties, and publishing on or before July~~
5 ~~1, 2004, an implementation schedule for deployment of wireless enhanced 9-1-1 service;~~

6 ~~(7) reviewing and approving or disapproving requests for reimbursement~~
7 ~~of the costs of enhancing 9-1-1 systems, and submitting to the Secretary each year a~~
8 ~~schedule for reimbursement and an estimate of funding requirements;~~

9 ~~(8) reviewing the enhancement of 9-1-1 systems;~~

10 ~~(9) providing for an audit of county expenditures for the operation and~~
11 ~~maintenance of 9-1-1 systems;~~

12 ~~(10) ensuring inspections of public safety answering points;~~

13 ~~(11) reviewing and approving or disapproving requests from counties with~~
14 ~~operational enhanced 9-1-1 systems to be exempted from the expenditure limitations~~
15 ~~under § 1-312 of this subtitle;~~

16 ~~(12) authorizing expenditures from the 9-1-1 Trust Fund that:~~

17 ~~(i) are for enhancements of 9-1-1 systems that:~~

18 ~~1. are required by the Board;~~

19 ~~2. will be provided to a county by a third party contractor;~~

20 ~~and~~

21 ~~3. will incur costs that the Board has approved before the~~
22 ~~formation of a contract between the county and the contractor; and~~

23 ~~(ii) are approved by the Board for payment:~~

24 ~~1. from money collected under § 1-310 of this subtitle; and~~

25 ~~2. directly to a third party contractor on behalf of a county;~~

26 ~~[and]~~

27 ~~(13) establishing planning guidelines for next generation 9-1-1 services~~
28 ~~system plans and deployment of next generation 9-1-1 services in accordance with this~~
29 ~~subtitle; AND~~

30 ~~(14) REVIEWING DATA CONTAINED IN REPORTS SUBMITTED UNDER §~~
31 ~~1-315 OF THIS SUBTITLE.~~

1 ~~(e) The guidelines established by the Board under subsection (b)(1) and (13) of~~
2 ~~this section:~~

3 ~~(1) shall be based on available technology and equipment; and~~

4 ~~(2) may be based on any other factor that the Board determines is~~
5 ~~appropriate, including population and area served by 9-1-1 systems.~~

6 ~~1-307.~~

7 ~~(a) The Board shall submit an annual report to the Governor, the Secretary, and~~
8 ~~subject to § 2-1246 of the State Government Article, the Legislative Policy Committee.~~

9 ~~(b) The report shall provide the following information for each county:~~

10 ~~(1) the type of 9-1-1 system currently operating in the county;~~

11 ~~(2) the total 9-1-1 fee and additional charge charged;~~

12 ~~(3) the funding formula in effect;~~

13 ~~(4) any statutory or regulatory violation by the county and the response of~~
14 ~~the Board;~~

15 ~~(5) any efforts to establish an enhanced 9-1-1 system in the county; [and]~~

16 ~~(6) A GENERAL SUMMARY OF FINDINGS FROM A REVIEW OF REPORTS~~
17 ~~SUBMITTED QUARTERLY UNDER § 1-315 OF THIS SUBTITLE, EXCLUDING ANY~~
18 ~~SENSITIVE INFORMATION THAT MAY COMPROMISE THE 9-1-1 SYSTEM; AND~~

19 ~~[(6)] (7) any suggested changes to this subtitle.~~

Article – Public Safety

21 1-308.

22 (a) There is a 9-1-1 Trust Fund.

23 (b) The purposes of the 9-1-1 Trust Fund are to:

24 (1) reimburse counties for the cost of enhancing a 9-1-1 system;

25 (2) FUND IF FUNDS ARE AVAILABLE, BE USED WITH DISCRETION TO
26 REIMBURSE COUNTIES FOR CAPITAL AND OPERATING COSTS OF PLANNING FOR AN
27 ENHANCED 9-1-1 SYSTEM, INCLUDING NEXT GENERATION 9-1-1 SERVICES;

1 ~~[(2)] (3)~~ pay contractors in accordance with § 1-306(b)(12) of this subtitle;
2 and

3 ~~[(3)] (4)~~ fund the coordinator position and staff to handle the increased
4 duties related to wireless enhanced 9-1-1 service under § 1-305 of this subtitle, as an
5 administrative cost.

6 (c) The 9-1-1 Trust Fund consists of:

7 (1) money from the 9-1-1 fee collected and remitted to the Comptroller
8 under § 1-310 of this subtitle;

9 (2) money from the additional charge collected and remitted to the
10 Comptroller under § 1-311 of this subtitle;

11 (3) money from the prepaid wireless E 9-1-1 fee collected and remitted to
12 the Comptroller under § 1-313 of this subtitle; and

13 (4) investment earnings of the 9-1-1 Trust Fund.

14 (d) Money in the 9-1-1 Trust Fund shall be held in the State Treasury.

15 (e) The Secretary shall administer the 9-1-1 Trust Fund, subject to the
16 guidelines for financial management and budgeting established by the Department of
17 Budget and Management.

18 (f) The Secretary shall direct the Comptroller to establish separate accounts in
19 the 9-1-1 Trust Fund for the payment of administrative expenses and for each county.

20 (g) (1) Any investment earnings shall be credited to the 9-1-1 Trust Fund.

21 (2) The Comptroller shall allocate the investment income among the
22 accounts in the 9-1-1 Trust Fund, prorated on the basis of the total fees collected in each
23 county.

24 ~~1-310.~~

25 ~~(a) This section does not apply to prepaid wireless telecommunications service.~~

26 ~~(b) Each subscriber to switch local exchange access service or CMRS or other~~
27 ~~9-1-1 accessible service shall pay a 9-1-1 fee.~~

28 ~~(c) The 9-1-1 fee is 25 cents per month PER LINE, payable when the bill for the~~
29 ~~telephone service or CMRS or other 9-1-1 accessible service is due.~~

1 ~~(d) (1) The Public Service Commission shall direct each telephone company to~~
2 ~~add the 9-1-1 fee to all current bills rendered for switched local exchange access service in~~
3 ~~the State.~~

4 ~~(2) Each telephone company:~~

5 ~~(i) shall act as a collection agent for the 9-1-1 Trust Fund with~~
6 ~~respect to the 9-1-1 fees;~~

7 ~~(ii) shall remit all money collected to the Comptroller on a monthly~~
8 ~~basis; and~~

9 ~~(iii) is entitled to credit, against the money from the 9-1-1 fees to be~~
10 ~~remitted to the Comptroller, an amount equal to 0.75% of the 9-1-1 fees to cover the~~
11 ~~expenses of billing, collecting, and remitting the 9-1-1 fees and any additional charges.~~

12 ~~(3) The Comptroller shall deposit the money remitted in the 9-1-1 Trust~~
13 ~~Fund.~~

14 ~~(e) (1) Each 9-1-1 service carrier shall add the 9-1-1 fee to all current bills~~
15 ~~rendered for CMRS or other 9-1-1 accessible service in the State.~~

16 ~~(2) Each 9-1-1 service carrier:~~

17 ~~(i) shall act as a collection agent for the 9-1-1 Trust Fund with~~
18 ~~respect to the 9-1-1 fees;~~

19 ~~(ii) shall remit all money collected to the Comptroller on a monthly~~
20 ~~basis; and~~

21 ~~(iii) is entitled to credit, against the money from the 9-1-1 fees to be~~
22 ~~remitted to the Comptroller, an amount equal to 0.75% of the 9-1-1 fees to cover the~~
23 ~~expenses of billing, collecting, and remitting the 9-1-1 fees and any additional charges.~~

24 ~~(3) The Comptroller shall deposit the money remitted in the 9-1-1 Trust~~
25 ~~Fund.~~

26 ~~(4) The Board shall adopt procedures for auditing surcharge collection and~~
27 ~~remittance by CMRS providers.~~

28 ~~(5) On request of a CMRS provider, and except as otherwise required by~~
29 ~~law, the information that the CMRS provider reports to the Board shall be confidential,~~
30 ~~privileged, and proprietary and may not be disclosed to any person other than the CMRS~~
31 ~~provider.~~

32 ~~(f) Notwithstanding any other provision of this subtitle, the 9-1-1 fee does not~~
33 ~~apply to an intermediate service line used exclusively to connect a CMRS or other~~

1 ~~9-1-1 accessible service, other than a switched local access service, to another telephone~~
2 ~~system or switching device.~~

3 ~~(g) A CMRS provider that pays or collects 9-1-1 fees under this section has the~~
4 ~~same immunity from liability for transmission failures as that approved by the Public~~
5 ~~Service Commission for local exchange telephone companies that are subject to regulation~~
6 ~~by the Commission under the Public Utilities Article.~~

7 ~~1-311.~~

8 ~~(a) This section does not apply to prepaid wireless telecommunications service.~~

9 ~~(b) In addition to the 9-1-1 fee, the governing body of each county, by ordinance~~
10 ~~or resolution enacted or adopted after a public hearing, may impose an additional charge~~
11 ~~to be added to all current bills rendered for switched local exchange access service or CMRS~~
12 ~~or other 9-1-1 accessible service in the county.~~

13 ~~(c) (1) The additional charge imposed by a county may not exceed 75 cents per~~
14 ~~month per [bill] LINE.~~

15 ~~(2) The amount of the additional charges may not exceed a level necessary~~
16 ~~to cover the total eligible maintenance and operation costs of the county.~~

17 ~~(d) The additional charge continues in effect until repealed or modified by a~~
18 ~~subsequent county ordinance or resolution.~~

19 ~~(e) After imposing, repealing, or modifying an additional charge, the county shall~~
20 ~~certify the amount of the additional charge to the Public Service Commission.~~

21 ~~(f) The Public Service Commission shall direct each telephone company that~~
22 ~~provides service in a county that imposed an additional charge to add, within 60 days, the~~
23 ~~full amount of the additional charge to all current bills rendered for switched local exchange~~
24 ~~access service in the county.~~

25 ~~(g) Within 60 days after a county enacts or adopts an ordinance or resolution that~~
26 ~~imposes, repeals, or modifies an additional charge, each 9-1-1 service carrier that provides~~
27 ~~service in the county shall add the full amount of the additional charge to all current bills~~
28 ~~rendered for CMRS or other 9-1-1 accessible service in the county.~~

29 ~~(h) (1) Each telephone company and each 9-1-1 service carrier shall:~~

30 ~~(i) act as a collection agent for the 9-1-1 Trust Fund with respect~~
31 ~~to the additional charge imposed by each county;~~

32 ~~(ii) collect the money from the additional charge on a county basis;~~
33 ~~and~~

~~(iii) remit all money collected to the Comptroller on a monthly basis.~~

~~(2) The Comptroller shall deposit the money remitted in the 9-1-1 Trust Fund account maintained for the county that imposed the additional charge.~~

~~1-315.~~

~~(A) IN THIS SECTION, "P.01 REPORT" MEANS A REPORT THAT A TELEPHONE COMPANY OR A 9-1-1 SERVICE CARRIER GENERATES TO:~~

~~(1) ANALYZE DATA COLLECTED FROM A PUBLIC SAFETY ANSWERING POINT DURING THE TIME PERIODS LISTED IN SUBSECTION (B) OF THIS SECTION; AND~~

~~(2) DETERMINE WHETHER THE GRADE OF SERVICE LEVEL IN EACH TIME PERIOD MET A STANDARD OF HAVING NOT MORE THAN ONE INCOMING CALL TO EACH PUBLIC SAFETY ANSWERING POINT OUT OF 100 ATTEMPTS BE BLOCKED DURING THE AVERAGE BUSY HOUR.~~

~~(B) (1) EXCEPT AS PROVIDED IN PARAGRAPH (2) OF THIS SUBSECTION, THE BOARD SHALL DIRECT A COUNTY TO REQUIRE A TELEPHONE COMPANY OR A 9-1-1 SERVICE CARRIER TO COMPILE DATA FROM CALLS PLACED TO EACH PUBLIC SAFETY ANSWERING POINT DURING THE WEEKS STARTING:~~

~~(I) JANUARY 1;~~

~~(II) APRIL 1;~~

~~(III) JULY 1; AND~~

~~(IV) OCTOBER 1.~~

~~(2) A COUNTY MAY SELECT A DIFFERENT WEEK WITHIN A QUARTERLY REPORTING PERIOD TO BETTER REFLECT THE CAPACITY OF PUBLIC SAFETY ANSWERING POINTS IN THE COUNTY.~~

~~(3) A TELEPHONE COMPANY OR A 9-1-1 SERVICE CARRIER SHALL PROVIDE A COPY OF A P.01 REPORT TO:~~

~~(I) A PUBLIC SAFETY ANSWERING POINT;~~

~~(II) THE BOARD; AND~~

~~(III) THE PUBLIC SERVICE COMMISSION.~~

1 ~~(4) THE PUBLIC SERVICE COMMISSION SHALL:~~

2 ~~(I) PERIODICALLY REVIEW THE DATA CONTAINED IN REPORTS~~
3 ~~SUBMITTED UNDER THIS SECTION; AND~~

4 ~~(II) CONTINUE TO PROVIDE OVERSIGHT OF THE 9-1-1 SYSTEM~~
5 ~~AND SERVE AS A RESOURCE TO THE BOARD AFTER THE TRANSITION TO NEXT~~
6 ~~GENERATION 9-1-1 SERVICES.~~

7 ~~(5) (I) A P.01 REPORT IS NOT SUBJECT TO DISCLOSURE UNDER~~
8 ~~THE PUBLIC INFORMATION ACT.~~

9 ~~(II) THE BOARD OR THE PUBLIC SERVICE COMMISSION MAY~~
10 ~~DISCUSS SENSITIVE INFORMATION FROM A P.01 REPORT THAT MAY COMPROMISE~~
11 ~~THE 9-1-1 SYSTEM ONLY IN CLOSED SESSION OR EXECUTIVE SESSION.~~

12 ~~1-316.~~

13 ~~(A) THE COUNCIL SHALL MAKE RECOMMENDATIONS TO THE BOARD~~
14 ~~REGARDING:~~

15 ~~(1) STANDARDS FOR IMPLEMENTING A CERTIFICATE OF GOOD~~
16 ~~STANDING REQUIREMENT FOR PUBLIC SAFETY ANSWERING POINTS AND~~
17 ~~SECONDARY PUBLIC SAFETY ANSWERING POINTS THAT ARE BASED ON STANDARDS~~
18 ~~ISSUED BY:~~

19 ~~(I) THE NATIONAL FIRE PROTECTION AGENCY; AND~~

20 ~~(II) THE NATIONAL EMERGENCY NUMBER ASSOCIATION;~~

21 ~~(2) APPEAL PROCESSES AND REMEDIATION MEASURES THAT A~~
22 ~~PUBLIC SAFETY ANSWERING POINT OR A SECONDARY PUBLIC SAFETY ANSWERING~~
23 ~~POINT MAY TAKE IF THE FACILITY DOES NOT MEET THE STANDARDS REQUIRED TO~~
24 ~~OBTAIN A CERTIFICATE OF GOOD STANDING; AND~~

25 ~~(3) POTENTIAL PENALTIES, INCLUDING THE WITHHOLDING OF~~
26 ~~FUNDING FROM THE STATE, TO IMPOSE AGAINST A PUBLIC SAFETY ANSWERING~~
27 ~~POINT OR A SECONDARY PUBLIC SAFETY ANSWERING POINT THAT DOES NOT MEET~~
28 ~~THE STANDARDS REQUIRED TO OBTAIN A CERTIFICATE OF GOOD STANDING.~~

29 ~~(B) THE BOARD SHALL CONSIDER RECOMMENDATIONS MADE UNDER~~
30 ~~SUBSECTION (A) OF THIS SECTION TO DEVELOP STANDARDS, PENALTIES,~~
31 ~~REMEDATION MEASURES, AND APPEAL PROCESSES TO IMPLEMENT A CERTIFICATE~~

~~1 OF GOOD STANDING REQUIREMENT FOR PUBLIC SAFETY ANSWERING POINTS AND
2 SECONDARY PUBLIC SAFETY ANSWERING POINTS.~~

~~3 (C) THE BOARD SHALL ISSUE A CERTIFICATE OF GOOD STANDING EACH
4 YEAR TO A PUBLIC SAFETY ANSWERING POINT OR A SECONDARY PUBLIC SAFETY
5 ANSWERING POINT IF THE FACILITY MEETS OR EXCEEDS STANDARDS THAT THE
6 BOARD HAS ESTABLISHED.~~

~~7 (D) THE BOARD SHALL ADOPT REGULATIONS THAT SET, IN ACCORDANCE
8 WITH THIS SECTION, STANDARDS AS A CONDITION TO THE ISSUANCE AND RENEWAL
9 OF A CERTIFICATE OF GOOD STANDING AS A PUBLIC SAFETY ANSWERING POINT OR
10 A SECONDARY PUBLIC SAFETY ANSWERING POINT.~~

~~11 SECTION 2. AND BE IT FURTHER ENACTED, That, notwithstanding the
12 provisions of § 9-503(b)(2) of the Labor and Employment Article, as enacted by Section 1 of
13 this Act, an individual who works at a public safety answering point or a secondary public
14 safety answering point in a position that is continuously staffed and is employed on or
15 before June 30, 2017:~~

~~16 (1) as a condition of continued employment shall provide, on or before
17 December 31, 2017, to a designee of the public safety answering point or secondary public
18 safety answering point, a copy of a medical report disclosing and describing any existing
19 heart disease or hypertension from which the individual may be suffering; and~~

~~20 (2) is entitled to the presumption under § 9-503(b) of the Labor and
21 Employment Article, as enacted by Section 1 of this Act, only to the extent that the
22 individual suffers from heart disease or hypertension that is more severe than the
23 individual's heart disease or hypertension condition existing as of the date of the medical
24 report provided under item (1) of this section.~~

~~25 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall be construed to
26 apply only prospectively and may not be applied or interpreted to have:~~

~~27 (1) an effect on a claim for workers' compensation benefits filed before the
28 effective date of this Act; or~~

~~29 (2) an application to any planning costs for enhanced 9-1-1 system plans
30 incurred before the effective date of this Act.~~

~~31 SECTION 4. 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
32 July 1, 2017.~~