HOUSE BILL 1372

I3 8lr1825

By: Delegate Waldstreicher

Introduced and read first time: February 9, 2018

Assigned to: Economic Matters

A BILL ENTITLED

1 AN ACT concerning

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Consumer Protection - Consumer Contracts Renewal - Restrictions

3 FOR the purpose of prohibiting a consumer contract from containing a certain renewal term, except under certain circumstances; requiring a certain person who sells or 4 5 leases or offers to sell or lease any consumer goods, consumer realty, or consumer 6 services to disclose certain information regarding contract renewal in a certain 7 manner; requiring a certain person who sells or leases or offers to sell or lease any 8 consumer goods, consumer realty, or consumer services to provide a certain written 9 notice regarding contract renewal within a certain period of time; requiring a certain written notice to disclose certain information in a certain manner; prohibiting a 10 11 person from charging a certain fee or penalty or requiring a certain payment under certain circumstances; providing that any certain consumer goods or consumer 12 13 services are deemed an unconditional gift to a consumer under certain 14 circumstances; making a violation of this Act an unfair or deceptive trade practice 15 under the Maryland Consumer Protection Act and subject to certain enforcement 16 and penalty provisions; defining certain terms; and generally relating to the renewal 17 of consumer contracts for consumer goods, consumer realty, and consumer services.

- 18 BY adding to
- 19 Article Commercial Law
- 20 Section 14–1326
- 21 Annotated Code of Maryland
- 22 (2013 Replacement Volume and 2017 Supplement)
- 23 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
- 24 That the Laws of Maryland read as follows:
- 25 Article Commercial Law
- 26 **14–1326.**

- 1 (A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE MEANINGS 2 INDICATED.
- 3 (2) "Consumer" has the meaning stated in § 13–101 of this 4 Article.
- 5 (3) "CONSUMER CONTRACT" MEANS AN AGREEMENT FOR THE
- 6 PURCHASE OF CONSUMER GOODS, CONSUMER REALTY, OR CONSUMER SERVICES 7 BETWEEN A PERSON AND A CONSUMER WHO RESIDES IN THE STATE.
- 8 (4) "Consumer goods" has the meaning stated in § 13–101 of 9 $\,$ This article.
- 10 (5) "CONSUMER SERVICES" HAS THE MEANING STATED IN § 13–101 11 OF THIS ARTICLE.
- 12 **(B)** A CONSUMER CONTRACT MAY NOT CONTAIN A RENEWAL TERM THAT 13 EXCEEDS 12 MONTHS UNLESS THE CONSUMER:
- 14 (1) AFFIRMATIVELY CONSENTS TO A LONGER RENEWAL TERM AT THE 15 TIME THE CONSUMER AGREES TO THE INITIAL CONTRACT; AND
- 16 (2) PROVIDES THE CONSENT IN WRITING.
- 17 (C) (1) THIS SUBSECTION APPLIES TO ANY PERSON THAT SELLS OR
- 18 LEASES OR OFFERS TO SELL OR LEASE ANY CONSUMER GOODS, CONSUMER REALTY,
- 19 OR CONSUMER SERVICES TO A CONSUMER UNDER A CONSUMER CONTRACT THAT
- 20 AUTOMATICALLY RENEWS.
- 21 (2) A PERSON SHALL CLEARLY AND CONSPICUOUSLY DISCLOSE IN A
- 22 CONSUMER CONTRACT THAT A CONTRACT WILL AUTOMATICALLY RENEW UNLESS
- 23 THE CONSUMER CANCELS THE CONTRACT.
- 24 (3) THE DISCLOSURE REQUIRED UNDER PARAGRAPH (2) OF THIS
- 25 SUBSECTION SHALL:
- 26 (I) INCLUDE THE PROCEDURES FOR CANCELING THE
- 27 CONTRACT;
- 28 (II) BE A SEPARATE PROVISION OF THE CONTRACT; AND
- 29 (III) BE INITIALED BY THE CONSUMER.

- 1 (D) (1) THIS SUBSECTION APPLIES TO ANY PERSON THAT SELLS OR 2 LEASES OR OFFERS TO SELL OR LEASE ANY CONSUMER GOODS, CONSUMER REALTY,
- 3 OR CONSUMER SERVICES TO A CONSUMER UNDER A CONSUMER CONTRACT THAT:
- 4 (I) HAS AN INITIAL CONTRACT TERM OF AT LEAST 12 MONTHS;
- 5 AND
- 6 (II) AUTOMATICALLY RENEWS FOR A TERM THAT EXCEEDS 1
 7 MONTH UNLESS THE CONSUMER CANCELS THE CONTRACT.
- 8 (2) A PERSON SHALL PROVIDE WRITTEN NOTICE TO A CONSUMER OF
- 9 THE AUTOMATIC RENEWAL OF A CONTRACT NOT LESS THAN 30 DAYS AND NOT MORE
- 10 THAN 60 DAYS BEFORE THE CONSUMER MUST CANCEL THE CONTRACT TO PREVENT
- 11 CONTRACT RENEWAL.
- 12 (3) THE REQUIRED NOTICE UNDER PARAGRAPH (2) OF THIS
- 13 SUBSECTION SHALL DISCLOSE CLEARLY AND CONSPICUOUSLY:
- 14 (I) THAT THE CONSUMER CONTRACT WILL AUTOMATICALLY
- 15 RENEW UNLESS THE CONSUMER CANCELS THE CONTRACT;
- 16 (II) THE DATE BY WHICH THE CONSUMER MUST CANCEL THE
- 17 CONSUMER CONTRACT TO PREVENT THE CONTRACT FROM RENEWING; AND
- 18 (III) DETAILED PROCEDURES FOR CANCELING THE CONTRACT,
- 19 INCLUDING A TOLL-FREE TELEPHONE NUMBER, MAILING ADDRESS, OR WEBSITE
- 20 ADDRESS THAT THE CONSUMER MAY USE TO CANCEL THE CONTRACT.
- 21 (E) A PERSON MAY NOT CHARGE ANY FEE OR PENALTY TO A CONSUMER OR
- 22 REQUIRE ANY OTHER PAYMENT FROM A CONSUMER TO CANCEL A CONSUMER
- 23 CONTRACT UNDER THIS SECTION UNLESS:
- 24 (1) The person has complied with the provisions of this
- 25 SECTION; AND
- 26 (2) The consumer has failed to cancel the consumer
- 27 CONTRACT WITHIN 60 DAYS AFTER THE CANCELLATION DEADLINE.
- 28 (F) ANY CONSUMER GOODS OR CONSUMER SERVICES SHALL BE DEEMED AN
- 29 UNCONDITIONAL GIFT TO A CONSUMER IF:
- 30 (1) A PERSON PROVIDES THE CONSUMER GOODS OR CONSUMER

- 1 SERVICES TO A CONSUMER UNDER A CONSUMER CONTRACT; AND
- 2 (2) THE PERSON HAS FAILED TO COMPLY WITH THE PROVISIONS OF
- 3 THIS SECTION.
- 4 (G) A VIOLATION OF THIS SECTION IS:
- 5 (1) AN UNFAIR OR DECEPTIVE TRADE PRACTICE WITHIN THE
- 6 MEANING OF TITLE 13 OF THIS ARTICLE; AND
- 7 (2) SUBJECT TO THE ENFORCEMENT AND PENALTY PROVISIONS
- 8 CONTAINED IN TITLE 13 OF THIS ARTICLE.
- 9 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 10 October 1, 2018.