C2 8lr4015 CF HB 674

By: Senator Bates

Introduced and read first time: February 22, 2018

Assigned to: Rules

A BILL ENTITLED

1 AN ACT concerning

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Business Regulation - Home Improvement Contracts

3 FOR the purpose of authorizing certain home improvement retailers to obtain the full 4 contract price of a home improvement contract before or at the time of execution of 5 the contract under certain circumstances; requiring certain home improvement 6 retailers to post an irrevocable letter of credit in a certain amount; authorizing 7 certain owners to file a complaint with the Maryland Home Improvement 8 Commission under certain circumstances; establishing an exception for home 9 improvement retailers to the prohibition on receiving a deposit of more than one—third of a home improvement contract price before or at the time of execution of 10 11 a home improvement contract; requiring the Commission to notify the home 12 improvement retailer, investigate a certain complaint, and make certain 13 determinations under certain circumstances; authorizing the Commission to draw 14 on a certain letter of credit under certain circumstances; prohibiting a certain home improvement retailer from posting a certain letter of credit for a certain period of 15 16 time under certain circumstances; defining a certain term; and generally relating to 17 home improvement contracts.

18 BY adding to

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19 Article – Business Regulation 20 Section 8–212(c) and 8–501.1

Section 8–212(c) and 8–501.1 Annotated Code of Maryland

(2015 Replacement Volume and 2017 Supplement)

23 BY repealing and reenacting, with amendments,

Article – Business Regulation

25 Section 8–617

26 Annotated Code of Maryland

27 (2015 Replacement Volume and 2017 Supplement)

28 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,

1 That the Laws of Maryland read as follows:

2 Article – Business Regulation

- 3 8–212.
- 4 (C) IN ACCORDANCE WITH § 8–501.1 OF THIS TITLE, THE COMMISSION
- 5 SHALL INVESTIGATE A COMPLAINT FILED AGAINST A RETAILER WHO SELLS HOME
- 6 IMPROVEMENT GOODS AND MAY DRAW ON A LETTER OF CREDIT POSTED BY THE
- 7 RETAILER TO SATISFY A CONSUMER'S COMPLAINT.
- 8 **8–501.1.**
- 9 (A) IN THIS SECTION, "HOME IMPROVEMENT RETAILER" MEANS A 10 RETAILER WHO SELLS HOME IMPROVEMENT GOODS.
- 11 (B) (1) A HOME IMPROVEMENT RETAILER WHO EMPLOYS A CONTRACTOR
- 12 MAY OBTAIN THE FULL CONTRACT PRICE BEFORE OR AT THE TIME OF EXECUTION
- 13 OF THE HOME IMPROVEMENT CONTRACT IF THE HOME IMPROVEMENT RETAILER
- 14 MEETS THE REQUIREMENTS OF THIS SECTION.
- 15 (2) A HOME IMPROVEMENT RETAILER OR A CONTRACTOR EMPLOYED
- 16 BY A HOME IMPROVEMENT RETAILER WHO SEEKS THE FULL CONTRACT PRICE
- 17 SHALL POST AN IRREVOCABLE LETTER OF CREDIT, PAYABLE TO THE COMMISSION,
- 18 IN THE AMOUNT OF \$100,000 PER RETAIL STORE BUT NOT TO EXCEED \$2,000,000
- 19 FOR A HOME IMPROVEMENT RETAILER WITH MULTIPLE STORES.
- 20 (3) IN THE EVENT OF A DISPUTE WITH A HOME IMPROVEMENT
- 21 RETAILER OR A CONTRACTOR EMPLOYED BY A HOME IMPROVEMENT RETAILER, AN
- 22 OWNER MAY FILE A COMPLAINT WITH THE COMMISSION AGAINST THE HOME
- 23 IMPROVEMENT RETAILER AND REQUEST THAT THE COMMISSION DRAW ON THE
- 24 HOME IMPROVEMENT RETAILER'S LETTER OF CREDIT.
- 25 (4) ON RECEIPT OF A COMPLAINT, THE COMMISSION SHALL:
- 26 (I) NOTIFY THE HOME IMPROVEMENT RETAILER;
- 27 (II) INVESTIGATE THE COMPLAINT; AND
- 28 (III) DETERMINE IF THE HOME IMPROVEMENT RETAILER IS IN
- 29 DEFAULT OF THE CONTRACT.
- 30 (5) If the Commission determines that the home
- 31 IMPROVEMENT RETAILER OR A CONTRACTOR EMPLOYED BY THE HOME

- 1 IMPROVEMENT RETAILER IS IN DEFAULT OF THE CONTRACT, THE COMMISSION MAY,
- 2 AFTER PROVIDING NOTICE TO THE HOME IMPROVEMENT RETAILER, DRAW ON THE
- 3 LETTER OF CREDIT TO SATISFY A CONSUMER'S COMPLAINT.
- 4 (6) IF, IN ACCORDANCE WITH PARAGRAPH (5) OF THIS SUBSECTION,
- 5 THE COMMISSION DRAWS ON THE LETTER OF CREDIT OF A HOME IMPROVEMENT
- 6 RETAILER AT LEAST TWICE WITHIN A 2-YEAR PERIOD, THE HOME IMPROVEMENT
- 7 RETAILER SHALL BE PROHIBITED FROM POSTING AN IRREVOCABLE LETTER OF
- 8 CREDIT UNDER THIS SECTION FOR 5 YEARS.
- 9 8–617.
- 10 (a) A person may not demand or receive any payment for a home improvement 11 before the home improvement contract is signed.
- 12 (b) [A] EXCEPT AS PROVIDED IN § 8-501.1 OF THIS TITLE, A person may not 13 receive a deposit of more than one—third of the home improvement contract price before or 14 at the time of execution of the home improvement contract.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 16 October 1, 2018.