

HOUSE BILL 886

C5

0lr3402

By: **Delegates Howard, Bartlett, Cain, Carey, Chang, Chisholm, Rogers, and Saab**
Introduced and read first time: February 3, 2020
Assigned to: Economic Matters

A BILL ENTITLED

1 AN ACT concerning

2 **Electric Companies – Billing Information**

3 FOR the purpose of requiring an electric company to provide to a certain customer certain
4 usage and billing information on request; providing that the electric company must
5 make the information available in a certain manner; and generally relating to
6 electric companies and electric customers.

7 BY adding to

8 Article – Public Utilities

9 Section 7–311

10 Annotated Code of Maryland

11 (2010 Replacement Volume and 2019 Supplement)

12 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
13 That the Laws of Maryland read as follows:

14 **Article – Public Utilities**

15 **7–311.**

16 **(A) ON REQUEST OF A RETAIL ELECTRICITY CUSTOMER, AN ELECTRIC**
17 **COMPANY SHALL PROVIDE TO THE CUSTOMER THE HISTORIC USAGE AND BILLING**
18 **INFORMATION FOR THE CUSTOMER’S ACCOUNT FOR NOT LESS THAN THE**
19 **PRECEDING 12 MONTHS.**

20 **(B) THE ELECTRIC COMPANY SHALL MAKE THE INFORMATION UNDER**
21 **SUBSECTION (A) OF THIS SECTION AVAILABLE TO THE CUSTOMER IN THE FORM**
22 **REQUESTED BY THE CUSTOMER AS:**

23 **(1) INFORMATION ACCESSIBLE TO THE CUSTOMER ON THE ELECTRIC**

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.



1 COMPANY'S WEBSITE;

2 (2) INFORMATION PROVIDED ELECTRONICALLY TO THE CUSTOMER
3 IN A SEARCHABLE PDF FORMAT; OR

4 (3) A PHYSICAL DOCUMENT SENT TO THE CUSTOMER AT THE
5 CUSTOMER'S BILLING ADDRESS.

6 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
7 October 1, 2020.