# HOUSE BILL 1278

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# By: Delegates Shetty, Acevero, Arikan, Atterbeary, Bartlett, Cardin, Carr, Cox, D.M. Davis, W. Fisher, Griffith, Hill, Johnson, Pippy, Queen, Ruth, Saab, Solomon, Washington, Wilkins, and P. Young

Introduced and read first time: February 7, 2020 Assigned to: Economic Matters

## A BILL ENTITLED

#### 1 AN ACT concerning

## 2 Voice Over Internet Protocol – Robocalls – Customer Information

FOR the purpose of requiring a voice over Internet protocol (VoIP) service provider to obtain
certain information from a person making certain robocalls through the VoIP service
provider; providing that a person who willfully violates certain provisions is subject
to a certain civil penalty; defining certain terms; and generally relating to
information provided to VoIP providers by persons making robocalls.

8 BY adding to

- 9 Article Commercial Law
- Section 14–22A–01 through 14–22A–03 to be under the new subtitle "Subtitle 22A.
   VoIP Robocalls"
- 12 Annotated Code of Maryland
- 13 (2013 Replacement Volume and 2019 Supplement)
- SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
   That the Laws of Maryland read as follows:
- 16 Article Commercial Law
- 17 SUBTITLE 22A. VOIP ROBOCALLS.
- 18 **14–22A–01.**

## 19 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS 20 INDICATED.

21 (B) (1) "AUTOMATIC DIALER" MEANS EQUIPMENT OR SOFTWARE THAT

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW. [Brackets] indicate matter deleted from existing law.



MAKES A SERIES OF CALLS TO STORED TELEPHONE NUMBERS, INCLUDING NUMBERS
 STORED ON A LIST.

3 (2) "AUTOMATIC DIALER" DOES NOT INCLUDE EQUIPMENT THAT
 4 REQUIRES A HUMAN TO DIAL OR PLACE EACH INDIVIDUAL CALL ONE CALL AT A TIME,
 5 AND REQUIRES THE HUMAN TO THEN REMAIN ON EACH CALL.

6 (C) "PERSON" INCLUDES AN INDIVIDUAL, CORPORATION, BUSINESS TRUST, 7 STATUTORY TRUST, ESTATE, TRUST, PARTNERSHIP, ASSOCIATION, TWO OR MORE 8 PERSONS HAVING A JOINT OR COMMON INTEREST, OR ANY OTHER LEGAL OR 9 COMMERCIAL ENTITY.

10 (D) "ROBOCALL" MEANS A CALL MADE, INCLUDING A TEXT MESSAGE SENT, 11 TO ANY TELEPHONE NUMBER OWNED BY A PERSON IN THE STATE USING:

- 12 (1) AN AUTOMATIC DIALER; OR
- 13 (2) AN ARTIFICIAL OR PRERECORDED VOICE.

14 (E) "VOICE OVER INTERNET PROTOCOL" OR "VOIP" HAS THE MEANING 15 STATED IN § 8–601 OF THE PUBLIC UTILITIES ARTICLE.

16 **14–22A–02.** 

17 A VOIP SERVICE PROVIDER THAT IS LOCATED IN THE STATE SHALL OBTAIN 18 FROM A PERSON PLACING ROBOCALLS THROUGH THE VOIP SERVICE PROVIDER 19 THE FOLLOWING IDENTIFYING INFORMATION:

20 (1) THE PERSON'S LEGAL NAME AND THE NAME BY WHICH THE 21 PERSON DOES BUSINESS;

- 22 (2) CONTACT INFORMATION;
- 23 (3) THE PHYSICAL LOCATION OF THE PRIMARY PLACE OF BUSINESS;
- 24 (4) IF APPLICABLE, THE STATE OR COUNTRY OF INCORPORATION;
- 25 (5) THE FEDERAL TAX ID, IF ANY; AND
- 26 (6) THE NATURE OF THE PERSON'S BUSINESS.

27 **14–22A–03.** 

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# 1 A PERSON WHO WILLFULLY VIOLATES THE REQUIREMENTS OF THIS SUBTITLE 2 IS LIABLE TO A CIVIL PENALTY OF **\$500** FOR EACH ROBOCALL MADE.

3 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 4 October 1, 2020.