Chapter 72

(Senate Bill 134)

AN ACT concerning

Consumer Protection - Electronic Transactions - Sale and Lease of Vehicles

FOR the purpose of <u>providing that only a dealer may contract for the sale and delivery of a vehicle by electronic means except under certain circumstances</u>; providing that a consumer shall be deemed not to have agreed to enter into a <u>contract transaction</u> for the sale <u>or lease</u> of a vehicle with a dealer by electronic means except under certain circumstances; <u>requiring, under certain circumstances, that a vehicle be delivered to a consumer at a certain location and, except under certain circumstances, within a <u>certain time period after the execution of the vehicle contract by electronic means; defining certain terms</u>; providing for the application of this Act; and generally relating to electronic transactions for the sale <u>and leases</u> of vehicles.</u>

BY repealing and reenacting, without amendments,

Article – Commercial Law Section 21–101(a) and (e)

Annotated Code of Maryland

(2013 Replacement Volume and 2019 Supplement)

BY adding to

Article - Commercial Law

Section 21–101(d–1), (e–1), and (r)

Annotated Code of Maryland

(2013 Replacement Volume and 2019 Supplement)

BY repealing and reenacting, with amendments,

Article – Commercial Law

Section 21-104

Annotated Code of Maryland

(2013 Replacement Volume and 2019 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

Article - Commercial Law

21-101.

(a) In this title the following words have the meanings indicated.

(D–1) "Consumer" has the meaning stated in § 13–101 of this article.

- (e) "Contract" means the total legal obligation resulting from the parties' agreement as affected by this title and other applicable law.
- (E-1) "DEALER" HAS THE MEANING STATED IN § 15-101 OF THE TRANSPORTATION ARTICLE.
- (R) "VEHICLE" HAS THE MEANING STATED IN § 11–176 OF THE TRANSPORTATION ARTICLE.

21-104.

- (a) This title does not require a record or signature to be created, generated, sent, communicated, received, stored, or otherwise processed or used by electronic means or in electronic form.
- (b) (1) This title applies only to transactions between parties, each of which has agreed to conduct transactions by electronic means.
- (2) Whether the parties have agreed to conduct a transaction by electronic means is determined from the context and surrounding circumstances, including the parties' conduct.
- (3) Except for a separate and optional agreement the primary purpose of which is to authorize a transaction to be conducted by electronic means, a provision to conduct a transaction electronically may not be contained in a standard form contract unless that provision is conspicuously displayed and separately consented to.
- (4) An agreement to conduct a transaction electronically may not be inferred solely from the fact that a party has used electronic means to pay an account or register a purchase warranty.
- (5) (I) ONLY EXCEPT AS PROVIDED IN PARAGRAPH (6) OF THIS SUBSECTION, ONLY A DEALER MAY CONTRACT FOR THE SALE AND DELIVERY OF A VEHICLE BY ELECTRONIC MEANS.
- (II) A CONSUMER SHALL BE DEEMED NOT TO HAVE AGREED TO ENTER INTO A CONTRACT TRANSACTION FOR THE SALE OR LEASE OF A VEHICLE WITH A DEALER BY ELECTRONIC MEANS UNLESS THE DEALER PROVIDES ♣ THE CONSUMER WITH:
- (I) 1. A CLEAR AND READABLE COPY OF THE COMPLETE CONTRACT EACH DOCUMENT SIGNED BY THE CONSUMER AND THE DEALER IN AN ELECTRONIC OR WRITTEN FORMAT; AND

- (II) <u>2.</u> REASONABLE OPPORTUNITY FOR THE CONSUMER TO REVIEW THE COPY OF THE CONTRACT DOCUMENTS BEFORE PROVIDING AN ELECTRONIC SIGNATURE.
- (III) IF THE VEHICLE IS NOT DELIVERED TO THE CONSUMER AT THE DEALERSHIP ON EXECUTION BY THE DEALER AND CONSUMER OF A VEHICLE CONTRACT BY ELECTRONIC MEANS, THE DEALER SHALL DELIVER THE VEHICLE FROM THE DEALER'S PRIMARY BUSINESS LOCATION TO A PHYSICAL ADDRESS PROVIDED BY THE CONSUMER AND AT A DATE AND TIME:
 - 1. AGREED ON BY THE BUYER AND THE DEALER; AND
- 2. That is within 7 business days after the execution of the vehicle contract unless the consumer agrees in writing to a different delivery date.
- (6) (I) A PERSON DESCRIBED UNDER § 15–101(C)(3)(I), (II), (III), (IV), (V), (VI), (VII), OR (IX) OF THE TRANSPORTATION ARTICLE MAY CONTRACT FOR THE SALE OF A VEHICLE BY ELECTRONIC MEANS.
- (II) A CONSUMER SHALL BE DEEMED NOT TO HAVE AGREED TO ENTER INTO A TRANSACTION FOR THE SALE OR LEASE OF A VEHICLE WITH A PERSON DESCRIBED UNDER § 15–101(C)(3)(I), (II), (III), (IV), (V), (VI), (VII), (VIII), OR (IX) OF THE TRANSPORTATION ARTICLE UNLESS THE CONSUMER IS PROVIDED WITH:
- 1. A CLEAR AND READABLE COPY OF EACH DOCUMENT SIGNED BY THE CONSUMER AND THE SELLER IN AN ELECTRONIC OR A WRITTEN FORMAT; AND
- 2. REASONABLE OPPORTUNITY FOR THE CONSUMER TO REVIEW THE DOCUMENTS BEFORE PROVIDING AN ELECTRONIC SIGNATURE.
 - (7) This subsection may not be varied by agreement.
- (c) (1) A party that agrees to conduct a transaction by electronic means may refuse to conduct other transactions by electronic means.
 - (2) The right granted by this subsection may not be waived by agreement.
- (d) (1) Except as otherwise provided in this title, the effect of any of its provisions may be varied by agreement.

- (2) The presence in provisions of this title of the words "unless otherwise agreed", or words of similar import, does not imply that the effect of other provisions may not be varied by agreement.
- (e) Whether an electronic record or electronic signature has legal consequences is determined by this title and other applicable law.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall be construed to apply only prospectively and may not be applied or interpreted to have any effect on or application to any electronic transactions for the sale of a vehicle that were entered into before the effective date of this Act.

SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2020.

Enacted under Article II, § 17(c) of the Maryland Constitution, May 8, 2020.