

# HOUSE BILL 606

C5, 01

EMERGENCY BILL

1lr1121  
CF SB 392

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By: **Delegate D.E. Davis**

Introduced and read first time: January 20, 2021

Assigned to: Economic Matters

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Committee Report: Favorable with amendments

House action: Adopted

Read second time: February 25, 2021

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## CHAPTER \_\_\_\_\_

1 AN ACT concerning

2 **Electricity and Gas – Limited–Income Mechanisms and Assistance**

3 FOR the purpose of authorizing certain utility companies to adopt a limited–income  
4 mechanism to benefit certain eligible limited–income customers, subject to the  
5 approval of the Public Service Commission; authorizing various forms that a  
6 mechanism may take; requiring a utility company to apply for approval of a  
7 mechanism by the Commission in certain manners; requiring a proposal for a  
8 mechanism to allocate certain costs across rate classes; providing for the required  
9 contents of a proposal for a mechanism; requiring the Office of Home Energy  
10 Programs to certify an eligible limited–income customer’s qualifications under  
11 certain circumstances; providing that an eligible limited–income customer who  
12 participates in a certain mechanism may also be eligible for certain other assistance  
13 programs; establishing that certain services provided to eligible limited–income  
14 customers under a certain mechanism are not subject to certain limitations; altering  
15 the eligibility criteria for certain assistance from the Electric Universal Service  
16 Program; altering the number of years within which a certain customer may not  
17 receive certain arrearage assistance from the Program; requiring the Department of  
18 Human Services to provide certain applicants notice of and an opportunity to cure  
19 certain deficiencies in documentation; prohibiting the termination of certain service  
20 during a certain period; providing that arrearage assistance received in certain years  
21 from the Program does not count toward a certain limitation; establishing a certain  
22 special fund in the Office of Home Energy Programs in the Department of Human  
23 Services for a certain purpose; transferring certain funds from the Regional  
24 Greenhouse Gas Initiative in certain fiscal years for certain purposes; providing that  
25 certain funds do not revert to the General Fund of the State; providing for the

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EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

~~Strike out~~ indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 application of certain funds in certain fiscal years; establishing a Workgroup on  
2 Low-Income Utility Assistance to conduct a certain study of low-income energy  
3 assistance programs; providing for the membership, purpose, and staffing of the  
4 Workgroup; requiring the Workgroup to report to certain committees of the General  
5 Assembly on or before a certain date with certain recommendations; declaring the  
6 intent of the General Assembly; defining certain terms; providing for the termination  
7 of certain provisions of this Act; making this Act an emergency measure; and  
8 generally relating to limited-income customers and utility services.

9 BY adding to

10 Article – Public Utilities  
11 Section 4-308  
12 Annotated Code of Maryland  
13 (2020 Replacement Volume and 2020 Supplement)

14 BY repealing and reenacting, with amendments,

15 Article – Public Utilities  
16 Section 4-503 and 7-512.1(a) and (f)  
17 Annotated Code of Maryland  
18 (2020 Replacement Volume and 2020 Supplement)

19 BY repealing and reenacting, without amendments,

20 Article – Public Utilities  
21 Section 7-512.1(b), (c), and (e)  
22 Annotated Code of Maryland  
23 (2020 Replacement Volume and 2020 Supplement)

24 BY repealing and reenacting, without amendments,

25 Article – Human Services  
26 Section 5-5A-01  
27 Annotated Code of Maryland  
28 (2019 Replacement Volume and 2020 Supplement)

29 BY repealing and reenacting, with amendments,

30 Article – Human Services  
31 Section 5-5A-07  
32 Annotated Code of Maryland  
33 (2019 Replacement Volume and 2020 Supplement)

34 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,  
35 That the Laws of Maryland read as follows:

36 **Article – Public Utilities**

37 **4-308.**

38 **(A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE MEANINGS**

1 INDICATED.

2 (2) "ELIGIBLE LIMITED-INCOME CUSTOMER" MEANS A RESIDENTIAL  
3 CUSTOMER OF A UTILITY COMPANY WITH ANNUAL INCOME THAT:

4 (I) 1. IS AT OR BELOW 175% OF THE FEDERAL POVERTY  
5 LEVEL; OR

6 ~~(H)~~ 2. FOR A CUSTOMER AT LEAST 67 YEARS OF AGE, IS AT  
7 OR BELOW 200% OF THE FEDERAL POVERTY LEVEL; OR

8 ~~(H)~~ (II) MEETS A BROADER DESIGNATION APPROVED BY THE  
9 COMMISSION.

10 (3) "LIMITED-INCOME MECHANISM" OR "MECHANISM" MEANS A  
11 PROCESS APPROVED BY THE COMMISSION UNDER THIS SECTION TO BENEFIT AN  
12 ELIGIBLE LIMITED-INCOME CUSTOMER OF A UTILITY COMPANY.

13 (4) "PAYMENT PLAN" MEANS AN AGREEMENT BETWEEN AN ELIGIBLE  
14 LIMITED-INCOME CUSTOMER AND A UTILITY COMPANY TO PAY AN ARREARAGE  
15 BALANCE OVER A SPECIFIC PERIOD OF TIME TO AVOID DISCONNECTION OF A  
16 UTILITY SERVICE.

17 (5) (I) "UTILITY COMPANY" MEANS:

18 ~~(H)~~ AN ELECTRIC COMPANY, A GAS AND ELECTRIC COMPANY,  
19 OR A GAS COMPANY; ~~OR~~

20 ~~(H)~~ ~~A MUNICIPAL ELECTRIC UTILITY.~~

21 (II) "UTILITY COMPANY" DOES NOT INCLUDE A SMALL RURAL  
22 ELECTRIC COOPERATIVE.

23 (B) THE GENERAL ASSEMBLY FINDS AND DECLARES THAT THE SOCIETAL  
24 BENEFITS OF A WELL-CONSTRUCTED LIMITED-INCOME MECHANISM TO BENEFIT  
25 MARYLAND'S ELIGIBLE LIMITED-INCOME CUSTOMERS ARE IN THE PUBLIC  
26 INTEREST.

27 (C) (1) SUBJECT TO THE APPROVAL OF THE COMMISSION, A UTILITY  
28 COMPANY ~~MAY~~ SHALL ADOPT A LIMITED-INCOME MECHANISM TO BENEFIT AN  
29 ELIGIBLE LIMITED-INCOME CUSTOMER.

30 (2) ~~THE~~ NOTWITHSTANDING § 4-503(B) OF THIS TITLE, THE  
31 MECHANISM MAY TAKE THE FORM OF A PROGRAM, TARIFF PROVISION, CREDIT,

1 RATE, RIDER, OR OTHER MEANS TO ASSIST AN ELIGIBLE LIMITED-INCOME  
2 CUSTOMER TO AFFORD A UTILITY SERVICE.

3 **(3) A MUNICIPAL ELECTRIC UTILITY MAY ADOPT A LIMITED-INCOME**  
4 **MECHANISM SUBJECT TO THE APPROVAL OF THE COMMISSION IN THE SAME**  
5 **MANNER AS A UTILITY COMPANY IN ACCORDANCE WITH THIS SECTION.**

6 **(D) (1) A UTILITY COMPANY THAT PROPOSES A LIMITED-INCOME**  
7 **MECHANISM FOR COMMISSION APPROVAL UNDER SUBSECTION (C) OF THIS SECTION**  
8 **SHALL INCLUDE THE PROPOSAL IN:**

9 **(I) A SEPARATE APPLICATION FOR APPROVAL OF THE**  
10 **MECHANISM; OR**

11 **(II) ONLY WITH THE PRIOR APPROVAL OF THE COMMISSION, AN**  
12 **APPLICATION FOR A BASE RATE PROCEEDING, INCLUDING AN ALTERNATIVE RATE**  
13 **PROCEEDING, OR ANY OTHER PROCEEDING TO ALTER THE UTILITY COMPANY'S BASE**  
14 **RATES UNDER THE AUTHORITY OF THE COMMISSION;~~OR~~**

15 **~~(II) A SEPARATE APPLICATION FOR APPROVAL OF THE~~**  
16 **~~MECHANISM.~~**

17 **(2) A PROPOSAL SUBMITTED UNDER THIS SECTION SHALL ~~FULLY~~**  
18 **ALLOCATE THE PRUDENTLY INCURRED COSTS OF THE LIMITED-INCOME**  
19 **MECHANISM ACROSS RATE CLASSES.**

20 **(3) THE PROPOSAL SHALL INCLUDE:**

21 **(I) A DETAILED DESCRIPTION OF THE PROPOSED MECHANISM;**

22 **(II) THE PROPOSED METHOD FOR ALLOCATING THE**  
23 **MECHANISM'S COSTS ACROSS CUSTOMER CLASSES;**

24 **(III) THE RATIONALE SUPPORTING THE UTILITY COMPANY'S**  
25 **PROPOSAL FOR A MECHANISM TO BENEFIT THE ELIGIBLE LIMITED-INCOME**  
26 **CUSTOMERS IN THE UTILITY COMPANY'S SERVICE TERRITORY; ~~AND~~**

27 **(IV) A TIME FRAME AND PROCESS FOR THE COMMISSION TO**  
28 **REVIEW THE EFFECTIVENESS OF THE MECHANISM AFTER IMPLEMENTATION; AND**

29 **(V) ANY OTHER INFORMATION THE COMMISSION CONSIDERS**  
30 **NECESSARY OR USEFUL TO EVALUATE THE PROPOSAL.**

31 **(E) IN EVALUATING A LIMITED-INCOME MECHANISM, THE COMMISSION**

1 SHALL CONSIDER:

2 (1) THE DEGREE TO WHICH THE MECHANISM PROMOTES  
3 AFFORDABILITY OF ELECTRICITY OR NATURAL GAS FOR LIMITED-INCOME  
4 CUSTOMERS;

5 (2) THE PUBLIC INTEREST IN ALLOCATING THE COSTS OF THE  
6 MECHANISM BETWEEN THE UTILITY COMPANY'S SHAREHOLDERS AND RATE PAYERS;

7 (3) THE IMPACT ON RATES, UTILITY OPERATING COSTS, CUSTOMER  
8 ARREARAGES, CUSTOMER DISCONNECTIONS, UNCOLLECTIBLE COSTS, AND  
9 SUCCESSFUL COMPLETION OF PAYMENT PLANS;

10 (4) THE ABILITY OF A LIMITED-INCOME CUSTOMER TO CONTINUE TO  
11 RECEIVE BENEFITS WHEN RELOCATING WITHIN THE SAME SERVICE TERRITORY;

12 (5) COORDINATION OF BENEFITS UNDER THE MECHANISM WITH ANY  
13 OTHER PUBLIC OR PRIVATE ASSISTANCE THAT MAY BE AVAILABLE TO THE  
14 CUSTOMER;

15 (6) A MINIMUM LEVEL OF SUPPORT OR ASSISTANCE STRUCTURE TO  
16 PROVIDE EQUITABLE AVAILABILITY OF LIMITED-INCOME ASSISTANCE ACROSS THE  
17 STATE; AND

18 (7) ANY OTHER INFORMATION THE COMMISSION CONSIDERS  
19 APPROPRIATE.

20 ~~(E)~~ (F) IF AN APPROVED LIMITED-INCOME MECHANISM REQUIRES THAT  
21 THE OFFICE OF HOME ENERGY PROGRAMS MUST CERTIFY AN ELIGIBLE  
22 LIMITED-INCOME CUSTOMER'S QUALIFICATIONS TO PARTICIPATE IN A  
23 LIMITED-INCOME MECHANISM, THE OFFICE SHALL CERTIFY AN ELIGIBLE  
24 LIMITED-INCOME CUSTOMER'S QUALIFICATIONS BEFORE THE CUSTOMER MAY  
25 PARTICIPATE IN THE MECHANISM.

26 ~~(F)~~ (G) AN ELIGIBLE LIMITED-INCOME CUSTOMER WHO PARTICIPATES  
27 IN A MECHANISM UNDER THIS SECTION MAY ALSO BE ELIGIBLE FOR OTHER  
28 ASSISTANCE PROGRAMS OFFERED IN THE STATE, INCLUDING THOSE OFFERED BY A  
29 UTILITY COMPANY OR THE OFFICE OF HOME ENERGY PROGRAMS, THE  
30 DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT, OR ANY OTHER  
31 PUBLIC OR PRIVATE SOURCE.

32 4-503.

33 (a) This section does not apply to service rendered or commodities furnished:

- 1                   (1)    to the officers, employees, pensioners, and immediate family members  
2 of the officers, employees, and pensioners of a public service company;
- 3                   (2)    to the United States, the State, or a local government;
- 4                   (3)    to provide relief in cases of general epidemic, pestilence, flood, or other  
5 similar calamity;
- 6                   (4)    in the case of common carriers, to transport:
- 7                   (i)     personnel of another common carrier that reciprocates for  
8 personnel of the transporting common carrier;
- 9                   (ii)    hospital patients;
- 10                  (iii)   indigent, destitute, and homeless individuals;
- 11                  (iv)    persons exclusively engaged in charitable work;
- 12                  (v)     residents of federal or State veterans homes, including those  
13 about to enter a home or those returning from a home;
- 14                  (vi)    railway mail service employees and baggage agents;
- 15                  (vii)   post office, customs, and immigration inspectors;
- 16                  (viii)  newspaper vendors;
- 17                  (ix)    property for exhibition carried to or from fairs and expositions;
- 18                  (x)     employees of sleeping car companies, express companies,  
19 telegraph companies, and telephone companies doing business along the line of the common  
20 carrier;
- 21                  (xi)    persons and property incident to or connected with contracts for  
22 construction, operation, or maintenance of the plant of the transportation company, to the  
23 extent provided in the contracts;
- 24                  (xii)  individuals injured in accidents and physicians, nurses, or other  
25 necessary caretakers attending the injured individuals in transit;
- 26                  (xiii)  children under the age of 5 years for no charge;
- 27                  (xiv)  children under 12 years for half fare; or
- 28                  (xv)   persons at free or reduced rates that are otherwise authorized by

1 law;

2 (5) in the case of common carriers, for the issuance of mileage, excursion,  
3 or commuter tickets;

4 (6) to free steamboat excursion transportation from May through August  
5 of each year, from Baltimore City to any place in the State, in exchange for services  
6 rendered in advertising the excursion business;

7 (7) to obtain essential data by a method that uses a limited sample of  
8 customers, in connection with a rate structure study conducted under formal proceedings  
9 before the Commission; [or]

10 (8) to telephone lifeline service provided to eligible subscribers under §  
11 8-201 of this article; **OR**

12 **(9) TO ELECTRICITY OR GAS SERVICE PROVIDED TO ELIGIBLE**  
13 **LIMITED-INCOME CUSTOMERS THROUGH AN APPROVED LIMITED-INCOME**  
14 **MECHANISM UNDER § 4-308 OF THIS TITLE.**

15 (b) For any service rendered or commodity furnished, a public service company  
16 may not directly or indirectly, by any means, including special rates, rebates, drawbacks,  
17 or refunds:

18 (1) charge, demand, or receive from a person compensation that is greater  
19 or less than from any other person under substantially similar circumstances;

20 (2) extend a privilege or facility to a person, except those privileges and  
21 facilities that are extended uniformly to all persons under substantially similar  
22 circumstances;

23 (3) discriminate against a person, locality, or particular class of service; or

24 (4) give undue or unreasonable preference to or cause undue or  
25 unreasonable prejudice to a person, locality, or particular class of service.

26 7-512.1.

27 (a) (1) The Commission shall establish an electric universal service program  
28 to assist electric customers with annual incomes:

29 **(I) at or below 175% of the federal poverty level; OR**

30 **(II) FOR A CUSTOMER AT LEAST 67 YEARS OF AGE, AT OR BELOW**  
31 **200% OF THE FEDERAL POVERTY LEVEL.**

1           (2)    The components of the electric universal service program shall include:

2                   (i)    bill assistance;

3                   (ii)   low-income residential weatherization; and

4                   (iii)   the retirement of arrearages for electric customers who have not  
5 received assistance in retiring arrearages under the universal service program within the  
6 preceding [7] 5 fiscal years.

7           (3)    The Department of Housing and Community Development is  
8 responsible for administering the low-income residential weatherization component of the  
9 electric universal service program.

10           (4)    (i)    The Department of Human Services, through the Office of Home  
11 Energy Programs, is responsible for administering the bill assistance and the arrearage  
12 retirement components of the electric universal service program.

13                   (ii)    The Department of Human Services may:

14                           1.    establish minimum and maximum benefits available to an  
15 electric customer under the bill assistance and arrearage retirement components; and

16                           2.    coordinate benefits under the electric universal service  
17 program with benefits under the Maryland Energy Assistance Program and other available  
18 energy assistance programs.

19           (5)    The Department of Human Services may, with input from a panel or  
20 roundtable of interested parties, contract to assist in administering the bill assistance and  
21 the arrearage retirement components of the electric universal service program.

22           (6)    The Commission has oversight responsibility for the bill assistance and  
23 the arrearage retirement components of the electric universal service program and any  
24 other funds expended under this section.

25           (7)    In a specific case, the electric universal service program may waive the  
26 income eligibility limitation under paragraph (1) of this subsection in order to provide  
27 assistance to an electric customer who would qualify for a similar waiver under the  
28 Maryland Energy Assistance Program established under Title 5, Subtitle 5A of the Human  
29 Services Article.

30           (8)    **(I) IF AN APPLICANT FOR BILL ASSISTANCE OR ARREARAGE**  
31 **RETIREMENT IS TO BE DENIED DUE TO DEFICIENT DOCUMENTATION, THE**  
32 **DEPARTMENT OF HUMAN SERVICES SHALL:**

33                           1.    **PROMPTLY PROVIDE NOTICE OF THE DEFICIENCY TO**



1 THE APPLICANT; AND

2 2. AFFORD THE APPLICANT AMPLE OPPORTUNITY OF  
3 NOT LESS THAN 3 MONTHS TO CURE THE DEFICIENCY.

4 (II) AN ELECTRIC COMPANY MAY NOT BEGIN THE PROCESS TO  
5 TERMINATE SERVICE TO AN APPLICANT WHILE THE APPLICANT IS CURING A  
6 DEFICIENCY UNDER THIS PARAGRAPH.

7 (9) NOTWITHSTANDING PARAGRAPH (2)(III) OF THIS SUBSECTION,  
8 ANY ASSISTANCE RECEIVED FOR ARREARAGE RETIREMENT BY A CUSTOMER IN  
9 CALENDAR YEARS 2020 AND 2021 MAY NOT BE COUNTED TOWARD THE LIMITATION  
10 ON THE NUMBER OF TIMES THE CUSTOMER MAY RECEIVE ASSISTANCE FOR  
11 ARREARAGE RETIREMENT.

12 (b) (1) All customers shall contribute to the funding of the electric universal  
13 service program through a charge collected by each electric company.

14 (2) The Commission shall determine a fair and equitable allocation for  
15 collecting the charges among all customer classes pursuant to subsection (e) of this section.

16 (3) Except as provided in paragraph (4) of this subsection, in accordance  
17 with subsection (f)(6) of this section, any unexpended bill assistance and arrearage  
18 retirement funds returned to customers under subsection (f) of this section shall be  
19 returned to each customer class as a credit in the same proportion that the customer class  
20 contributed charges to the fund.

21 (4) The Department of Human Services shall expend any unexpended bill  
22 assistance and arrearage funds that were collected in fiscal years 2010 through 2017, in  
23 excess of the total amount authorized under subsection (e) of this section, for one or more  
24 of the following purposes:

25 (i) bill assistance and the retirement of arrearages for customers  
26 who are eligible to receive assistance at the time services are provided;

27 (ii) targeted and enhanced low-income residential weatherization  
28 designed to remediate households that are considered ineligible to participate in other  
29 State energy efficiency programs due to significant health and safety hazards;

30 (iii) an arrearage management program for low-income customers in  
31 arrears, including providing credits or matching payments for customers who make timely  
32 payments on current bills; or

33 (iv) an arrearage prevention program for low-income customers.

34 (5) An electric company shall recover electric universal service program

1 costs in accordance with § 7–512 of this subtitle.

2 (6) As determined by the Office of Home Energy Programs, bill assistance  
3 payments to an electric company may be on a monthly basis for each customer.

4 (7) The Commission shall determine the allocation of the electric universal  
5 service charge among the generation, transmission, and distribution rate components of all  
6 classes.

7 (8) The Commission may not assess the electric universal service  
8 surcharge on a per kilowatt–hour basis.

9 (c) (1) On or before December 1 of each year, the Commission shall report,  
10 subject to § 2–1257 of the State Government Article, to the General Assembly on the electric  
11 universal service program, including:

12 (i) subject to subsection (e) of this section, a recommendation on the  
13 total amount of funds for the program for the following fiscal year based on:

14 1. the level of participation in and the amounts expended on  
15 bill assistance and arrearage retirement during the preceding fiscal year;

16 2. how bill assistance and arrearage retirement payments  
17 were calculated during the preceding fiscal year;

18 3. the projected needs for the bill assistance and the  
19 arrearage retirement components for the next fiscal year; and

20 4. the amount of any bill assistance or arrearage retirement  
21 surplus carried over in the electric universal service program fund under subsection (f)(6)(i)  
22 of this section;

23 (ii) for bill assistance, the total amount of need, as determined by the  
24 Commission, for electric customers with annual incomes at or below 175% of the federal  
25 poverty level and the basis for this determination;

26 (iii) the amount of funds needed, as determined by the Commission,  
27 to retire arrearages for electric customers who have not received assistance in retiring  
28 arrearages under the electric universal service program within the preceding 7 fiscal years,  
29 and the basis for this determination;

30 (iv) the amount of funds needed, as determined by the Commission,  
31 for bill assistance and arrearage retirement, respectively, for customers for whom income  
32 limitations may be waived under subsection (a)(7) of this section, and the basis for each  
33 determination;

34 (v) the impact on customers' rates, including the allocation among

1 customer classes, from collecting the total amount recommended by the Commission under  
2 item (i) of this paragraph; and

3 (vi) the impact of using other federal poverty level benchmarks on  
4 costs and the effectiveness of the electric universal service program.

5 (2) (i) To assist the Commission in preparing its recommendations  
6 under paragraph (1) of this subsection, the Office of Home Energy Programs shall report to  
7 the Commission each year on:

8 1. the number of customers and the amount of distributions  
9 made to fuel customers under the Maryland Energy Assistance Program established under  
10 Title 5, Subtitle 5A of the Human Services Article, identified by funding source and fuel  
11 source;

12 2. the cost of outreach and education materials provided by  
13 the Office of Home Energy Programs for the electric universal service program; and

14 3. the amount of money that the Department of Human  
15 Services receives, and is projected to receive, for low-income energy assistance from:

16 A. the Maryland Strategic Energy Investment Fund under §  
17 9-20B-05 of the State Government Article;

18 B. with respect to electric customers only, the Maryland  
19 Energy Assistance Program; and

20 C. any other federal, State, local, or private source.

21 (ii) The Office of Home Energy Programs may satisfy the reporting  
22 requirement of subparagraph (i)1 of this paragraph by providing the Commission with a  
23 copy of material that contains the required information and that the Office of Home Energy  
24 Programs submits to the federal government.

25 (iii) The Commission shall include the information provided by the  
26 Office of Home Energy Programs under subparagraph (i) of this paragraph in its report to  
27 the General Assembly under paragraph (1) of this subsection.

28 (3) Subject to subsection (d)(2) of this section, the Commission shall include  
29 the information provided by the Department of Housing and Community Development  
30 under subsection (d)(1) of this section in its report to the General Assembly under  
31 paragraph (1) of this subsection.

32 (4) The electric universal service program shall be subject to audit by the  
33 Office of Legislative Audits in accordance with §§ 2-1220 through 2-1227 of the State  
34 Government Article.





1 5-5A-07.

2 (a) (1) The Office shall:

3 (i) carry out an energy emergency crisis intervention program to  
 4 prevent low-income households, including the near poor, the elderly, households with  
 5 children, and those on fixed incomes from experiencing danger to health or survival as a  
 6 result of an energy emergency;

7 (ii) establish intake procedures for those experiencing an energy  
 8 emergency;

9 (iii) establish guidelines for the income and program eligibility of  
 10 applicants; and

11 (iv) identify local public or private agencies to administer the crisis  
 12 intervention program.

13 (2) (i) The Office shall make payments to fuel vendors and utility  
 14 vendors that have provided service to persons qualifying for the crisis intervention  
 15 program.

16 (ii) The amount of assistance shall be based on need.

17 (b) (1) The Office shall carry out one or more fuel and utility assistance  
 18 programs to make payments on behalf of qualified households to defray fuel and utility  
 19 costs.

20 (2) The Office shall determine program and income eligibility guidelines.

21 (3) The amount of assistance shall be based on need.

22 **(C) THE REVENUES FROM THE REGIONAL GREENHOUSE GAS INITIATIVE**  
 23 **TRANSFERRED TO THE OFFICE BY CH. (HOUSE BILL 606), § 3 OF THE ACTS OF**  
 24 **2021 FOR FISCAL YEARS 2021 AND 2022 SHALL BE DISTRIBUTED TO A SPECIAL FUND**  
 25 **IN THE OFFICE, TO BE USED ONLY FOR PROVIDING BILL ASSISTANCE AND**  
 26 **ARREARAGE RETIREMENT FOR RESIDENTIAL ELECTRIC AND NATURAL GAS**  
 27 **CUSTOMERS UNDER THE PROGRAM AND THE ELECTRIC UNIVERSAL SERVICE**  
 28 **PROGRAM UNDER § 7-512.1 OF THE PUBLIC UTILITIES ARTICLE, IN ORDER TO**  
 29 **ADDRESS THE GREATEST NEED FOR RESTORING AND CONTINUING THESE UTILITY**  
 30 **SERVICES, IN THE DISCRETION OF THE OFFICE.**

31 SECTION 3. AND BE IT FURTHER ENACTED, That, notwithstanding any other  
 32 provision of law, for each of fiscal years 2021 and 2022, \$10,000,000 of the revenue from  
 33 the Regional Greenhouse Gas Initiative that would otherwise be deposited into the  
 34 Strategic Energy Investment Fund in the manner defined by § 9-20B-05(g) of the State

Government Article but is not otherwise appropriated in the State budget may instead be deposited into a special fund to support additional demand for electric and heating assistance and an increase in eligibility from 175% of the federal poverty level to 200% of the federal poverty level for households with individuals at least 67 years old. The Department of Human Services is authorized to process a special fund budget amendment up to \$10,000,000 in fiscal year 2021 and up to the amount of any remaining funds in fiscal year 2022. These funds shall remain available until fully expended.

SECTION 4. AND BE IT FURTHER ENACTED, That:

(a) There is a Workgroup on Low–Income Utility Assistance.

(b) The purpose of the Workgroup is to examine the forms of federal, State, local, and private assistance available to low–income residential electric and natural gas customers.

(c) The Workgroup consists of:

(1) the Secretary of Human Services or the Secretary’s designee;

(2) the Secretary of Housing and Community Development, or the Secretary’s designee;

(3) the Attorney General, or the Attorney General’s designee;

(4) the Chairman of the Public Service Commission, or the Chairman’s designee;

(5) the People’s Counsel, or the People’s Counsel’s designee;

(6) one member of the Senate of Maryland, appointed by the President of the Senate;

(7) one member of the House of Delegates, appointed by the Speaker of the House; and

(8) the following members appointed by the Governor:

(i) two members representing the interests of low–income residential electric and natural gas customers; and

(ii) two members representing natural gas and electric utilities.

(d) The Secretary of Human Services or the Secretary’s designee shall serve as the chair of the Workgroup.

(e) The Department of Human Services shall staff the Workgroup.

1 (f) The Workgroup shall study:

2 (1) the different systems and forms of financial assistance available to  
3 low-income electric and natural gas customers in the State from federal, State, local, and  
4 private sources, especially the Electric Universal Service Program and the Maryland  
5 Energy Assistance Program;

6 (2) inefficiencies and gaps in the availability, qualification, and processing  
7 of applications for and delivery of financial assistance to low-income electric and natural  
8 gas customers;

9 (3) the feasibility of establishing a new natural gas universal service  
10 program, or the expansion of existing programs to cover low-income natural gas customers,  
11 including the characteristics of any new or expanded program;

12 (4) coordination of benefits under existing financial assistance programs  
13 for low-income electric and natural gas customers and means to improve coordination so  
14 as to extend and enhance the effectiveness of these programs;

15 (5) anticipated short-term and long-term demand for financial assistance  
16 for low-income electric and natural gas customers in the wake of the COVID-19 pandemic  
17 and systemic economic inequities, particularly in disadvantaged communities;

18 (6) the feasibility of establishing one or more financial assistance programs  
19 for small businesses in low-income communities; and

20 (7) any other matter the Workgroup considers relevant and helpful to  
21 addressing the needs of low-income utility customers.

22 (g) The Workgroup shall submit a report of the study, findings, and  
23 recommendations, including recommended legislation and regulatory changes, to the  
24 Senate Finance Committee and the House Economic Matters Committee, in accordance  
25 with § 2-1257 of the State Government Article, on or before January 1, 2022.

26 SECTION 5. AND BE IT FURTHER ENACTED, That Section 2 of this Act shall  
27 remain effective through June 30, 2023, and, at the end of June 30, 2023, Section 2 of this  
28 Act, with no further action required by the General Assembly, shall be abrogated and of no  
29 further force and effect.

30 SECTION 6. AND BE IT FURTHER ENACTED, That this Act is an emergency  
31 measure, is necessary for the immediate preservation of the public health or safety, has  
32 been passed by a yea and nay vote supported by three-fifths of all the members elected to  
33 each of the two Houses of the General Assembly, and shall take effect from the date it is  
34 enacted.