SENATE BILL 350

R4 SB 930/23 – JPR

By: Senator McKay

Introduced and read first time: January 15, 2024

Assigned to: Judicial Proceedings

A BILL ENTITLED

1 AN ACT concerning

2

Motor Vehicles - Recreational Vehicle Dealer Agreements

- 3 FOR the purpose of requiring recreational vehicle dealers to hold a dealer agreement with a recreational vehicle manufacturer to sell the manufacturer's recreational vehicles 4 5 in the State; altering the required terms and conditions of a recreational dealer 6 agreement, including terms and conditions related to termination and nonrenewal 7 of an agreement, transfer of dealer ownership, warranty obligations, dealer 8 inspection and rejection of recreational vehicles, and prohibited acts, dispute 9 resolution, and penalties; and generally relating to recreational vehicle dealer 10 agreements.
- 11 BY adding to
- 12 Article Transportation
- 13 Section 15–201.1 and 15–301.1; and 15–1001 through 15–1009 to be under the new
- subtitle "Subtitle 10. Recreational Vehicle Dealer Agreements"
- 15 Annotated Code of Maryland
- 16 (2020 Replacement Volume and 2023 Supplement)
- 17 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND.
- 18 That the Laws of Maryland read as follows:
- 19 Article Transportation
- 20 **15–201.1.**
- 21 This subtitle does not apply to manufacturers of recreational
- 22 VEHICLES.
- 23 **15–301.1.**

- THIS SUBTITLE DOES NOT APPLY TO DEALERS OF RECREATIONAL VEHICLES.
- 2 SUBTITLE 10. RECREATIONAL VEHICLE DEALER AGREEMENTS.
- 3 **15–1001.**
- 4 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS
- 5 INDICATED.
- 6 (B) "AREA OF SALES" MEANS THE GEOGRAPHICAL AREA AGREED TO BY THE
- 7 DEALER AND THE MANUFACTURER IN AN AGREEMENT THAT GRANTS THE DEALER
- 8 THE EXCLUSIVE RIGHT TO DISPLAY OR SELL THE MANUFACTURER'S NEW
- 9 RECREATIONAL VEHICLES OF A PARTICULAR LINE-MAKE.
- 10 (C) "DEALER" MEANS ANY PERSON, FIRM, CORPORATION, OR BUSINESS
- 11 ENTITY LICENSED OR REQUIRED TO BE LICENSED TO SELL RECREATIONAL
- 12 VEHICLES.
- 13 (D) "DEALER AGREEMENT" MEANS A WRITTEN AGREEMENT OR CONTRACT
- 14 ENTERED INTO BETWEEN A DEALER AND A MANUFACTURER OR DISTRIBUTOR:
- 15 (1) THAT STATES THE RIGHTS AND RESPONSIBILITIES OF THE
- 16 PARTIES; AND
- 17 (2) Under which the dealer may sell new recreational
- 18 VEHICLES.
- 19 (E) "DISTRIBUTOR" MEANS ANY PERSON THAT PURCHASES NEW
- 20 RECREATIONAL VEHICLES FOR RESALE TO DEALERS.
- 21 (F) "FACTORY CAMPAIGN" MEANS AN EFFORT ON THE PART OF A
- 22 WARRANTOR TO CONTACT RECREATIONAL VEHICLE OWNERS OR DEALERS TO
- 23 ADDRESS A PART OR EQUIPMENT ISSUE.
- 24 (G) "FAMILY MEMBER" MEANS A SPOUSE, CHILD, GRANDCHILD, PARENT,
- 25 SIBLING, NIECE, OR NEPHEW, OR A SPOUSE OF A CHILD, GRANDCHILD, PARENT,
- 26 SIBLING, NIECE, OR NEPHEW.
- 27 (H) "LINE-MAKE" MEANS A SPECIFIC SERIES OF RECREATIONAL VEHICLES
- 28 **THAT:**

1 2 3	(1) IS TARGETED TO A PARTICULAR MARKET SEGMENT, AS DETERMINED BY ITS DECOR, FEATURES, EQUIPMENT, SIZE, WEIGHT, AND PRICE RANGE;
4 5	(2) HAS LENGTHS AND INTERIOR FLOOR PLANS THAT DISTINGUISH THE RECREATIONAL VEHICLES FROM OTHER SIMILAR MODELS; AND
6 7 8	(3) BELONGS TO A SINGLE DISTINCT CLASSIFICATION OF RECREATIONAL VEHICLE PRODUCT TYPE THAT HAS A SUBSTANTIAL DEGREE OF COMMONALITY IN THE CONSTRUCTION, CHASSIS, FRAME, AND BODY STYLE.
9 10	(I) "MANUFACTURER" MEANS ANY PERSON ENGAGED IN THE MANUFACTURING OF RECREATIONAL VEHICLES.
11 12	(J) "MODEL" MEANS A SERIES OF RECREATIONAL VEHICLE PRODUCTS IDENTIFIED BY A COMMON SERIES TRADE NAME OR TRADEMARK.
13 14	(K) "PROPRIETARY PART" MEANS ANY PART MANUFACTURED BY, FOR, OR SOLD EXCLUSIVELY BY THE MANUFACTURER.
15	(L) (1) "RECREATIONAL VEHICLE" MEANS A VEHICLE THAT IS:
16 17	(I) EITHER SELF-PROPELLED OR TOWED BY A TOW VEHICLE;
18 19	(II) DESIGNED TO PROVIDE TEMPORARY LIVING QUARTERS FOR RECREATIONAL, CAMPING, OR TRAVEL USE.
20	(2) "RECREATIONAL VEHICLE" INCLUDES:
21	(I) A MOTOR HOME;
22	(II) A TRAVEL TRAILER;
23	(III) A FIFTH-WHEEL TRAVEL TRAILER;
24	(IV) A TRUCK CAMPER; AND
25	(V) A FOLDING CAMPING TRAILER.
26	(M) "TRANSIENT CUSTOMER" MEANS A CUSTOMER WHO IS TEMPORARILY

TRAVELING THROUGH A DEALER'S AREA OF SALES.

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- 1 (N) (1) "WARRANTOR" MEANS ANY PERSON THAT GIVES A WARRANTY IN 2 CONNECTION WITH NEW RECREATIONAL VEHICLE PARTS, ACCESSORIES, OR 3 COMPONENTS.
- 4 (2) "WARRANTOR" DOES NOT INCLUDE SERVICE CONTRACTS,
- 5 INSURANCE, OR EXTENDED WARRANTIES SOLD FOR SEPARATE CONSIDERATION BY
- 6 A DEALER OR PERSON NOT AFFILIATED WITH A MANUFACTURER OR DISTRIBUTOR.
- 7 **15–1002.**
- 8 (A) A MANUFACTURER OR DISTRIBUTOR MAY NOT SELL A RECREATIONAL
- 9 VEHICLE IN THE STATE TO OR THROUGH A DEALER WITHOUT HAVING FIRST
- 10 ENTERED INTO A WRITTEN DEALER AGREEMENT THAT HAS BEEN SIGNED BY BOTH
- 11 PARTIES.
- 12 (B) (1) EXCEPT AS SPECIFIED IN PARAGRAPH (2) OF THIS SUBSECTION,
- 13 THE MANUFACTURER SHALL DESIGNATE THE AREA OF SALES EXCLUSIVELY
- 14 ASSIGNED TO A DEALER IN THE DEALER AGREEMENT AND MAY NOT MAKE CHANGES
- 15 TO THE TERMS SPECIFIED IN THE AGREEMENT.
- 16 (2) THE TERMS SPECIFIED IN THE DEALER AGREEMENT MAY BE
- 17 ALTERED WITH WRITTEN MUTUAL CONSENT OF BOTH PARTIES.
- 18 (C) A DEALER MAY NOT SELL A NEW RECREATIONAL VEHICLE:
- 19 (1) IN THE STATE WITHOUT HAVING ENTERED INTO A DEALER
- 20 AGREEMENT; AND
- 21 (2) OUTSIDE THE AREA OF SALES DESIGNATED IN THE DEALER
- 22 AGREEMENT.
- 23 (D) (1) A MANUFACTURER OR DISTRIBUTOR SHALL DISTRIBUTE
- 24 RECREATIONAL VEHICLES TO ITS DEALERS IN A FAIR AND EQUITABLE MANNER.
- 25 (2) ON REQUEST, A MANUFACTURER OR DISTRIBUTOR SHALL
- 26 PROVIDE INFORMATION ON ITS MANNER OF DISTRIBUTION TO DEALERS.
- 27 (E) A MANUFACTURER OR DISTRIBUTOR SHALL PROVIDE ADEQUATE
- 28 REPAIR INSTRUCTIONS TO ITS LICENSED DEALERS TO FACILITATE THE DEALERS
- 29 PERFORMING PROPER SERVICE AND REPAIRS ON RECREATIONAL VEHICLES.
- 30 **15–1003.**

- 1 (A) (1) A MANUFACTURER OR DISTRIBUTOR MAY TERMINATE, CANCEL,
 2 OR FAIL TO RENEW A MODEL, LINE-MAKE, OR DEALER AGREEMENT WITH A DEALER
 3 ONLY FOR GOOD CAUSE.
- 4 (2) (I) THE MANUFACTURER OR DISTRIBUTOR HAS THE BURDEN
 5 OF SHOWING GOOD CAUSE FOR THE TERMINATION CANCELLATION, OR FAILURE TO
 6 RENEW A MODEL, LINE-MAKE, OR DEALER AGREEMENT WITH A DEALER.
- 7 (II) THE DETERMINATION OF GOOD CAUSE SHALL BE BASED ON:
- THE EXTENT OF THE DEALER'S PENETRATION INTO
 THE RELEVANT MARKET AREA FOR THE RELEVANT MODEL OR LINE-MAKE;
- 2. THE ADEQUACY OF THE DEALER'S SERVICE FACILITIES, EQUIPMENT, PARTS, SUPPLIES, AND PERSONNEL;
- 12 3. THE EFFECT OF THE PROPOSED ACTION ON THE 13 COMMUNITY;
- 14 4. THE EXTENT AND QUALITY OF THE DEALER'S SERVICE UNDER RECREATIONAL VEHICLE WARRANTIES; AND
- 16 5. THE DEALER'S PERFORMANCE UNDER THE TERMS OF 17 THE DEALER AGREEMENT.
- 18 **(B)** ON RENEWAL OF A DEALER AGREEMENT, A MANUFACTURER OR 19 DISTRIBUTOR MAY NOT REQUIRE ADDITIONAL INVENTORY STOCKING 20 REQUIREMENTS OR INCREASED SALES TARGETS IN EXCESS OF THE MARKET 21 GROWTH IN THE DEALER'S AREA OF SALES.
- 22 (C) (1) EXCEPT AS OTHERWISE PROVIDED IN THIS SUBSECTION, A
 23 MANUFACTURER OR DISTRIBUTOR SHALL PROVIDE A DEALER WITH WRITTEN
 24 NOTICE AT LEAST 120 DAYS BEFORE THE TERMINATION, CANCELLATION, OR
 25 NONRENEWAL OF A MODEL, LINE-MAKE, OR DEALER AGREEMENT.
- 26 **(2)** The notice shall state all reasons for the proposed Termination, cancellation, or nonrenewal.
- 28 (3) (I) WITHIN 30 DAYS FOLLOWING RECEIPT OF THE NOTICE, A
 29 DEALER MAY PROVIDE WRITTEN NOTICE OF INTENT TO RECTIFY ALL CLAIMED
 30 DEFICIENCIES.

- 1 (II) IF THE DEFICIENCIES ARE RECTIFIED BY THE DEALER
- 2 WITHIN 120 DAYS FOLLOWING THE NOTICE OF INTENT TO RECTIFY, THE
- 3 MANUFACTURER'S OR DISTRIBUTOR'S NOTICE OF TERMINATION IS VOID.
- 4 (III) SUBJECT TO PARAGRAPH (5) OF THIS SUBSECTION, IF A
- 5 DEALER FAILS TO PROVIDE TIMELY WRITTEN NOTICE OF INTENT TO RECTIFY OR
- 6 FAILS TO RECTIFY WITHIN 120 DAYS AFTER NOTICE OF INTENT TO RECTIFY, THE
- 7 TERMINATION, CANCELLATION, OR NONRENEWAL OF THE DEALER AGREEMENT
- 8 SHALL TAKE EFFECT.
- 9 (4) THE 120-DAY NOTICE PERIOD SHALL BE REDUCED TO 30 DAYS IF
- 10 THE TERMINATION, CANCELLATION, OR NONRENEWAL IS DUE TO:
- 11 (I) A DEALER OR ONE OF THE DEALER'S OWNERS BEING
- 12 CONVICTED OF, OR ENTERING A PLEA OF NOLO CONTENDERE TO, A FELONY;
- 13 (II) THE ABANDONMENT OR CLOSING OF THE BUSINESS
- 14 OPERATIONS OF THE DEALER FOR 10 CONSECUTIVE BUSINESS DAYS, UNLESS THE
- 15 CLOSING IS DUE TO A CAUSE THAT IS OUT OF THE DEALER'S CONTROL;
- 16 (III) A SIGNIFICANT MISREPRESENTATION BY A DEALER
- 17 MATERIALLY AFFECTING THE BUSINESS RELATIONSHIP; OR
- 18 (IV) A SUSPENSION OR REVOCATION OF A DEALER'S LICENSE,
- 19 OR FAILURE BY A DEALER TO RENEW A DEALER'S LICENSE.
- 20 (5) THE NOTICE PROVISIONS OF THIS SECTION DO NOT APPLY IF THE
- 21 REASON FOR TERMINATION, CANCELLATION, OR NONRENEWAL IS INSOLVENCY, THE
- 22 OCCURRENCE OF AN ASSIGNMENT FOR THE BENEFIT OF CREDITORS, OR
- 23 BANKRUPTCY.
- 24 (D) (1) A DEALER MAY TERMINATE, CANCEL, OR NOT RENEW A MODEL, A
- 25 LINE-MAKE, OR THE DEALER AGREEMENT WITH A MANUFACTURER OR
- 26 DISTRIBUTOR WITH OR WITHOUT GOOD CAUSE AT ANY TIME BY GIVING 30 DAYS'
- 27 WRITTEN NOTICE TO THE MANUFACTURER OR DISTRIBUTOR.
- 28 (2) A DETERMINATION OF GOOD CAUSE MAY BE BASED ON:
- 29 (I) A MANUFACTURER OR DISTRIBUTOR BEING CONVICTED OF,
- 30 OR ENTERING A PLEA OF NOLO CONTENDERE TO, A FELONY;

- 1 (II) THE BUSINESS OPERATIONS HAVING BEEN ABANDONED OR
- 2 CLOSED FOR 10 CONSECUTIVE DAYS, UNLESS THE CLOSING IS DUE TO A CAUSE THAT
- 3 IS OUT OF THE CONTROL OF THE MANUFACTURER OR DISTRIBUTOR;
- 4 (III) A SIGNIFICANT MISREPRESENTATION BY THE
- 5 MANUFACTURER OR DISTRIBUTOR THAT MATERIALLY AFFECTS THE BUSINESS
- 6 RELATIONSHIP:
- 7 (IV) A DECLARATION BY THE MANUFACTURER OR DISTRIBUTOR
- 8 OF INSOLVENCY, THE OCCURRENCE OF AN ASSIGNMENT FOR THE BENEFIT OF
- 9 CREDITORS, OR BANKRUPTCY;
- 10 (V) A MANUFACTURER'S OR DISTRIBUTOR'S MATERIAL
- 11 VIOLATION OF THE DEALER AGREEMENT THAT IS NOT CURED WITHIN 120 DAYS
- 12 AFTER WRITTEN NOTICE TO THE DEALER; OR
- 13 (VI) A MANUFACTURER OR DISTRIBUTOR VIOLATING AN AREA
- 14 OF SALES PROTECTION OR ALLOWING OTHER DEALERS TO VIOLATE AN AREA OF
- 15 SALES PROTECTION.
- 16 (E) IF THE DEALER AGREEMENT IS TERMINATED, CANCELED, OR NOT
- 17 RENEWED BY THE DEALER FOR GOOD CAUSE, WITHIN 45 DAYS AFTER THE
- 18 TERMINATION, CANCELLATION, OR NONRENEWAL, THE MANUFACTURER OR
- 19 DISTRIBUTOR SHALL, AT REQUEST OF THE DEALER, REPURCHASE:
- 20 (1) ALL NEW, UNALTERED, UNDAMAGED, AND UNTITLED
- 21 RECREATIONAL VEHICLES THAT WERE ACQUIRED FROM THE MANUFACTURER OR
- 22 DISTRIBUTOR WITHIN 18 MONTHS BEFORE THE TERMINATION, CANCELLATION, OR
- 23 NONRENEWAL, AT 100% OF THE INVOICE COST, INCLUDING TRANSPORTATION
- 24 COSTS, EXCEPT THAT IF ANY RECREATIONAL VEHICLE IS DAMAGED, THE AMOUNT
- 25 DUE TO THE DEALER SHALL BE REDUCED BY THE COST TO REPAIR THE DAMAGE;
- 26 (2) ALL NEW, UNDAMAGED ACCESSORIES AND PROPRIETARY PARTS
- 27 WITH THE ORIGINAL INVOICE SOLD TO THE DEALER FOR RESALE WITHIN 12 MONTHS
- 28 BEFORE THE TERMINATION, CANCELLATION, OR NONRENEWAL OF THE DEALER
- 29 AGREEMENT, AT 105% OF THE DEALER'S ORIGINAL PRICE PAID; AND
- 30 (3) ANY PROPERLY FUNCTIONING DIAGNOSTIC EQUIPMENT,
- 31 SPECIALTY TOOLS, CURRENT SIGNAGE, OR OTHER EQUIPMENT AND MACHINERY
- 32 THAT WAS PURCHASED WITHIN 5 YEARS BEFORE THE TERMINATION,
- 33 CANCELLATION, OR NONRENEWAL AND CAN NO LONGER BE USED IN THE NORMAL
- 34 COURSE OF BUSINESS, AT 100% OF THE DEALER'S ORIGINAL PRICE PAID, PLUS
- 35 FREIGHT, DESTINATION, DELIVERY, AND ANY APPLICABLE TAX.

- 1 (F) IF THE DEALER AGREEMENT IS TERMINATED, CANCELED, OR NOT 2 RENEWED BY THE MANUFACTURER OR DISTRIBUTOR WITHOUT GOOD CAUSE, THE 3 MANUFACTURER OR DISTRIBUTOR SHALL REPURCHASE DEALER INVENTORY AS
- 4 PROVIDED IN SUBSECTION (E) OF THIS SECTION.
- 5 (G) A DEALER IS NOT PROHIBITED FROM SELLING THE REMAINING
- 6 IN-STOCK INVENTORY OF A PARTICULAR MODEL OR LINE-MAKE AFTER A DEALER
- 7 AGREEMENT HAS BEEN TERMINATED, CANCELED, OR NOT RENEWED BY THE
- 8 MANUFACTURER OR DISTRIBUTOR.
- 9 (H) WHEN TAKING ON AN ADDITIONAL LINE-MAKE OF A RECREATIONAL
- 10 VEHICLE, A DEALER SHALL NOTIFY IN WRITING ANY MANUFACTURER OR
- 11 DISTRIBUTOR WITH WHOM THE DEALER HAS A DEALER AGREEMENT OF THE SAME
- 12 LINE-MAKE AT LEAST 30 DAYS BEFORE ENTERING INTO A DEALER AGREEMENT FOR
- 13 THE ADDITIONAL LINE-MAKE.
- 14 **15–1004.**
- 15 (A) (1) IF A DEALER DESIRES TO MAKE A TRANSFER IN OWNERSHIP BY
- 16 SALE OF THE BUSINESS ASSETS, STOCK TRANSFER, OR ANY OTHER METHOD, THE
- 17 DEALER SHALL GIVE A MANUFACTURER OR DISTRIBUTOR THAT HAS ENTERED INTO
- 18 A DEALER AGREEMENT WITH THE DEALER WRITTEN NOTICE AT LEAST 10 BUSINESS
- 19 DAYS BEFORE THE TRANSFER, INCLUDING ALL SUPPORTING DOCUMENTATION AS
- 20 MAY BE REASONABLY REQUIRED BY THE MANUFACTURER OR DISTRIBUTOR TO
- 21 DETERMINE WHETHER AN OBJECTION TO THE TRANSFER MAY BE MADE.
- 22 (2) A MANUFACTURER OR DISTRIBUTOR MAY NOT OBJECT TO THE
- 23 PROPOSED TRANSFER OF OWNERSHIP UNLESS THE PROSPECTIVE TRANSFEREE
- 24 WITHIN THE PRIOR 10 YEARS:
- 25 (I) HAS BEEN TERMINATED FOR CAUSE BY THE
- 26 MANUFACTURER OR DISTRIBUTOR;
- 27 (II) HAS BEEN CONVICTED OF A FELONY OR ANY CRIME OF
- 28 MORAL TURPITUDE;
- 29 (III) LACKS ANY DEALER LICENSE REQUIRED BY LAW;
- 30 (IV) LACKS AN ACTIVE LINE OF CREDIT SUFFICIENT TO
- 31 PURCHASE THE MANUFACTURER'S OR DISTRIBUTOR'S PRODUCT; OR

- 1 (V) HAS UNDERGONE BANKRUPTCY, INSOLVENCY, A GENERAL
- 2 ASSIGNMENT FOR THE BENEFIT OF CREDITORS, OR THE APPOINTMENT OF A
- 3 RECEIVER, TRUSTEE, OR CONSERVATOR TO TAKE POSSESSION OF THE
- 4 TRANSFEREE'S BUSINESS PROPERTY.
- 5 (B) (1) IF THE MANUFACTURER OR DISTRIBUTOR OBJECTS TO A
- 6 PROPOSED CHANGE OF OWNERSHIP, THE MANUFACTURER OR DISTRIBUTOR SHALL
- 7 GIVE WRITTEN NOTICE TO THE DEALER WITHIN 7 BUSINESS DAYS AFTER RECEIPT
- 8 OF THE DEALER'S NOTIFICATION AND COMPLETE DOCUMENTATION.
- 9 (2) IF THE MANUFACTURER OR DISTRIBUTOR DOES NOT GIVE TIMELY
- 10 NOTICE OF THE OBJECTION, THE TRANSFER SHALL BE DEEMED APPROVED.
- 11 (C) (1) A DEALER SHALL HAVE AN OPPORTUNITY TO DESIGNATE, IN
- 12 WRITING, A FAMILY MEMBER AS A SUCCESSOR TO THE DEALER'S BUSINESS IN THE
- 13 EVENT OF DEATH, INCAPACITY, OR RETIREMENT OF THE DEALER.
- 14 (2) A MANUFACTURER OR DISTRIBUTOR MAY ONLY OBJECT TO THE
- 15 SUCCESSOR WITHIN 10 BUSINESS DAYS AFTER RECEIPT OF THE DEALER'S
- 16 SUCCESSION PLAN IF THE SUCCESSOR:
- 17 (I) WAS CONVICTED OF A FELONY OR CRIME OF MORAL
- 18 TURPITUDE;
- 19 (II) DECLARED BANKRUPTCY OR INSOLVENCY WITHIN THE
- 20 PRIOR 10 YEARS:
- 21 (III) LACKS AN ACTIVE LINE OF CREDIT SUFFICIENT TO
- 22 PURCHASE THE MANUFACTURER'S OR DISTRIBUTOR'S PRODUCT;
- 23 (IV) LACKS ANY DEALER'S LICENSE REQUIRED BY LAW; OR
- 24 (V) WOULD CAUSE OR HAS CAUSED A BREACH OF THE DEALER
- 25 AGREEMENT.
- 26 **15–1005**.
- 27 (A) (1) EACH WARRANTOR SHALL:
- 28 (I) Specify in writing each dealer's obligations for
- 29 PREPARATION, DELIVERY, AND WARRANTY SERVICE FOR THE WARRANTOR'S
- 30 **PRODUCTS**:

- 1 (II) COMPENSATE THE DEALER FOR WARRANTY SERVICE 2 PERFORMED BY THE DEALER THAT IS COVERED BY THE WARRANTY; AND
- 3 (III) PROVIDE THE DEALER A SCHEDULE OF COMPENSATION TO 4 BE PAID AND THE REASONABLE TIME ALLOWANCE FOR THE PERFORMANCE OF ANY
- 5 SERVICE AND REPAIRS UNDER A WARRANTY.
- 6 (2) IF THE SCHEDULE OF COMPENSATION DOES NOT INCLUDE A
 7 PARTICULAR SERVICE OR REPAIR, A WARRANTOR SHALL REIMBURSE THE DEALER
 8 A REASONABLE AMOUNT FOR THE SERVICE OR REPAIR.
- 9 **(B) (1)** A WARRANTOR SHALL REIMBURSE THE DEALER FOR ANY 10 WARRANTY PART AT WHOLESALE COST PLUS A 30% HANDLING CHARGE.
- 11 **(2)** THE MAXIMUM HANDLING CHARGE UNDER THIS SUBSECTION IS 12 \$300.
- 13 (3) A WARRANTOR SHALL REIMBURSE A DEALER THE COST OF
 14 FREIGHT TO RETURN A WARRANTY PART, AN ACCESSORY, OR A COMPONENT TO THE
 15 WARRANTOR, IF THE RETURN IS REQUESTED BY THE WARRANTOR.
- 16 (C) WARRANTY AUDITS OF DEALER RECORDS MAY BE CONDUCTED BY THE 17 WARRANTOR ON A REASONABLE BASIS.
- 18 **(D) (1) A DEALER SHALL SUBMIT A WARRANTY CLAIM WITHIN 45 DAYS** 19 **AFTER COMPLETING THE WORK.**
- 20 (2) A WARRANTOR MAY DISAPPROVE WARRANTY CLAIMS ONLY:
- 21 (I) IN WRITING;
- 22 (II) WITHIN 45 DAYS AFTER THE DATE THE WARRANTY CLAIM 23 WAS SUBMITTED BY THE DEALER; AND
- 24 (III) IN THE MANNER PRESCRIBED BY THE WARRANTOR.
- 25 (3) CLAIMS NOT DISAPPROVED IN WRITING WITHIN 45 DAYS SHALL 26 BE DEEMED TO BE APPROVED AND SHALL BE PAID BY THE WARRANTOR WITHIN 60 DAYS.
- 28 (E) A DEALER SHALL GIVE NOTICE TO A WARRANTOR AS SOON AS 29 REASONABLY POSSIBLE IF THE DEALER IS UNABLE OR UNWILLING TO PERFORM 30 MATERIAL OR REPETITIVE WARRANTY REPAIRS.

- 1 (F) IT IS A VIOLATION OF THIS SECTION FOR ANY WARRANTOR TO:
- 2 (1) FAIL TO PERFORM ANY OF ITS WARRANTY OBLIGATIONS WITH
- 3 RESPECT TO ITS WARRANTED PRODUCTS;
- 4 (2) FAIL TO INCLUDE WRITTEN NOTICES OF FACTORY CAMPAIGNS TO
- 5 RECREATIONAL VEHICLE OWNERS AND DEALERS FOR THE EXPECTED DATE BY
- 6 WHICH PARTS AND EQUIPMENT WILL BE AVAILABLE TO DEALERS TO PERFORM THE
- 7 CAMPAIGN WORK;
- 8 (3) IF THE CARRIER IS DESIGNATED BY THE MANUFACTURER,
- 9 DISTRIBUTOR, OR WARRANTOR, FAIL TO COMPENSATE A DEALER FOR AUTHORIZED
- 10 REPAIRS PERFORMED BY A DEALER FOR A PRODUCT DAMAGED IN TRANSIT TO THE
- 11 DEALER;
- 12 (4) FAIL TO COMPENSATE ANY DEALER FOR AUTHORIZED WARRANTY
- 13 SERVICE IN ACCORDANCE WITH THE TIME ALLOWANCES SET FORTH IN THE
- 14 SCHEDULE OF COMPENSATION, IF PERFORMED IN A TIMELY MANNER;
- 15 (5) INTENTIONALLY MISREPRESENT TO PURCHASERS OF
- 16 RECREATIONAL VEHICLES THAT A DEALER IS A WARRANTOR OR CO-WARRANTOR;
- 17 **OR**
- 18 (6) REQUIRE A DEALER TO MAKE WARRANTIES TO CUSTOMERS IN
- 19 ANY MANNER RELATED TO THE MANUFACTURING OF A RECREATIONAL VEHICLE.
- 20 (G) IT IS A VIOLATION OF THIS SECTION FOR A DEALER TO:
- 21 (1) FAIL TO PERFORM PREDELIVERY INSPECTION FUNCTIONS AS
- 22 SPECIFIED BY THE WARRANTOR;
- 23 (2) FAIL TO PERFORM WARRANTY SERVICE WORK AUTHORIZED BY
- 24 THE WARRANTOR IN A REASONABLY TIMELY MANNER ON ANY TRANSIENT
- 25 CUSTOMER'S RECREATIONAL VEHICLE OF THE SAME LINE-MAKE;
- 26 (3) FAIL TO TRACK ACTUAL TIME EXPENDED TO PERFORM WARRANTY
- 27 WORK NOT GOVERNED BY TIME ALLOWANCE IN THE SCHEDULE OF COMPENSATION;
- 28 (4) CLAIM AN AGENCY RELATIONSHIP WITH A WARRANTOR; OR
- 29 (5) MISREPRESENT THE TERMS OF A WARRANTY.

- 1 (H) UNLESS SPECIFIED IN THE TERMS OF A DEALER AGREEMENT, IT IS A 2 VIOLATION OF THIS SECTION FOR:
- 3 (1) A WARRANTOR TO FAIL TO INDEMNIFY, DEFEND, AND HOLD
- 4 HARMLESS A DEALER AGAINST ANY LOSSES OR DAMAGES TO THE EXTENT THE
- 5 LOSSES OR DAMAGES ARE CAUSED BY THE NEGLIGENCE OR MISCONDUCT OF THE
- 6 WARRANTOR; OR
- 7 (2) A DEALER TO FAIL TO INDEMNIFY, DEFEND, AND HOLD HARMLESS
- 8 A WARRANTOR AGAINST ANY LOSSES OR DAMAGES TO THE EXTENT THE LOSSES OR
- 9 DAMAGES ARE CAUSED BY THE NEGLIGENCE OR MISCONDUCT OF THE DEALER.
- 10 (I) INDEMNIFICATION UNDER THIS SUBSECTION SHALL INCLUDE COURT
- 11 COSTS, REASONABLE ATTORNEY'S FEES, AND EXPERT WITNESS FEES INCURRED BY
- 12 THE DEFENDING PARTY.
- 13 **15–1006.**
- 14 (A) WHEN A NEW RECREATIONAL VEHICLE IS DAMAGED BEFORE TRANSIT
- 15 TO THE DEALER, OR IS DAMAGED IN TRANSIT TO THE DEALER AND THE
- 16 MANUFACTURER OR DISTRIBUTOR WAS RESPONSIBLE FOR TRANSIT, THE DEALER
- 17 SHALL:
- 18 (1) NOTIFY THE MANUFACTURER OR DISTRIBUTOR OF THE DAMAGE
- 19 WITHIN THE TIME FRAME SPECIFIED IN THE DEALER AGREEMENT;
- 20 (2) REQUEST AUTHORIZATION TO REPLACE THE COMPONENTS,
- 21 PARTS, OR ACCESSORIES DAMAGED; AND
- 22 (3) REJECT THE RECREATIONAL VEHICLE WITHIN 2 DAYS AFTER
- 23 PHYSICAL DELIVERY OF THE RECREATIONAL VEHICLE.
- 24 (B) (1) IF A DEALER DETERMINES THAT A RECREATIONAL VEHICLE AT
- 25 THE TIME OF DELIVERY HAS AN UNREASONABLE AMOUNT OF MILES ON THE
- 26 ODOMETER, THE RECREATIONAL VEHICLE MAY BE SUBJECT TO REJECTION BY THE
- 27 DEALER AND REVERSION OF THE RECREATIONAL VEHICLE TO THE MANUFACTURER
- 28 OR DISTRIBUTOR.
- 29 (2) A DEALER MAY NOT DEEM LESS THAN THE DISTANCE BETWEEN
- 30 THE DEALER AND THE MANUFACTURER'S FACTORY OR A DISTRIBUTOR'S POINT OF
- 31 DISTRIBUTION, AS APPROPRIATE, PLUS 100 MILES AS AN UNREASONABLE AMOUNT
- 32 **OF MILES.**

- 1 **15–1007.**
- 2 (A) (1) IN THIS SECTION, "COERCE" MEANS TO COMPEL OR ATTEMPT TO
- 3 COMPEL BY THREAT OF HARM, BREACH OF CONTRACT, OR OTHER ADVERSE ACTION
- 4 OR CONSEQUENCES, INCLUDING THE LOSS OF ANY INCENTIVE OR OTHER BENEFIT
- 5 MADE AVAILABLE TO OTHER DEALERS OF THE SAME LINE-MAKE IN THE STATE.
- 6 (2) "COERCE" INCLUDES THREATENING TO TERMINATE, CANCEL, OR
- 7 NOT RENEW A DEALER AGREEMENT WITHOUT GOOD CAUSE, OR HOLD OR DELAY
- 8 PRODUCT DELIVERY.
- 9 (B) A MANUFACTURER OR DISTRIBUTOR, WHETHER DIRECTLY OR
- 10 THROUGH AN AGENT, AN EMPLOYEE, AN AFFILIATE, OR A REPRESENTATIVE, MAY
- 11 NOT COERCE OR ATTEMPT TO COERCE A DEALER TO:
- 12 (1) PURCHASE A PRODUCT THE DEALER DID NOT ORDER;
- 13 (2) ENTER INTO AN AGREEMENT WITH THE MANUFACTURER OR
- 14 **DISTRIBUTOR**;
- 15 (3) TAKE ACTION THAT IS UNFAIR OR UNREASONABLE TO THE
- 16 DEALER; OR
- 17 (4) FORGO EXERCISING A RIGHT AUTHORIZED BY A DEALER
- 18 AGREEMENT OR ANY LAW GOVERNING THE BUSINESS RELATIONSHIP.
- 19 **15–1008.**
- 20 (A) NOTWITHSTANDING ANY ADMINISTRATIVE OR CRIMINAL SANCTIONS
- 21 IMPOSED BY THIS SUBTITLE, IF A PERSON SUFFERS FINANCIAL INJURY OR OTHER
- 22 DAMAGE AS A RESULT OF A VIOLATION OF THIS SUBTITLE BY ANY OTHER PERSON,
- 23 WHETHER OR NOT THAT OTHER PERSON HAS BEEN FOUND GUILTY OF A CRIMINAL
- 24 VIOLATION, THE INJURED PERSON MAY RECOVER DAMAGES AND REASONABLE
- 25 ATTORNEY'S FEES IN ANY COURT OF COMPETENT JURISDICTION.
- 26 (B) (1) BEFORE BRINGING A CIVIL ACTION UNDER THIS SECTION, THE
- 27 PARTY BRINGING THE ACTION SHALL SERVE A WRITTEN DEMAND FOR MEDIATION
- 28 ON THE OFFENDING PARTY.
- 29 (2) THE PARTIES TO MEDIATION SHALL PAY THEIR OWN COSTS FOR
- 30 ATTORNEY'S FEES AND DIVIDE THE MEDIATOR COST EQUALLY.

- 1 (3) This subsection does not apply to an action for
- 2 INJUNCTIVE RELIEF.
- 3 (C) A DEALER, MANUFACTURER, DISTRIBUTOR, OR WARRANTOR MAY
- 4 APPLY FOR A GRANT OF INJUNCTIVE RELIEF FROM A VIOLATION OF THIS SUBTITLE
- 5 OR A REFUSAL TO COMPLY WITH A REQUIREMENT OF THIS SUBTITLE.
- 6 **15–1009.**
- 7 (A) THE ADMINISTRATION MAY SUSPEND OR REVOKE ANY DEALER'S,
- 8 MANUFACTURER'S, OR DISTRIBUTOR'S LICENSE ON A FINDING THAT A PARTY
- 9 VIOLATED THIS SUBTITLE.
- 10 (B) THE ADMINISTRATION MAY IMPOSE A FINE NOT EXCEEDING \$1,000 FOR
- 11 EACH VIOLATION OF THIS SUBTITLE.
- 12 (C) A DEALER, MANUFACTURER, DISTRIBUTOR, OR WARRANTOR IS
- 13 ENTITLED TO A HEARING UNDER TITLE 12, SUBTITLE 2 OF THIS ARTICLE TO
- 14 CONTEST AN ACTION OR A FINE IMPOSED UNDER THIS SECTION.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 16 October 1, 2024.