SENATE BILL 1006

EMERGENCY BILL

4lr2897 CF 4lr2900

By: Senator Hayes

Introduced and read first time: February 2, 2024

Assigned to: Finance

Committee Report: Favorable with amendments

Senate action: Adopted

Read second time: February 29, 2024

CHAPTER

1 AN ACT concerning

Hospitals - Medical Debt Collection - Sale of Patient Debt

3 FOR the purpose of authorizing a hospital, under certain circumstances, to sell the medical 4 debt of patients if the debt is sold to a governmental unit or an entity under contract 5 with the unit for the purpose of canceling the debt; requiring that a hospital's 6 financial policy require the hospital to dismiss actions pending against a patient for 7 the collection of debt that was sold and prohibit the hospital from engaging in 8 specified collection activities on patient debt that was sold; requiring a purchaser of 9 medical debt to notify the patient of certain information and to take certain other actions; and generally relating to hospital debt collection policies and the sale of 10 11 patient debt.

- 12 BY repealing and reenacting, with amendments,
- 13 Article Health General
- Section 19–214.2(a), (b), (f), (m), and (n) and 19–219(a)(3)
- 15 Annotated Code of Maryland
- 16 (2023 Replacement Volume)
- 17 BY adding to
- 18 Article Health General
- 19 Section 19–214.2(m)
- 20 Annotated Code of Maryland
- 21 (2023 Replacement Volume)

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

<u>Underlining</u> indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.

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(1) of this subsection on its website.

- SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, 1 2 That the Laws of Maryland read as follows: 3 Article - Health - General 4 19-214.2. Each hospital annually shall submit to the Commission: 5 (a) (1) 6 At times prescribed by the Commission, the hospital's policy on 7 the collection of debts owed by patients; and 8 (ii) A report including: 9 The total number of patients by race or ethnicity, gender, 1. and zip code of residence against whom the hospital, or a debt collector used by the hospital, 10 11 filed an action to collect a debt owed on a hospital bill; 12 The total number of patients by race or ethnicity, gender, 13 and zip code of residence with respect to whom the hospital has and has not reported or classified a bad debt; [and] 14 15 The total dollar amount of the charges for hospital services provided to patients but not collected by the hospital for patients covered by insurance, 16 17 including the out-of-pocket costs for patients covered by insurance, and patients without 18 insurance; AND 19 4. FOR HOSPITAL DEBTS OWED BY PATIENTS OF THE 20 HOSPITAL THAT THE HOSPITAL SOLD TO A GOVERNMENTAL UNIT OR CONTRACTOR 21UNDER SUBSECTION (M) OF THIS SECTION: 22 Α. THE TOTAL DOLLAR AMOUNT OF THE DEBT SOLD BY 23 THE HOSPITAL FOR THE REPORTING YEAR; 24В. THE TOTAL DOLLAR AMOUNT PAID TO THE HOSPITAL 25BY THE UNIT OR CONTRACTOR WHO PURCHASED THE DEBT; AND C. 26 THE TOTAL NUMBER OF PATIENTS WHOSE DEBT WAS 27 SOLD, IN FULL OR IN PART, TO THE UNIT OR CONTRACTOR WHO PURCHASED THE 28 DEBT. 29 (2)The Commission shall post the information submitted under paragraph
 - (b) The policy submitted under subsection (a)(1) of this section shall:

- 1 Provide for active oversight by the hospital of any contract for collection (1)2 of debts on behalf of the hospital; 3 [Prohibit] EXCEPT AS PROVIDED IN SUBSECTION (M) OF THIS 4 **SECTION, PROHIBIT** the hospital from selling any debt; 5 Prohibit the charging of interest on bills incurred by self-pay patients 6 before a court judgment is obtained; 7 Describe in detail the consideration by the hospital of patient income, **(4)** 8 assets, and other criteria; 9 Prohibit the hospital from reporting to a consumer reporting agency or filing a civil action to collect a debt within 180 days after the initial bill is provided; 10 11 (6) Describe the hospital's procedures for collecting a debt; 12 Describe the circumstances in which the hospital will seek a judgment (7)13 against a patient; 14 (8)In accordance with subsection (c) of this section, provide for a refund of 15 amounts collected from a patient or the guarantor of a patient who was later found to be 16 eligible for free care within 240 days after the initial bill was provided; 17 (9)If the hospital has obtained a judgment against or reported adverse 18 information to a consumer reporting agency about a patient who later was found to be eligible for free care within 240 days after the initial bill was provided for which the 19 20 judgment was awarded or the adverse information was reported, require the hospital to 21seek to vacate the judgment or strike the adverse information; 22Provide a mechanism for a patient to: (10)23 Request the hospital to reconsider the denial of free or (i) 24reduced-cost care; 25(ii) File with the hospital a complaint against the hospital or a debt 26collector used by the hospital regarding the handling of the patient's bill; and 27 Allow the patient and the hospital to mutually agree to modify the terms of a payment plan offered under subsection (e) of this section or entered into with 2829 the patient; [and]
- 30 (11) Prohibit the hospital from collecting additional fees in an amount that 31 exceeds the approved charge for the hospital service as established by the Commission for 32 which the medical debt is owed on a bill for a patient who is eligible for free or 33 reduced–cost care under the hospital's financial assistance policy;

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1	(12) REQUIRE THE HOSPITAL TO DISMISS ACTIONS PENDING AGAINST
2	A PATIENT FOR COLLECTION OF DEBT THAT WAS SOLD UNDER SUBSECTION (M) OF
3	THIS SECTION; AND

(13) PROHIBIT THE HOSPITAL FROM:

- 5 (I) ENGAGING IN COLLECTION ACTIVITIES ON 100% OF THE 6 OUTSTANDING AMOUNT OF THE COMMISSION–SET CHARGE FOR DEBT SOLD UNDER 7 SUBSECTION (M) OF THIS SECTION; AND
- 8 (II) COLLECTING ON JUDGMENTS ENTERED INTO ON PATIENT 9 DEBT THAT WAS SOLD UNDER SUBSECTION (M) OF THIS SECTION.
- 10 (f) (1) For at least 180 days after issuing an initial patient bill, a hospital may 11 not report adverse information about a patient to a consumer reporting agency or 12 commence civil action against a patient for nonpayment.
- 13 (2) A hospital shall report the fulfillment of a patient's payment obligation 14 within 60 days after the obligation is fulfilled to any consumer reporting agency to which 15 the hospital had reported adverse information about the patient, INCLUDING IF THE DEBT 16 WAS SOLD UNDER SUBSECTION (M) OF THIS SECTION.
- 17 (3) A hospital may not report adverse information to a consumer reporting agency regarding a patient who at the time of service was uninsured or eligible for free or reduced—cost care under § 19–214.1 of this subtitle.
- 20 (4) A hospital may not report adverse information about a patient to a 21 consumer reporting agency, commence a civil action against a patient for nonpayment, or 22 delegate collection activity to a debt collector:
- 23 (i) If the hospital was notified in accordance with federal law by the 24 patient or the insurance carrier that an appeal or a review of a health insurance decision 25 is pending within the immediately preceding 60 days; [or]
- 26 (ii) If the hospital has completed a requested reconsideration of the 27 denial of free or reduced—cost care that was appropriately completed by the patient within 28 the immediately preceding 60 days; **OR**
- 29 (III) IF THE HOSPITAL SOLD THE DEBT UNDER SUBSECTION (M) 30 OF THIS SECTION.
- 31 (5) If a hospital has reported adverse information about a patient to a consumer reporting agency, the hospital shall instruct the consumer reporting agency to delete the adverse information about the patient:

- 1 (i) If the hospital was informed by the patient or the insurance 2 carrier that an appeal or a review of a health insurance decision is pending, and until 60 3 days after the appeal is complete; or
- 4 (ii) Until 60 days after the hospital has completed a requested 5 reconsideration of the denial of free or reduced—cost care.
- 6 (M) (1) (I) SUBJECT TO PARAGRAPH (2) OF THIS SUBSECTION, A
 7 HOSPITAL MAY SELL DEBT OWED TO THE HOSPITAL BY A PATIENT FOR HOSPITAL
 8 SERVICES TO A GOVERNMENTAL UNIT OR AN ENTITY THAT IS UNDER CONTRACT
 9 WITH THE UNIT FOR THE SOLE PURPOSE OF CANCELING THE DEBT.
- 10 (II) THE CONTRACT BETWEEN THE HOSPITAL AND THE 11 GOVERNMENTAL UNIT OR CONTRACTOR PURCHASING THE DEBT UNDER THIS 12 SUBSECTION SHALL:
- 15 **2.** INCLUDE A WRITTEN AGREEMENT FROM THE 16 PATIENT ALLOWING THE DEBT TO BE SOLD.
- (III) THE PATIENT IS NOT RESPONSIBLE TO THE HOSPITAL, THE
 GOVERNMENTAL UNIT, OR THE CONTRACTOR FOR ANY AMOUNT OF THE DEBT THAT
 IS SOLD UNDER THIS SUBSECTION OR ANY INTEREST, FEES, OR COSTS ASSOCIATED
 WITH THE DEBT OR THE SALE.
- 21 (2) DEBT SOLD UNDER THIS SUBSECTION:
- 22 (I) MUST BE FOR HOSPITAL SERVICES PROVIDED AT LEAST 2 23 YEARS BEFORE THE DATE OF THE SALE;
- 24 (II) MAY NOT BE SUBJECT TO CURRENT LIENS OR LEGAL 25 PROCESSES:
- 26 (HI) MAY NOT BE EXPECTED TO YIELD ADDITIONAL 27 REIMBURSEMENTS FROM A THIRD-PARTY PAYER;
- 28 (IV) (III) MAY NOT BE SUBJECT TO AN OPEN APPEAL WITH AN 29 INSURANCE COMPANY; AND
- 30 (v) (iv) Must be for an individual whose family income 31 is at or below 400% 500% of the federal poverty level or who has 32 medical debt exceeding 5% of the individual's family income, as

- DETERMINED BY THE GOVERNMENTAL UNIT OR CONTRACTOR PURCHASING THE DEBT.
- 3 (3) Debt sold under this subsection may be sold with a 4 Discount reduction of Commission charges.
- 5 (4) THE COMMISSION SHALL TREAT THE AMOUNT OF PAYMENTS TO
 6 HOSPITALS UNDER THIS SUBSECTION AS AN OFFSET TO UNCOMPENSATED CARE
 7 AMOUNTS REPORTED BY HOSPITALS.
- 8 (5) THE PURCHASER OF THE DEBT SHALL:
- 9 <u>(I) NOTIFY THE PATIENT THAT THE DEBT HAS BEEN</u> 10 CANCELED; AND
- 11 (II) IF THE HOSPITAL OBTAINED A JUDGMENT AGAINST THE
 12 PATIENT OR REPORTED ADVERSE INFORMATION TO A CONSUMER REPORTING
 13 AGENCY ABOUT THE PATIENT, SEEK TO VACATE THE JUDGMENT OR STRIKE THE
 14 ADVERSE INFORMATION.
- [(m)] (N) The Commission shall review each hospital's implementation of and compliance with the hospital's policies and the requirements of this section.
- [(n)] (O) (1) On or before February 1 each year, beginning in 2023, the Commission shall compile the information required under subsection (a) of this section and prepare a medical debt collection report based on the compiled information.
- 20 (2) The report required under paragraph (1) of this subsection shall be:
- 21 (i) Made available to the public free of charge; and
- 22 (ii) Submitted to the Senate Finance Committee and the House 23 Health and Government Operations Committee in accordance with § 2–1257 of the State
- 24 Government Article.
- 25 19–219.
- 26 (a) The Commission may review the costs, and rates, quality, and efficiency of facility services, and make any investigation that the Commission considers necessary to assure each purchaser of health care facility services that:
- 29 (3) [The] EXCEPT AS PROVIDED IN § 19–214.2(M) OF THIS SUBTITLE, 30 THE rates are set equitably among all purchasers or classes of purchasers without undue 31 discrimination or preference.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act is an emergency measure, is necessary for the immediate preservation of the public health or safety, has been passed by a yea and nay vote supported by three—fifths of all the members elected to each of the two Houses of the General Assembly, and shall take effect from the date it is enacted. It shall remain effective through December 31, 2026, and, at the end of December 31, 2026, this Act, with no further action required by the General Assembly, shall be abrogated and of no further force and effect.

Approved:	
	Governor.
	President of the Senate.
	Speaker of the House of Delegates.