Chapter 285

(House Bill 998)

AN ACT concerning

Maryland Department of Labor – Unemployment Insurance – Study on Actively Seeking Work Requirements

FOR the purpose of requiring the Maryland Department of Labor to conduct a study on the actively seeking work requirement of the unemployment insurance system in the State and other states to evaluate the effects of ghosting on actively seeking work requirements; and generally relating to a study on actively seeking work requirements for unemployment insurance benefits.

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That:

- (a) (1) In this section the following words have the meanings indicated.
- (2) "Actively seeking work requirements" means the requirement established under § 8–903(a)(iii) of the Labor and Employment Article to maintain eligibility for unemployment insurance benefits.
 - (3) "Department" means the Maryland Department of Labor.
- (4) "Ghost" means the failure of a claimant for unemployment insurance benefits who is scheduled for a job interview with an employer to attend the interview or maintain contact with the employer after the interview is scheduled.
- (b) The Department shall conduct a study on the actively seeking work requirements of the unemployment insurance system in the State and other states to evaluate the effects of ghosting on actively seeking work requirements.
 - (c) The study shall:
- (1) examine the actively seeking work requirements of other states to determine:
- (i) the ways in which the actively seeking work requirements of other states are different from those in the State; and
- (ii) how the actively seeking work requirements of other states are verified to ensure a claimant remains eligible for unemployment insurance benefits;

- (2) determine whether the Department, using existing resources, is able to perform periodic verification of the information reported by claimants to satisfy the claimant's actively seeking work requirement;
- (3) evaluate and explain why the online BEACON system for claimants and employers does not or cannot allow an employer to input information about a claimant's actively seeking work requirement, including:
- (i) confirmation that a claimant contacted an employer for work; and
 - (ii) a report of ghosting;
- (4) determine whether it is feasible to remove requirements for employers to input certain information in the BEACON system, such as a claimant's Social Security number, for purposes of reporting incidents of ghosting; and
- (5) examine any other factors relevant to reporting ghosting or verifying whether a claimant meets the actively seeking work requirement.
- (d) On or before December 1, 2024, the Department shall report its findings and recommendations to the General Assembly, in accordance with § 2–1257 of the State Government Article.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect July $1,\,2024.$

Approved by the Governor, April 25, 2024.