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## By: Delegates Spiegel, Amprey, Fair, Kaiser, Kaufman, Lopez, Palakovich Carr, Shetty, Solomon, Tomlinson, Wells, and Woorman

Introduced and read first time: February 7, 2025 Assigned to: Health and Government Operations

### A BILL ENTITLED

### 1 AN ACT concerning

# Hospitals - Medical Debt Collection - Sale of Patient Debt to Nonprofit Organizations

FOR the purpose of authorizing a hospital, under certain circumstances, to sell the medical
debt of patients if the debt is sold to a nonprofit organization for the purpose of
canceling the debt; requiring that a hospital's financial policy require the hospital to
dismiss actions pending against a patient for the collection of debt that was sold and
prohibit the hospital from engaging in specified collection activities on patient debt
that was sold; and generally relating to hospital debt collection policies and the sale
of patient debt to nonprofit organizations.

- 11 BY repealing and reenacting, without amendments,
- 12 Article Health General
- 13 Section 19–214.2(a)
- 14 Annotated Code of Maryland
- 15 (2023 Replacement Volume and 2024 Supplement)
- 16 BY repealing and reenacting, with amendments,
- 17 Article Health General
- 18 Section 19–214.2(b), (f), (m), and (n)
- 19 Annotated Code of Maryland
- 20 (2023 Replacement Volume and 2024 Supplement)
- 21 BY adding to
- 22 Article Health General
- 23 Section 19–214.2(m)
- 24 Annotated Code of Maryland
- 25 (2023 Replacement Volume and 2024 Supplement)

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW. [Brackets] indicate matter deleted from existing law.



	2 HOUSE BILL 1324
$\frac{1}{2}$	SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:
3	Article – Health – General
4	19–214.2.
5	(a) (1) Each hospital annually shall submit to the Commission:
$6\\7$	(i) At times prescribed by the Commission, the hospital's policy on the collection of debts owed by patients; and
8	(ii) A report including:
9 10 11	1. The total number of patients by race or ethnicity, gender, and zip code of residence against whom the hospital, or a debt collector used by the hospital, filed an action to collect a debt owed on a hospital bill;
$\begin{array}{c} 12\\ 13\\ 14 \end{array}$	2. The total number of patients by race or ethnicity, gender, and zip code of residence with respect to whom the hospital has and has not reported or classified a bad debt; and
$15 \\ 16 \\ 17 \\ 18$	3. The total dollar amount of the charges for hospital services provided to patients but not collected by the hospital for patients covered by insurance, including the out-of-pocket costs for patients covered by insurance, and patients without insurance.
19 20	<ul><li>(2) The Commission shall post the information submitted under paragraph</li><li>(1) of this subsection on its website.</li></ul>
21	(b) The policy submitted under subsection (a)(1) of this section shall:
$\begin{array}{c} 22\\ 23 \end{array}$	(1) Provide for active oversight by the hospital of any contract for collection of debts on behalf of the hospital;
$\begin{array}{c} 24 \\ 25 \end{array}$	(2) [Prohibit] <b>EXCEPT AS PROVIDED IN SUBSECTION (M) OF THIS SECTION, PROHIBIT</b> the hospital from selling any debt;
$\begin{array}{c} 26 \\ 27 \end{array}$	(3) Prohibit the charging of interest on bills incurred by self–pay patients before a court judgment is obtained;
28 29	(4) Describe in detail the consideration by the hospital of patient income, assets, and other criteria;
$\begin{array}{c} 30\\ 31 \end{array}$	(5) Prohibit the hospital from reporting to a consumer reporting agency or filing a civil action to collect a debt within 180 days after the initial bill is provided;

(6)Describe the hospital's procedures for collecting a debt; Describe the circumstances in which the hospital will seek a judgment (7)against a patient; In accordance with subsection (c) of this section, provide for a refund of (8)amounts collected from a patient or the guarantor of a patient who was later found to be eligible for free care within 240 days after the initial bill was provided; If the hospital has obtained a judgment against or reported adverse (9)information to a consumer reporting agency about a patient who later was found to be eligible for free care within 240 days after the initial bill was provided for which the judgment was awarded or the adverse information was reported, require the hospital to seek to vacate the judgment or strike the adverse information; Provide a mechanism for a patient to: (10)Request the hospital to reconsider the denial of free or (i) reduced-cost care: File with the hospital a complaint against the hospital or a debt (ii) collector used by the hospital regarding the handling of the patient's bill; and Allow the patient and the hospital to mutually agree to modify (iii) the terms of a payment plan offered under subsection (e) of this section or entered into with the patient; [and] Prohibit the hospital from collecting additional fees in an amount that (11)exceeds the approved charge for the hospital service as established by the Commission for which the medical debt is owed on a bill for a patient who is eligible for free or reduced-cost care under the hospital's financial assistance policy: (12) **Require the hospital to dismiss actions pending against** A PATIENT FOR COLLECTION OF DEBT THAT WAS SOLD UNDER SUBSECTION (M) OF THIS SECTION; AND (13) **PROHIBIT THE HOSPITAL FROM: (I) ENGAGING IN COLLECTION ACTIVITIES ON 100% OF THE OUTSTANDING AMOUNT OF THE COMMISSION–SET CHARGE FOR DEBT SOLD UNDER** SUBSECTION (M) OF THIS SECTION; AND **(II) COLLECTING ON JUDGMENTS ENTERED INTO ON PATIENT** DEBT THAT WAS SOLD UNDER SUBSECTION (M) OF THIS SECTION.

HOUSE BILL 1324

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1 (f) (1) For at least 180 days after issuing an initial patient bill, a hospital may 2 not report adverse information about a patient to a consumer reporting agency or 3 commence civil action against a patient for nonpayment.

4 (2) A hospital shall report the fulfillment of a patient's payment obligation 5 within 60 days after the obligation is fulfilled to any consumer reporting agency to which 6 the hospital had reported adverse information about the patient, **INCLUDING IF THE DEBT** 7 WAS SOLD UNDER SUBSECTION (M) OF THIS SECTION.

8 (3) A hospital may not report adverse information to a consumer reporting 9 agency regarding a patient who at the time of service was uninsured or eligible for free or 10 reduced-cost care under § 19-214.1 of this subtitle.

11 (4) A hospital may not report adverse information about a patient to a 12 consumer reporting agency, commence a civil action against a patient for nonpayment, or 13 delegate collection activity to a debt collector:

(i) If the hospital was notified in accordance with federal law by the
patient or the insurance carrier that an appeal or a review of a health insurance decision
is pending within the immediately preceding 60 days; [or]

(ii) If the hospital has completed a requested reconsideration of the
denial of free or reduced-cost care that was appropriately completed by the patient within
the immediately preceding 60 days; OR

### 20 (III) IF THE HOSPITAL SOLD THE DEBT UNDER SUBSECTION (M) 21 OF THIS SECTION.

22 (5) If a hospital has reported adverse information about a patient to a 23 consumer reporting agency, the hospital shall instruct the consumer reporting agency to 24 delete the adverse information about the patient:

- (i) If the hospital was informed by the patient or the insurance
  carrier that an appeal or a review of a health insurance decision is pending, and until 60
  days after the appeal is complete; or
- 28 (ii) Until 60 days after the hospital has completed a requested 29 reconsideration of the denial of free or reduced-cost care.

30 (M) (1) (I) SUBJECT TO PARAGRAPH (2) OF THIS SUBSECTION, A 31 HOSPITAL MAY SELL DEBT OWED TO THE HOSPITAL BY A PATIENT FOR HOSPITAL 32 SERVICES TO A NONPROFIT ORGANIZATION THAT IS EXEMPT FROM TAXATION 33 UNDER § 501(C)(3) OF THE INTERNAL REVENUE CODE FOR THE SOLE PURPOSE OF 34 CANCELING THE DEBT.

1 THE CONTRACT BETWEEN THE HOSPITAL AND THE **(II)**  $\mathbf{2}$ NONPROFIT ORGANIZATION PURCHASING THE DEBT UNDER THIS SUBSECTION 3 SHALL: STATE THAT THE SOLE PURPOSE OF THE SALE OF THE 4 1.  $\mathbf{5}$ **DEBT IS TO CANCEL THE DEBT: AND** 6 2. INCLUDE A WRITTEN AGREEMENT FROM THE 7 PATIENT ALLOWING THE DEBT TO BE SOLD. 8 (III) THE PATIENT IS NOT RESPONSIBLE TO THE HOSPITAL OR 9 THE NONPROFIT ORGANIZATION FOR ANY AMOUNT OF THE DEBT THAT IS SOLD UNDER THIS SUBSECTION OR ANY INTEREST, FEES, OR COSTS ASSOCIATED WITH THE 10 11 DEBT OR THE SALE. DEBT SOLD UNDER THIS SUBSECTION MAY NOT BE SUBJECT TO 12(2) 13LEGAL RIGHTS OR CONTRACTUAL ASSIGNMENT LIMITS THAT PREVENT THE SALE OF THE DEBT, INCLUDING LIMITS DUE TO: 1415**(I) CURRENT LIENS OR LEGAL PROCESSES:** 16 **(II)** AN EXPECTATION THAT THE DEBT WILL YIELD ADDITIONAL REIMBURSEMENTS FROM A THIRD-PARTY PAYER; OR 1718 (III) AN OPEN APPEAL WITH AN INSURANCE COMPANY. 19 (3) DEBT SOLD UNDER THIS SUBSECTION MAY BE SOLD WITH A DISCOUNT OF COMMISSION CHARGES. 2021(4) THE COMMISSION SHALL TREAT THE AMOUNT OF PAYMENTS TO HOSPITALS UNDER THIS SUBSECTION AS AN OFFSET TO UNCOMPENSATED CARE 2223AMOUNTS REPORTED BY HOSPITALS. 24The Commission shall review each hospital's implementation of and [(m)] (N) compliance with the hospital's policies and the requirements of this section. 2526On or before February 1 each year, beginning in 2023, the [(n)] (0)(1)27Commission shall compile the information required under subsection (a) of this section and prepare a medical debt collection report based on the compiled information. 2829(2)The report required under paragraph (1) of this subsection shall be: 30 (i) Made available to the public free of charge; and

1 (ii) Submitted to the Senate Finance Committee and the House 2 Health and Government Operations Committee in accordance with § 2–1257 of the State 3 Government Article.

4 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 5 October 1, 2025.