Dr. Alan McCarthy County Executive

Alfred C. Wein, Jr. Director of Administration

Cecil County Government 410-996-5202

www.ccgov.org



Richard K. Brooks, III Director

> John L. Donohue Deputy Director

DES Information 410-996-5350 Fax: 410-398-0536 Website: ccdes.org

CECIL COUNTY DEPARTMENT OF EMERGENCY SERVICES

107 Chesapeake Boulevard, Suite 108 Elkton, MD 21921

Senate Bill 838: Public Safety - 9-1-1 Emergency Telephone System Position: Favorable

It is a pleasure to appear before committee today to support the passage of Senate Bill 838.

As you know, Senate Bill 838 is a major component of the overall series of legislation to bring the Maryland 911 system into the current century and upgrade not only the operation, but, the administration of the NG911 system. This Bill is a culmination of 2 years of extensive labor of the NG911 commission and collaboration of the commissioners from across Maryland.

With this legislation we will see the streamlining of the new Maryland 911 Board. We will see technology that replaces the processing requests for assistance in our 911 Centers. We will see 911 Specialists have training, as well as, mental health assistance at their disposal in times of difficulty and tragedy.

NG 911 takes us to a new level. This legislation will propel the 911 centers of this state into a working rhythm that will serve the residents and visitors of Maryland like never before.

I urge your favorable report on SB 838.