

Health & Government Operations Committee

February 20, 2020

HB 1447 Department of Information Technology - Study of a Common Information Technology Platform for Health Occupations Boards

Submitted by:

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Recently, MDH had supported a major IT project that would assist in improving the licensing and investigation processes of the health occupation boards. However, after both the Board of Physicians and the Board of Nursing backed away from spearheading the Electronic Licensing and Regulatory Management System, there is no funding in the fiscal 2021 allowance for this project. So far, the project has received \$1.11 million in special funds with a projected need through fiscal 2021 of \$1.37 million, creating a \$260,000 shortfall. Further, several boards have budgeted nearly \$650,000 in fiscal 2021 to maintain their legacy licensing software, an increase of over \$200,000 over fiscal 2020

Response of the Maryland Board of Nursing (BON):

The BON has been working directly with the Department of Information Technology (DoIT) to develop a strategic plan and approach to take advantage of the OneStop Portal DoIT developed. This portal provides one location where the citizens of Maryland can go for nursing information, as well as assisting in upgrading and modernizing our licensing systems. To date, DoIT and the BON have had several discussions regarding this matter, and it is the Board's position that these funds and more will be necessary to move forward with this project.

Three attachments:

Table that represents the funding in Object 08 (Contracts) that is explicitly for legacy software maintenance.

Table that shows each Board's expenditures as it pertains to IT/Data processing, etc. These values are inclusive of the legacy software maintenance expenditures above.

Appendix 2 – Major Information Technology Project (p.18)

Funding in Object 08 (Contracts) that is explicitly for legacy software maintenance

Program Name	DESCRIPTION	FY 2019 Actuals	FY 2020 Budget Book Working	FY 2021 Governors Allowance	Change over Fiscal 2020
STATE BOARD OF DENTAL EXAMINERS	Maintain legacy licensing software	\$ 185,390	\$ 29,669	\$ 88,049	\$ 58,380
STATE BOARD OF OCCUPATIONAL THERAPY	Maintain legacy licensing software	\$ 60,791		\$ 61,000	\$ 61,000
STATE BOARD OF PHARMACY	Maintain legacy licensing software	\$ 4,728		\$ 57,118	\$ 57,118
STATE BOARD OF PHARMACY	Maintain legacy licensing software	\$ 112,028	\$ 125,000	\$ 140,000	\$ 15,000
STATE BOARD OF NURSING	Maintain legacy licensing software	\$ 57,233	\$ 49,133	\$ 100,000	\$ 50,867
NURSING ASSISTANTS	Maintain legacy licensing software	\$ 117,372	\$ 240,000	\$ 200,000	\$ (40,000)
			Total	\$ 646,167	\$202,365

Board's expenditures as it pertains to IT/Data processing,
(Inclusive of the legacy software maintenance expenditures)

	Sum of fy2019_actuals	Sum of fy20_wrk_approp	Sum of fy21_allowance	Sum of Change over fiscal 2020
Physicians	\$ 65,842	\$ 90,941	\$ 98,360	\$ 7,419
NURSES	\$ 598,531	\$ 593,284	\$ 568,786	\$ (24,498)
SMALL BOARD	\$ 544,534	\$ 614,752	\$ 1,011,614	\$ 396,862
BOARD OF PHYSICAL THERAPY EXAMINERS	\$ 22,889	\$ 8,547	\$ 14,389	\$ 5,842
NATALIE M. LAPRADE MEDICAL CANNABIS COMMISSION	\$ 121,723	\$ 217,467	\$ 150,828	\$ (66,639)
PROGRAM COORDINATION	\$ 20,032	\$ 20,514	\$ 20,492	\$ (22)
STATE BOARD OF ACUPUNCTURE	\$ 2,170	\$ -	\$ 1,568	\$ 1,568
STATE BOARD OF CHIROPRACTIC EXAMINERS	\$ 517	\$ 133	\$ 131	\$ (2)
STATE BOARD OF DENTAL EXAMINERS	\$ 189,272	\$ 193,924	\$ 383,615	\$ 189,691
STATE BOARD OF DIETETIC PRACTICE	\$ 1,637	\$ -	\$ -	\$ -
STATE BOARD OF ENVIRONMENTAL HEALTH SPECIALIST	\$ 61	\$ -	\$ -	\$ -
STATE BOARD OF EXAMINERS IN OPTOMETRY	\$ 275	\$ -	\$ -	\$ -
STATE BOARD OF EXAMINERS OF NURSING HOME ADMINISTRATORS	\$ 1,591	\$ -	\$ -	\$ -
STATE BOARD OF EXAMINERS OF PSYCHOLOGISTS	\$ 4,496	\$ 623	\$ 1,833	\$ 1,210
STATE BOARD OF MASSAGE THERAPY EXAMINERS	\$ 775	\$ 1,202	\$ 23	\$ (1,179)
STATE BOARD OF MORTICIANS	\$ 689	\$ -	\$ -	\$ -
STATE BOARD OF OCCUPATIONAL THERAPY PRACTICE	\$ 61,343	\$ 61,000	\$ 70,000	\$ 9,000
STATE BOARD OF PHARMACY	\$ 39,923	\$ 85,339	\$ 83,467	\$ (1,872)
STATE BOARD OF PODIATRIC MEDICAL EXAMINERS	\$ 1,790	\$ -	\$ -	\$ -
STATE BOARD OF PROFESSIONAL COUNSELORS AND THERAPISTS	\$ 15,312	\$ 5,043	\$ 7,646	\$ 2,603
STATE BOARD OF RESIDENTIAL CHILD CARE ADMINISTRATORS	\$ 36,805	\$ 19,635	\$ 270,185	\$ 250,550
STATE BOARD OF SOCIAL WORK EXAMINERS	\$ 16,750	\$ 1,325	\$ 5,776	\$ 4,451
STATE COMMISSION ON KIDNEY DISEASE	\$ 206	\$ -	\$ -	\$ -
STATE BOARD OF EXAMINERS FOR AUDIOLOGISTS	\$ 6,278	\$ -	\$ 1,661	\$ 1,661
Grand Total	\$ 1,208,907	\$ 1,298,977	\$ 1,678,760	\$ 379,783

Appendix 2
Major Information Technology Project
Health Professional Boards and Commissions
Enterprise Licensing and Regulatory Management Solution

Further Discussed in the Key Observation

New/Ongoing: Ongoing								
Start Date: Fiscal 2019					Est. Completion Date: Fiscal 2023			
Implementation Strategy: Agile								
(\$ in millions)	Prior year	2020	2021	2022	2023	2024	Remainder	Total
GF								
SF	\$0.735	\$0.379		\$0.816	\$0.378			\$2.310
FF								
Total	0.735	0.379		0.816	0.378			2.310

- **Project Summary:** An Enterprise Licensing and Regulatory Management Solution (LRMS) capable of the management of every aspect of licensing and discipline. These capabilities include software licenses and support, systems analysis, development, implementation, and support services for Health Occupation Boards.
- **Need:** The various Health Occupation Boards use different licensing systems to provide service to their customers. Most of these systems are either outdated, inefficient, or not sufficient to provide the level of service required. Some of these systems are no longer supported by the vendors. However, each board continues to pay their different service providers to maintain these systems.
- **Changes:** No funding budgeted in fiscal 2021, previously anticipated \$378,000 for fiscal 2021.
- **Concerns:** Future of project funding, particularly considering both large boards have elected to pursue their own solutions for licensing. The fiscal 2021 spending plan indicates that there is insufficient funding currently appropriate to cover costs. If that spending plan is adhered to, a budget amendment can be anticipated.