

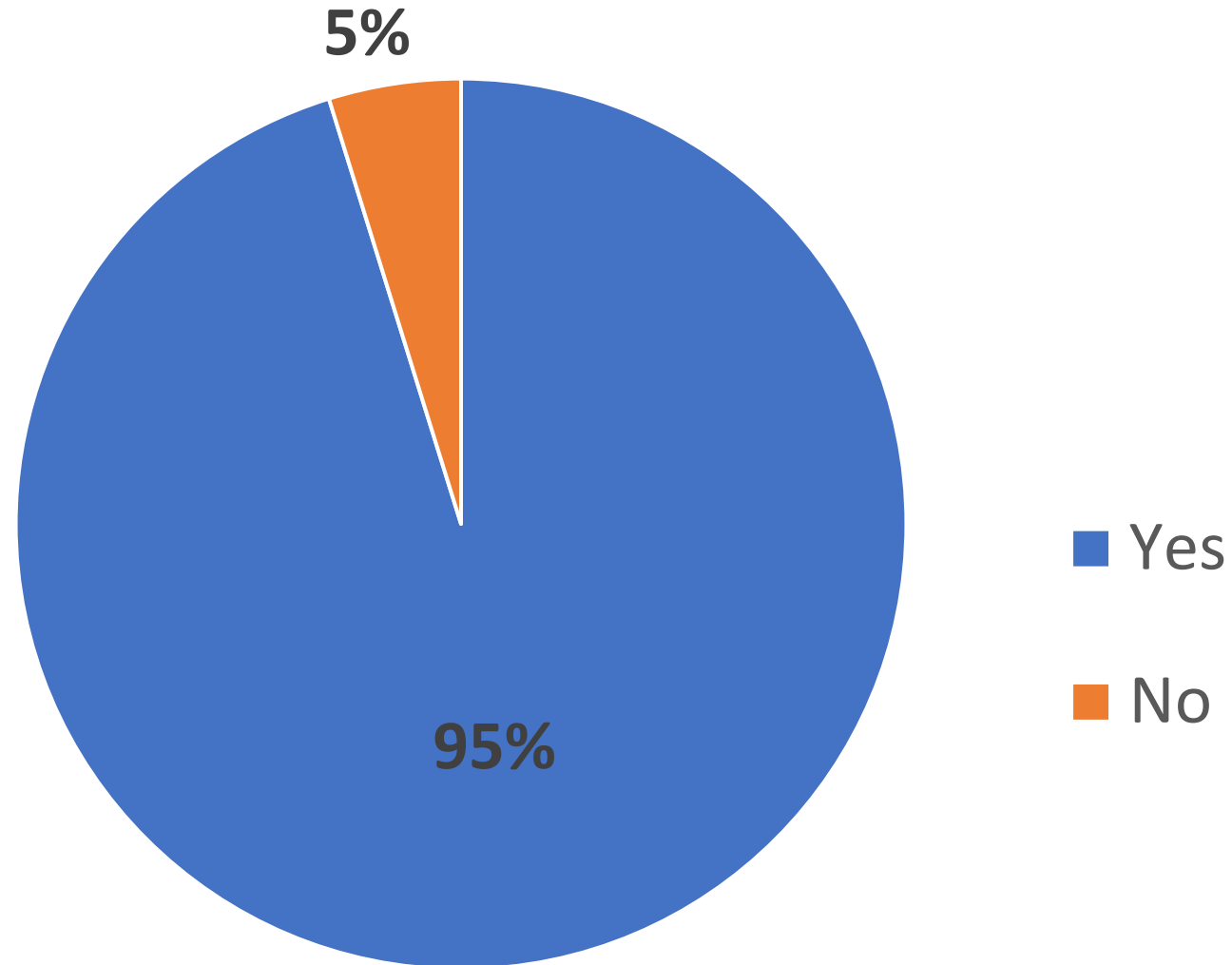


# Workforce Survey

CA Board of Pharmacy

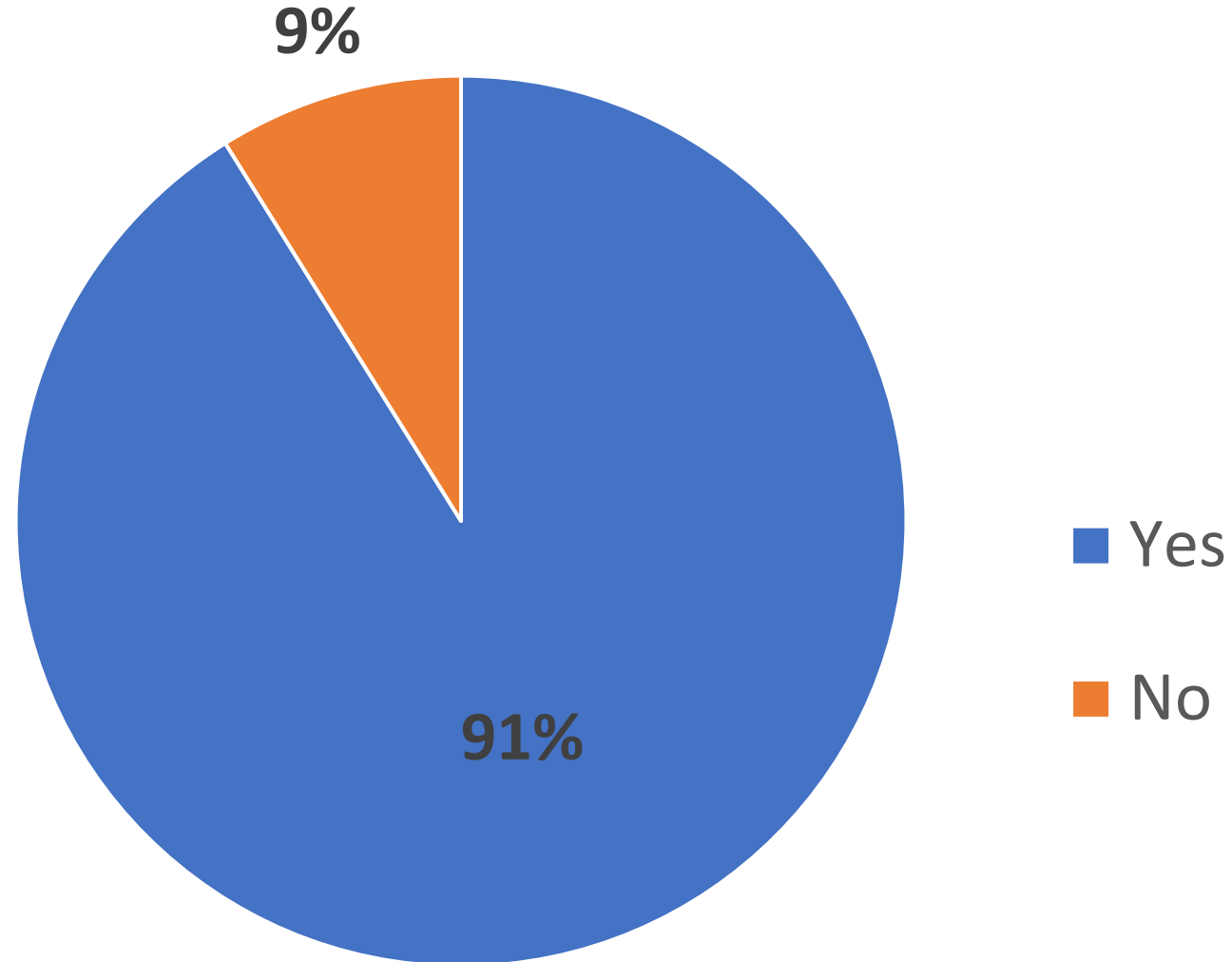
Department of Consumer Affairs

# Q1 Are you currently licensed as a pharmacist in CA?



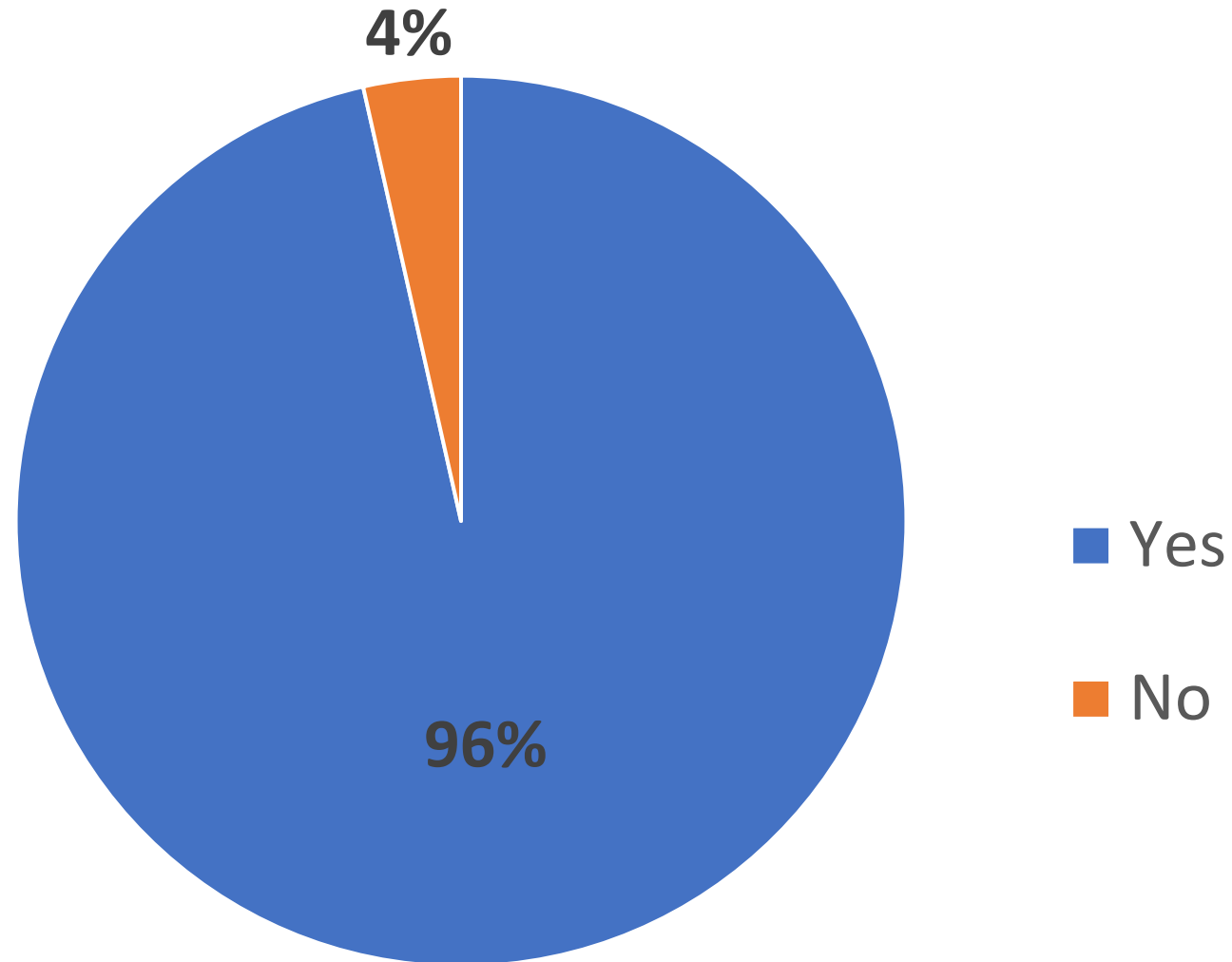
Total Respondents: 4,253/4,270

# Q2 Are you actively practicing as a pharmacist in CA?



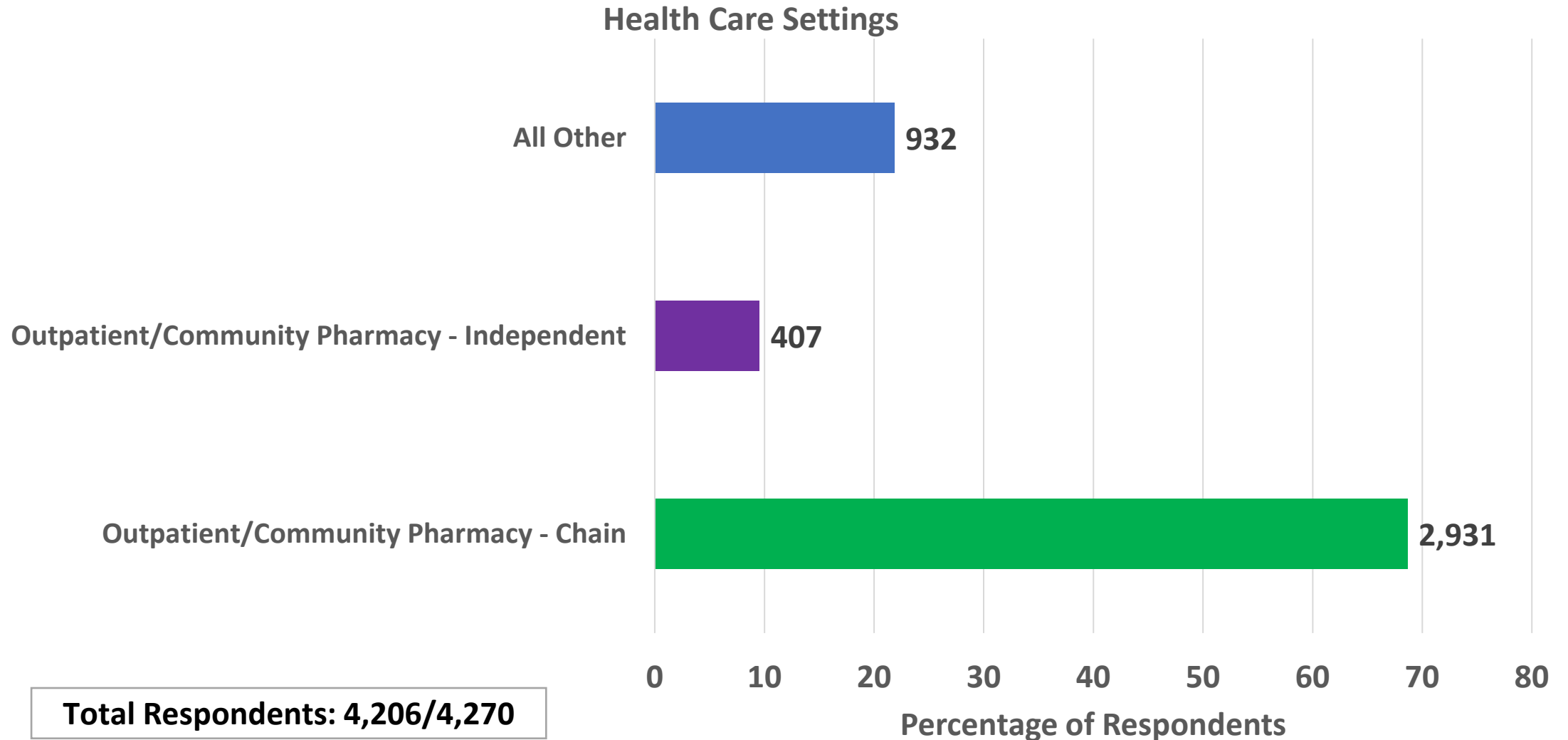
Total Respondents: 4,247/4,270

Q3 Is your primary practice setting located in CA?



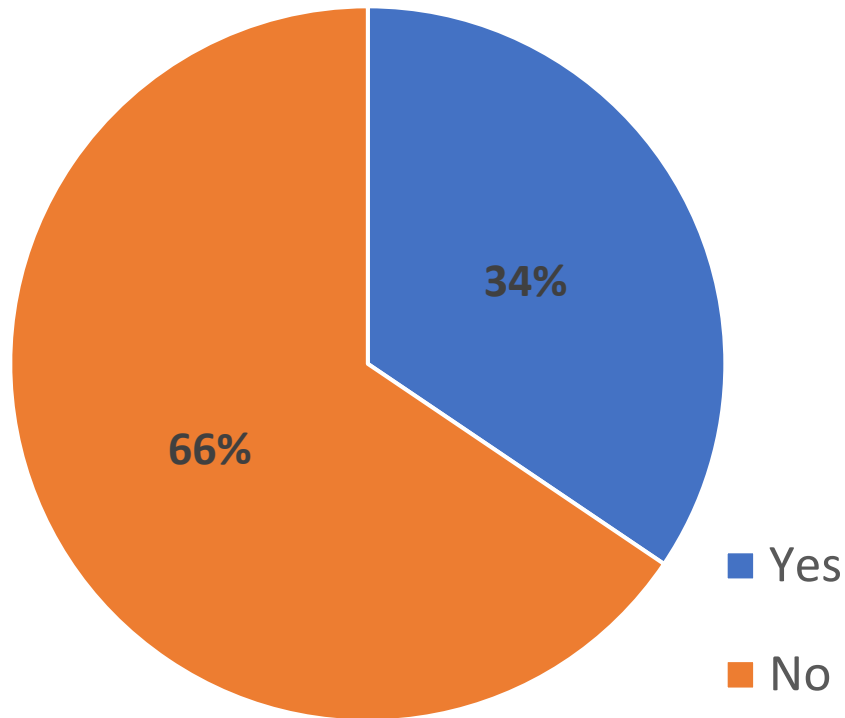
Total Respondents: 4,245/4,270

# Q4 Which of the following best describes your primary practice setting?



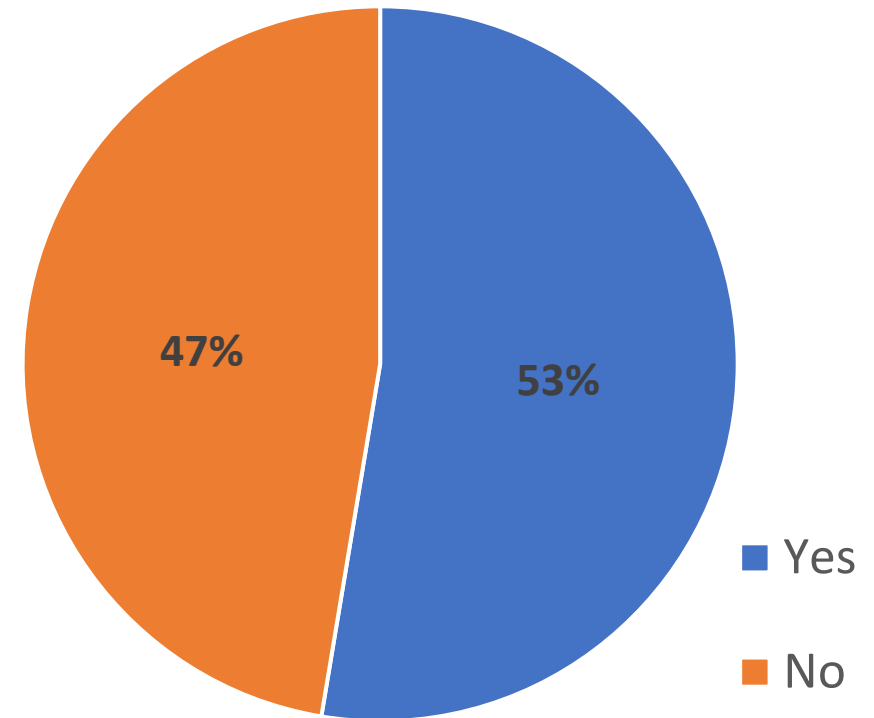
# Q5 Are you the designated pharmacist-in-charge (PIC)?

Community Chain Pharmacy



Total Respondents: 2,699

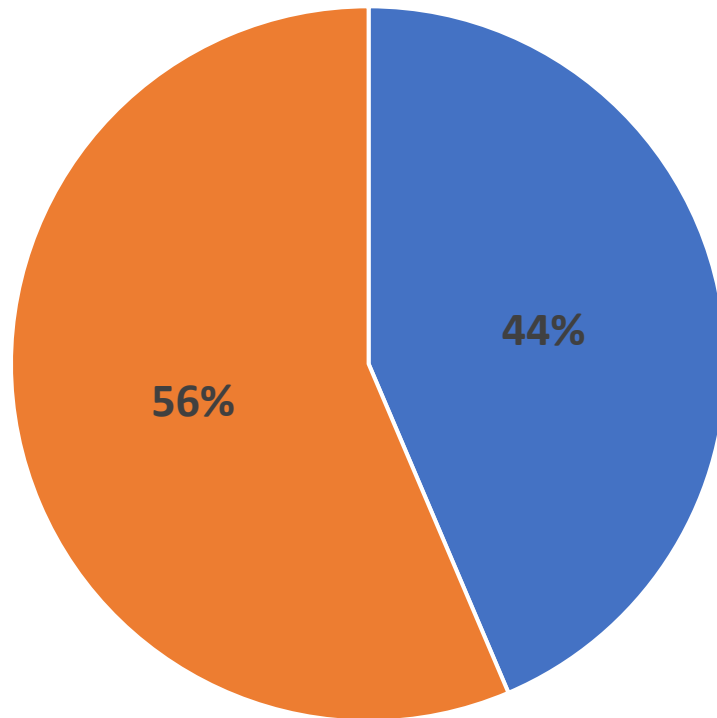
Community Independent Pharmacy



Total Respondents: 361

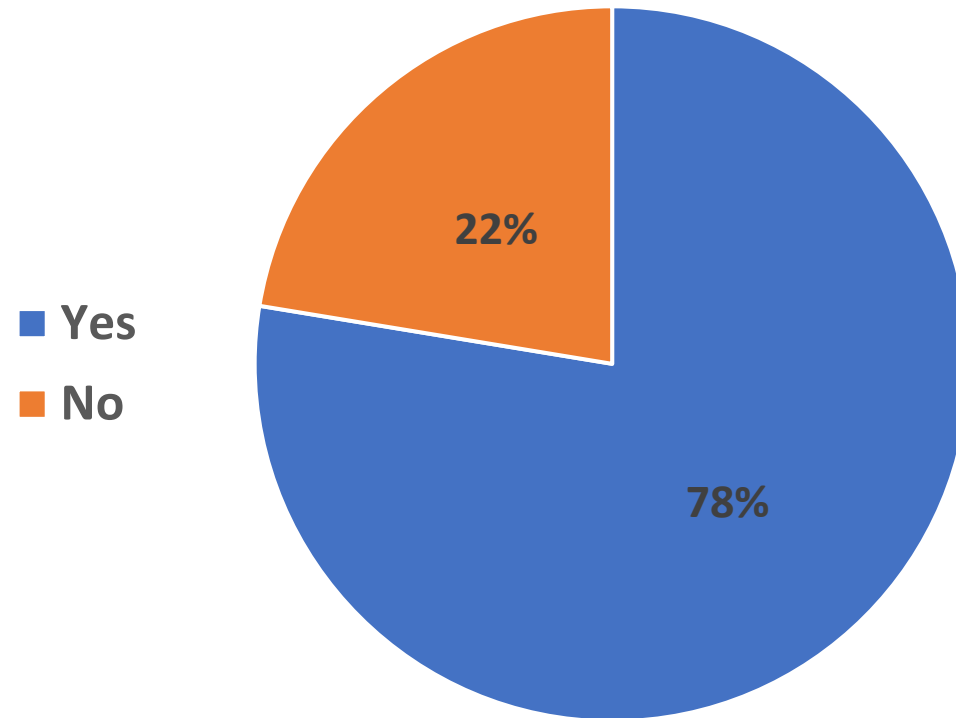
Q6 As the designated PIC, do you feel you have sufficient autonomy and power to fulfill the necessary requirements?

Community Chain Pharmacy



Total Respondents: 883

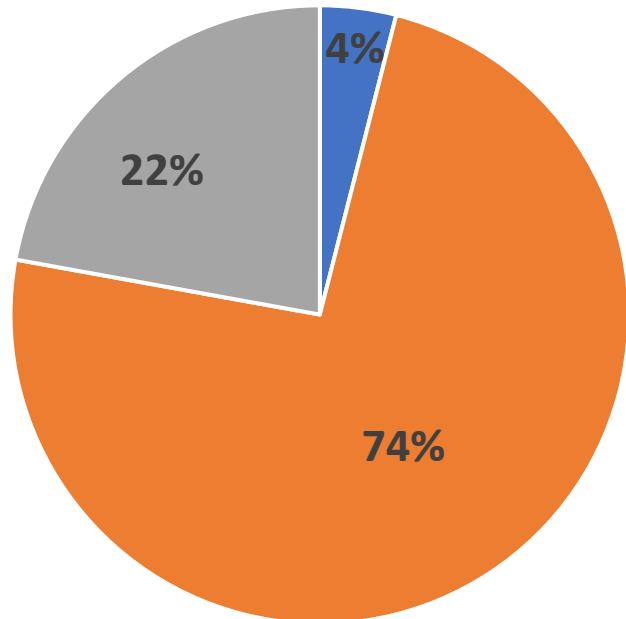
Community Independent Pharmacy



Total Respondents: 182

# Q8 Do you work at multiple worksites for a single employer or through a relief agency?

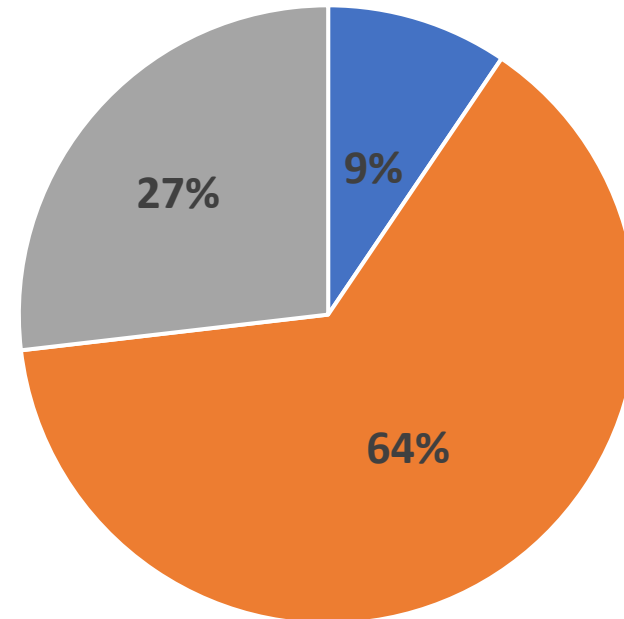
Community Chain Pharmacy  
Only answers by PIC are shown



■ Yes ■ No ■ Unanswered

Total Respondents: 930

Community Independent Pharmacy  
Only answers by PIC are shown



■ Yes ■ No ■ Unanswered

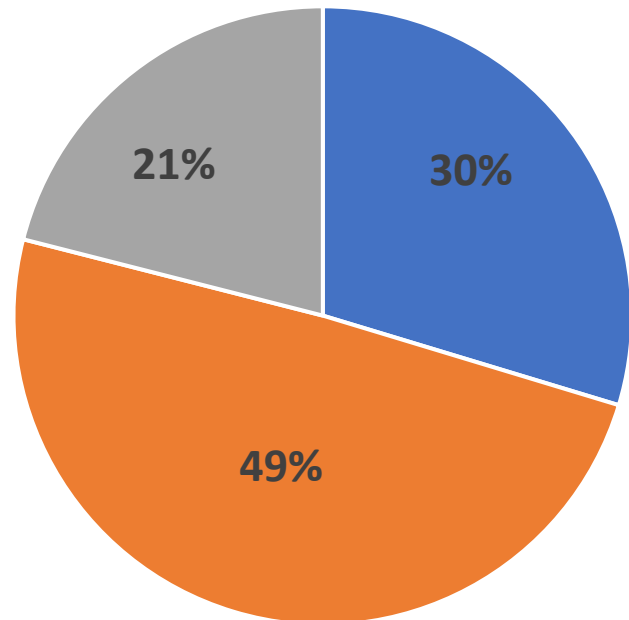
Total Respondents: 190



# Q8 Do you work at multiple worksites for a single employer or through a relief agency?

Community Chain Pharmacy

Only answers by non-PIC are shown

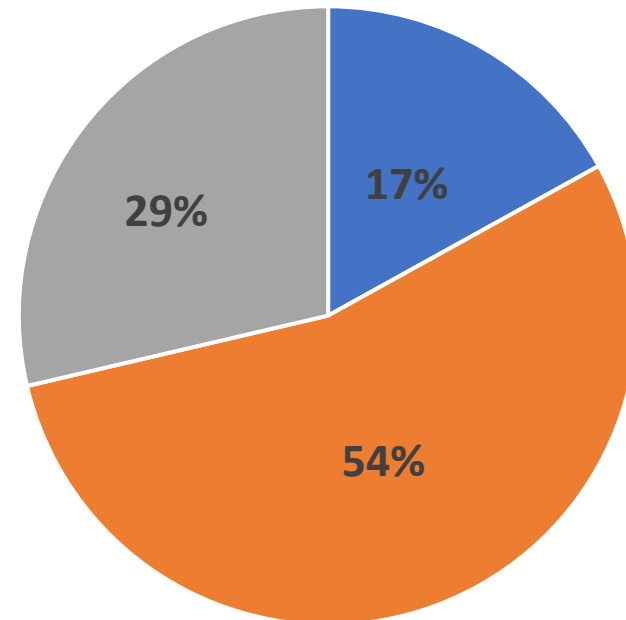


■ Yes ■ No ■ Unanswered

Total Respondents: 1,769

Community Independent Pharmacy

Only answers by non-PIC are shown



■ Yes ■ No ■ Unanswered

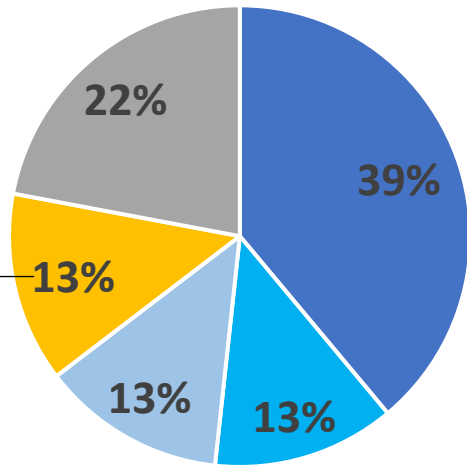
Total Respondents: 171

# Q10 How long is a typical work shift at your primary work site?

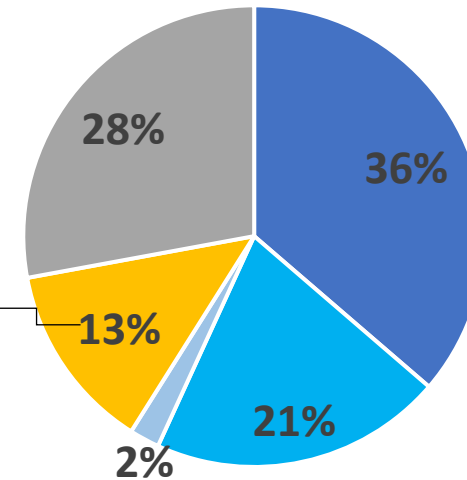
Community **Chain** Pharmacy  
Only answers by **PIC** are shown

Community **Independent** Pharmacy  
Only answers by **PIC** are shown

119 of 124 respondents indicated their shifts vary between 4 and 12 hours. 5 of 124 respondents indicated they work more than 12-hour shifts and/or they work "off the clock" for multiple hours outside of their regular shift.



24 of 25 respondents indicated their shifts vary between 4 and 12 hours. 1 of 25 respondents declined to state.



■ 8 hours      ■ 10 hours      ■ 12 hours  
■ Other      ■ Unanswered

■ 8 hours      ■ 10 hours      ■ 12 hours  
■ Other      ■ Unanswered

Total Respondents: 930

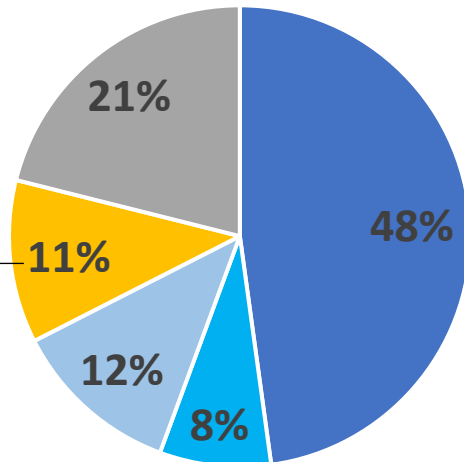
Total Respondents: 190

# Q10 How long is a typical work shift at your primary work site?

## Community Chain Pharmacy

Only answers by **non-PIC** are shown

198 of 202 respondents indicated their shifts vary between 4 and 12 hours. 4 of 202 respondents indicated they work more than 12-hour shifts and/or they work "off the clock" for multiple hours outside of their regular shift.



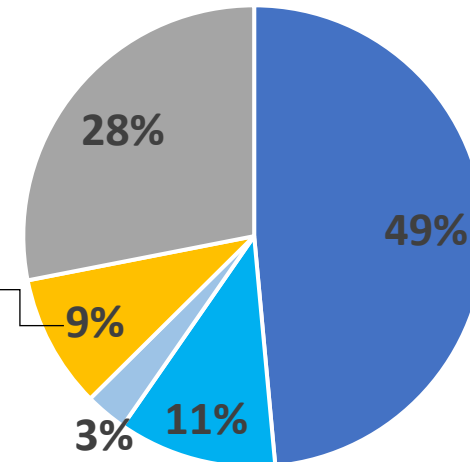
■ 8 hours      ■ 10 hours      ■ 12 hours  
■ Other      ■ Unanswered

Total Respondents: 1,769

## Community Independent Pharmacy

Only answers by **non-PIC** are shown

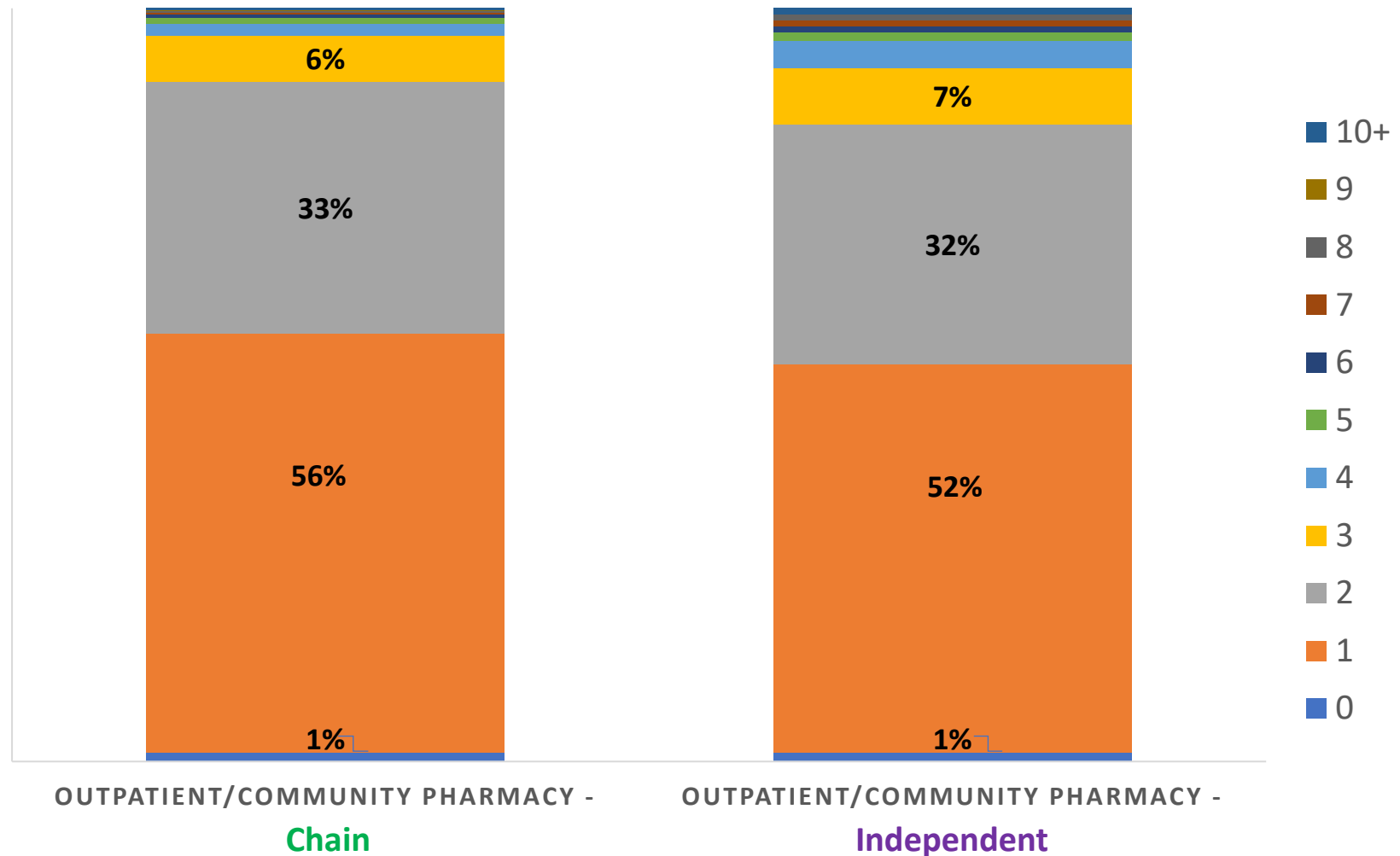
16 of 16 respondents indicated their shifts vary between 4 and 12 hours.



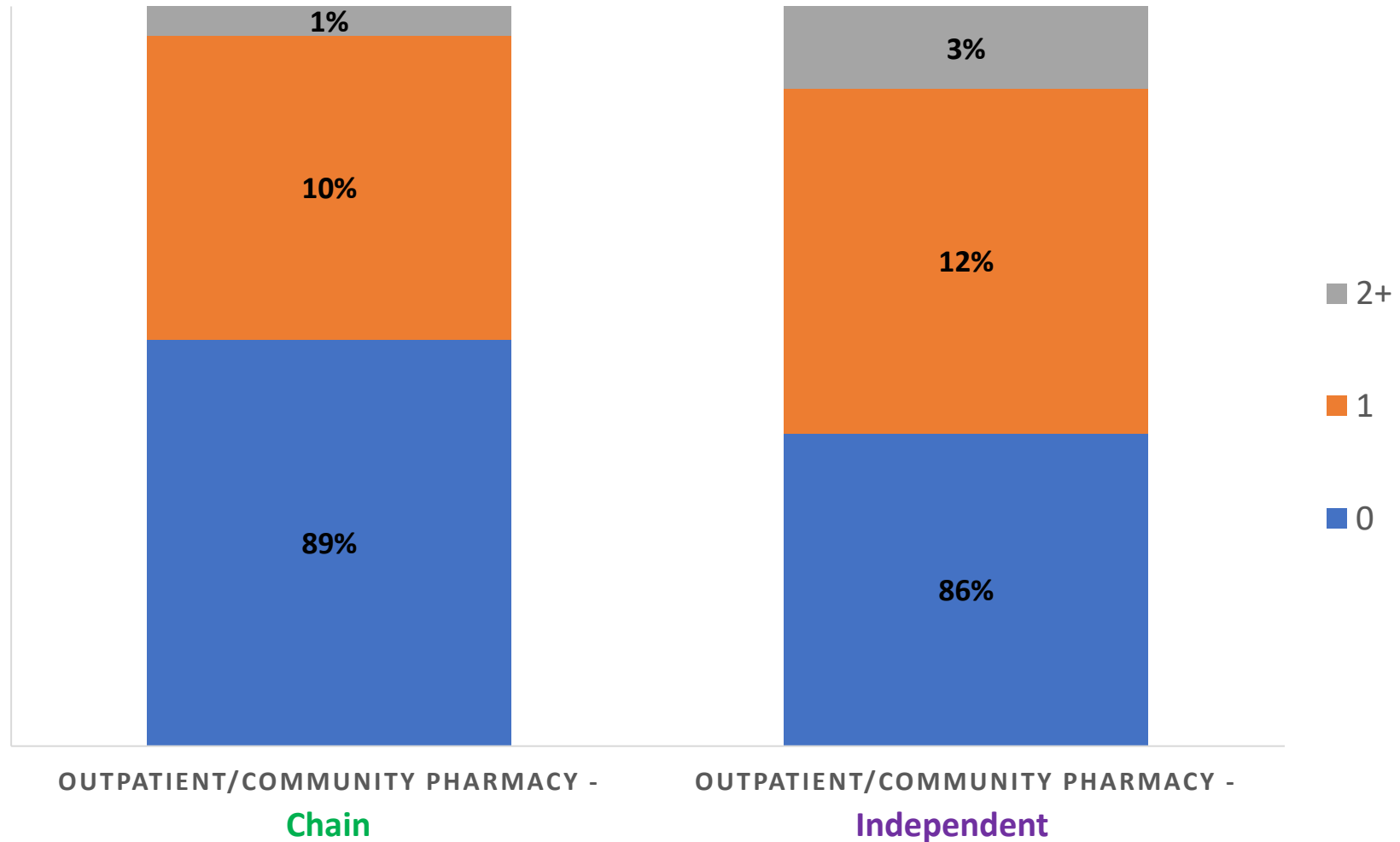
■ 8 hours      ■ 10 hours      ■ 12 hours  
■ Other      ■ Unanswered

Total Respondents: 171

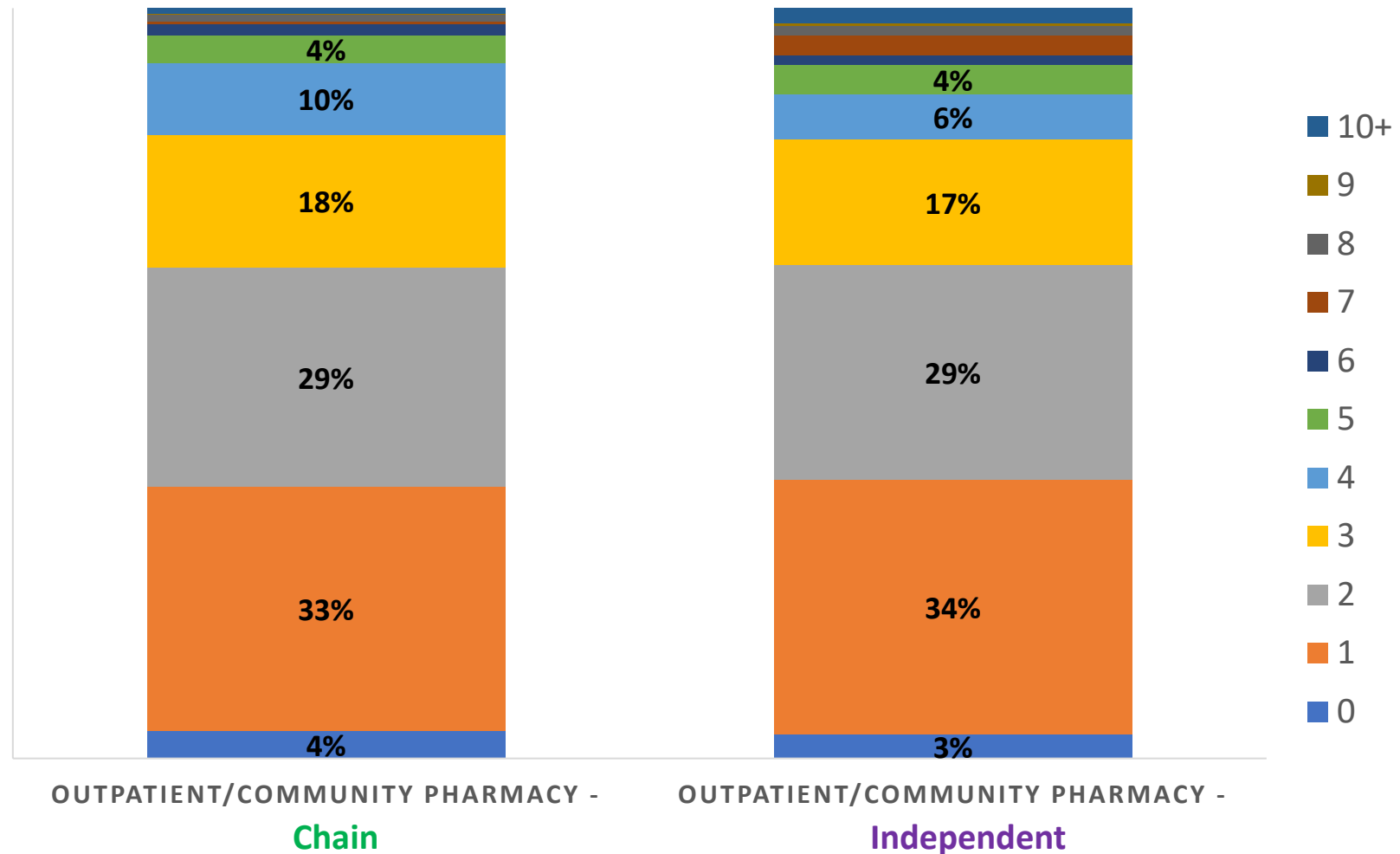
Q11 Provide the number of pharmacists that work during a typical shift.



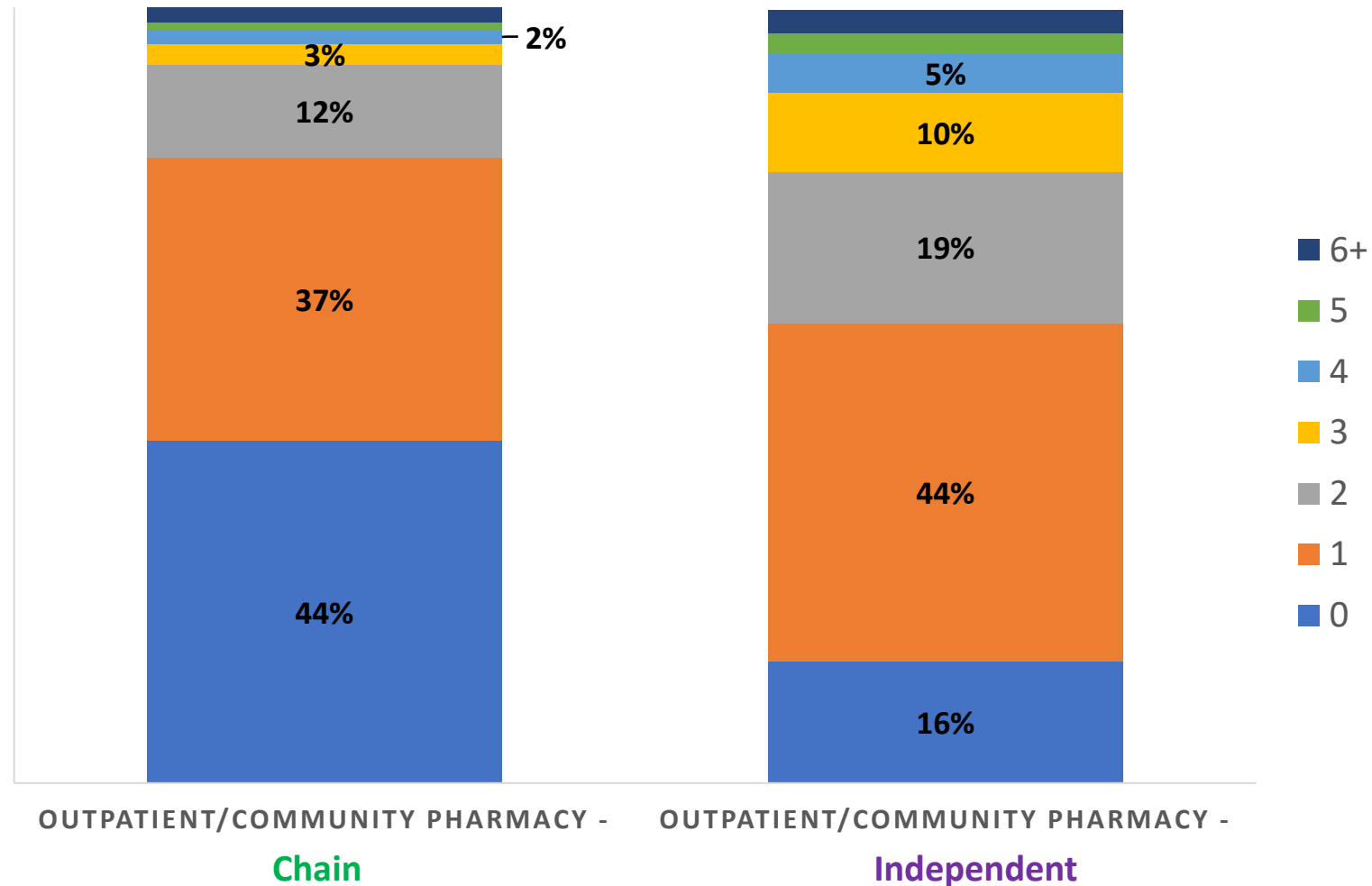
Q11 Provide the number of interns that work during a typical shift.



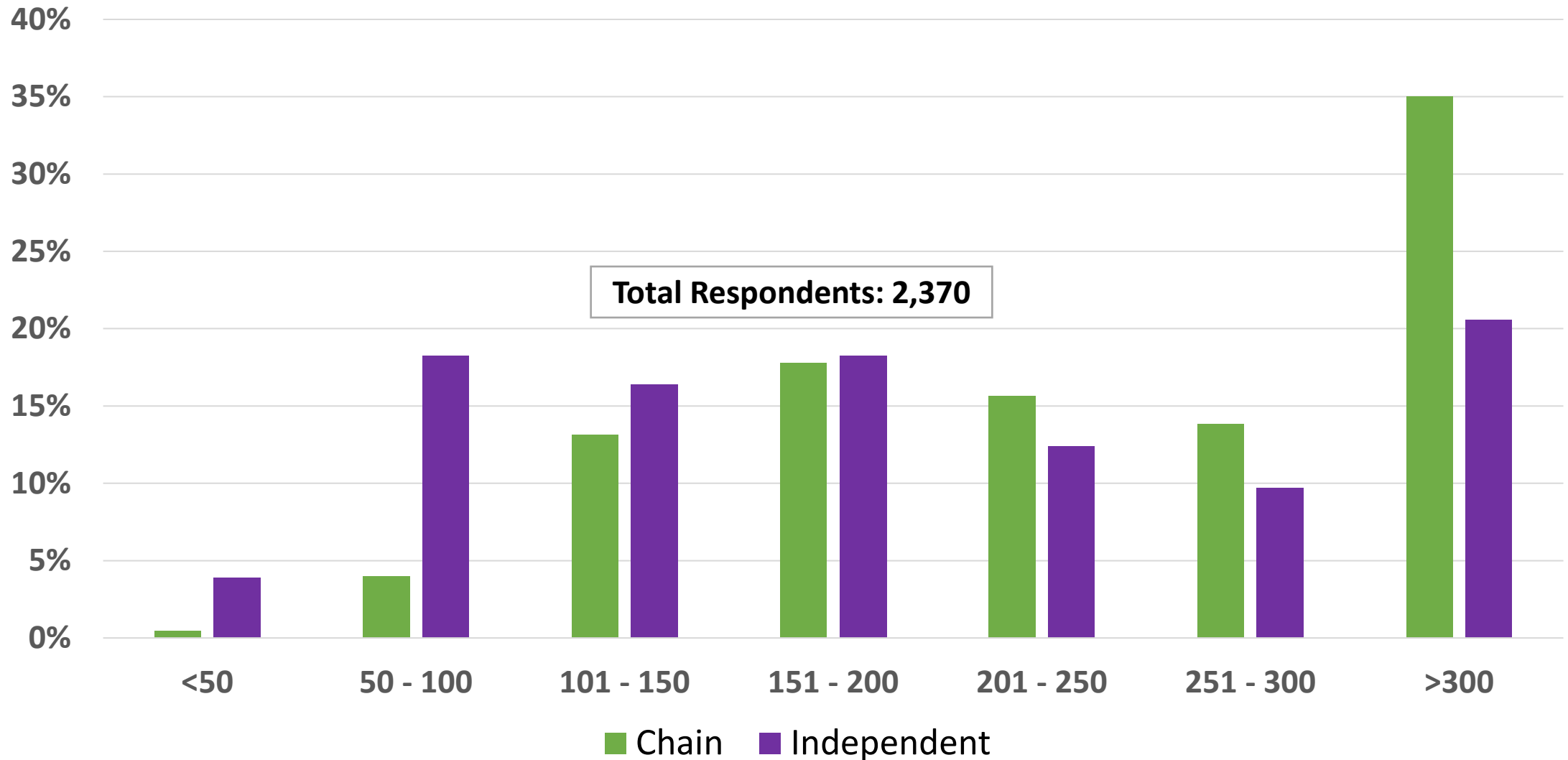
Q11 Provide the number of pharmacy technicians that work during a typical shift.



Q11 Provide the number of unlicensed clerks/typists that work during a typical shift.



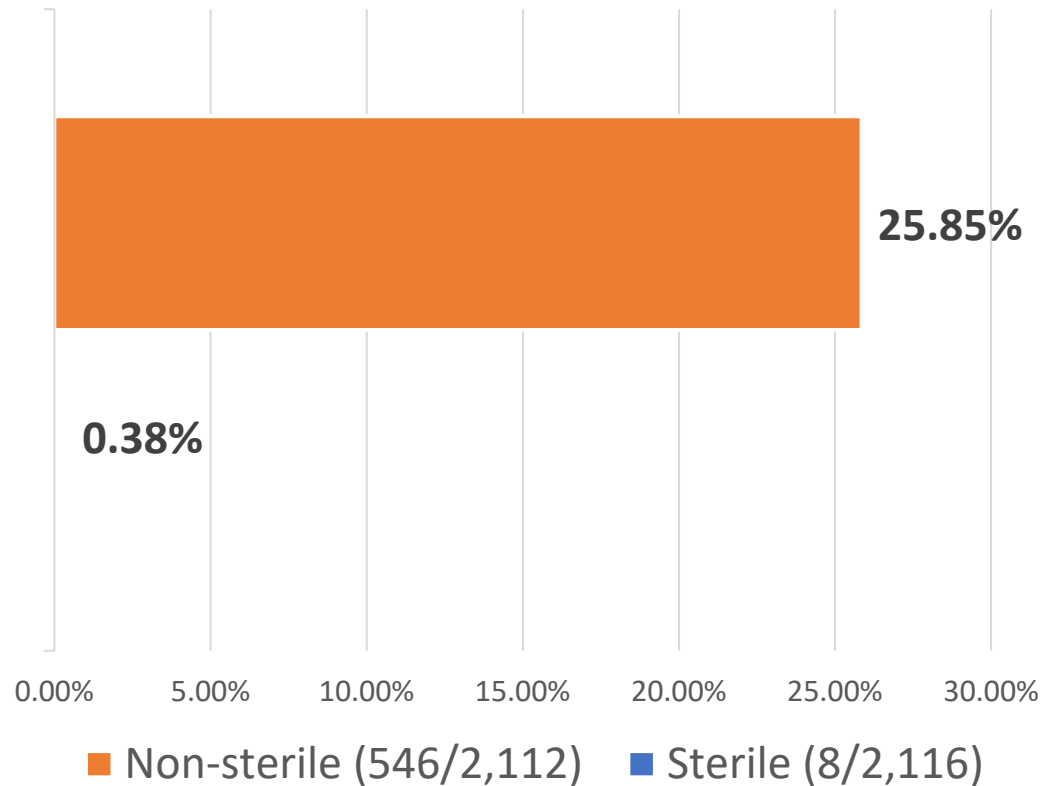
# Q12 What is the average prescription volume during a typical shift?



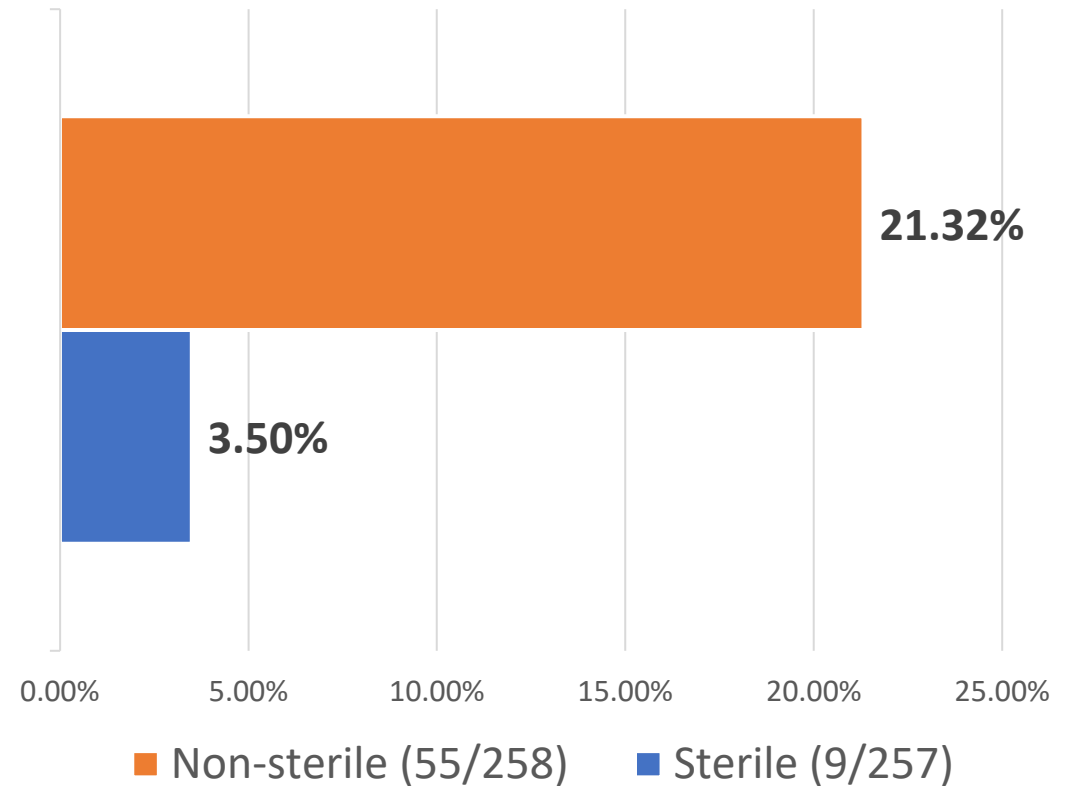


# Q13-14 Does your primary worksite perform sterile or non-sterile compounding?

## Community Chain Pharmacy

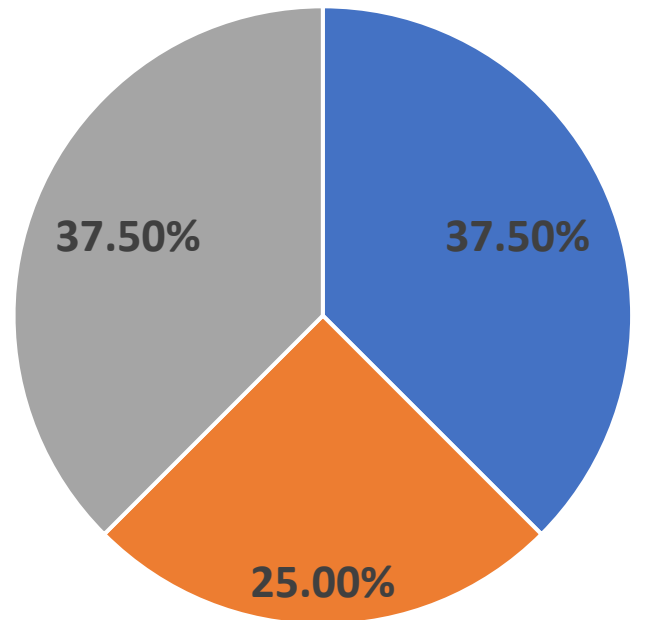


## Community Independent Pharmacy



# Q13-14 If yes, what is the average number prepared in a typical shift?

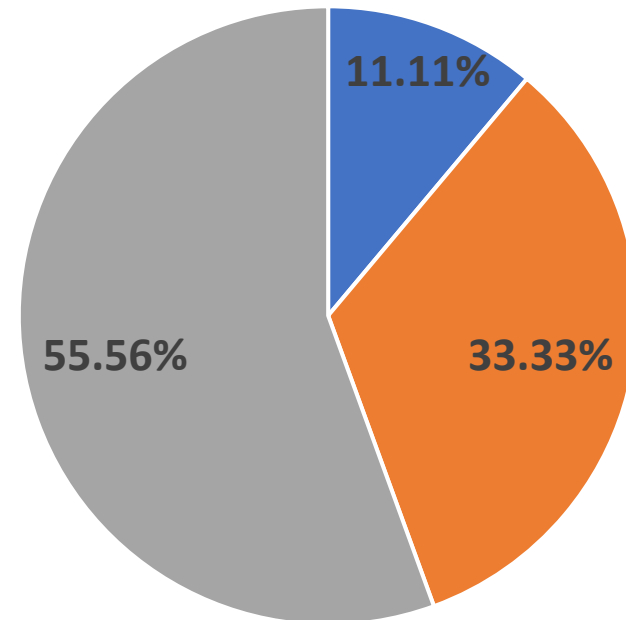
Community Chain Pharmacy  
Sterile Compounding



■ 0-5 ■ 6-10 ■ Unanswered

Total Respondents: 8

Community Independent Pharmacy  
Sterile Compounding

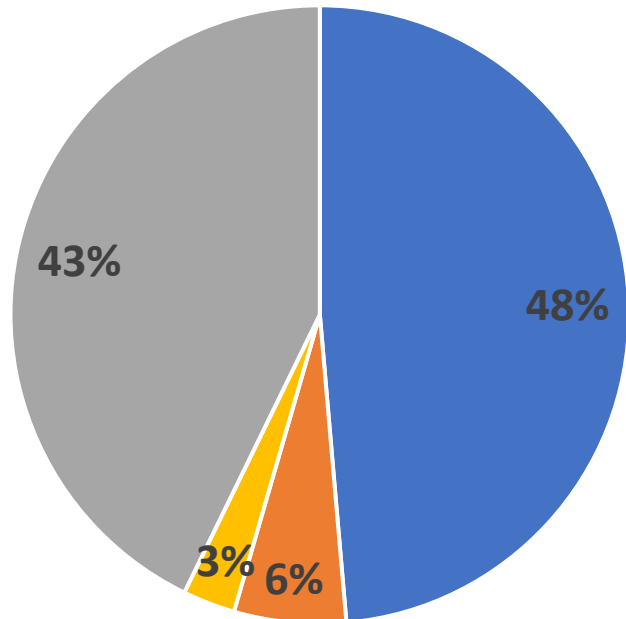


■ 0-5 ■ 20-30 ■ Unanswered

Total Respondents: 9

# Q13-14 If yes, what is the average number prepared in a typical shift?

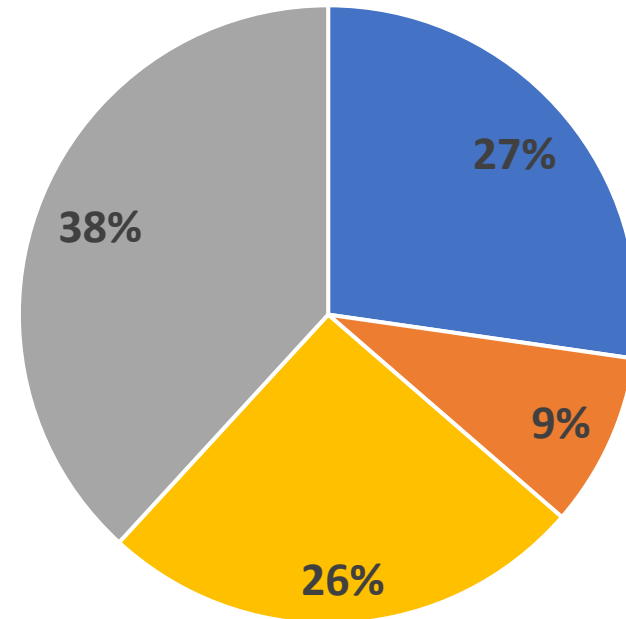
Community Chain Pharmacy  
Non-sterile Compounding



■ 0-5 ■ 6-10 ■ >10 ■ Unanswered

Total Respondents: 546

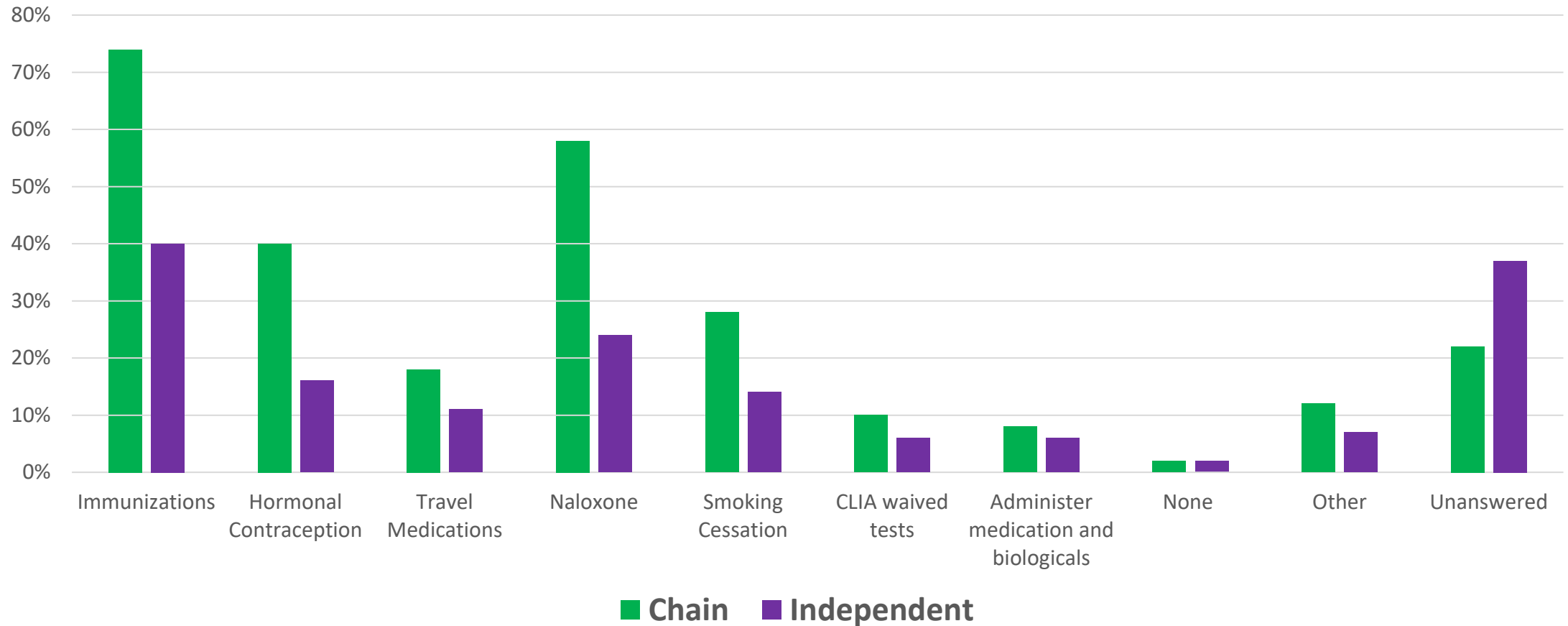
Community Independent Pharmacy  
Non-sterile Compounding



■ 0-5 ■ 6-10 ■ >10 ■ Unanswered

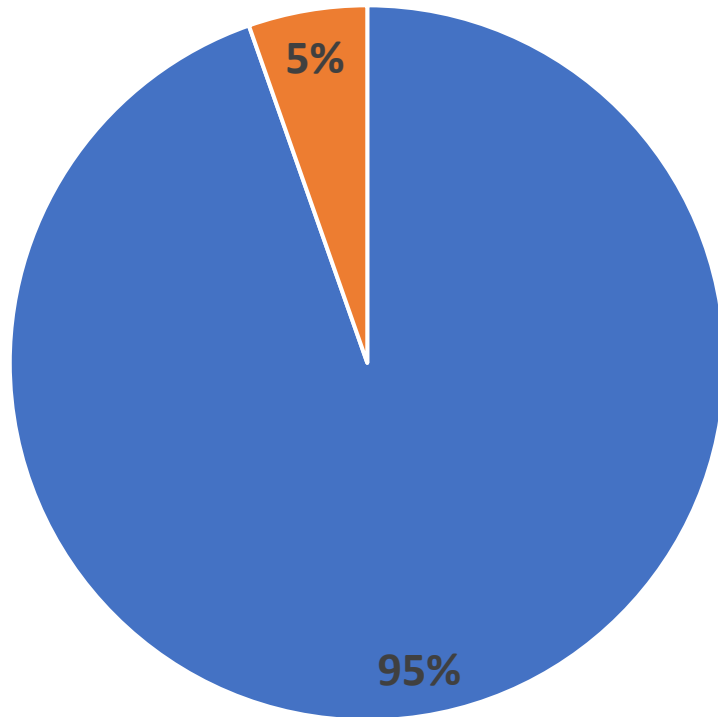
Total Respondents: 55

# Q15 Which of the following services are provided at your primary worksite?



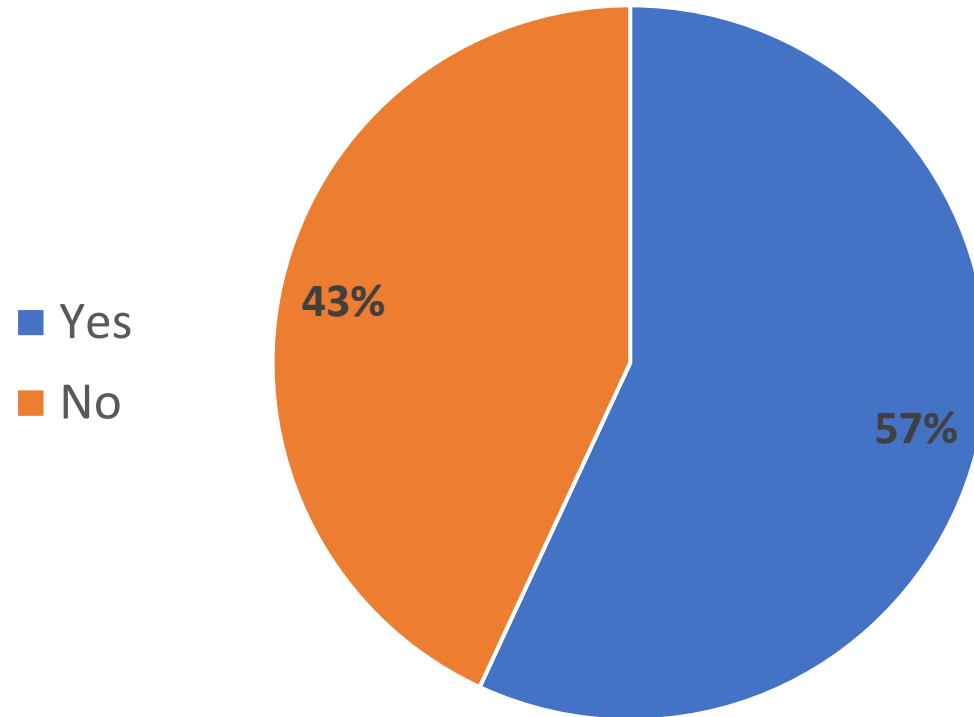
# Q16 As a pharmacist, are you required to perform these services?

Community Chain Pharmacy



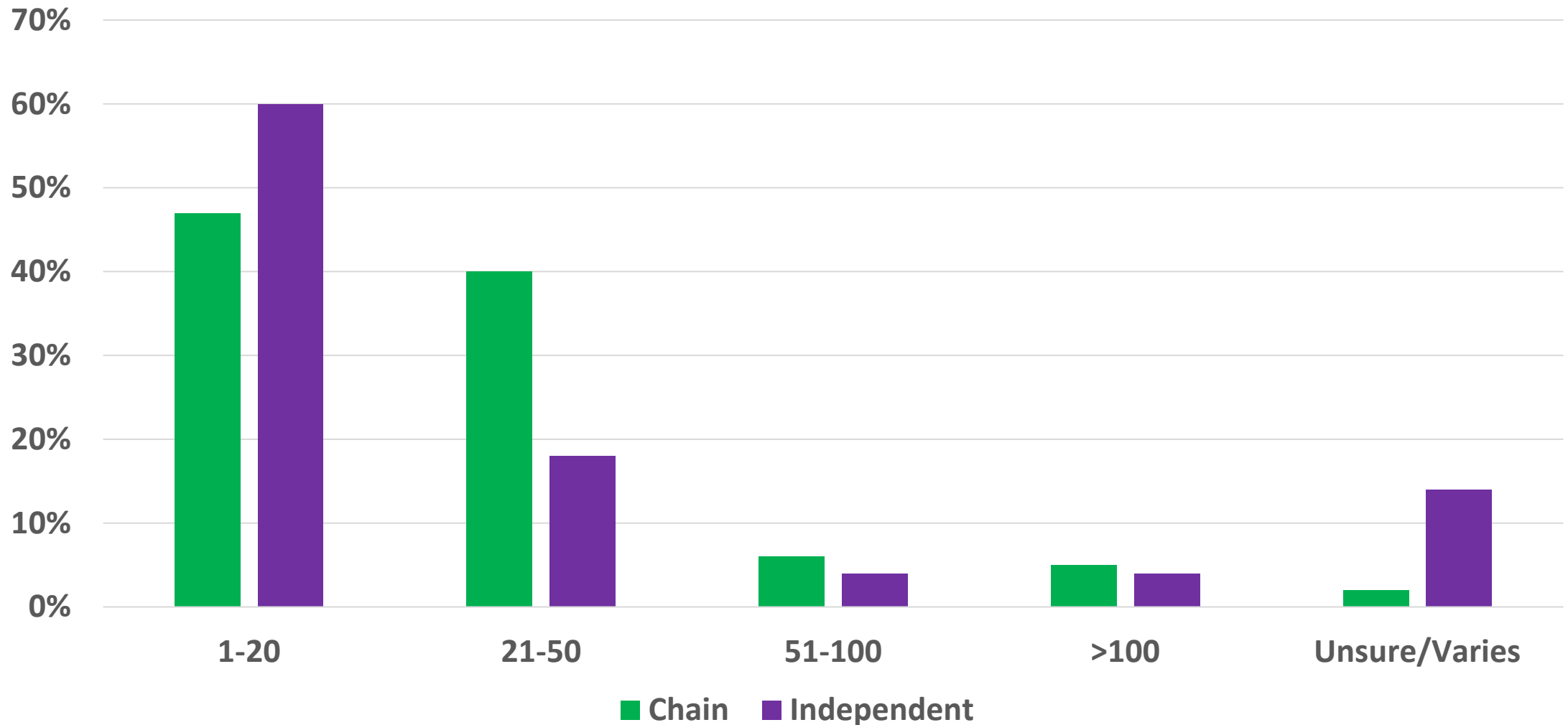
Total Respondents: 2,103

Community Independent Pharmacy



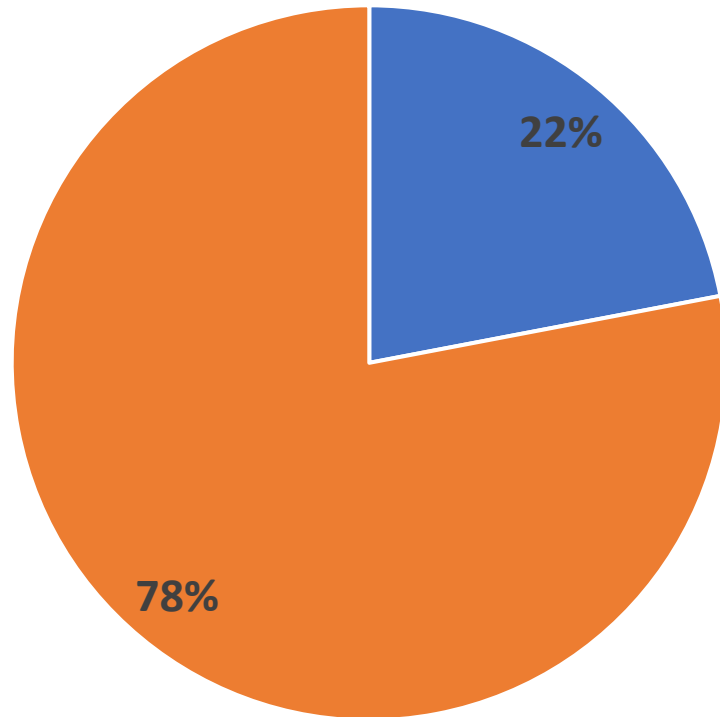
Total Respondents: 253

Q17 Indicate the average number of immunizations administered in a typical work shift.



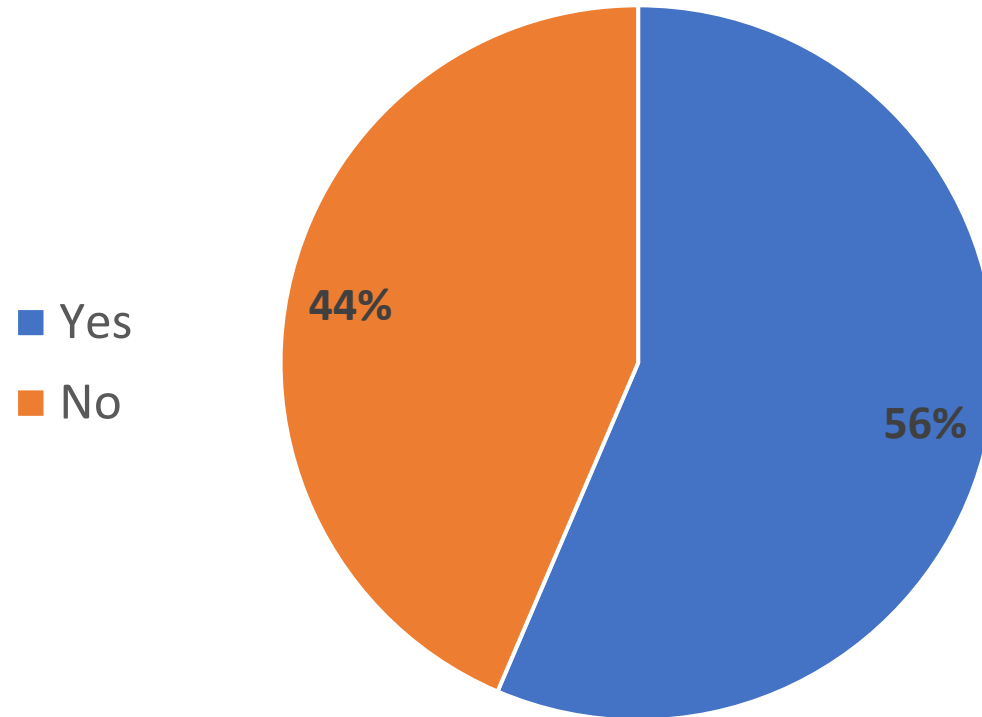
Q18 Do you believe you have sufficient time to provide adequate screening prior to the administration of immunization?

Community Chain Pharmacy



Total Respondents: 2,024

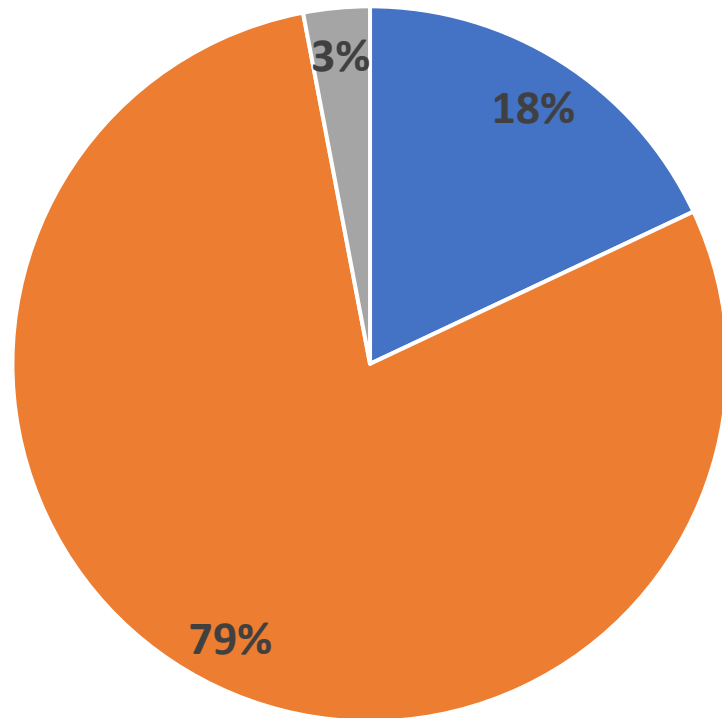
Community Independent Pharmacy



Total Respondents: 164

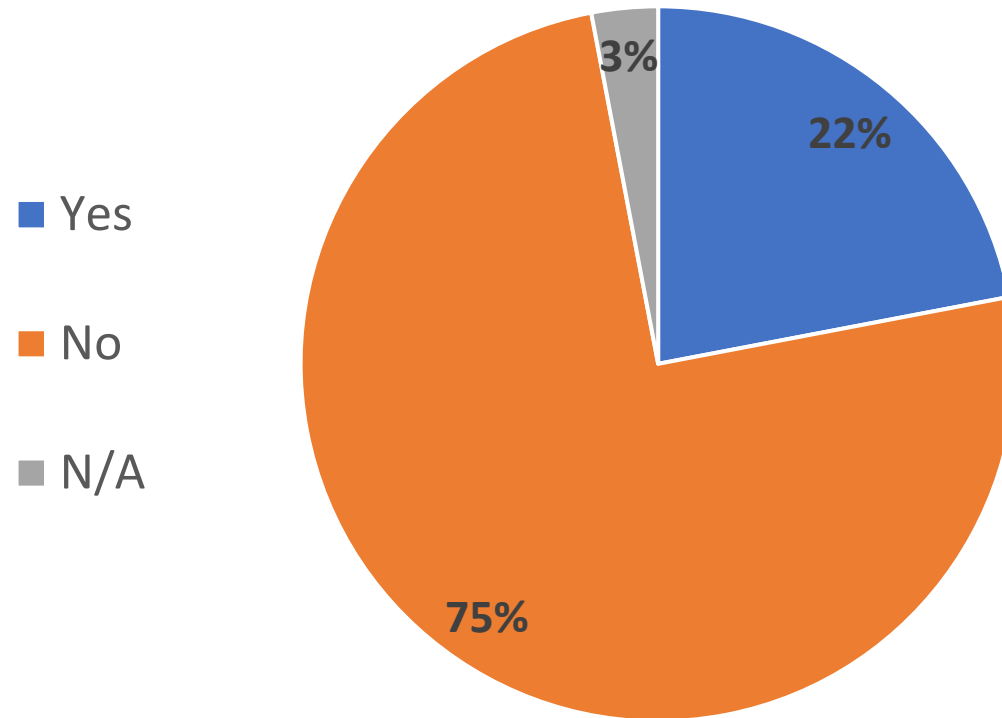
# Q19 Does your primary worksite use an automated drug delivery system?

Community Chain Pharmacy



Total Respondents: 2,109

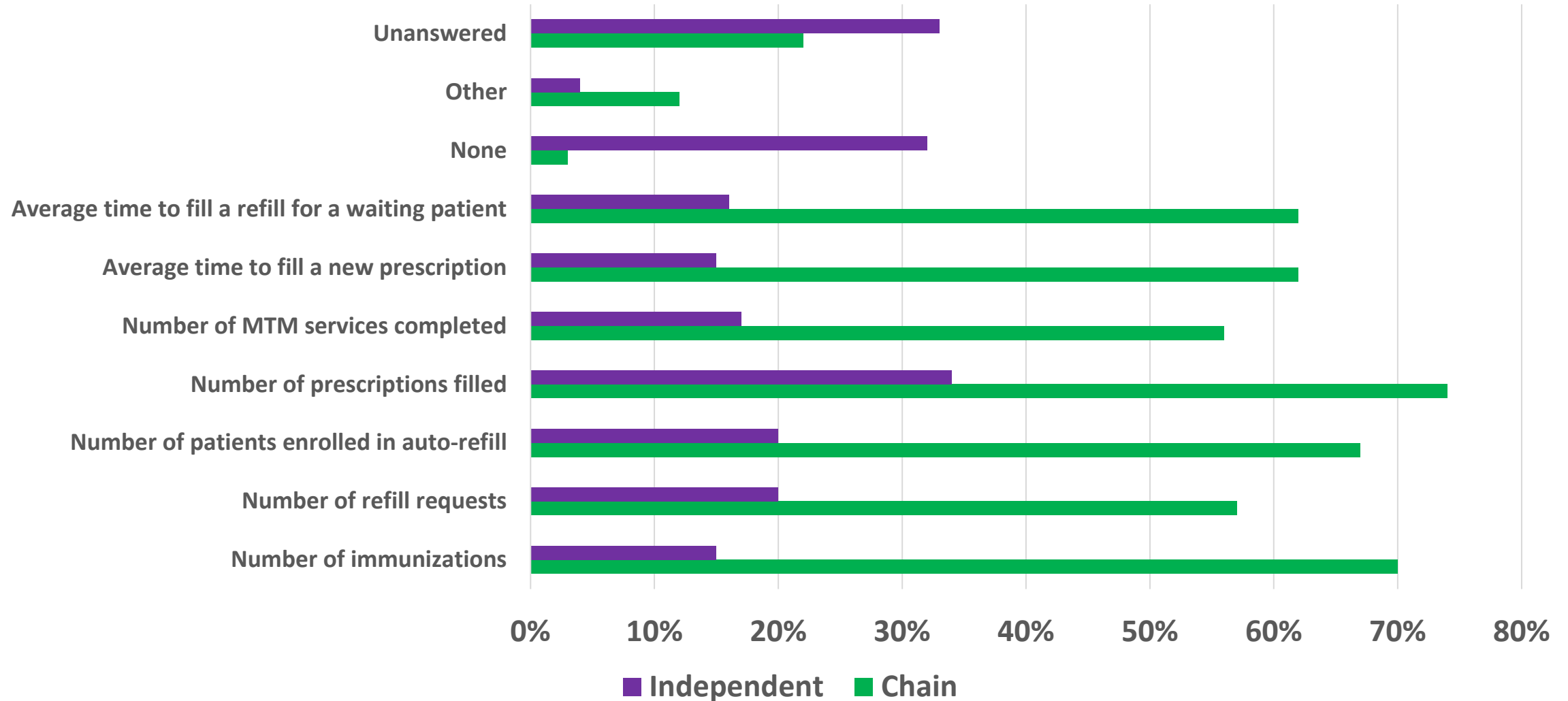
Community Independent Pharmacy



Total Respondents: 254

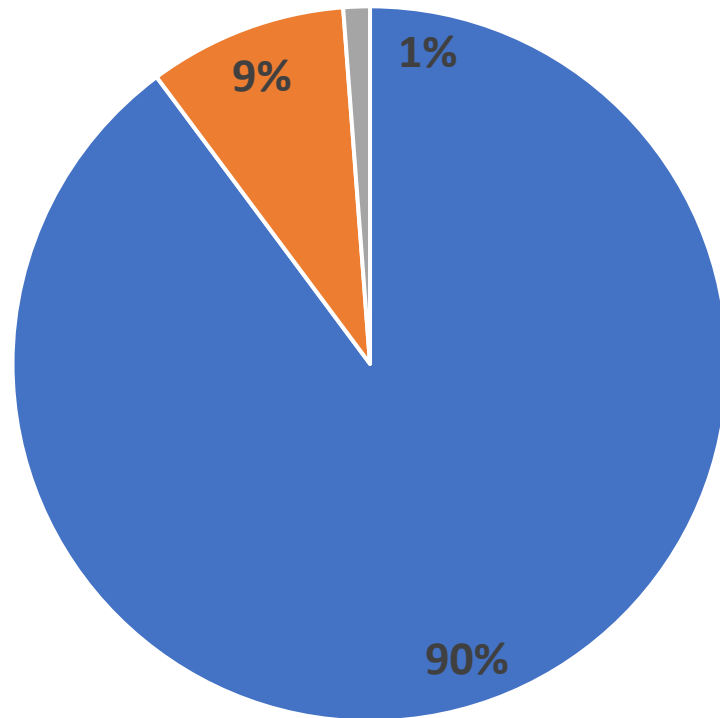


# Q20 Does your primary worksite employer use workload metrics in the following areas?



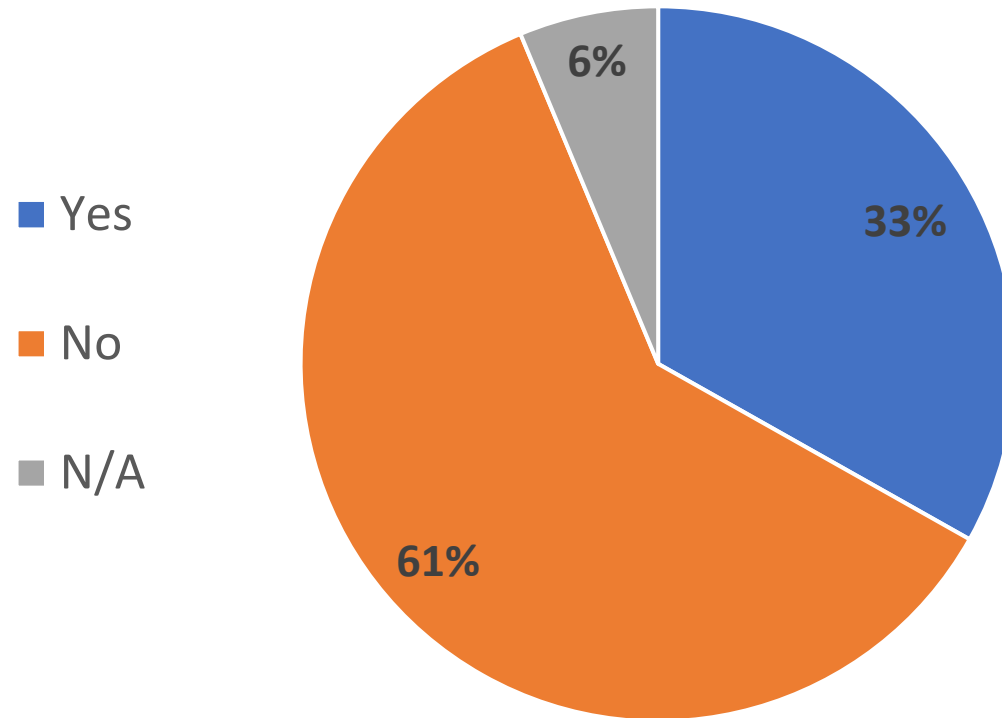
Q21 Does your primary worksite have a work queue that monitors the wait time for a prescription?

Community Chain Pharmacy



Total Respondents: 2,104

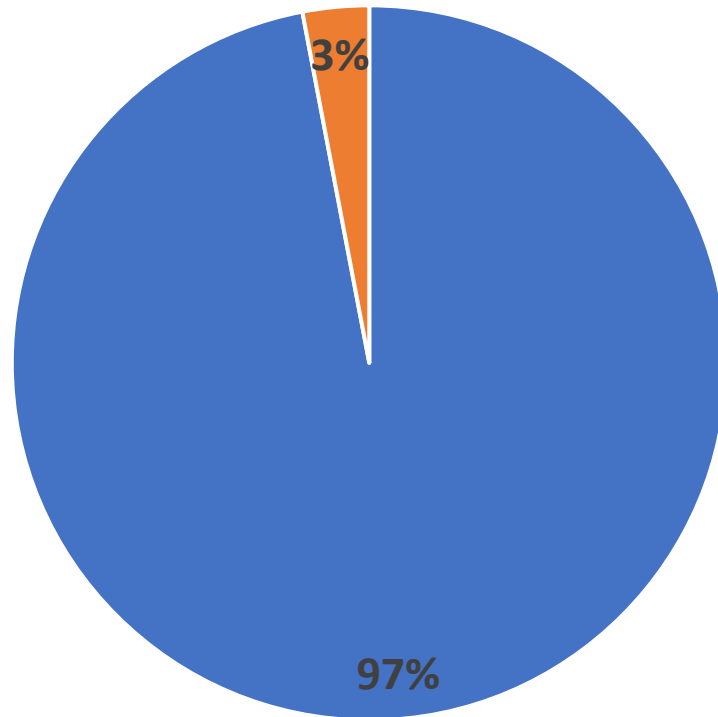
Community Independent Pharmacy



Total Respondents: 256

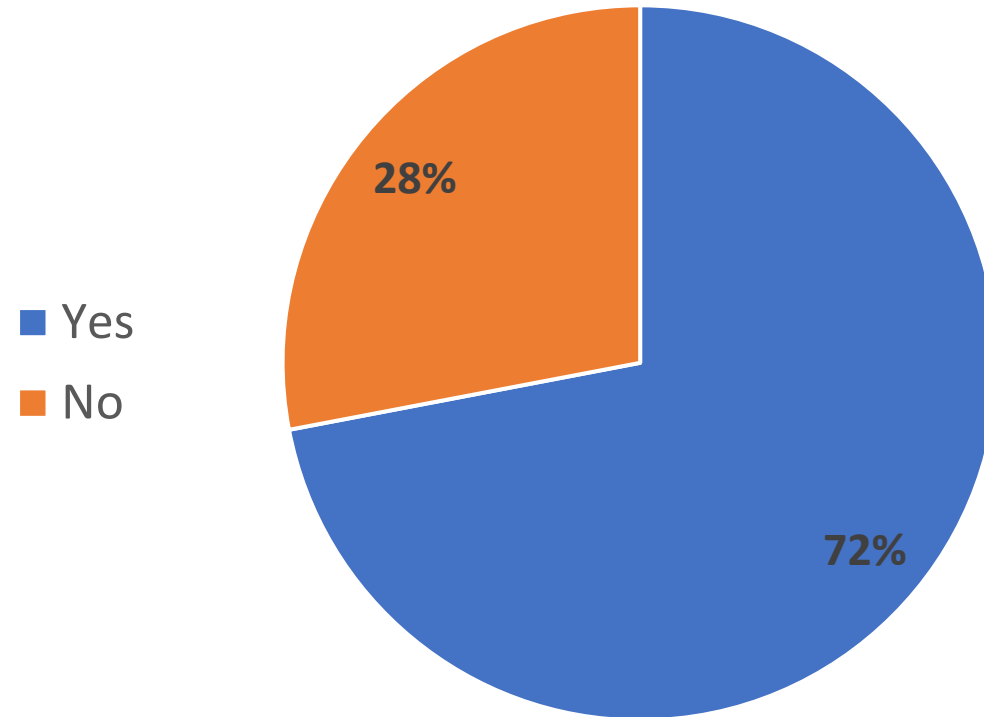
# Q22 Does your employer require non-dispensing related duties?

Community Chain Pharmacy



Total Respondents: 2,111

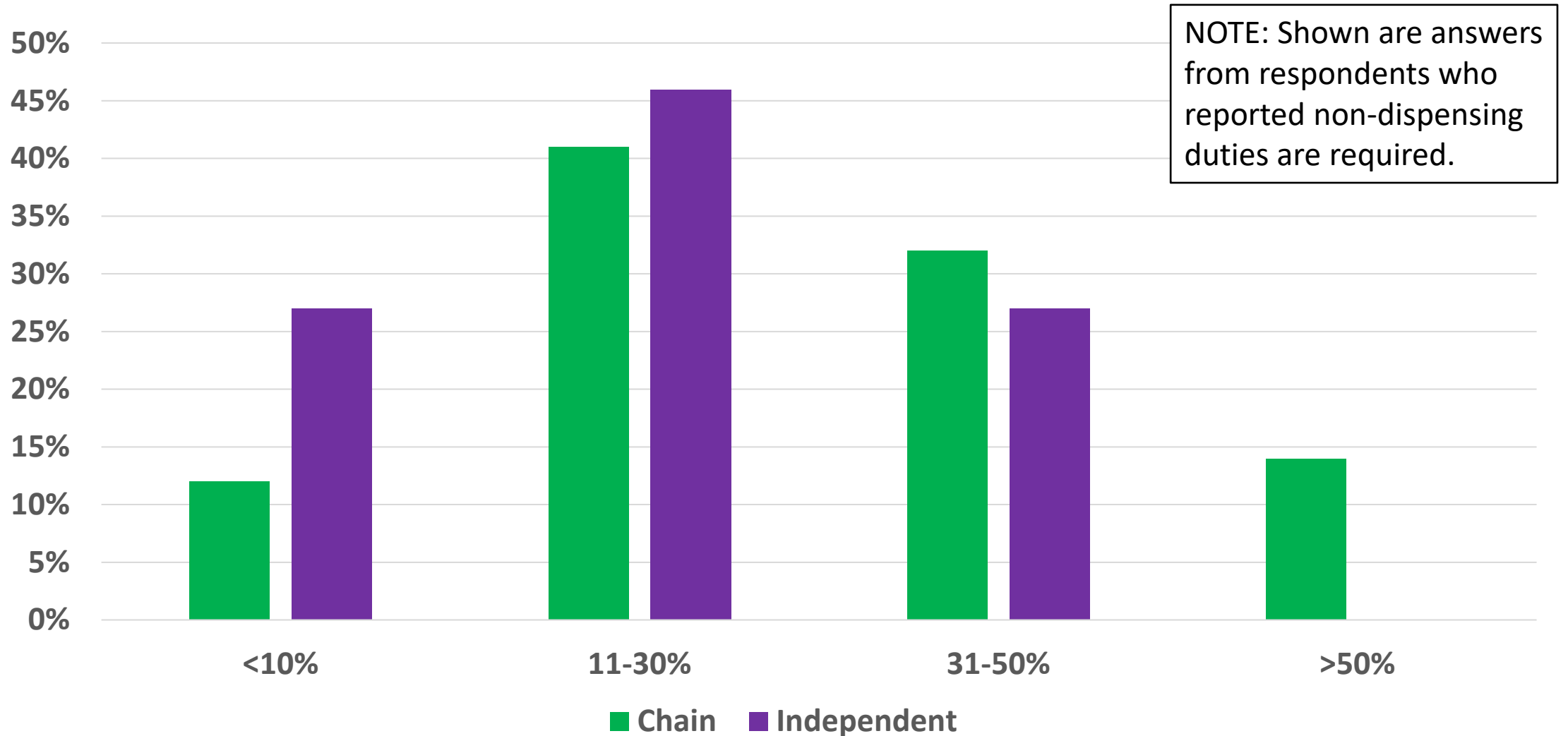
Community Independent Pharmacy



Total Respondents: 257

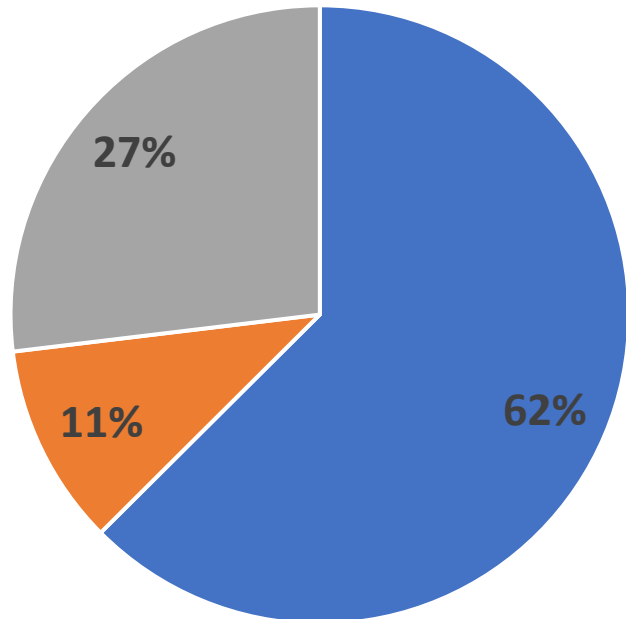
■ Yes  
■ No

# Q22 On average, what percentage of your time is spent on non-dispensing duties?



Q23 Are medication errors appropriately documented and evaluated consistently with the Board's quality assurance requirements?

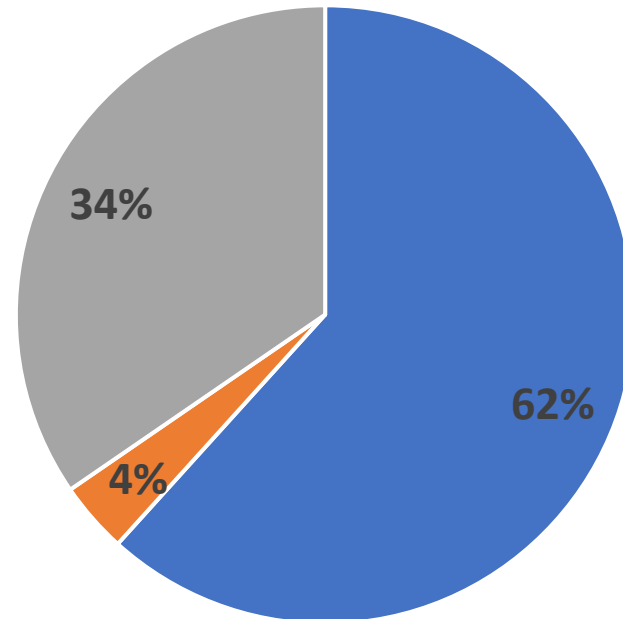
Community Chain Pharmacy  
Only answers by PIC are shown



■ Yes    ■ No    ■ Unanswered

Total Respondents: 930

Community Independent Pharmacy  
Only answers by PIC are shown



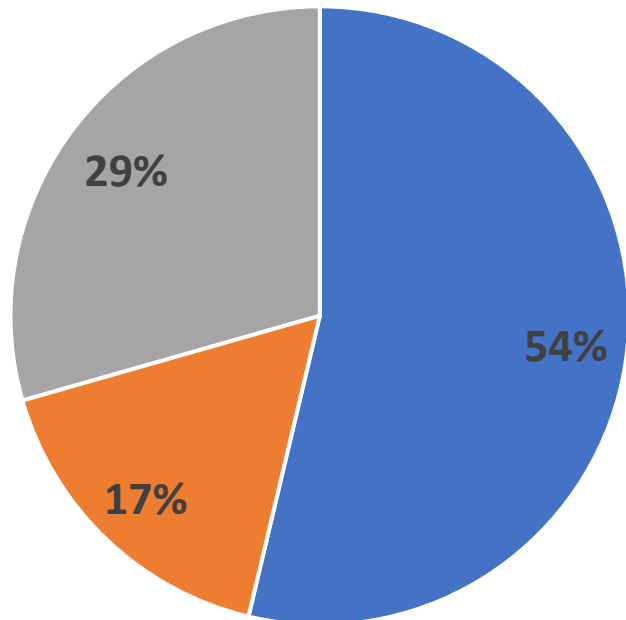
■ Yes    ■ No    ■ Unanswered

Total Respondents: 190

Q23 Are medication errors appropriately documented and evaluated consistently with the Board's quality assurance requirements?

Community Chain Pharmacy

Only answers by non-PIC are shown

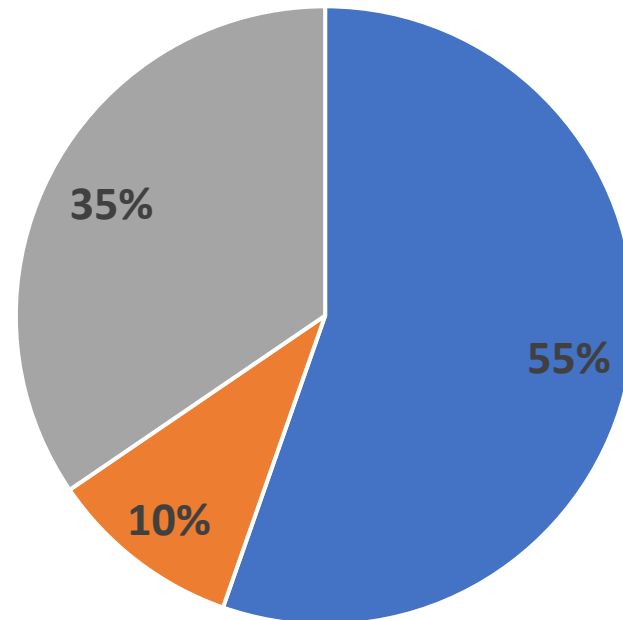


■ Yes ■ No ■ Unanswered

Total Respondents: 1,769

Community Independent Pharmacy

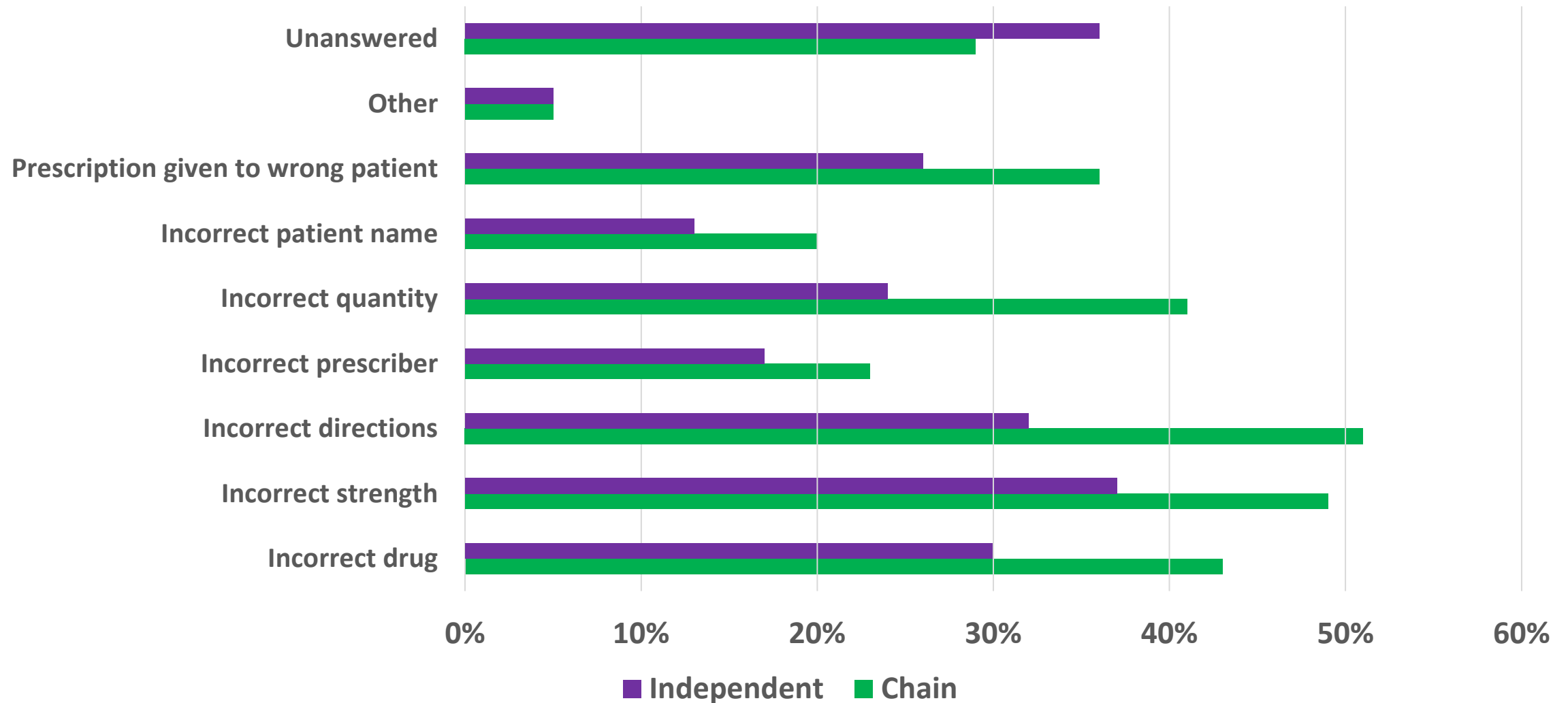
Only answers by non-PIC are shown



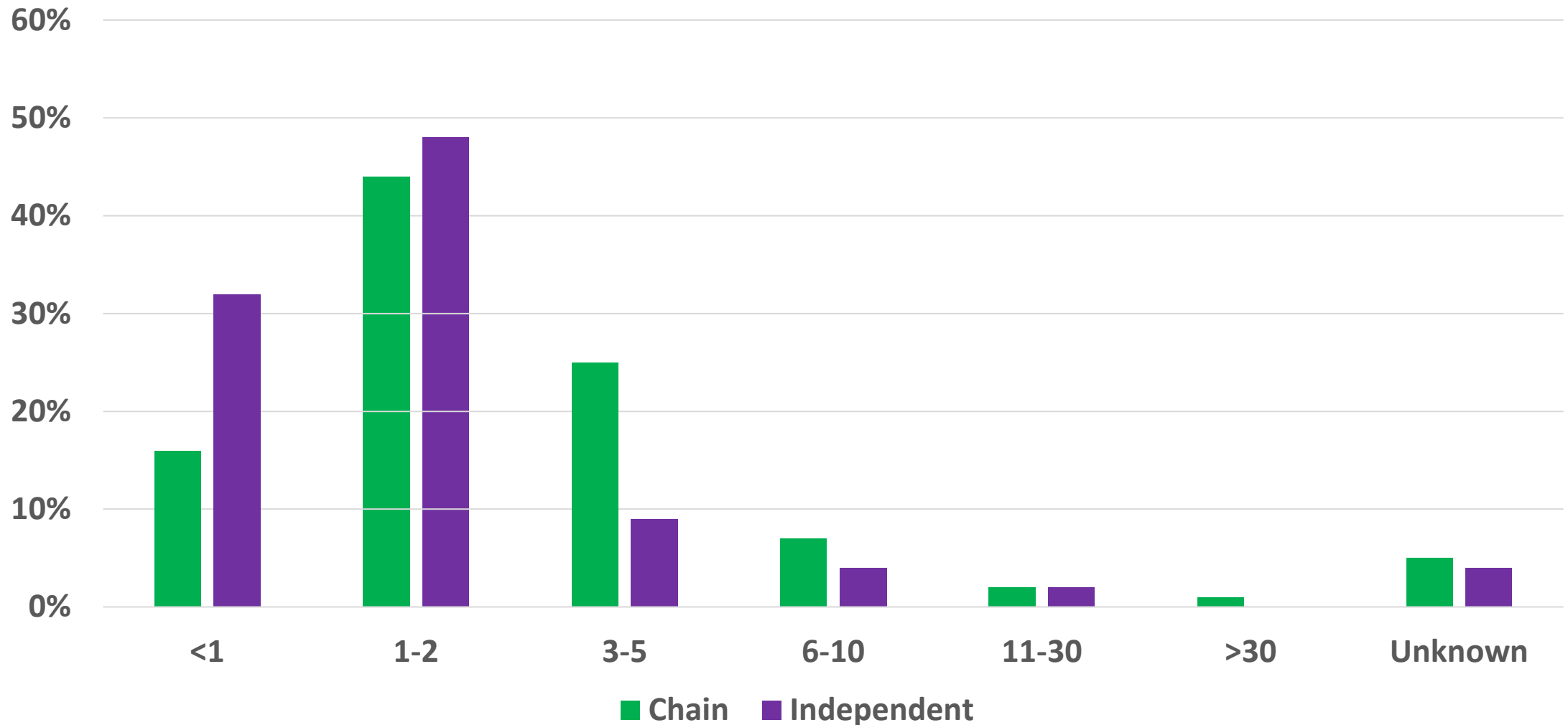
■ Yes ■ No ■ Unanswered

Total Respondents: 171

# Q24 What was the cause for errors documented at your primary work site?



# Q25 What is the average number of medication errors that occur in a month at your primary worksite?





## Regarding medication errors:

A slight correlation between prescription volume and medication errors was found.

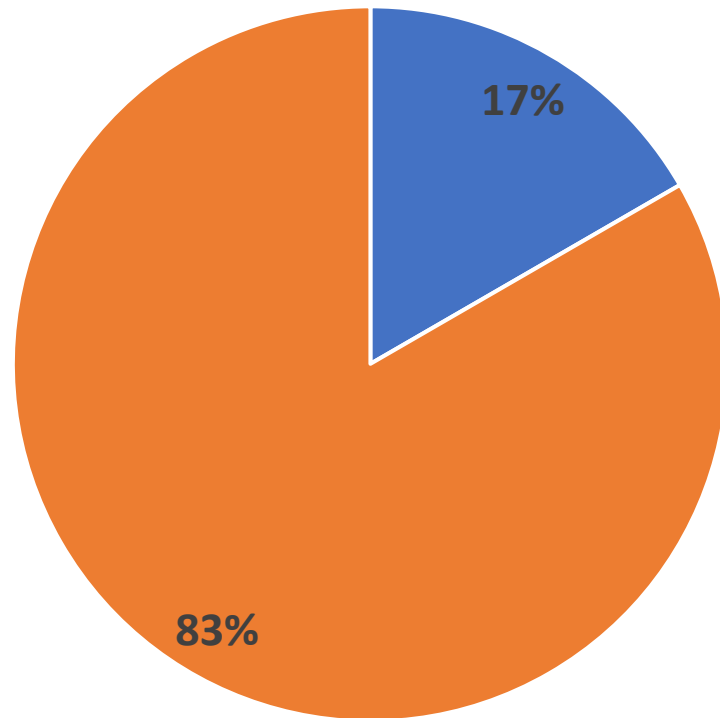
That is, the greater the volume, the more errors.

Further analysis is needed to determine strength of correlation.



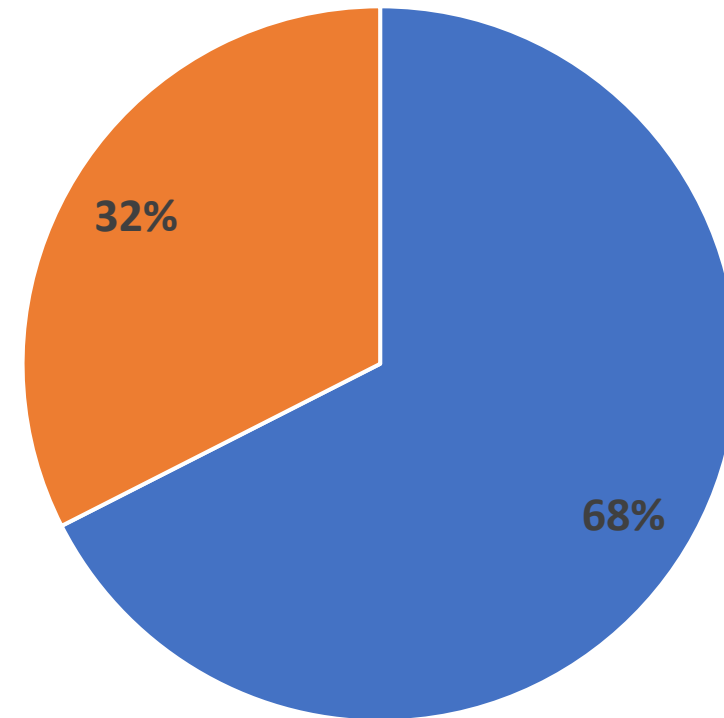
# Q26 Do you believe you have sufficient time to provide appropriate patient consultation?

Community Chain Pharmacy



Total Respondents: 1,933

Community Independent Pharmacy

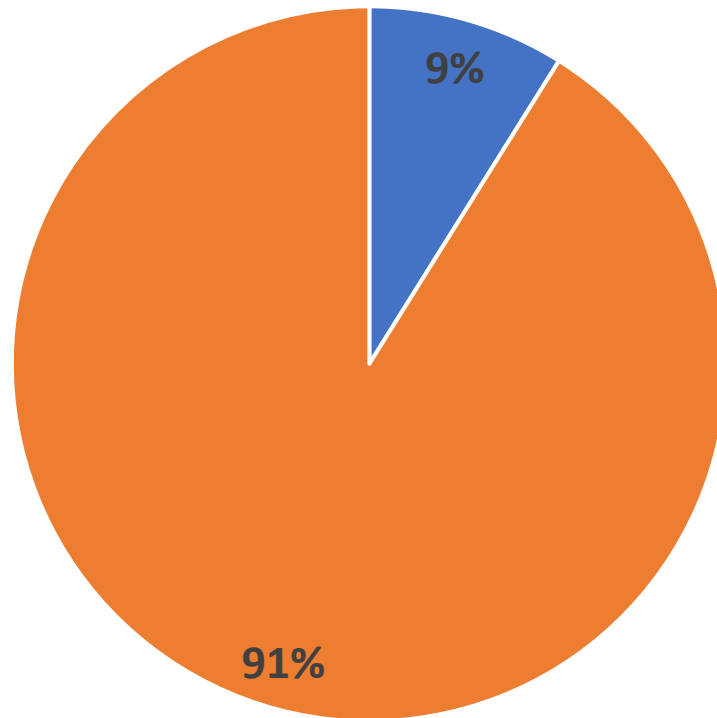


Total Respondents: 237

■ Yes  
■ No

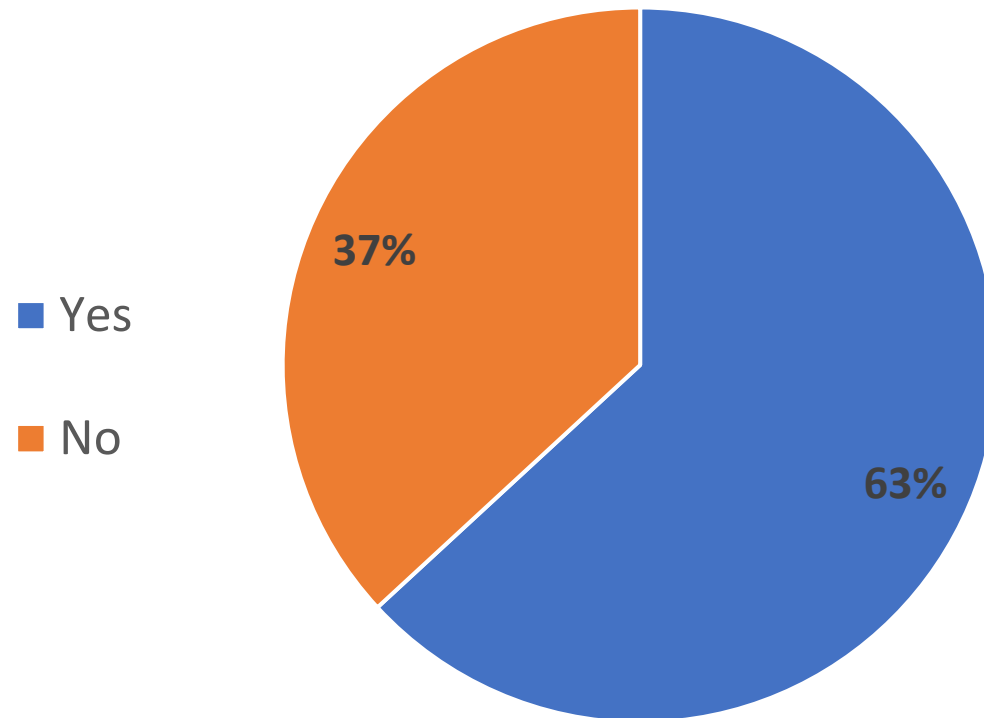
Q27 Do you believe the pharmacy staffing in your primary worksite is appropriate to ensure adequate patient care?

Community Chain Pharmacy



Total Respondents: 1,932

Community Independent Pharmacy



Total Respondents: 236