

Auto Consumer Alliance

13900 Laurel Lakes Avenue, Suite 100 Laurel, MD 20707

Testimony to the House Economic Matters Committee SB 834 – Vehicle Laws – Manufacturers and Dealers – Prices Listed on Dealer Websites Position: Favorable

The Honorable C.T. Wilson House Economic Matters Committee 251 Lowe House Office Building Annapolis, MD 21401 cc: Members, House Economic Matters Committee

April 1, 2025

Honorable Chair Wilson and Members of the Committee:

I'm a consumer advocate and Executive Director of Consumer Auto, a non-profit group that works for safety, transparency, and fair treatment for Maryland drivers and consumers.

We support **SB 834** because it will help give consumers better information about price discounts available on new cars, make car pricing more competitive, and help make new cars more affordable for Maryland drivers. That benefit matters very much at a time when the average price of a new car has climbed to more than \$49,000 and the cost of car ownership has grown into a real burden for many drivers.

As we've discussed in this committee in the past, many car manufacturers now impose Minimum Allowable Advertised Price (MAAP) rules on their dealers and their customers. Those rules set a high floor for the prices dealers can list for many new car models in advertisements or even on their own websites. Dealers can be punished with loss of access to incentives and other supports they need to compete if they list prices below the MAAP level – and that often means they can't accurately list their own price discounts on their own websites.

As a result, the prices customers see on a dealer's websites often are \$1,000, \$1,500 or more HIGHER than the actual transaction prices available in the showroom (where MAAP rules do not apply). And under current manufacturers' rules, dealers can be punished even for posting language that suggests lower prices may be available in the dealership. For dealers, posting seemingly innocuous phrases like "contact us for other price offers" or "additional discounts may be available at the dealership" can lead to a loss of important benefits.

Unlike earlier bills, this legislation would NOT prohibit manufacturers from enforcing MAAP rules on their dealers. Instead, this narrower bill would simply give consumers a better opportunity to learn that lower prices may be available in the showroom – by prohibiting manufacturers from taking "adverse action against a dealer" for using language that discloses that "the advertised price of a vehicle is the manufacturer's Minimum Allowable Advertised Price and that the dealer may offer a lower price."

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Existing MAAP rules, which in some cases prohibit even such a limited disclosure, sharply restrict the freedom of dealers to compete to offer lower prices to customers. They also significantly distort the price information available to consumers – and tend to push the prices people pay for cars even higher.

Many car buyers now start their car search and hunt for car bargains on the Internet – just as most of us start our search for other products we need online. But few know that, in the case of new cars, the prices we see online (or in price-comparison sites many consumers now use), may be \$1,000 or more higher than those available in the showroom.

The Internet ought to be a great tool to help car buyers get a better deal on their car purchases. But these MAAP rules really do stand in the way of it working that way. And that's a particular problem for car buyers who may find it harder to get to the dealership to learn about other price offers – i.e. older customers, those without a working vehicle, those with mobility challenges.

The language in this bill would not affect the rules about fraudulent sales offers or those prohibiting bait-and-switch car sales tactics or intentionally misleading car sales offers. Those practices are prohibited now – and the language of this bill would not change that.

What it would do is give dealers more freedom at least to advise customers and post simple statements online that lower prices than they're seeing may be available in the showroom. That would help alert car buyers to the availability of discounts that can save them money but that current pricing rules may prevent them from discovering.

We believe these reforms would make car pricing more competitive and make the car market work better both for consumers looking for more affordable vehicles and for those dealers willing to compete to offer them better prices.

We strongly support SB 834 and ask you to give it a FAVORABLE report.

Sincerely,

Franz Schneiderman Consumer Auto