Itemized Receipts HB 861 Sen FIN 2025-3-27.pdf Uploaded by: Rob Garagiola

Position: FAV

Senate Finance Committee Transportation Network Companies – Itemized Receipts and Operator Data Reporting HB 861

FAV

Madame Chair and Vice Chair, I am Michele Blackwell, a Senior Public Policy Manager with Uber. We appreciated the opportunity to work with Delegate Stewart to craft amendments that Uber can support.

With the House-adopted amendments, which would require transportation network companies (TNCs) to provide each operator with a weekly fare and earnings summary, Uber is in favor of HB 861 and urges the Senate Finance Committee's support for the legislation. Under the bill as amended, the summary would include:

- The total fares collected by the operator in a given week;
- The total amount earned that week; and
- The percentage of the total fares collected that week.

Again, we thank Delegate Stewart for his leadership on this legislation and urge a favorable report on HB 861.

Submitted by Compass Advocacy on behalf of: Michele Blackwell Senior Public Policy Manager Uber (202) 381-7251 MBlackwell@uber.com

HB 861 FAV Del Stewart.pdf Uploaded by: Vaughn Stewart Position: FAV

Vaughn Stewart Legislative District 19 Montgomery County

CHIEF DEPUTY MAJORITY WHIP

Environment and Transportation
Committee

Subcommittees

Housing & Real Property Chair, Motor Vehicle and Transportation



The Maryland House of Delegates 6 Bladen Street, Room 151
Annapolis, Maryland 21401
410-841-3528 · 301-858-3528
800-492-7122 Ext. 3528
Vaughn.Stewart@house.state.md.us

THE MARYLAND HOUSE OF DELEGATES Annapolis, Maryland 21401

Testimony in Support of HB 861 Transportation Network Companies Itemized Receipts and Operator Data Reporting

Testimony by Delegate Vaughn Stewart March 27, 2025 | Senate Finance Committee

What the Bill Does

HB 861 aims to increase transparency within the Transportation Network Company (TNC) industry-most commonly known as rideshare services - by setting annual reporting requirements for TNCs operating in Maryland. The bill mandates that TNCs provide drivers and passengers with an itemized digital receipt immediately after each ride, detailing fare breakdowns and driver earnings. Additionally, TNCs must submit annual reports to the Maryland Public Service Commission, including data on driver earnings, working hours, and demographics.

The Commission will enforce compliance and share the data with key state agencies and legislative committees. Taking effect on October 1, 2025, the bill aligns with similar measures in other jurisdictions and reflects a broader push for gig economy accountability.

HB 861 was amended in the House to adopt an amendment offered by Uber, which establishes uniformity in the region and aligns Maryland with existing law in Virginia.

Why the Bill is Important

Transportation Network Companies, such as Uber and Lyft, operate via digital platforms that connect passengers with drivers. Despite their widespread use, there is a lack of transparency in fare breakdowns, including how much of the fare reaches the driver. Drivers have raised concerns over pay inconsistencies, unexpected service fees, and lack of access to financial data.

Uber and Lyft do not always share itemized receipts with riders and drivers. In many cases, when a driver receipt has been compared to the rider receipt for the same trip, the receipts do not provide the same information.

This makes it very difficult for both riders and drivers to understand what they are paying or being paid for, and how those prices and fees are broken down. A recent survey showed that 100% of surveyed drivers experience difficulties with calculating their actual compensation.

Maryland lags behind neighboring states on this issue. For example, Virginia passed legislation in 2024 and 2025 which requires TNCs to issue an annual report that includes information on the average fare collected from passengers, total driving times for TNC drivers, and total amount earned on prearranged rides. In addition, the laws require TNCs to regularly make deactivation and fare data accessible to drivers, by providing a weekly summary that includes the total fare collected from passengers, the total amount earned, and the percentage earned by the driver during the preceding week.

Why the Committee Should Vote Favorably

Marylanders across the state rely on the rideshare services provided by transportation network companies every day to meet a wide variety of transportation needs, and they are an important part of our transportation networks. However, unlike almost every other form of transportation - single personal use vehicles, rail, bus, or traditional for-hire vehicles - we do not have accurate or reliable data showing who drives, how much, and how they are compensated.

Consumers deserve reliable and transparent information about where their money is going when they pay a company for its services, and drivers deserve reliable, accurate data about their compensation. HB 861 would fix this issue and bring Maryland in line with other states, and for that reason, **I urge a** favorable report.

ATU Local 689 FAVORABLE W AMENDMENTS Written Testi

Uploaded by: Matthew Girardi

Position: FWA

Amalgamated Transit Union Local 689

2701 Whitney Place, Forestville, Maryland 20747-3457 Telephone: 301-568-6899 Facsimile: 301-568-0692 www.atulocal689.org



Raymond N. Jackson President & Business Agent Keith M. Bullock Financial Secretary Treasurer Barry D. Wilson Recording Secretary Romoan C. Bruce First Vice President Theus R. Jones Second Vice President

Statement of the Amalgamated Transit Union (ATU) Local 689

HB 861 - Transportation Network Companies - Itemized Receipts and Operator Data Reporting March 27th, 2025

TO: The Honorable Pamela Beidle and Members of the Finance Committee FROM: Matthew Girardi, Political & Communications Director, ATU Local 689

ATU Local 689 supports HB 861 with amendments and urges the Economic Matters committee to issue a favorable report. If amended, this bill could be a helpful and fair measure for rideshare drivers and riders in the state of Maryland. While we recognize that this measure is an important compromise by members of the House and it has been amended, we believe that this body should take measures to strengthen it.

At Local 689, we represent over 15,000 transit workers and retirees throughout the Washington DC Metro Area performing many skilled transportation crafts for the Washington Metropolitan Area Transit Authority (WMATA), MetroAccess, DASH, and MTA Commuter Bus among others. Our union helped turn low-wage, exploitative transit jobs into transit careers. We became an engine for the middle-class of this region.

Throughout the Union's history, we have had to fight tooth and nail to get fairness for our members. Be it a living wage, a secure retirement system, quality health insurance, or stable hours, Local 689 has been on the front lines of the fights to bring a decent quality of life to blue-collar workers throughout the transportation and transit industry. Indeed, when transit workers themselves began organizing, we were not given the same rights we have today. Transit workers were often intentionally isolated and not allowed to talk with each other. There wasn't transparency in pay. Firings were at will and hiring was discriminatory. There wasn't even a minimum wage. We sadly see these practices echoed in the ways that rideshare is being allowed to operate currently.

Today, across the state of Maryland, rideshare is a prevalent part of our transportation networks. However, unlike single personal use vehicles, rail, bus, or traditional for-hire vehicles, we do not have good public and comprehensive data showing who drives for companies like Uber and Lyft, how they are compensated, or how much they drive. Additionally, riders and drivers, unlike other consumers and workers, do not have access to identical itemized receipts. As originally written HB 861 would have helped this immensely in a number of ways.

To start, the Union notes Uber and Lyft drivers under current setups have great difficulty understanding how much they are making. A recent survey from the Kalmanowitz Initiative of Georgetown University shows this clearly:

- Of surveyed drivers, 100% experienced difficulties with, or barriers to, calculating their actual compensation.
- While 83% of drivers knew what percentage of their fares Uber took, 38% did not know how Uber determined the amount drivers took home on a single fare, whether they were required to buy commercial insurance, or how tax filing worked at the end of the year.

Uber, Lyft, and all rideshare companies have the ability to give these itemized and accessible receipts to both drivers and passengers. However, as of now, many drivers are forced to see only estimates of their pay behind a separate portal not within the apps. There is no reason why this should be the case. HB 861 would have solved

this problem by requiring an accessible, itemized, and identical receipt available both to drivers and riders. We highly encourage you to reinsert that language and ensure that drivers are not merely getting summaries, but are rather getting concrete and identical receipts to their riders.

Additionally, there is a common misperception that rideshare drivers are using this as a "side-hustle", but private research shows this is often not the case. According to a recent study from gridwise, a service that helps rideshare drivers track their earnings, Uber drivers are working on average 56 hours a week, and Lyft drivers on average 44 hours per week. This makes the importance of transparency and fairness for drivers that much greater. These are not individuals looking to supplement their incomes; for many, this work is their livelihood. HB 861 would help us finally help fix the misperceptions around rideshare drivers by requiring that we have publicly available data showing how many drivers are active, what kind of wages they are making, and how many hours they are driving. While the amended bill only has a requirement to report, it does not require that data to be made publicly available. This would be a mistake and a disservice to lawmakers, advocates, drivers, and the riding public.

Finally, the Union notes that Maryland should not be behind the ball in what other states are doing. Already, for instance, Virginia has passed a bill in bipartisan manner both in the 2024 and 2025 sessions to do this. That bill specifically requires a transportation network company (TNC) to:

(i) issue an annual report to the Department of Motor Vehicles containing the aggregate data regarding the average fare collected from passengers, the total time driven by TNC partners while transporting a passenger, and the total amount earned by TNC partners in connection with prearranged rides and (ii) disclose to TNC partners details about the deactivation process and provide a weekly summary that includes the total fare collected from passengers, the total amount earned, and the percentage earned by such TNC partner that week.

Maryland should follow and adopt these critical fairness and transparency measures to help ensure that rideshare drivers are treated with the dignity and respect they have earned. The Union thanks Delegate Stewart for introducing this worthy measure and urges the committee to amend this bill to its original intent.