



Committee: House Health and Government Operations Committee

Bill: HB 820 Health Insurance – Utilization Review – Use of Artificial Intelligence

Hearing Date: February 13, 2025

Position: Support with Amendments

The Licensed Clinical Professional Counselors of Maryland (LCPCM) support HB 820 Health Insurance – Utilization Review – Use of Artificial Intelligence. The bill establishes important guardrails regarding the use of artificial intelligence by a carrier for the purpose of utilization review.

Specifically, HB 820 requires that the use of artificial intelligence tools by a carrier base its determinations on patient specific facts and data, and not solely on a group dataset. HB 820 also ensures that the use of artificial intelligence tools does not replace the role of a health care provider in an adverse decision determination.

The bill also requires several transparency measures, and includes protections for patients against potential bias based on race, gender, sexual orientation, and disability.

LCPCM does request an amendment to clarify that a health care provider, employed by the carrier, review any adverse decision where an artificial intelligence tool was utilized prior to the notification of the adverse decision to the patient, client, or attending health carer provider.

For these reasons, LCPCM urges the Committee to give HB 820 a FAVORABLE WITH AMENDMENTS Report.

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