

MARYLAND STATE FIREFIGHTERS ASSOCIATION, INC.

-a 501(c)(3) organization

Representing the Volunteer Fire, Rescue and Emergency Medical Services Personnel



Legislative Committee

17 State circle

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SB114: 3-1-1 Systems – Expansion Program and Oversight Board – Establishment

My name is Chief Robert Phillips, and I am the Legislative Committee Chair for the Maryland State Firefighters Association (MSFA)

I wish to present testimony in favor of **Senate 114: 3-1-1 Systems – Expansion Program and Oversight Board – Establishment**

The MSFA is in full support of this bill. The 3-1-1 system that is in operation takes a load off our emergency 9-1-1 system so that it is available for the people who need it for emergencies. The program expansion to all the counties and proposed improvement to make use of AI to answer questions and reroute call will make it more user friendly and operate at an efficient level. The oversight board will bring voices from many backgrounds to make sure the direction we are traveling is where we should be and come up with the best program for the State of Maryland.

The MSFA asks that you return a FAVORABLE vote on **SB114**.

Thank you and I would be glad to answer any questions you might have.

Respectfully

Robert Phillips