

Delegate Heather Bagnall, Chair
Health Committee

February 24, 2026

Chair Bagnall, Vice Chair Cullison, and Members of the Committee,

I am writing in support of **HB0945 – Nursing Homes – Complaints – Notification and Consultation**. This bill will provide additional accountability for those who care for our most vulnerable residents who rely on quality care from a nursing home.

Currently nursing home complaints go to the State. Under this bill, that will continue but it will also require the State to notify the local Health Department as well. This will give families who have lodged a complaint against a nursing home an additional avenue for their resolution of their concern.

Over the past few years, approximately 9,000 nursing home complaints remain unresolved. When it's vulnerable adults at stake, this figure is unacceptable.

Thank you for a favorable report for **HB0945 – Nursing Homes – Complaints – Notification and Consultation**.

Sincerely,

Ashley Teagle