

February 24, 2026

Delegate Heather Bagnall, Chair
Lowe House Office Building, Room 240
6 Bladen Street
Annapolis, MD 21401

Re: HB0945 – Nursing Homes – Complaints – Notification and Consultation

Dear Chair Bagnall, Vice Chair Cullison, and Members of the Committee:

I am writing in support of **HB0945 – Nursing Homes – Complaints – Notification and Consultation**. This bill will provide additional accountability for those who care for the most vulnerable residents who rely on quality care from a nursing home. Currently nursing home complaints go to the State. Under this bill, this process will continue. Additionally, the State will be required to notify the local Health Department. This will give families who have lodged a complaint against a nursing home an additional avenue for their resolution of their concern.

Over the past few years, approximately 9,000 nursing home complaints remain unresolved. This astronomical number is alarming and unacceptable when vulnerable adults are at stake.

Thank you for a favorable report for **HB0945 – Nursing Homes – Complaints – Notification and Consultation**.

Cordially,

Denise Winder Long

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