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**By: Delegates Branch, Fulton, and C. Mitchell** Introduced and read first time: January 15, 1996 Assigned to: Commerce and Government Matters

Committee Report: Favorable with amendments House action: Adopted Read second time: February 13, 1996

CHAPTER \_\_\_\_\_

1 AN ACT concerning

## 2 Motor Vehicle Dealers - Extended Warranties - Coverage

- 3 [TAG ftpo]FOR the purpose of requiring providing that a repair of a malfunction or defect covered
- 4 under a mechanical repair contract sold by a motor vehicle dealer to cover all costs
- 5 related to determining whether a malfunction or defect is covered under the
- 6 warranty; requiring a mechanical repair contract to continue to cover certain
- 7 malfunctions or defects under certain circumstances after the warranty period
- 8 terminates; requiring a mechanical repair contract to specify certain procedures;
- 9 includes the cost of the teardown and diagnosing the malfunction or defect;
- 10 specifying that the Maryland Consumer Products Guaranty Act applies to a
- 11 mechanical repair contract sold by a licensed vehicle dealer; requiringthat the
- 12 provider of services under a mechanical repair contract pay to the purchaser a
- 13 specified payment plus certain court costs and attorney fees under specified
- 14 circumstances; providing for the application of this Act; making stylistic changes;
- 15 and generally relating to mechanical repair contracts.

16 BY repealing and reenacting, with amendments,

- 17 Article Transportation
- 18 Section 15-311.2
- 19 Annotated Code of Maryland
- 20 (1992 Replacement Volume and 1995 Supplement)

21 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF

22 MARYLAND, That the Laws of Maryland read as follows:

## 1 Article - Transportation

2 15-311.2.

3 (a) (1) For the purposes of this section, the term "mechanical repair contract" 4 means any agreement or contract sold by a licensed vehicle dealer underwhich a specified 5 provider agrees to perform over a fixed period of time, for a specific duration and for a 6 specific identifiable price, services relating to the maintenance or repair of a motor 7 vehicle; provided that the purchase of the contract is optional to the purchaser.

8 (2) The term "mechanical repair contract" includes, but is not limited to,9 extended warranties and extended service contracts.

10 (b) (1) [Any] A provider of services under a mechanical repair contract shall 11 maintain adequate insurance reserves, as defined by the Insurance Commissioner, for 12 each such contract for the protection of the purchasing consumer. A policy of insurance 13 providing coverage for all obligations and liabilities incurred by a provider under the 14 terms of a mechanical repair contract shall constitute adequate insurance reserves.

15 (2) The reserves shall be maintained with an insurer authorized to do 16 business in Maryland on an admitted or surplus lines basis.

(3) [Any] A purchaser of a mechanical repair contract shall be entitled to
make a direct claim against the insurer issuing a policy of insurance under this subsection
upon failure of the specified provider to pay any claim or make any refund or
consideration due within 60 days after the proof is filed with the provider.

(c) [Any extended warranty or] A mechanical repair contract shall beoffered in
 addition to any express warranty originally included as part of the contract for sale of a
 new motor vehicle.

24 (d) [Any extended warranty or] A mechanical repair contract shall clearly and25 conspicuously set forth the date when the warranty begins.

(e) [Any extended warranty or] A mechanical repair contract shall clearly and
conspicuously set forth the date or the odometer reading at which the warranty expires
and the name and address of the insurer issuing the policy of insuranceas described in
subsection (b) of this section.

30 (F) A MECHANICAL REPAIR CONTRACT SHALL COVER THE COST OF
 31 DETERMINING WHETHER A MALFUNCTION OR DEFECT IS COVERED UNDER THE
 32 WARRANTY.

(G) (1) AFTER THE WARRANTY PERIOD TERMINATES, A MECHANICAL
 REPAIR CONTRACT SHALL CONTINUE TO COVER THE REPAIR OF A MALFUNCTION
 OR DEFECT THAT WAS COVERED UNDER THE WARRANTY IF, DURING THE
 WARRANTY PERIOD, THE CONSUMER HAS SENT WRITTEN NOTICE OF THE
 MALFUNCTION OR DEFECT BY CERTIFIED MAIL, RETURN RECEIPT REQUESTED, TO
 THE SPECIFIED PROVIDER OF SERVICES.

39 (2) A MECHANICAL REPAIR CONTRACT SHALL CLEARLY AND
 40 CONSPICUOUSLY SPECIFY THE NOTIFICATION PROCEDURE TO BE FOLLOWED
 41 UNDER PARAGRAPH (1) OF THIS SUBSECTION.

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(F) THE REPAIR OF A MALFUNCTION OR DEFECT COVERED UNDER A
 MECHANICAL REPAIR CONTRACT SHALL INCLUDE THE COST OF THE TEARDOWN
 AND DIAGNOSING THE MALFUNCTION OR DEFECT.

4 (G) THE PROVISIONS OF THE MARYLAND CONSUMER PRODUCTS GUARANTY
5 ACT, TITLE 14, SUBTITLE 4 OF THE COMMERCIAL LAW ARTICLE, APPLY TO A
6 MECHANICAL REPAIR CONTRACT SOLD BY A LICENSED VEHICLE DEALER.

(H) IF, AFTER A REQUEST BY THE PURCHASER OF A MECHANICAL REPAIR
 CONTRACT, THE PROVIDER OF SERVICES FAILS TO HONOR THE TERMS OF THE
 MECHANICAL REPAIR CONTRACT, THE PROVIDER SHALL PAY TO THE PURCHASER
 TWO TIMES THE COST OF REPAIR OF THE VEHICLE, PLUS COURT COSTS AND
 REASONABLE ATTORNEY FEES INCURRED IN ENFORCING THE PROVISIONS OF THE
 MECHANICAL REPAIR CONTRACT.

13 [(f)] (H) (I) The provisions of this section do not apply to mechanical repair 14 contracts issued by the motor vehicle manufacturer or the distributor or a wholly owned 15 subsidiary of the manufacturer or the distributor as defined in § 15-201 of this title.

16 [(g)] (1) (J) Notwithstanding subsection [(f)] (H) (I) of this section, licensed 17 vehicle dealers who sell mechanical repair contracts shall have the same obligations as a 18 seller under § 2-314 of the Commercial Law Article.

<u>SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall be</u>
 <u>construed only prospectively and may not be applied or interpreted to alter the effect of</u>
 <u>any mechanical repair contract entered into before the effective date of this Act.</u>

22 SECTION <del>2.</del> <u>3.</u> AND BE IT FURTHER ENACTED, That this Act shall take effect 23 October 1, 1996.