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By: Delegates Owings and O'Donnell

Introduced and read first time: January 24, 1996 Assigned to: Economic Matters

Committee Report: Favorable with amendments House action: Adopted Read second time: March 15, 1996

CHAPTER _____

1 AN ACT concerning

2 Consumer Protection - Pest Control Contracts - Required Notice

- 3 [TAG ftpo]FOR the purpose of requiring certain contracts that provide termite or other pest control
- 4 services to include a certain statement in a certain manner; requiring that provisions
- 5 in the contracts limiting coverage or liability of the service providerbe printed in a
- 6 certain manner; providing that the failure to provide a consumer with acontract
- 7 that complies with to comply with this Act is an unfair and deceptive trade practice
- 8 under the Maryland Consumer Protection Act; defining certain terms; and generally
- 9 relating to contracts for pest control services.

10 BY adding to

- 11 Article Commercial Law
- 12 Section 14-1315
- 13 Annotated Code of Maryland
- 14 (1990 Replacement Volume and 1995 Supplement)

15 BY repealing and reenacting, with amendments,

- 16 <u>Article Agriculture</u>
- 17 <u>Section 5-208</u>
- 18 Annotated Code of Maryland
- 19 (1985 Replacement Volume and 1995 Supplement)

20 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF

21 MARYLAND, That the Laws of Maryland read as follows:

1 Article - Commercial Law 2 14-1315. (A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE MEANINGS 3 4 INDICATED. (2) "CONSUMER" HAS THE MEANING STATED IN § 13-101 OF THIS 5 6 ARTICLE. 7 (3) "SERVICE PROVIDER" MEANS A PERSON ENGAGED IN THE BUSINESS 8 OF PROVIDING TERMITE AND OTHER PEST CONTROL SERVICES. 9 (B) A CONTRACT THAT PROVIDES TERMITE OR OTHER PEST CONTROL 10 SERVICES TO A CONSUMER AND THAT IN ANY WAY LIMITS THE COVERAGE 11 PROVIDED UNDER THE CONTRACT OR THE LIABILITY OF THE SERVICE PROVIDER 12 SHALL INCLUDE, IN AT LEAST 12 POINT BOLDFACE TYPE, IN IMMEDIATE PROXIMITY 13 TO THE SPACE RESERVED FOR THE SIGNATURE OF THE CONSUMER, THE 14 FOLLOWING STATEMENT: 15 "NOTICE 16 THIS CONTRACT CONTAINS PROVISIONS THAT LIMIT THE COVERAGE 17 PROVIDED UNDER THE CONTRACT OR THE LIABILITY OF THE SERVICE PROVIDER. 18 YOU SHOULD CAREFULLY READ THE ENTIRE CONTRACT BEFORE SIGNING IT."

(C) IN ADDITION TO THE NOTICE REQUIRED BY SUBSECTION (B) OF THIS
SECTION, EACH PROVISION IN THE CONTRACT THAT LIMITS THE COVERAGE
PROVIDED UNDER THE CONTRACT OR THE LIABILITY OF THE SERVICE PROVIDER
SHALL BE PRINTED IN AT LEAST 10 POINT BOLDFACE TYPE.

23 (D) THE FAILURE OF A SERVICE PROVIDER TO PROVIDE A CONSUMER WITH
24 A CONTRACT THAT COMPLIES WITH THIS SECTION IS AN UNFAIR AND DECEPTIVE
25 TRADE PRACTICE UNDER TITLE 13 OF THIS ARTICLE.

26 <u>Article - Agriculture</u>

27 <u>5-208.</u>

(a) When a pesticide is applied, or at the time a customer enters into a contract 28 29 with a licensee for pest control, a licensee shall provide a customer with the following 30 written information: 31 (1) Name of licensee; (2) Maryland pesticide business license number; 32 33 (3) Telephone number of licensee; (4) Common name of pesticide or active ingredient applied; 34 35 (5) Pertinent safety information, as determined by the Department, 36 including health risks for humans and animals, about pesticide in the end-use dilution 37 applied;

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1	(6) Maryland Poison Center telephone number; and
2	(7) Any other information required by the Department.
3 4	(B) (1) (I) IN THIS SUBSECTION THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.
5 6	(II) "CONSUMER" HAS THE MEANING STATED IN § 13-101 OF THE COMMERCIAL LAW ARTICLE.
7	(III) "CONTRACT" DOES NOT INCLUDE:
10	<u>1. AN INVOICE, RECEIPT, OR CERTIFICATE THAT ONLY</u> <u>PROVIDES FOR A ONE-TIME APPLICATION, IF THE ONLY LIMITATION ON LIABILITY</u> <u>OR COVERAGE CONTAINED IN THE INVOICE, RECEIPT, OR CERTIFICATE IS A LIMIT</u> <u>ON THE NUMBER OF DAYS THAT A TREATMENT IS EFFECTIVE; OR</u>
12 13	2. AN AGREEMENT TO APPLY A PESTICIDE ONLY TO A LAWN OR TO EXTERIOR LANDSCAPE PLANTS.
16 17 18	(2) A CONTRACT WITH A CONSUMER FOR THE APPLICATION OF PESTICIDES THAT IN ANY WAY LIMITS THE COVERAGE PROVIDED UNDER THE CONTRACT OR THE LIABILITY OF THE PEST CONTROL APPLICATOR, SHALL INCLUDE, IN AT LEAST 12-POINT BOLDFACE TYPE, IN IMMEDIATE PROXIMITY TO THE SPACE RESERVED FOR THE SIGNATURE OF THE CONSUMER, THE FOLLOWING STATEMENT:
20	<u>"NOTICE</u>
22	THIS CONTRACT CONTAINS PROVISIONS THAT LIMIT THE COVERAGE PROVIDED UNDER THE CONTRACT OR THE LIABILITY OF THE PEST CONTROL APPLICATOR. YOU SHOULD CAREFULLY READ THE CONTRACT."
26	(3) IN ADDITION TO THE NOTICE REQUIRED BY PARAGRAPH (2) OF THIS SUBSECTION, EACH PROVISION IN THE CONTRACT THAT LIMITS THE COVERAGE PROVIDED UNDER THE CONTRACT SHALL BE PRINTED IN AT LEAST 10-POINT BOLDFACE TYPE.
	(4) THE FAILURE OF A SERVICE PROVIDER TO COMPLY WITH THIS SUBSECTION IS AN UNFAIR OR DECEPTIVE TRADE PRACTICE UNDER TITLE 13 OF THE COMMERCIAL LAW ARTICLE.
31 32	[(b)] (C) Upon the customer's request, the licensee shall provide the customer with advance notice of a pesticide application.
33 34	[(c)] (D) (1) A licensee or public agency permittee applying a pesticide to a lawn or to exterior landscape plants shall post at the time of application a sign.
35 36	(2) The sign shall remain 48 hours following the pesticide application, after which time the customer is responsible for the removal of the sign.
37 38	(3) (i) A person may not remove, alter, or deface the sign or agree or conspire with another to remove, alter, or deface the sign within 48 hours of its posting.

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	(ii) The customer or licensee may not be held liable for any penalty for sign removal under this subtitle if the sign is removed by another person or cause over which the customer or licensee has no control.
4	(4) The sign shall:
5 6	(i) Be clearly visible either from the principal place of access to the property; or
7 8	(ii) Be clearly visible on the portion of the property where the pesticide is applied.
9	(5) The sign shall contain a uniform statement approved by the Department.
	[(d)] (E) Before applying an experimental use pesticide, the holder of the required experimental use permit from the U. S. Environmental Protection Agency shall provide the Department with the following information:
13	(1) Name of cooperator;
14	(2) Location of planned application or treatment:
15	(3) Name of active ingredient of pesticide;
16	(4) Purpose of application or use:
17	(5) Total acreage being affected by application:
18	(6) Toxicological profile of pesticide; and
19	(7) Any other information required by the Department.
20	SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect

21 October 1, 1996.

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