
By: Delegate Hurson

Introduced and read first time: February 7, 1996

Assigned to: Economic Matters

A BILL ENTITLED

1 AN ACT concerning

2 **Community Health Networks**

3 FOR the purpose of requiring community health networks to obtain a license from the
4 Secretary of Health and Mental Hygiene and the State Insurance Commissioner
5 prior to contracting with certain persons or offering health care services to
6 enrollees; providing certain exceptions; providing for the purpose of this Act;
7 specifying how certain persons may form a community health network; specifying
8 how a community health network may operate under certain circumstances;
9 specifying the requirements of a community health network under this Act;
10 specifying the duties and responsibilities of the Secretary and Commissioner under
11 this Act; requiring the Secretary and the Commissioner to adopt certain regulations
12 related to the regulation and operation of community health networks; requiring the
13 Secretary to adopt by regulation a certain complaint system; requiring the Secretary
14 and the Commissioner to adopt certain joint internal procedures; establishing
15 certain penalties; altering a provision of law related to requirements of certain
16 health insurers and other persons for accepting and rejecting certain providers for
17 participation on certain provider panels to include a community health network;
18 defining certain terms; altering a certain provision of law relating to medical review
19 committees for the purpose of including a community health network; altering a
20 certain provision of law relating to the small group market to include a community
21 health network; providing for the application of this Act; providing for a certain
22 contingency; and generally relating to the operation and regulation of community
23 health networks.

24 BY repealing and reenacting, without amendments,
25 Article 48A - Insurance Code
26 Section 490CC(a)(1) and (b) and 698(a)
27 Annotated Code of Maryland
28 (1994 Replacement Volume and 1995 Supplement)

29 BY repealing and reenacting, with amendments,
30 Article 48A - Insurance Code
31 Section 490CC(a)(2)
32 Annotated Code of Maryland
33 (1994 Replacement Volume and 1995 Supplement)

2

1 BY repealing and reenacting, with amendments,
2 Article 48A - Insurance Code
3 Section 698(d)
4 Annotated Code of Maryland
5 (1994 Replacement Volume and 1995 Supplement)
6 (As enacted by Chapter 9, Section 2 of the Acts of the General Assembly of 1993)

7 BY adding to
8 Article - Health - General
9 Section 19-1801 through 19-1820, inclusive, to be under the new subtitle "Subtitle
10 18. Community Health Networks"
11 Annotated Code of Maryland
12 (1990 Replacement Volume and 1995 Supplement)

13 BY repealing and reenacting, with amendments,
14 Article - Health Occupations
15 Section 14-501(a)(2)
16 Annotated Code of Maryland
17 (1994 Replacement Volume and 1995 Supplement)

18 BY repealing and reenacting, without amendments,
19 Article - Health Occupations
20 Section 14-501(a)(1) and (3), (b), (c), and (d)
21 Annotated Code of Maryland
22 (1994 Replacement Volume and 1995 Supplement)

23 BY repealing and reenacting, with amendments,
24 Article 48A - Insurance Code
25 Section 698(d)
26 Annotated Code of Maryland
27 (1994 Replacement Volume and 1995 Supplement)
28 (As enacted by Chapter 9, Section 3 of the Acts of the General Assembly of 1993)

29 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
30 MARYLAND, That the Laws of Maryland read as follows:

31 **Article 48A - Insurance Code**

32 490CC.

33 (a) (1) In this section the following words have the meanings indicated.

34 (2) (i) "Carrier" means:

35 1. An insurer;

36 2. A nonprofit health service plan;

3

1 3. A health maintenance organization;

2 4. A dental plan organization; [or]

3 5. A COMMUNITY HEALTH NETWORK, AS DEFINED UNDER §
4 19-1801 OF THE HEALTH - GENERAL ARTICLE; OR

5 [5.] 6. Any other person or organization that provides health
6 benefit plans subject to State regulation.

7 (ii) "Carrier" includes an entity that arranges a providerpanel for a
8 carrier.

9 (b) A carrier that uses a provider panel shall establish procedures for:

10 (1) Reviewing applications for participation in the carrier's provider panel
11 in accordance with the provisions of this section;

12 (2) Notifying an enrollee of:

13 (i) The termination from the carrier's provider panel of the enrollee's
14 primary care provider who was furnishing health care services to the enrollee; and

15 (ii) The right of an enrollee upon request to continue to receive health
16 care services for a period of up to 90 days from the date of a primary care provider's
17 notice of termination from a carrier's provider panel for reasons unrelated to fraud,
18 patient abuse, incompetency, or loss of licensure status by the provider;

19 (3) Notifying primary care providers in the carrier's provider panel of the
20 termination of a specialty referral services provider; and

21 (4) Notifying a provider at least 90 days prior to the date of the termination
22 of the provider for reasons unrelated to fraud, patient abuse, incompetency, or loss of
23 licensure status by the provider.

24 698.

25 (a) In this subtitle the following words have the meanings indicated.

26 (d) "Carrier" means a person that offers health benefit plans covering eligible
27 employees of a small employer and that is:

28 (1) An insurer that holds a certificate of authority in the State and provides
29 health insurance in the State;

30 (2) A health maintenance organization that is licensed to operate in the
31 State;

32 (3) A nonprofit health service plan that is licensed to operate in the State;
33 [or]

34 (4) A COMMUNITY HEALTH NETWORK, AS DEFINED IN § 19-1801 OF THE
35 HEALTH - GENERAL ARTICLE, THAT IS LICENSED TO OPERATE IN THE STATE; OR

4

1 [(4)] (5) Any other person or organization that provides healthbenefit
2 plans subject to State insurance regulation.

3 **Article - Health - General**

4 SUBTITLE 18. COMMUNITY HEALTH NETWORKS.

5 19-1801.

6 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS
7 INDICATED.

8 (B) "ADMINISTRATION" MEANS THE MARYLAND INSURANCE
9 ADMINISTRATION.

10 (C) "COMMISSIONER" MEANS THE STATE INSURANCE COMMISSIONER.

11 (D) "COMMUNITY HEALTH NETWORK" MEANS AN ENTITY THAT:

12 (1) IS A LEGAL AGGREGATION OF HEALTH CARE PROVIDERS THAT IS
13 OPERATING COLLECTIVELY AND LICENSED BY THE SECRETARY AND THE
14 COMMISSIONER TO OPERATE FOR THE PURPOSE OF PROVIDING HEALTH CARE
15 SERVICES TO ENROLLEES GENERALLY ON A PREPAID BASIS OR FIXED PAYMENT
16 PER TIME PERIOD;

17 (2) IS EITHER AN INCORPORATED ENTITY OR ACTS THROUGH A
18 LICENSED ENTITY, SUCH AS A PARTNERSHIP, CORPORATION, OR SOLE
19 PROPRIETORSHIP, THAT HAS AUTHORITY OVER THE ENTITY'S ACTIVITIES AND
20 RESPONSIBILITY FOR SATISFYING THE REQUIREMENTS OF THIS SUBTITLE;

21 (3) PROVIDES OR ARRANGES FOR THE PROVISION OF:

22 (I) A FULL RANGE OF INTEGRATED HEALTH CARE SERVICES OR
23 LESS THAN A FULL RANGE OF INTEGRATED HEALTH CARE SERVICES; OR

24 (II) HEALTH CARE SERVICES TO POPULATIONS WITH DISTINCT
25 HEALTH NEEDS; AND

26 (4) IS WILLING TO BE HELD CLINICALLY AND FISCALLY ACCOUNTABLE
27 FOR THE HEALTH STATUS OF THE ENROLLEES SERVED BY MEETING THE QUALITY
28 IMPROVEMENT AND FINANCIAL SOLVENCY REQUIREMENTS ESTABLISHED UNDER
29 THIS SUBTITLE.

30 (E) "ENROLLEE" MEANS AN INDIVIDUAL, INCLUDING A MEMBER OF A
31 GROUP, TO WHOM A COMMUNITY HEALTH NETWORK IS OBLIGATED TO PROVIDE
32 HEALTH CARE SERVICES IN ACCORDANCE WITH THIS SUBTITLE.

33 (F) "HEALTH CARE PROVIDER" MEANS:

34 (1) AN INDIVIDUAL WHO IS LICENSED, CERTIFIED, OR OTHERWISE
35 AUTHORIZED UNDER THE HEALTH OCCUPATIONS ARTICLE TO PROVIDE HEALTH
36 CARE SERVICES IN THE ORDINARY COURSE OF BUSINESS OR PRACTICE OF A
37 PROFESSION OR IN AN APPROVED EDUCATION OR TRAINING PROGRAM; OR

5

1 (2) A HEALTH CARE FACILITY, AS DEFINED IN § 19-101 OF THIS TITLE,
2 WHERE HEALTH CARE SERVICES ARE PROVIDED TO PATIENTS, INCLUDING AN
3 OUTPATIENT CLINIC AND A MEDICAL LABORATORY.

4 (G) (1) "HEALTH CARE SERVICES" MEANS SERVICES, MEDICAL EQUIPMENT,
5 AND SUPPLIES THAT ARE PROVIDED BY A PROVIDER.

6 (2) "HEALTH CARE SERVICES" INCLUDES:

- 7 (I) AMBULANCE SERVICES;
- 8 (II) APPLIANCES, DRUGS, MEDICINES, AND SUPPLIES;
- 9 (III) CHIROPRACTIC CARE AND SERVICES;
- 10 (IV) CONVALESCENT INSTITUTIONAL CARE;
- 11 (V) DENTAL CARE AND SERVICES;
- 12 (VI) EXTENDED CARE;
- 13 (VII) FAMILY PLANNING OR INFERTILITY SERVICES;
- 14 (VIII) HEALTH EDUCATION SERVICES;
- 15 (IX) HOME HEALTH CARE OR MEDICAL SOCIAL SERVICES;
- 16 (X) INPATIENT HOSPITAL SERVICES;
- 17 (XI) LABORATORY, RADIOLOGICAL, OR OTHER DIAGNOSTIC
18 SERVICES;
- 19 (XII) MEDICAL CARE AND SERVICES;
- 20 (XIII) MENTAL HEALTH SERVICES;
- 21 (XIV) NURSING CARE AND SERVICES;
- 22 (XV) NURSING HOME CARE;
- 23 (XVI) OPTICAL CARE AND SERVICES;
- 24 (XVII) OPTOMETRIC CARE AND SERVICES;
- 25 (XVIII) OSTEOPATHIC CARE AND SERVICES;
- 26 (XIX) OUTPATIENT SERVICES;
- 27 (XX) PHARMACEUTICAL SERVICES;
- 28 (XXI) PHYSICAL THERAPY CARE AND SERVICES;
- 29 (XXII) PODIATRIC CARE AND SERVICES;
- 30 (XXIII) PREVENTIVE MEDICAL SERVICES;
- 31 (XXIV) PSYCHOLOGICAL CARE AND SERVICES;

6

- 1 (XXV) REHABILITATIVE SERVICES;
- 2 (XXVI) SURGICAL CARE AND SERVICES;
- 3 (XXVII) TREATMENT FOR ALCOHOLISM OR DRUG ABUSE; AND
- 4 (XXVIII) ANY OTHER CARE, SERVICE, OR TREATMENT OF DISEASE
- 5 OR INJURY, THE CORRECTION OF DEFECTS, OR THE MAINTENANCE OF THE
- 6 PHYSICAL AND MENTAL WELL-BEING OF HUMAN BEINGS.

7 (H) "PAYOR" MEANS:

8 (1) AN INSURER, NONPROFIT HEALTH SERVICE PLAN, OR HEALTH

9 MAINTENANCE ORGANIZATION THAT HOLDS A CERTIFICATE OF AUTHORITY TO

10 OFFER HEALTH INSURANCE POLICIES OR CONTRACTS IN THE STATE IN

11 ACCORDANCE WITH THIS ARTICLE OR ARTICLE 48A OF THE CODE; OR

12 (2) ANY OTHER PERSON OR ORGANIZATION THAT PROVIDES HEALTH

13 BENEFIT PLANS SUBJECT TO STATE INSURANCE REGULATION.

14 (I) (1) "PURCHASER" MEANS ANY PERSON WITH WHICH A COMMUNITY

15 HEALTH NETWORK DIRECTLY CONTRACTS TO PROVIDE HEALTH CARE SERVICES.

16 (2) "PURCHASER" INCLUDES:

17 (I) AN INDIVIDUAL;

18 (II) AN EMPLOYER; OR

19 (III) THE STATE.

20 (J) "RISK-BEARING ENTITY" MEANS A COMMUNITY HEALTH NETWORK OR

21 ENTITY THAT PARTICIPATES IN A COMMUNITY HEALTH NETWORK THAT BEARS ALL

22 OF OR PART OF THE RISK OF LOSS.

23 19-1802.

24 THE PURPOSE OF THIS SUBTITLE IS TO:

25 (1) FOSTER THE DEVELOPMENT OF COMMUNITY HEALTH NETWORKS

26 THAT WILL BE RESPONSIBLE FOR ARRANGING FOR OR DELIVERING TO A DEFINED

27 POPULATION ON AN INSURED, PREPAID, OR FIXED PRICE BASIS AN ARRAY OF

28 HEALTH CARE SERVICES FROM ROUTINE PRIMARY AND PREVENTIVE CARE TO

29 ACUTE INPATIENT HOSPITAL CARE;

30 (2) ENCOURAGE THE FORMATION OF COMMUNITY HEALTH NETWORKS

31 BY DIVERSE GROUPS WITH A VIEW TOWARD ACHIEVING GREATER EFFICIENCY AND

32 ECONOMY IN PROVIDING HEALTH CARE SERVICES;

33 (3) PROVIDE ONE OVERALL STATE LAW THAT:

34 (I) REGULATES COMMUNITY HEALTH NETWORKS;

35 (II) ALLOWS FLEXIBILITY FOR THE MANY FORMS THAT

36 COMMUNITY HEALTH NETWORKS MAY TAKE; AND

7

1 (III) FACILITATES PUBLIC UNDERSTANDING AND UNIFORM
2 ADMINISTRATION OF THE REGULATIONS ADOPTED UNDER THIS SUBTITLE; AND

3 (4) PROVIDE FOR THE REGULATION OF:

4 (I) THE QUALITY AND PUBLIC ACCOUNTABILITY OF HEALTH
5 CARE SERVICES PROVIDED BY COMMUNITY HEALTH NETWORKS, BY THE
6 DEPARTMENT; AND

7 (II) ALL OTHER MATTERS COVERED UNDER THIS SUBTITLE,
8 INCLUDING RESERVES AND FINANCIAL SOLVENCY REQUIREMENTS, BY THE
9 COMMISSIONER.

10 19-1803.

11 THIS SUBTITLE DOES NOT APPLY TO A COMMUNITY HEALTH NETWORK THAT
12 IS CONTRACTING DIRECTLY WITH A PAYOR OR THE STATE WHERE THE PAYOR OR
13 THE STATE IS ASSUMING ALL OF THE FINANCIAL RISK OF PROVIDING HEALTH CARE
14 SERVICES TO ENROLLEES AND THE COMMUNITY HEALTH NETWORK IS NOT A
15 RISK-BEARING ENTITY.

16 19-1804.

17 (A) A COMMUNITY HEALTH NETWORK MAY BE FORMED, EITHER SINGLY OR
18 IN SOME COMBINATION BY:

- 19 (1) HEALTH CARE PROVIDERS;
- 20 (2) INSURERS;
- 21 (3) NONPROFIT HEALTH SERVICE PLANS;
- 22 (4) HEALTH MAINTENANCE ORGANIZATIONS;
- 23 (5) EMPLOYERS; OR
- 24 (6) ANY OTHER BUSINESS OR LEGAL ENTITIES.

25 (B) A COMMUNITY HEALTH NETWORK MAY:

26 (1) OFFER A FULL RANGE OF INTEGRATED HEALTH CARE SERVICES
27 OR, EXCEPT WHEN OFFERING A HEALTH BENEFIT PLAN TO A SMALL EMPLOYER
28 UNDER ARTICLE 48A, SUBTITLE 55 OF THE CODE, OFFER LESS THAN A FULL RANGE
29 OF INTEGRATED HEALTH CARE SERVICES PROVIDED THE COMMUNITY HEALTH
30 NETWORK THAT OFFERS LESS THAN A FULL RANGE OF INTEGRATED HEALTH CARE
31 SERVICES DISCLOSES TO ANY PRESENT OR POTENTIAL ENROLLEE OR PURCHASER
32 WHAT SERVICES WILL BE OFFERED AND SPECIFICALLY STATES THAT A FULL RANGE
33 OF SERVICES IS NOT BEING OFFERED AND THE COMMUNITY HEALTH NETWORK IS
34 NOT AVOIDING RISK; AND

35 (2) PROVIDE HEALTH CARE SERVICES TO SPECIAL POPULATIONS
36 DIRECTLY OR INDIRECTLY THROUGH CONTRACTUAL ARRANGEMENTS WITH
37 ENTITIES IF THE POPULATION SELECTION IS NOT DESIGNED TO AVOID RISK, BUT

8

1 RATHER TO MAKE AVAILABLE SPECIALIZED HEALTH CARE PROVIDERS AND
2 SERVICES FOR GROUPS WITH DISTINCT HEALTH NEEDS.

3 19-1805.

4 (A) EACH COMMUNITY HEALTH NETWORK SHALL ESTABLISH A WRITTEN
5 QUALITY IMPROVEMENT PLAN TO ASSURE THE CONTINUING DELIVERY OF
6 QUALITY HEALTH CARE SERVICES TO ENROLLEES.

7 (B) THE QUALITY IMPROVEMENT PLAN SHALL:

8 (1) IDENTIFY THE COMMUNITY HEALTH NETWORK'S HEALTH CARE
9 PRIORITIES AND OBJECTIVES, INCLUDING A DESCRIPTION OF HOW THESE
10 PRIORITIES AND OBJECTIVES RELATE TO HEALTH STATUS PROBLEMS AND HOW
11 THE NEEDS OF ITS ENROLLEES WILL BE PROVIDED FOR;

12 (2) ESTABLISH AN ONGOING PROCESS FOR ENSURING THAT HEALTH
13 CARE PROVIDERS ARE APPROPRIATELY CREDENTIALLED AND THAT HEALTH CARE
14 SERVICES ARE COORDINATED AND PROVIDED TO ENROLLEES IN A TIMELY
15 MANNER;

16 (3) ESTABLISH PROCEDURES FOR WORKING WITH OTHER EXISTING
17 HEALTH BENEFIT PLANS, LOCAL HEALTH DEPARTMENTS, AND COMMUNITY
18 ORGANIZATIONS SERVING THE SAME COMMUNITY TO DEVELOP AND IMPLEMENT A
19 PROCESS FOR IMPROVING THE HEALTH STATUS OF THE COMMUNITY; AND

20 (4) DESCRIBE HOW INFORMATION FROM ANNUAL REPORTS,
21 CONSUMER COMPLAINTS, AND ANY OTHER SOURCE WILL BE USED TO IMPROVE THE
22 QUALITY OF HEALTH CARE SERVICES PROVIDED BY THE COMMUNITY HEALTH
23 NETWORK.

24 (C) (1) UNLESS THE COMMUNITY HEALTH NETWORK RECEIVES A WAIVER
25 FROM THE DEPARTMENT, THE DEPARTMENT SHALL REVIEW AND APPROVE THE
26 QUALITY IMPROVEMENT PLAN OF EACH COMMUNITY HEALTH NETWORK EVERY 2
27 YEARS.

28 (2) THE SECRETARY SHALL ESTABLISH BY REGULATION THE CRITERIA
29 TO BE USED TO DETERMINE IF THE REVIEW OF A COMMUNITY HEALTH NETWORK'S
30 QUALITY IMPROVEMENT PLAN MAY BE WAIVED.

31 19-1806.

32 (A) IN ADDITION TO THE REQUIREMENTS OF § 19-1805 OF THIS SUBTITLE,
33 ANNUALLY, EACH COMMUNITY HEALTH NETWORK SHALL:

34 (1) WORKING IN CONCERT WITH LOCAL HEALTH DEPARTMENTS AND
35 OTHER APPROPRIATE COMMUNITY ORGANIZATIONS, IDENTIFY SPECIFIC HEALTH
36 PROBLEMS IN THE COMMUNITY IT SERVES;

37 (2) DEVELOP AN ACTION PLAN THAT IS RESPONSIVE TO AT LEAST ONE
38 OF THE HEALTH PROBLEMS IDENTIFIED THAT INCLUDES:

39 (I) MEASURABLE OBJECTIVES TO BE ACHIEVED WITHIN A
40 SPECIFIED TIME PERIOD;

9

1 (II) THE RESOURCES THAT WILL BE USED TO ACHIEVE THE
2 HEALTH OBJECTIVES IDENTIFIED IN THE ACTION PLAN; AND

3 (III) A PROCESS FOR MEASURING THE RESULTS OF THE ACTION
4 PLAN AND EVALUATING THE RESULTS TO DETERMINE FUTURE GOALS AND
5 OBJECTIVES; AND

6 (3) PREPARE AND SUBMIT ANNUALLY TO THE SECRETARY A PROGRESS
7 REPORT THAT CONTAINS SPECIFIC OUTCOME MEASUREMENTS THAT MARK ITS
8 PROGRESS IN ADDRESSING:

9 (I) HEALTH CARE PROBLEMS WITHIN ITS SERVICE AREA AND THE
10 STATE IN GENERAL; AND

11 (II) HEALTH PRIORITIES AND OBJECTIVES IN THE COMMUNITY.

12 (B) IN ADDITION TO SUBSECTION (A) OF THIS SECTION, EACH COMMUNITY
13 HEALTH NETWORK SHALL:

14 (1) REPORT ANY FINANCIAL OR OTHER INFORMATION REQUIRED BY
15 THE COMMISSIONER BY REGULATION FOR THE PURPOSE OF EVALUATING
16 WHETHER THE COMMUNITY HEALTH NETWORK IS OPERATING IN A FISCALLY
17 SOUND MANNER AND REASONABLENESS OF ITS RATES;

18 (2) PARTICIPATE IN APPROPRIATE QUALITY OF CARE AND
19 PERFORMANCE MEASUREMENT DATA COLLECTION EFFORTS OF THE HEALTH CARE
20 ACCESS AND COST COMMISSION;

21 (3) REPORT INFORMATION CONSISTENT WITH THE REQUIREMENTS OF
22 THE MARYLAND MEDICAL CARE DATA BASE ESTABLISHED UNDER § 19-1507 OF THIS
23 TITLE; AND

24 (4) FOR A COMMUNITY HEALTH NETWORK WITH A PARTICIPATING
25 HOSPITAL, COMPLY WITH THE DATA REPORTING REQUIREMENTS OF THE HEALTH
26 SERVICES COST REVIEW COMMISSION FOR THE PURPOSE OF EVALUATING ANY
27 FIXED PRICE PROSPECTIVE PAYMENT ARRANGEMENTS FOR COMPLIANCE WITH THE
28 REQUIREMENTS OF SUBTITLE 2 OF THIS TITLE.

29 19-1807.

30 EACH COMMUNITY HEALTH NETWORK SHALL PROVIDE TO ANY PERSON
31 DURING ANY OPEN ENROLLMENT PERIOD AND, AT LEAST ANNUALLY, TO EACH
32 ENROLLEE WRITTEN MATERIALS THAT INCLUDE IN CLEAR AND CONCISE TERMS
33 THE FOLLOWING INFORMATION:

34 (1) ANY COPAYMENT, COINSURANCE, OR DEDUCTIBLE REQUIREMENTS
35 THAT AN ENROLLEE OR THE ENROLLEE'S FAMILY MAY INCUR IN OBTAINING
36 COVERAGE AND HEALTH CARE SERVICES UNDER THE COMMUNITY HEALTH
37 NETWORK'S HEALTH BENEFIT PLAN;

38 (2) THE HEALTH CARE BENEFITS TO WHICH THE ENROLLEE IS
39 ENTITLED;

10

1 (3) AN ANNUALLY UPDATED LIST OF ADDRESSES AND TELEPHONE
2 NUMBERS OF PROVIDERS PARTICIPATING IN THE COMMUNITY HEALTH NETWORK;

3 (4) WHERE AND IN WHAT MANNER AN ENROLLEE MAY OBTAIN
4 HEALTH CARE SERVICES, INCLUDING PROCEDURES FOR SELECTING OR CHANGING
5 PRIMARY CARE PHYSICIANS AND THE LOCATIONS OF HOSPITALS AND OUTPATIENT
6 TREATMENT CENTERS THAT ARE UNDER CONTRACT WITH THE COMMUNITY
7 HEALTH NETWORK TO PROVIDE HEALTH CARE SERVICES TO ENROLLEES;

8 (5) ANY LIMITATIONS OF THE HEALTH CARE SERVICES, KINDS OF
9 SERVICES, BENEFITS, AND EXCLUSIONS THAT APPLY TO THE HEALTH BENEFIT
10 PLAN; AND

11 (6) GRIEVANCE AND COMPLAINT PROCEDURES FOR CLAIM OR
12 TREATMENT DENIALS, DISSATISFACTION WITH CARE, AND ACCESS TO CARE ISSUES.

13 19-1808.

14 (A) EACH COMMUNITY HEALTH NETWORK SHALL ESTABLISH AND MAINTAIN
15 A USER-FRIENDLY ENROLLEE COMPLAINT SYSTEM.

16 (B) THE COMPLAINT SYSTEM SHALL INCLUDE:

17 (1) REASONABLE PROCEDURES FOR THE RESOLUTION OF COMPLAINTS
18 INITIATED BY ENROLLEES CONCERNING THE PROVISION OF HEALTH CARE
19 SERVICES; AND

20 (2) A DISCLOSURE THAT IF A COMPLAINT IS NOT SATISFIED TO THE
21 SATISFACTION OF THE ENROLLEE THE ENROLLEE MAY CONTACT THE
22 DEPARTMENT IN ACCORDANCE WITH § 19-1814 OF THIS SUBTITLE.

23 19-1809.

24 (A) EXCEPT AS OTHERWISE PROVIDED IN THIS SUBTITLE, A COMMUNITY
25 HEALTH NETWORK SHALL BE LICENSED JOINTLY BY THE SECRETARY AND THE
26 COMMISSIONER TO OPERATE AS A COMMUNITY HEALTH NETWORK BEFORE IT MAY:

27 (1) ISSUE ANY CONTRACT OR CERTIFICATE TO A PURCHASER;

28 (2) PROVIDE HEALTH CARE SERVICES TO ENROLLEES; OR

29 (3) OTHERWISE OPERATE IN THE STATE.

30 (B) THE SECRETARY AND THE COMMISSIONER SHALL ISSUE A LICENSE TO AN
31 APPLICANT THAT MEETS THE REQUIREMENTS OF THIS SUBTITLE AND ALL
32 APPLICABLE REGULATIONS ADOPTED BY THE SECRETARY OR THE COMMISSIONER
33 UNDER THIS SUBTITLE.

34 (C) A LICENSE ISSUED UNDER THIS SUBTITLE IS NOT TRANSFERABLE.

35 19-1810.

36 (A) AN APPLICANT FOR A LICENSE TO OPERATE AS A COMMUNITY HEALTH
37 NETWORK SHALL:

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1 (1) SUBMIT AN APPLICATION TO THE SECRETARY;

2 (2) PAY TO THE SECRETARY THE APPLICATION FEE SET BY THE
3 SECRETARY BY REGULATION; AND

4 (3) PAY TO THE COMMISSIONER AN APPLICATION REVIEW FEE SET BY
5 THE COMMISSIONER BY REGULATION.

6 (B) THE APPLICATION SHALL:

7 (1) BE ON A FORM AND ACCOMPANIED BY THE SUPPORTING
8 INFORMATION THAT THE SECRETARY AND THE COMMISSIONER REQUIRE UNDER
9 SUBSECTION (C) OF THIS SECTION; AND

10 (2) BE SIGNED AND VERIFIED BY THE APPLICANT.

11 (C) THE APPLICATION SHALL BE ACCOMPANIED BY:

12 (1) A COPY OF THE BASIC COMMUNITY HEALTH NETWORK
13 ORGANIZATIONAL DOCUMENT AND ANY AMENDMENTS TO IT THAT, WHERE
14 APPLICABLE, ARE CERTIFIED BY THE DEPARTMENT OF ASSESSMENTS AND
15 TAXATION;

16 (2) A COPY OF THE BYLAWS OF THE COMMUNITY HEALTH NETWORK, IF
17 ANY, THAT ARE CERTIFIED BY THE APPROPRIATE OFFICER;

18 (3) A LIST OF THE INDIVIDUALS WHO ARE TO BE RESPONSIBLE FOR THE
19 CONDUCT OF THE AFFAIRS OF THE COMMUNITY HEALTH NETWORK, INCLUDING
20 ALL MEMBERS OF THE GOVERNING BODY, THE OFFICERS AND DIRECTORS IF IT IS A
21 CORPORATION, AND THE PARTNERS OR ASSOCIATES IF IT IS A PARTNERSHIP OR
22 ASSOCIATION;

23 (4) THE ADDRESSES OF THOSE INDIVIDUALS AND THEIR OFFICIAL
24 CAPACITY WITH THE COMMUNITY HEALTH NETWORK;

25 (5) A STATEMENT BY EACH INDIVIDUAL REFERRED TO IN ITEM (3) OF
26 THIS SUBSECTION THAT FULLY DISCLOSES THE EXTENT AND NATURE OF ANY
27 CONTRACT OR ARRANGEMENT BETWEEN THE INDIVIDUAL AND THE COMMUNITY
28 HEALTH NETWORK AND ANY POSSIBLE CONFLICT OF INTEREST;

29 (6) IF APPLICABLE, A RESUME OF THE QUALIFICATIONS OF:

30 (I) THE ADMINISTRATOR;

31 (II) THE MEDICAL DIRECTOR;

32 (III) THE ENROLLMENT DIRECTOR; AND

33 (IV) ANY OTHER INDIVIDUAL WHO IS ASSOCIATED WITH THE
34 COMMUNITY HEALTH NETWORK THAT THE COMMISSIONER AND THE SECRETARY
35 REQUEST UNDER THEIR JOINT INTERNAL PROCEDURES;

36 (7) A STATEMENT THAT DESCRIBES GENERALLY:

37 (I) THE COMMUNITY HEALTH NETWORK, INCLUDING:

12

1 1. ITS OPERATIONS;

2 2. ITS ENROLLMENT PROCESS;

3 3. ITS QUALITY ASSURANCE MECHANISM; AND

4 4. ITS INTERNAL GRIEVANCE PROCEDURES;

5 (II) THE METHODS THE COMMUNITY HEALTH NETWORK
6 PROPOSES TO USE TO OFFER ITS ENROLLEES AND PUBLIC REPRESENTATIVES AN
7 OPPORTUNITY TO PARTICIPATE IN MATTERS OF POLICY AND OPERATION;

8 (III) THE LOCATION OF THE FACILITIES WHERE HEALTH CARE
9 SERVICES WILL BE AVAILABLE REGULARLY TO ENROLLEES;

10 (IV) THE TYPE AND SPECIALTY OF PHYSICIANS AND OTHER
11 HEALTH CARE PROVIDERS WHO ARE ENGAGED TO PROVIDE HEALTH CARE
12 SERVICES;

13 (V) THE NUMBER OF PHYSICIANS AND PERSONNEL IN EACH
14 CATEGORY; AND

15 (VI) THE HEALTH AND MEDICAL RECORDS SYSTEM TO PROVIDE
16 DOCUMENTATION OF USE BY ENROLLEES;

17 (8) THE FORM OF EACH CONTRACT THAT THE COMMUNITY HEALTH
18 NETWORK PROPOSES TO OFFER TO PURCHASERS SHOWING THE BENEFITS TO
19 WHICH THEY ARE ENTITLED AND A TABLE OF THE RATES CHARGED OR PROPOSED
20 TO BE CHARGED FOR EACH FORM OF CONTRACT;

21 (9) A STATEMENT THAT DESCRIBES WITH REASONABLE CERTAINTY
22 EACH GEOGRAPHIC AREA TO BE SERVED BY THE COMMUNITY HEALTH NETWORK;

23 (10) A STATEMENT OF THE FINANCIAL CONDITION OF THE COMMUNITY
24 HEALTH NETWORK, INCLUDING:

25 (I) SOURCES OF FINANCIAL SUPPORT;

26 (II) A BALANCE SHEET SHOWING ASSETS, LIABILITIES, AND
27 MINIMUM TANGIBLE NET WORTH; AND

28 (III) ANY OTHER FINANCIAL INFORMATION THE COMMISSIONER
29 REQUIRES FOR ADEQUATE FINANCIAL EVALUATION;

30 (11) COPIES OF ANY PROPOSED ADVERTISING AND PROPOSED
31 TECHNIQUES AND METHODS OF SELLING THE SERVICES OF THE COMMUNITY
32 HEALTH NETWORK;

33 (12) A POWER OF ATTORNEY THAT IS EXECUTED BY THE COMMUNITY
34 HEALTH NETWORK APPOINTING THE COMMISSIONER AS AGENT OF THE
35 ORGANIZATION IN THIS STATE TO ACCEPT SERVICE OF PROCESS IN ANY ACTION,
36 PROCEEDING, OR CAUSE OF ACTION ARISING IN THIS STATE AGAINST THE
37 COMMUNITY HEALTH NETWORK;

13

1 (13) COPIES OF THE AGREEMENTS PROPOSED TO BE MADE BETWEEN
2 THE COMMUNITY HEALTH NETWORK AND HEALTH CARE PROVIDERS; AND

3 (14) ANY OTHER DOCUMENT THAT THE SECRETARY OR THE
4 COMMISSIONER MAY REQUIRE.

5 19-1811.

6 (A) A LICENSE EXPIRES ON THE SECOND ANNIVERSARY OF ITS EFFECTIVE
7 DATE UNLESS THE LICENSE IS RENEWED FOR A 2-YEAR TERM AS PROVIDED IN THIS
8 SECTION.

9 (B) BEFORE THE LICENSE EXPIRES, A LICENSE MAY BE RENEWED FOR AN
10 ADDITIONAL 2-YEAR TERM, IF THE APPLICANT:

11 (1) OTHERWISE IS ENTITLED TO BE LICENSED;

12 (2) PAYS TO THE SECRETARY THE RENEWAL FEE SET BY THE
13 SECRETARY BY REGULATION;

14 (3) PAYS TO THE COMMISSIONER THE RENEWAL REVIEW FEE SET BY
15 THE COMMISSIONER BY REGULATION; AND

16 (4) SUBMITS TO THE SECRETARY:

17 (I) A RENEWAL APPLICATION ON THE FORM THAT THE
18 SECRETARY AND COMMISSIONER REQUIRE; AND

19 (II) SATISFACTORY EVIDENCE OF COMPLIANCE WITH ANY
20 REQUIREMENT UNDER THIS SUBTITLE FOR LICENSE RENEWAL.

21 (C) THE SECRETARY AND COMMISSIONER SHALL RENEW THE LICENSE IF
22 THE APPLICANT MEETS THE REQUIREMENTS OF THIS SECTION.

23 (D) THE SECRETARY AND THE COMMISSIONER SHALL SET REASONABLE
24 APPLICATION, APPLICATION REVIEW, LICENSE RENEWAL, AND RENEWAL REVIEW
25 FEES NOT TO EXCEED THE ADMINISTRATIVE COST OF THE LICENSING PROGRAM
26 AND THE COST TO THE SECRETARY AND THE COMMISSIONER FOR CARRYING OUT
27 THEIR RESPONSIBILITIES UNDER THIS SUBTITLE.

28 (E) A LICENSE DOES NOT ENTITLE THE LICENSEE TO AN EXEMPTION FROM
29 OTHER PROVISIONS OF LAW RELATING TO:

30 (1) THE REVIEW AND APPROVAL OF HOSPITAL RATES AND CHARGES
31 BY THE HEALTH SERVICES COST REVIEW COMMISSION; AND

32 (2) THE REVIEW AND APPROVAL OF NEW SERVICES OR FACILITIES BY
33 THE HEALTH RESOURCES PLANNING COMMISSION.

34 (F) SUBSECTION (E)(1) OF THIS SECTION DOES NOT PROHIBIT A LICENSED
35 COMMUNITY HEALTH NETWORK, THAT INCLUDES A HOSPITAL, FROM NEGOTIATING
36 A CAPITATION ARRANGEMENT OR PREMIUM FOR THE ENTIRE COMMUNITY
37 HEALTH NETWORK IF THE HOSPITAL CAPITATION ARRANGEMENT HAS BEEN
38 REVIEWED AND APPROVED BY THE HEALTH SERVICES COST REVIEW COMMISSION.

14

1 19-1812.

2 (A) AFTER RECEIPT OF AN INITIAL APPLICATION FOR A LICENSE OR AN
3 APPLICATION FOR RENEWAL OF A LICENSE UNDER § 19-1810 OR § 19-1811 OF THIS
4 SUBTITLE, THE SECRETARY SHALL FORWARD THE APPLICATION AND THE
5 SUPPORTING INFORMATION TO THE COMMISSIONER FOR REVIEW.

6 (B) DURING A REVIEW OF THE APPLICATION AND THE ACCOMPANYING
7 INFORMATION, THE COMMISSIONER SHALL DETERMINE IF THE APPLICANT IS A
8 RISK-BEARING ENTITY AND THE LEVEL OF RISK UNDERTAKEN OR PROPOSED TO BE
9 UNDERTAKEN BY THE APPLICANT IN ORDER TO DETERMINE IF THE APPLICANT:

10 (1) SATISFIES THE FINANCIAL SOLVENCY REQUIREMENTS FOR
11 LICENSURE FOR THE LEVEL OF RISK ASSUMED IN ACCORDANCE WITH
12 REGULATIONS ADOPTED BY THE COMMISSIONER, UNDER THIS SUBTITLE;

13 (2) MAY BE WAIVED FROM HAVING TO SATISFY SOME OF THE
14 REQUIREMENTS FOR LICENSURE UNDER THIS SUBTITLE; OR

15 (3) MAY BE WAIVED FROM HAVING TO BE LICENSED UNDER THIS
16 SUBTITLE.

17 (C) IN DETERMINING THE APPROPRIATE LEVEL OF FINANCIAL SOLVENCY
18 FOR AN APPLICANT THAT IS A RISK-BEARING ENTITY, THE COMMISSIONER SHALL
19 CONSIDER IF THE APPLICANT:

20 (1) IS CONTRACTING DIRECTLY WITH PURCHASERS AND THE TYPE OF
21 PURCHASERS WITH WHICH IT IS CONTRACTING;

22 (2) HAS ESTABLISHED OR IS ESTABLISHING A BUDGET TO PAY FOR
23 HEALTH CARE SERVICES PROVIDED TO ENROLLEES; AND

24 (3) IS LIABLE FOR ADDITIONAL EXPENSES ABOVE THE BUDGETED
25 AMOUNT UP TO A NEGOTIATED PERCENTAGE.

26 (D) AFTER REVIEW, THE SECRETARY AND THE COMMISSIONER SHALL:

27 (1) APPROVE THE APPLICANT FOR A LICENSE;

28 (2) APPROVE THE APPLICANT FOR A LICENSE, BUT WAIVE SPECIFIED
29 LICENSING REQUIREMENTS;

30 (3) DENY THE APPLICANT A LICENSE WITH THE REASONS FOR DENIAL
31 INCLUDED IN THE DENIAL; OR

32 (4) WAIVE THE APPLICANT FROM HAVING TO OBTAIN A LICENSE
33 UNDER THIS SUBTITLE.

34 19-1813.

35 (A) THE SECRETARY AND THE COMMISSIONER MAY DENY A LICENSE TO ANY
36 APPLICANT, OR SUSPEND, RESTRICT, OR REVOKE A LICENSE IF THE APPLICANT
37 DOES NOT MEET THE REQUIREMENTS OF THIS SUBTITLE OR ANY REGULATIONS
38 THAT ARE ADOPTED UNDER THIS SUBTITLE.

15

1 (B) (1) BEFORE DENYING, SUSPENDING, RESTRICTING, OR REVOKING A
2 LICENSE UNDER THIS SUBTITLE, THE SECRETARY AND THE COMMISSIONER SHALL
3 PROVIDE THE APPLICANT OR LICENSEE AN OPPORTUNITY FOR A HEARING.

4 (2) THE SECRETARY AND THE COMMISSIONER SHALL SEND A HEARING
5 NOTICE TO ANY APPLICANT OR LICENSEE BY CERTIFIED MAIL, RETURN RECEIPT
6 REQUESTED, AT LEAST 30 DAYS BEFORE THE HEARING.

7 19-1814.

8 (A) THE DEPARTMENT IS THE SINGLE POINT OF ENTRY FOR A COMMUNITY
9 HEALTH NETWORK IN OBTAINING A LICENSE TO OPERATE IN THE STATE AND FOR
10 ENROLLEES AND OTHER PERSONS TO MAKE COMPLAINTS CONCERNING THE
11 OPERATION OF A COMMUNITY HEALTH NETWORK.

12 (B) (1) THE SECRETARY SHALL:

13 (I) INVESTIGATE COMPLAINTS CONCERNING THE COMPLIANCE
14 OF A COMMUNITY HEALTH NETWORK WITH THE REQUIREMENTS OF THIS SUBTITLE
15 AND REGULATIONS ADOPTED UNDER THIS SUBTITLE REGARDING QUALITY OF
16 CARE AND PUBLIC ACCOUNTABILITY ISSUES; AND

17 (II) REFER COMPLAINTS REGARDING FINANCIAL SOLVENCY,
18 MARKET CONDUCT, BENEFITS, AND PUBLIC UNDERSTANDING ISSUES TO THE
19 COMMISSIONER FOR INVESTIGATION.

20 (2) (I) THE SECRETARY SHALL ESTABLISH BY REGULATION A
21 COMPLAINT SYSTEM FOR THE RECEIPT AND TIMELY INVESTIGATION OF
22 COMPLAINTS.

23 (II) THE COMPLAINT SYSTEM SHALL INCLUDE:

24 1. A PROCEDURE FOR THE TIMELY ACKNOWLEDGMENT OF
25 THE RECEIPT OF A COMPLAINT, INCLUDING ENROLLEE COMPLAINTS; AND

26 2. A PROCEDURE FOR FORWARDING TO THE
27 COMMISSIONER COMPLAINTS CONCERNING FINANCIAL SOLVENCY, MARKET
28 CONDUCT, BENEFITS, AND PUBLIC AWARENESS ISSUES.

29 (3) IF A COMPLAINT CONCERNS A HEALTH CARE PROVIDER
30 PERFORMANCE OR STANDARDS OF MEDICAL PRACTICE, THE SECRETARY SHALL
31 REFER THE COMPLAINT TO THE BOARD THAT LICENSES, CERTIFIES, OR OTHERWISE
32 AUTHORIZES THAT HEALTH CARE PROVIDER UNDER THE HEALTH OCCUPATIONS
33 ARTICLE TO PROVIDE HEALTH CARE SERVICES.

34 (C) THE COMMISSIONER IS RESPONSIBLE FOR:

35 (1) DETERMINING WHETHER EACH COMMUNITY HEALTH NETWORK IS
36 OR WILL BE ABLE TO PROVIDE A FISCALLY SOUND OPERATION AND ADEQUATE
37 PROVISIONS AGAINST RISK OF INSOLVENCY AND MAY ADOPT REGULATIONS
38 DESIGNED TO ACHIEVE THIS GOAL;

39 (2) ACTUARIAL AND FINANCIAL EVALUATIONS AND DETERMINATIONS
40 AND RATE REVIEW OF EACH COMMUNITY HEALTH NETWORK; AND

16

1 (3) MONITORING THE MARKET CONDUCT ACTIVITIES OF COMMUNITY
2 HEALTH NETWORKS TO AVOID MISREPRESENTATIONS AND CONFUSION AS TO
3 COVERAGE AND BENEFITS BEING OFFERED.

4 19-1815.

5 (A) THE SECRETARY SHALL ADOPT REGULATIONS ON THE FOLLOWING:

6 (1) REQUIREMENTS FOR LICENSURE, INCLUDING A FEE FOR AN INITIAL
7 APPLICATION AND AN ANNUAL FEE RENEWAL;

8 (2) QUALITY OF CARE STANDARDS;

9 (3) REQUIREMENTS REGARDING THE AVAILABILITY AND
10 COMPREHENSIVENESS OF HEALTH CARE SERVICES; AND

11 (4) REQUIREMENTS REGARDING THE DEFINED POPULATION TO BE
12 SERVED BY THE COMMUNITY HEALTH NETWORK.

13 (B) THE COMMISSIONER SHALL ADOPT REGULATIONS ON THE FOLLOWING:

14 (1) SETTING AN APPLICATION REVIEW FEE FOR THE REVIEW BY THE
15 COMMISSIONER OF AN INITIAL APPLICATION AND AN ANNUAL RENEWAL REVIEW
16 FEE;

17 (2) REQUIREMENTS FOR OPEN ENROLLMENT;

18 (3) PROVISIONS FOR INCENTIVES FOR COMMUNITY HEALTH
19 NETWORKS TO ACCEPT AS ENROLLEES INDIVIDUALS WHO HAVE HIGH RISKS FOR
20 NEEDING HEALTH CARE SERVICES AND INDIVIDUALS AND GROUPS WITH SPECIAL
21 NEEDS;

22 (4) PROHIBITIONS AGAINST DISENROLLING INDIVIDUALS OR GROUPS
23 WITH HIGH RISKS OR SPECIAL NEEDS;

24 (5) REQUIREMENTS THAT COMMUNITY HEALTH NETWORKS PROVIDE
25 TO THEIR ENROLLEES INFORMATION ON COVERAGE, INCLUDING:

26 (I) ANY LIMITATIONS ON COVERAGE, DEDUCTIBLES AND
27 COPAYMENTS, OPTIONAL SERVICES AVAILABLE, AND THE PRICE OR PRICES OF
28 THOSE SERVICES;

29 (II) ANY RESTRICTIONS ON EMERGENCY SERVICES AND SERVICES
30 PROVIDED OUTSIDE OF THE COMMUNITY HEALTH NETWORK'S SERVICE AREA; AND

31 (III) ANY RESPONSIBILITIES ENROLLEES HAVE, AND DESCRIBING
32 HOW AN ENROLLEE CAN USE THE COMMUNITY HEALTH NETWORK'S ENROLLEE
33 COMPLAINT RESOLUTION SYSTEM;

34 (6) REQUIREMENTS FOR FINANCIAL SOLVENCY AND STABILITY
35 INCLUDING PROVISIONS THAT ALLOW FOR A VARIETY OF OPTIONS FOR
36 COMMUNITY HEALTH NETWORKS TO DEMONSTRATE THEIR ABILITY TO BEAR THE
37 FINANCIAL RISK OF SERVING THEIR ENROLLEES AND THE PHASING IN OF SURPLUS

17

1 AND RESERVE REQUIREMENTS AND OTHER REQUIREMENTS RELATING TO
2 FINANCIAL SOLVENCY;

3 (7) FINANCIAL REPORTING AND EXAMINATION REQUIREMENTS;

4 (8) LIMITS ON COPAYMENTS AND DEDUCTIBLES;

5 (9) REQUIREMENTS FOR MAINTENANCE AND REPORTING OF
6 INFORMATION ON COSTS, PRICES, REVENUES, VOLUME OF SERVICES, AND
7 OUTCOMES AND QUALITY OF SERVICES;

8 (10) PROVISIONS FOR APPROPRIATE RISK ADJUSTERS OR OTHER
9 METHODS TO PREVENT OR COMPENSATE FOR ADVERSE SELECTION OF ENROLLEES
10 INTO OR OUT OF A COMMUNITY HEALTH NETWORK; AND

11 (11) PROVISIONS ESTABLISHING STANDARD MEASURES AND METHODS
12 BY WHICH COMMUNITY HEALTH NETWORKS SHALL DETERMINE AND DISCLOSE
13 THEIR PRICES, COPAYMENTS, DEDUCTIBLES, OUT-OF-POCKET LIMITS, ENROLLEE
14 SATISFACTION LEVELS, AND ANTICIPATED LOSS RATIOS.

15 (C) THE SECRETARY AND THE COMMISSIONER SHALL JOINTLY ADOPT
16 REGULATIONS ON PUBLIC AWARENESS ISSUES.

17 19-1816.

18 (A) IF THE SECRETARY OR THE COMMISSIONER DETERMINES THAT A
19 COMMUNITY HEALTH NETWORK IS NOT OPERATING IN COMPLIANCE WITH THE
20 PROVISIONS OF THIS SUBTITLE, THE SECRETARY OR COMMISSIONER SHALL NOTIFY
21 THE DEPARTMENT OR THE ADMINISTRATION OF THAT DETERMINATION, REASONS
22 FOR THE DETERMINATION, AND RECOMMEND METHODS OF CORRECTION,
23 INCLUDING THE RESTRICTION, SUSPENSION, OR REVOCATION OF THE LICENSE OF
24 THE COMMUNITY HEALTH NETWORK.

25 (B) AFTER NOTIFYING THE DEPARTMENT OR THE ADMINISTRATION, AS
26 APPROPRIATE, UNDER SUBSECTION (A) OF THIS SECTION, THE SECRETARY AND THE
27 COMMISSIONER SHALL MONITOR THE COMMUNITY HEALTH NETWORK ON A
28 CONTINUOUS BASIS UNTIL THE SECRETARY AND THE COMMISSIONER DETERMINE
29 THAT THE COMMUNITY HEALTH NETWORK IS OPERATING IN COMPLIANCE WITH
30 THIS SUBTITLE.

31 19-1817.

32 (A) THE SECRETARY AND THE COMMISSIONER SHALL ADOPT JOINT
33 INTERNAL PROCEDURES TO ASSIST THEM IN WORKING TOGETHER AND WITH THE
34 HEALTH RESOURCES PLANNING COMMISSION, THE HEALTH SERVICES COST REVIEW
35 COMMISSION, AND THE HEALTH CARE ACCESS AND COST COMMISSION TO CARRY
36 OUT THEIR RESPONSIBILITIES UNDER THIS SUBTITLE.

37 (B) THE JOINT INTERNAL PROCEDURES SHALL ESTABLISH MEANS BY WHICH
38 THE DEPARTMENT AND THE COMMISSIONER MAY INFORM EACH OTHER PROMPTLY
39 ON MATTERS THAT AFFECT ANY COMMUNITY HEALTH NETWORK, INCLUDING:

18

1 (1) ANY IMPORTANT ACTION, CHANGE, OR ARRANGEMENT THAT A
2 COMMUNITY HEALTH NETWORK MAY UNDERTAKE; AND

3 (2) ANY REGULATORY PROBLEM.

4 19-1818.

5 (A) A COMMUNITY HEALTH NETWORK MAY NOT:

6 (1) VIOLATE ANY PROVISION OF THIS SUBTITLE OR ANY REGULATION
7 ADOPTED UNDER IT;

8 (2) MAKE ANY FALSE STATEMENT WITH RESPECT TO ANY REPORT OR
9 STATEMENT REQUIRED UNDER THIS SUBTITLE;

10 (3) PREVENT OR ATTEMPT TO PREVENT THE SECRETARY OR
11 COMMISSIONER FROM PERFORMING ANY RESPONSIBILITY IMPOSED BY THIS
12 SUBTITLE;

13 (4) FRAUDULENTLY OBTAIN OR ATTEMPT TO OBTAIN ANY BENEFIT
14 UNDER THIS SUBTITLE; OR

15 (5) FAIL TO PROVIDE SERVICES TO AN ENROLLEE IN A TIMELY
16 MANNER.

17 (B) IF A COMMUNITY HEALTH NETWORK VIOLATES THIS SECTION, THE
18 SECRETARY OR THE COMMISSIONER MAY PURSUE ANY ONE OR MORE OF THE
19 COURSES OF ACTION DESCRIBED IN § 19-1819 OF THIS SUBTITLE.

20 19-1819.

21 IF ANY PERSON VIOLATES ANY PROVISION OF THIS SUBTITLE, THE SECRETARY
22 OR THE COMMISSIONER MAY:

23 (1) ISSUE AN ADMINISTRATIVE ORDER THAT REQUIRES A COMMUNITY
24 HEALTH NETWORK TO:

25 (I) CEASE THE INAPPROPRIATE CONDUCT OR PRACTICES BY IT OR
26 ANY OF THE PERSONNEL EMPLOYED OR ASSOCIATED WITH IT;

27 (II) FULFILL ITS CONTRACTUAL OBLIGATIONS;

28 (III) PROVIDE A SERVICE THAT HAS BEEN DENIED IMPROPERLY;
29 OR

30 (IV) TAKE APPROPRIATE STEPS TO RESTORE ITS ABILITY TO
31 PROVIDE A SERVICE THAT IS REQUIRED TO BE PROVIDED UNDER A CONTRACT;

32 (2) IMPOSE A PENALTY OF NOT MORE THAN \$1,000 FOR EACH
33 UNLAWFUL ACT COMMITTED;

34 (3) RESTRICT, SUSPEND, OR REVOKE THE LICENSE TO OPERATE AS A
35 COMMUNITY HEALTH NETWORK; OR

19

1 (4) APPLY TO ANY COURT FOR LEGAL OR EQUITABLE RELIEF
2 CONSIDERED APPROPRIATE BY THE SECRETARY.

3 19-1820.

4 THIS SUBTITLE MAY BE CITED AS THE "COMMUNITY HEALTH NETWORK ACT".

5 **Article - Health Occupations**

6 14-501.

7 (a) (1) In this section the following words have the meanings indicated.

8 (2) (i) "Alternative health care system" means a system of health care
9 delivery other than a hospital or related institution.

10 (ii) "Alternative health care system" includes:

11 1. A health maintenance organization;

12 2. A preferred provider organization;

13 3. A COMMUNITY HEALTH NETWORK, AS DEFINED IN §
14 19-1801 OF THE HEALTH - GENERAL ARTICLE;

15 [3.] 4. An independent practice association; or

16 [4.] 5. A community health center that is a nonprofit,
17 freestanding ambulatory health care provider governed by a voluntary board of directors
18 and that provides primary health care services to the medically indigent.

19 (3) "Medical review committee" means a committee or board that:

20 (i) Is within one of the categories described in subsection (b) of this
21 section; and

22 (ii) Performs any of the functions listed in subsection (c) of this
23 section.

24 (b) For purposes of this section, a medical review committee is:

25 (1) A regulatory board or agency established by State or federal law to
26 license, certify, or discipline any provider of health care;

27 (2) A committee of the Faculty or any of its component societies or a
28 committee of any other professional society or association composed of providers of
29 health care;

30 (3) A committee appointed by or established in a local health department
31 for review purposes;

32 (4) A committee appointed by or established in the Maryland Institute for
33 Emergency Medical Services Systems;

34 (5) A committee of the medical staff or other committee, including any risk
35 management, credentialing, or utilization review committee established in accordance

20

1 with § 19-319 of the Health - General Article, of a hospital, related institution, or
2 alternative health care system, if the governing board of the hospital, related institution,
3 or alternative health care system forms and approves the committee or approves the
4 written bylaws under which the committee operates;

5 (6) Any person, including a professional standard review organization, who
6 contracts with an agency of this State or of the federal government to perform any of the
7 functions listed in subsection (c) of this section;

8 (7) Any person who contracts with a provider of health care to perform any
9 of those functions listed in subsection (c) of this section that are limited to the review of
10 services provided by the provider of health care;

11 (8) An organization, established by the Maryland Hospital Association, Inc.
12 and the Faculty, that contracts with a hospital, related institution, or alternative delivery
13 system to:

14 (i) Assist in performing the functions listed in subsection (c) of this
15 section; or

16 (ii) Assist a hospital in meeting the requirements of § 19-319(e) of the
17 Health - General Article; or

18 (9) A committee appointed by or established in an accredited health
19 occupations school.

20 (c) For purposes of this section, a medical review committee:

21 (1) Evaluates and seeks to improve the quality of health care provided by
22 providers of health care;

23 (2) Evaluates the need for and the level of performance of health care
24 provided by providers of health care;

25 (3) Evaluates the qualifications, competence, and performance of providers
26 of health care; or

27 (4) Evaluates and acts on matters that relate to the discipline of any
28 provider of health care.

29 (d) (1) Except as otherwise provided in this section, the proceedings, records,
30 and files of a medical review committee are not discoverable and are not admissible in
31 evidence in any civil action arising out of matters that are being reviewed and evaluated
32 by the medical review committee.

33 (2) The proceedings, records, and files of a medical review committee
34 requested by the Department of Health and Mental Hygiene to ensure compliance with
35 the provisions of § 19-319 of the Health - General Article are confidential and are not
36 discoverable and are not admissible in evidence in any civil action arising out of matters
37 that are being reviewed and evaluated by the medical review committee.

38 SECTION 2. AND BE IT FURTHER ENACTED, That the Laws of Maryland
39 read as follows:

21

1 **Article 48A - Insurance Code**

2 698.

3 (d) "Carrier" means:

4 (1) An insurer that holds a certificate of authority in the State and provides
5 health insurance in the State;

6 (2) A health maintenance organization that is licensed to operate in the
7 State;

8 (3) A nonprofit health service plan that is licensed to operate in the State;
9 [or]

10 (4) A COMMUNITY HEALTH NETWORK, AS DEFINED IN § 19-1801 OF THE
11 HEALTH - GENERAL ARTICLE, THAT IS LICENSED TO OPERATE IN THE STATE; OR

12 [(4)] (5) Any other person or organization that provides health benefit
13 plans subject to State insurance regulation.

14 SECTION 3. AND BE IT FURTHER ENACTED, That Section 2 of this Act is
15 contingent on the taking effect of the contingency provisions specified in Sections 5 and 7
16 of Chapter 9 of the Acts of the General Assembly of 1993. If either of those contingency
17 provisions in Chapter 9 takes effect, then the changes to Article 48A, § 698(d) of the
18 Code as enacted by Section 1 of this Act shall be void. This Act may not be interpreted to
19 have any effect on those contingency provisions.

20 SECTION 4. AND BE IT FURTHER ENACTED, That this Act shall take effect
21 October 1, 1996.