Unofficial Copy 1996 Regular Session C4 6lr0663 (PRE-FILED) By: Chairman, Finance Committee (Departmental - Insurance Administration, Maryland) Requested: October 23, 1995 Introduced and read first time: January 10, 1996 Assigned to: Finance Committee Report: Favorable with amendments Senate action: Adopted Read second time: January 30, 1996 CHAPTER ____ 1 AN ACT concerning 2 Insurance Agents and Brokers - Examination and Licensing Requirements 3 FOR the purpose of clarifying and making consistent certain procedures for the 4 examination of applicants for certain insurance agent or broker licenses; requiring 5 the Insurance Commissioner to adopt certain regulations regarding examinations 6 and educational requirements; repealing certain obsolete provisions regarding 7 examination fees and restrictions on examination locations, educational 8 requirements, and eligibility for examination; clarifying the payment of application 9 fees; providing for the effective dates of this Act; and generally relating to the 10 examination and licensing procedures and requirements for insurance agents and 11 brokers. BY repealing and reenacting, with amendments, 12 Article 48A - Insurance Code 13 14 Section 177 and 178 15 Annotated Code of Maryland 16 (1994 Replacement Volume and 1995 Supplement) 17 BY repealing and reenacting, with amendments, 18 Article - Insurance 19 Section 10-104, 10-105, 10-108, and 10-109 20 Annotated Code of Maryland 21 (1995 Volume) 22 (As enacted by Chapter 36 of the Acts of the General Assembly of 1995)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF 2 MARYLAND, That the Laws of Maryland read as follows: 3 Article 48A - Insurance Code 4 177. 5 Individual applicants for certificate of qualification as to kinds of insurance other 6 than life and health insurance and annuities shall be required to comply with the 7 requirements of this section, as follows: 8 (1) (i) The applicant must successfully complete a program of studies, 9 offered by schools[,] OR insurance company schools[, or correspondence schools], 10 which program of studies has been established or approved by the Commissioner, to the 11 end that the applicant shall be reasonably familiar with the specific kind or kinds of 12 insurance or subdivisions of them, for which he desires to be qualified; or (ii) He must have been regularly employed as an employee of the 13 14 [insurance division] MARYLAND INSURANCE ADMINISTRATION, or by an insurer or an 15 agent or broker, for a period or periods aggregating not less than one year during the 16 three years next preceding the date of application in responsible insurance duties in 17 connection with the specific kind or kinds of insurance or subdivisions of them for which he desires to be qualified, and, in such case, such applicant shall submit with his application the affidavit of such employer or employers stating facts which show 20 compliance with this requirement; or 21 (iii) He must have been regularly employed by an insurer or an agent or 22 a broker for a period or periods aggregating not less than one year during the three years 23 next preceding the date of entrance into the service of the armed forces of the United 24 States or immediately following his discharge therefrom in connection with the specific 25 kind or kinds of insurance or subdivisions of them for which he desiresto be qualified, 26 and in such case the application for the license shall be filed within one year from the 27 date of discharge, with the affidavit of such employer or employers stating facts which 28 show compliance with this requirement. 29 (2) (I) The Commissioner shall require [such] AN applicant to 30 satisfactorily pass a written examination relating to the specific kindor kinds of insurance 31 or subdivisions of them for which he desires to receive a certificate for the purpose of 32 determining his competence with regard thereto. [Such examination shallbe given by the 33 Commissioner at least once every 30 days at such times and places as the Commissioner may determine. The applicant shall pay to the Commissioner a fee of \$15for each 35 examination. An applicant failing to attain a passing grade after 3 trials shall be required 36 to wait 3 months from the date of his last previous trial before applying again, and failing 37 to pass after 6 times, shall be required to wait 1 year from the date of his last previous 38 trial before applying again. Any person who has taken and failed to pass an examination 39 is not entitled to take any further examination until 14 days after thedate of the last 40 examination which that person failed.]

41 (II) THE COMMISSIONER SHALL ADOPT REASONABLE 42 REGULATIONS THAT SPECIFY:

1 2	1. THE SCOPE, TYPE, CONDUCT, AND GRADING OF THE WRITTEN EXAMINATIONS;
3	2. THE FREQUENCY, TIMES, AND LOCATIONS WITHIN THE STATE WHERE WRITTEN EXAMINATIONS WILL BE HELD; AND
5 6	3. THE EDUCATIONAL REQUIREMENTS FOR AN APPLICANT TO BE ELIGIBLE TO TAKE A WRITTEN EXAMINATION.
7 8	(III) BEFORE TAKING A WRITTEN EXAMINATION, AN APPLICANT SHALL:
	1. DEMONSTRATE TO THE COMMISSIONER THAT THE APPLICANT HAS COMPLETED THE EDUCATIONAL REQUIREMENTS SET OUT BY THE COMMISSIONER; AND
12 13	2. PAY THE APPLICATION FEE REQUIRED UNDER \S 41(4)(VII) OF THIS ARTICLE.
14 15	(IV) ALL WRITTEN EXAMINATIONS SHALL BE GRADED WITHIN 30 DAYS FOLLOWING THE DATE OF THE EXAMINATION.
	(3) At the discretion of the Commissioner the requirements of paragraphs (1) and (2) of this section shall not apply to qualification for property, casualty, surety and marine insurance as to persons who [have]:
21	(I) HAVE been conferred the Chartered Property Casualty Underwriter (C.P.C.U.) designation by The American Institute of Property and Liability Underwriters, Inc., and are members, in good standing, of The Society of Chartered Property and Casualty Underwriters; OR
23 24	(II) HAVE BEEN CONFERRED THE DESIGNATION OF FELLOW OF THE CASUALTY ACTUARIAL SOCIETY; $\overline{\rm OR}$
	(III) HAVE BEEN CONFERRED THE DESIGNATION OF CERTIFIED INSURANCE COUNSELOR (CIC) BY THE SOCIETY OF CERTIFIED INSURANCE COUNSELORS.
28	178.
31	Individual applicants for qualification to act as agents for life insurance, health insurance or annuities, nonprofit health service plans, dental plan organizations, and health maintenance organizations are required to comply with the requirements of this section.
35 36 37 38	(1) Except as provided in paragraphs (4), (5), (6), and (7) of this section, each applicant is required to submit to a personal written examination to determine his competence with respect to life insurance, health insurance or annuities, or subdivisions of them, including contracts for nonprofit health service plans which may include vision plans, dental plan organizations, and health maintenance organizations, and his familiarity with the pertinent provisions of the laws of this State, and shall pass the examination to the satisfaction of the Commissioner.

3	(2) (i) No examination is required of an applicant to qualify to act as an agent only with respect to selling credit life and/or credit accident and health insurance to a borrower of money or a purchaser of goods in connection with a specific loan or credit transaction.
5 6	(ii) At the discretion of the Commissioner the written examination provided for in this section shall not be required of an applicant for a license who [has]:
	1. HAS been conferred the Chartered Life Underwriter (C.L.U.) designation by The American College of Life Underwriters and who is a member, in good standing, of The American Society of Chartered Life Underwriters; OR
10 11	$2.\ \mbox{HAS}$ BEEN CONFERRED THE DESIGNATION OF FELLOW OF THE SOCIETY OF ACTUARIES.
12 13	(3) (I) The Commissioner shall [establish] ADOPT reasonable [rules and] regulations [with respect to the] THAT SPECIFY:
14 15	1. THE scope, type, conduct and grading of the written examinations [and the];
16 17	2. THE FREQUENCY, [times] TIMES, and places within this State where [they] WRITTEN EXAMINATIONS [shall] WILL be held; AND
	3. SUBJECT TO SUBPARAGRAPH (III) OF THIS PARAGRAPH, THE EDUCATIONAL REQUIREMENTS FOR AN APPLICANT TO BE ELIGIBLE TO TAKE A WRITTEN EXAMINATION.
23 24 25	(II) [Applicants shall be permitted to take the examinations at least once every 2 weeks at a place designated by the Commissioner. The examinations shall be offered at least once in each month at a location on the Eastern Shore of Maryland and once each month at a location on the Western Shore of Maryland, (other than Baltimore City), the locations to be selected by the Commissioner.] All examinations must be graded within thirty days following the date of the examination.
	(III) As a prerequisite to examination, the Commissioner shall require not less than 60 hours of study and instruction [and a certificate of completion shall be forwarded with the application for examination to the Commissioner].
30 31	(IV) BEFORE TAKING A WRITTEN EXAMINATION, AN APPLICANT SHALL:
34	1. DEMONSTRATE TO THE COMMISSIONER THAT THE APPLICANT HAS COMPLETED THE EDUCATIONAL REQUIREMENTS SET OUT BY THE COMMISSIONER, INCLUDING THE REQUIREMENT OF SUBPARAGRAPH (III) OF THIS PARAGRAPH; AND
36 37	2. PAY THE APPLICATION FEE REQUIRED UNDER \S 41(4)(VII) OF THIS ARTICLE.
	(V) Any person who has taken and failed to pass an examination is not entitled to take any further examination until 14 days after the date of the last examination which he failed.

3 4 5 6	(4) A person who is employed by a health maintenance organization solely to solicit membership in the health maintenance organization pursuant to a contract between the health maintenance organization and the Department of Health and Mental Hygiene, whereby the Department obtains prepaid comprehensive health care services for recipients of medical assistance under § 15-105 of the Health - General Article, is not required to submit to a personal written examination under this sectionbut is subject to § 173(d) of this article.
10	(5) A person, who for compensation in any manner has solicited, procured, or negotiated contracts for dental plan organizations continuously from July 1, 1988 to June 30, 1989, is not required to submit to a personal written examination under this section to act as an agent for a dental plan organization.
14	(6) A person, who for compensation in any manner has solicited, procured, or negotiated contracts for nonprofit health service plans continuously from July 1, 1988 to June 30, 1989, is not required to submit to a personal written examination under this section to act as an agent for a nonprofit health service plan.
18	(7) A person, who for compensation in any manner has solicited, procured, or negotiated contracts for health maintenance organizations continuously from July 1, 1988 to June 30, 1989, is not required to submit to a personal written examination under this section to act as an agent for a health maintenance organization.
20 21	SECTION 2. AND BE IT FURTHER ENACTED, That the Laws of Maryland read as follows:
22	Article - Insurance
	22.00.0
	10-104.
23 24 25 26	
23 24 25 26	(a) To qualify for a certificate of qualification as an agent or broker for insurance other than life insurance, health insurance, annuities, or limited lines as provided in §§ 10-122, 10-123, 10-124, and 10-125 of this subtitle, an individual applicant must meet the requirements of this section.
23 24 25 26 27	(a) To qualify for a certificate of qualification as an agent or broker for insurance other than life insurance, health insurance, annuities, or limited lines as provided in §§ 10-122, 10-123, 10-124, and 10-125 of this subtitle, an individual applicant must meet the requirements of this section.
23 24 25 26 27 28 29 30 31	(a) To qualify for a certificate of qualification as an agent or broker for insurance other than life insurance, health insurance, annuities, or limited lines as provided in §§ 10-122, 10-123, 10-124, and 10-125 of this subtitle, an individual applicant must meet the requirements of this section. (b) An applicant must be of good character and trustworthy.
23 24 25 26 27 28 29 30 31 32 33	(a) To qualify for a certificate of qualification as an agent or broker for insurance other than life insurance, health insurance, annuities, or limited lines as provided in §§ 10-122, 10-123, 10-124, and 10-125 of this subtitle, an individual applicant must meet the requirements of this section. (b) An applicant must be of good character and trustworthy. (c) Except as otherwise provided in this section: (1) so that the applicant is reasonably familiar with the kind or subdivision of insurance for which the applicant wants to be qualified, the applicant must complete
23 24 25 26 27 28 29 30 31 32 33	(a) To qualify for a certificate of qualification as an agent or broker for insurance other than life insurance, health insurance, annuities, or limited lines as provided in §§ 10-122, 10-123, 10-124, and 10-125 of this subtitle, an individual applicant must meet the requirements of this section. (b) An applicant must be of good character and trustworthy. (c) Except as otherwise provided in this section: (1) so that the applicant is reasonably familiar with the kind or subdivision of insurance for which the applicant wants to be qualified, the applicant must complete successfully a program of studies that: (i) is offered by schools[,] OR insurance company schools[, or
23 24 25 26 27 28 29 30 31 32 33 34 35	(a) To qualify for a certificate of qualification as an agent or broker for insurance other than life insurance, health insurance, annuities, or limited lines as provided in §§ 10-122, 10-123, 10-124, and 10-125 of this subtitle, an individual applicant must meet the requirements of this section. (b) An applicant must be of good character and trustworthy. (c) Except as otherwise provided in this section: (1) so that the applicant is reasonably familiar with the kind or subdivision of insurance for which the applicant wants to be qualified, the applicant must complete successfully a program of studies that: (i) is offered by schools[,] OR insurance company schools[, or correspondence schools]; and

1 2	(ii) in responsible insurance duties in connection with the kind or subdivision of insurance for which the applicant wants to be qualified;or
	(3) during the 3 years immediately preceding the date of entering or immediately after discharge from the armed forces of the United States,the applicant must have been employed regularly for periods totaling at least 1 year:
6	(i) by an insurer, agent, or broker; and
7 8	(ii) in connection with the kind or subdivision of insurance for which the applicant wants to be qualified.
9 10	(d) Except as otherwise provided in this section, the applicant mustpass an examination given by the Commissioner under this subtitle.
	(e) The Commissioner may waive the requirements of subsections (c) and (d) of this section for an applicant for a certificate of qualification for property insurance, casualty insurance, surety insurance, or marine insurance if the applicant:
	(1) (I) has been conferred the Chartered Property Casualty Underwriter (C.P.C.U.) designation by the American Institute of Property and Liability Underwriters, Inc.; and
17 18	[(2)] (II) is a member in good standing of the Society of Chartered Property and Casualty Underwriters; $\frac{\partial R}{\partial t}$
19 20	(2) HAS BEEN CONFERRED THE DESIGNATION OF FELLOW OF THE CASUALTY ACTUARIAL SOCIETY: \underline{OR}
	(3) HAS BEEN CONFERRED THE DESIGNATION OF CERTIFIED INSURANCE COUNSELOR (CIC) BY THE SOCIETY OF CERTIFIED INSURANCE COUNSELORS.
24	10-105.
27	(a) To qualify for a certificate of qualification as an agent or broker for life insurance, health insurance, annuities, nonprofit health service plans, dental plan organizations, or health maintenance organizations, an individual applicant must meet the requirements of this section.
29	(b) An applicant must be of good character and trustworthy.
30 31	(c) Before taking an examination under this subtitle, an applicant shall complete at least 60 hours of study and instruction as required by the Commissioner.
32	(D) BEFORE TAKING A WRITTEN EXAMINATION, AN APPLICANT SHALL:
	(1) DEMONSTRATE TO THE COMMISSIONER THAT THE APPLICANT HAS COMPLETED THE EDUCATIONAL REQUIREMENTS SET OUT BY THE COMMISSIONER, INCLUDING THE REQUIREMENT OF SUBSECTION (C) OF THIS SECTION; AND
36 37	(2) PAY THE APPLICATION FEE REQUIRED UNDER $\$ 2-112(A)(4)(III) OF THIS ARTICLE.

1 2	[(d)] (E) (1) Except as otherwise provided in this subsection, the applicant must pass an examination given by the Commissioner under this subtitle.
3	(2) The following applicants are not required to take an examination:
	(i) an applicant for a certificate of qualification to actas an agent only for selling credit life insurance or credit accident and health insurance or both to a borrower of money or buyer of goods in connection with a loan or credittransaction;
9	(ii) an applicant for a certificate of qualification to act as an agent for a dental plan organization if the applicant for compensation solicited, procured, or negotiated contracts for dental plan organizations continuously from July 1, 1988, to June 30, 1989;
13	(iii) an applicant for a certificate of qualification to act as an agent for a nonprofit health service plan if the applicant for compensation solicited, procured, or negotiated contracts for nonprofit health service plans continuously from July 1, 1988, to June 30, 1989; or
17	(iv) an applicant for a certificate of qualification to act as an agent for a health maintenance organization if the applicant for compensation solicited, procured, or negotiated contracts for health maintenance organizations continuously from July 1, 1988, to June 30, 1989.
19 20	(3) The Commissioner may waive the examination requirement of this section for an applicant who:
21 22	(i) 1. has been conferred the Chartered Life Underwriter (C.L.U.) designation by the American College of Life Underwriters; and
23 24	[(ii)] 2. is a member in good standing of the American Society of Chartered Life Underwriters; OR
25 26	(II) HAS BEEN CONFERRED THE DESIGNATION OF FELLOW OF THE SOCIETY OF ACTUARIES.
27	10-108.
	(a) An applicant who otherwise qualifies for a certificate of qualification for insurance other than life insurance, health insurance, annuities, or limited lines is entitled to be examined as provided in this section.
31 32	(b) [The Commissioner shall give examinations to applicants at leastonce every 30 days at the times and places that the Commissioner determines.
33	(c) An applicant shall pay to the Commissioner a fee of \$15 for each examination.
	(d)] To determine the competence of the applicant as to the kind or subdivision of insurance for which the applicant wants to become qualified, the applicant shall pass a written examination that relates to that kind or subdivision of insurance.
	[(e) (1) An applicant who fails an examination may not take another examination until at least 14 days after the date of the last examination that the applicant failed.

	(2) An applicant who fails an examination three times may not apply to take an examination again for at least 3 months after the date of the last examination that the applicant failed.
	(3) An applicant who fails an examination six times may not apply to take an examination again for at least 1 year after the date of the last examination that the applicant failed.]
7 8	(C) THE COMMISSIONER SHALL ADOPT REASONABLE REGULATIONS THAT SPECIFY:
9 10	(1) THE SCOPE, TYPE, CONDUCT, AND GRADING OF THE WRITTEN EXAMINATIONS;
11 12	(2) THE FREQUENCY, TIMES, AND LOCATIONS WITHIN THE STATE WHERE THE WRITTEN EXAMINATIONS WILL BE HELD; AND
13 14	(3) THE EDUCATIONAL REQUIREMENTS FOR AN APPLICANT TO BE ELIGIBLE TO TAKE A WRITTEN EXAMINATION.
15	(D) BEFORE TAKING A WRITTEN EXAMINATION, AN APPLICANT SHALL:
	(1) DEMONSTRATE TO THE COMMISSIONER THAT THE APPLICANT HAS COMPLETED THE EDUCATIONAL REQUIREMENTS SET OUT BY THE COMMISSIONER; AND
19 20	(2) PAY THE APPLICATION FEE REQUIRED UNDER $\$ 2-112(A)(4)(III) OF THIS ARTICLE.
21 22	(E) ALL WRITTEN EXAMINATIONS SHALL BE GRADED WITHIN 30 DAYS FOLLOWING THE DATE OF THE EXAMINATION.
23	10-109.
26	(a) An applicant who otherwise qualifies for a certificate of qualification for life insurance, health insurance, annuities, nonprofit health service plans, dental plan organizations, or health maintenance organizations is entitled to be examined as provided in this section.
	(b) (1) [Subject to paragraph (2) of this subsection, the Commissioner shall give examinations to applicants at least once every 2 weeks at the times and places that the Commissioner determines.
31	(2) The Commissioner shall offer the examinations:
32 33	(i) at least once a month at a place that the Commissioner determines on the Eastern Shore of the State; and
34 35	(ii) at least once a month at a place that the Commissioner determines on the Western Shore of the State, other than Baltimore City.
	(c) To take an examination, an applicant shall submit to the Commissioner a certificate of completion showing that the applicant has met the education requirements of § 10-105(c) of this subtitle.

24 take effect October 1, 1997.

1	(d) (1)] Each applicant must pass a personal written examination to determine:
4	(i) the competence of the applicant as to life insurance, health insurance, or annuities or to any subdivision of them, including contracts for nonprofit health service plans, vision plans, dental plan organizations, and health maintenance organizations; and
6 7	(ii) the familiarity of the applicant with the applicable laws of the State.
8 9	(2) Each examination must be graded within 30 days after the date of the examination.
	[(e)] (C) An applicant who fails an examination may not take another examination until at least 14 days after the date of the last examination that the applicant failed.
13 14	$\hbox{$[(f)]$ (D) The Commissioner shall adopt reasonable regulations $[about]$ THAT SPECIFY:} \\$
15	(1) the scope, type, conduct, and grading of the written examinations; [and]
16 17	(2) the FREQUENCY, [times] TIMES, and places in the State wherethe WRITTEN examinations [shall] WILL be held; AND
	(3) SUBJECT TO \S 10-105(C) OF THIS ARTICLE, THE EDUCATIONAL REQUIREMENTS FOR AN APPLICANT TO BE ELIGIBLE TO TAKE A WRITTEN EXAMINATION.
21 22	SECTION 3. AND BE IT FURTHER ENACTED, That Section 1 of this Act shall take effect October 1, 1996, and remain in effect until October 1, 1997.

SECTION 4. AND BE IT FURTHER ENACTED, That Section 2 of this Act shall