
By: Senators Young and Bromwell

Introduced and read first time: February 8, 1996

Assigned to: Rules

A BILL ENTITLED

1 AN ACT concerning

2 **Health - Benefit and Evaluation Requirements**

3 FOR the purpose of requiring certain health insurers and health maintenance

4 organizations to provide inpatient hospitalization coverage for certain persons for a
5 specified minimum length of time under certain circumstances; providing a certain
6 exception; providing for the appeal of certain decisions; providing for the waiver of
7 external review of quality requirements for certain health maintenance
8 organizations under certain circumstances; requiring the Secretary of Health and
9 Mental Hygiene to establish a Unified Credentialing Information System for certain
10 health occupations; requiring the Secretary to adopt certain regulations; requiring a
11 study of certain provisions of law regarding appeals of decisions by health
12 maintenance organizations; establishing a Committee to issue recommendations
13 and to issue a report by a certain date; defining certain terms; and generally relating
14 to health insurance and health maintenance organization coverage, quality review
15 and evaluation, and health occupational credentialing requirements.

16 BY repealing and reenacting, with amendments,

17 Article 48A - Insurance Code
18 Section 354F, 470H, 477-I, and 490DD(b)
19 Annotated Code of Maryland
20 (1994 Replacement Volume and 1995 Supplement)

21 BY adding to

22 Article - Health - General
23 Section 19-703(g)
24 Annotated Code of Maryland
25 (1990 Replacement Volume and 1995 Supplement)

26 BY repealing and reenacting, with amendments,

27 Article - Health - General
28 Section 19-705.1
29 Annotated Code of Maryland
30 (1990 Replacement Volume and 1995 Supplement)

31 BY repealing

2

1 Article - Health - General
2 Section 19-1305.4
3 Annotated Code of Maryland
4 (1990 Replacement Volume and 1995 Supplement)

5 BY adding to

6 Article - Health Occupations
7 Section 1-211
8 Annotated Code of Maryland
9 (1994 Replacement Volume and 1995 Supplement)

10 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
11 MARYLAND, That the Laws of Maryland read as follows:

12 **Article 48A - Insurance Code**

13 354F.

14 (A) Every nonprofit health insurer who issues or delivers a health insurance policy
15 to any person in this State under which any hospitalization benefits are provided for
16 normal pregnancy shall provide those benefits for the cost of hospitalization for childbirth
17 to the same extent as the hospitalization benefit provided in the policy for any covered
18 illness.

19 (B) (1) IN THIS SUBSECTION, "ATTENDING PHYSICIAN" MEANS AN
20 OBSTETRICIAN, PEDIATRICIAN, OR OTHER PHYSICIAN ATTENDING THE MOTHER OR
21 NEWBORN CHILD.

22 (2) THE HOSPITALIZATION BENEFITS REQUIRED UNDER SUBSECTION
23 (A) OF THIS SECTION SHALL INCLUDE, FOR A MOTHER AND NEWBORN CHILD,
24 COVERAGE FOR A MINIMUM OF:

25 (I) 48 HOURS OF INPATIENT HOSPITALIZATION CARE FOLLOWING
26 A VAGINAL DELIVERY; AND

27 (II) 96 HOURS OF INPATIENT HOSPITALIZATION CARE FOLLOWING
28 A CESAREAN SECTION.

29 (3) A NONPROFIT HEALTH INSURER THAT PROVIDES COVERAGE FOR
30 POSTDELIVERY CARE FOR A MOTHER AND NEWBORN CHILD IN THE HOME IS NOT
31 REQUIRED TO PROVIDE THE MINIMUM LENGTH OF INPATIENT HOSPITALIZATION
32 COVERAGE UNDER PARAGRAPH (2) OF THIS SUBSECTION, UNLESS THE ATTENDING
33 PHYSICIAN, CONSISTENT WITH CRITERIA OUTLINED IN THE MOST CURRENT
34 VERSION OF THE "GUIDELINES FOR PERINATAL CARE" PREPARED BY THE
35 AMERICAN ACADEMY OF PEDIATRICS AND THE AMERICAN COLLEGE OF
36 OBSTETRICIANS AND GYNECOLOGISTS, DETERMINES THAT INPATIENT
37 HOSPITALIZATION IS NECESSARY.

38 (4) (I) IF A NONPROFIT HEALTH INSURER RENDERS AN ADVERSE
39 DECISION CONCERNING COVERAGE UNDER THIS SUBSECTION, AND THE
40 ATTENDING PHYSICIAN BELIEVES THAT THE DECISION WARRANTS AN IMMEDIATE

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1 APPEAL, THE ATTENDING PHYSICIAN SHALL HAVE THE OPPORTUNITY TO APPEAL
2 THE ADVERSE DECISION BY TELEPHONE ON AN EXPEDITED BASIS.

3 (II) AN EXPEDITED APPEAL SHALL CONSIST OF AN IMMEDIATE
4 AND TIMELY REVIEW BETWEEN THE ATTENDING PHYSICIAN AND THE MEDICAL
5 DIRECTOR OF THE NONPROFIT HEALTH INSURER OR PHYSICIAN AUTHORIZED TO
6 ACT IN THE ABSENCE OF THE MEDICAL DIRECTOR.

7 (III) IF A DECISION REGARDING THE EXPEDITED APPEAL IS NOT
8 RENDERED IN SUFFICIENT TIME TO ALLOW THE MOTHER AND NEWBORN THE
9 BENEFITS UNDER PARAGRAPH (2) OF THIS SUBSECTION, THEN THE NONPROFIT
10 HEALTH INSURER MAY NOT RENDER AN ADVERSE DECISION.

11 (5) A NONPROFIT HEALTH INSURER MAY NOT DENY, LIMIT, OR
12 OTHERWISE IMPAIR THE PARTICIPATION OF A HEALTH CARE PRACTITIONER ON ITS
13 PANEL FOR:

14 (I) ADVOCATING FOR THE INTERESTS OF A MOTHER OR
15 NEWBORN THROUGH THE REVIEW OR APPEALS PROCESS OF THE NONPROFIT
16 HEALTH INSURER; OR

17 (II) THE INPATIENT ADMISSION OF A MOTHER OR NEWBORN
18 INFANT IN COMPLIANCE WITH THIS SECTION.

19 (C) This [provision] SECTION may not be construed[, however,] to require any
20 insurer to provide benefits for pregnancy or childbirth in any policy.

21 470H.

22 (A) Every insurer who issues or delivers an individual health insurance policy to
23 any person in this State under which any hospitalization benefits are provided for normal
24 pregnancy shall provide those benefits for the cost of hospitalization for childbirth to the
25 same extent as the hospitalization benefit provided in the policy for any covered illness.

26 (B) (1) IN THIS SUBSECTION, "ATTENDING PHYSICIAN" MEANS AN
27 OBSTETRICIAN, PEDIATRICIAN, OR OTHER PHYSICIAN ATTENDING THE MOTHER OR
28 NEWBORN CHILD.

29 (2) THE HOSPITALIZATION BENEFITS REQUIRED UNDER SUBSECTION
30 (A) OF THIS SECTION SHALL INCLUDE, FOR A MOTHER AND NEWBORN CHILD,
31 COVERAGE FOR A MINIMUM OF:

32 (I) 48 HOURS OF INPATIENT HOSPITALIZATION CARE FOLLOWING
33 A VAGINAL DELIVERY; AND

34 (II) 96 HOURS OF INPATIENT HOSPITALIZATION CARE FOLLOWING
35 A CESAREAN SECTION.

36 (3) AN INSURER THAT PROVIDES COVERAGE FOR POSTDELIVERY CARE
37 FOR A MOTHER AND NEWBORN CHILD IN THE HOME IS NOT REQUIRED TO PROVIDE
38 THE MINIMUM LENGTH OF INPATIENT HOSPITALIZATION COVERAGE UNDER
39 PARAGRAPH (2) OF THIS SUBSECTION, UNLESS THE ATTENDING PHYSICIAN,
40 CONSISTENT WITH CRITERIA OUTLINED IN THE MOST CURRENT VERSION OF THE

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1 "GUIDELINES FOR PERINATAL CARE" PREPARED BY THE AMERICAN ACADEMY OF
2 PEDIATRICS AND THE AMERICAN COLLEGE OF OBSTETRICIANS AND
3 GYNECOLOGISTS, DETERMINES THAT INPATIENT HOSPITALIZATION IS NECESSARY.

4 (4) (I) IF AN INSURER RENDERS AN ADVERSE DECISION
5 CONCERNING COVERAGE UNDER THIS SUBSECTION, AND THE ATTENDING
6 PHYSICIAN BELIEVES THAT THE DECISION WARRANTS AN IMMEDIATE APPEAL, THE
7 ATTENDING PHYSICIAN SHALL HAVE THE OPPORTUNITY TO APPEAL THE ADVERSE
8 DECISION BY TELEPHONE ON AN EXPEDITED BASIS.

9 (II) AN EXPEDITED APPEAL SHALL CONSIST OF AN IMMEDIATE
10 AND TIMELY REVIEW BETWEEN THE ATTENDING PHYSICIAN AND THE MEDICAL
11 DIRECTOR OF THE INSURER OR PHYSICIAN AUTHORIZED TO ACT IN THE ABSENCE
12 OF THE MEDICAL DIRECTOR.

13 (III) IF A DECISION REGARDING THE EXPEDITED APPEAL IS NOT
14 RENDERED IN SUFFICIENT TIME TO ALLOW THE MOTHER AND NEWBORN THE
15 BENEFITS UNDER PARAGRAPH (2) OF THIS SUBSECTION, THEN THE INSURER MAY
16 NOT RENDER AN ADVERSE DECISION.

17 (5) AN INSURER MAY NOT DENY, LIMIT, OR OTHERWISE IMPAIR THE
18 PARTICIPATION OF A HEALTH CARE PRACTITIONER ON ITS PANEL FOR:

19 (I) ADVOCATING FOR THE INTERESTS OF A MOTHER OR
20 NEWBORN THROUGH THE REVIEW OR APPEALS PROCESS OF THE INSURER; OR

21 (II) THE INPATIENT ADMISSION OF A MOTHER OR NEWBORN
22 INFANT IN COMPLIANCE WITH THIS SECTION.

23 (C) This [provision] SECTION may not be construed[, however,] to require any
24 insurer to provide benefits for pregnancy or childbirth in any policy.

25 477-I.

26 (A) Every insurer who issues or delivers a group or blanket health insurance policy
27 under which any hospitalization benefits are provided for normal pregnancy shall provide
28 those benefits for the cost of hospitalization for childbirth to the same extent as the
29 hospitalization benefit provided in the policy for any covered illness.

30 (B) (1) IN THIS SUBSECTION, "ATTENDING PHYSICIAN" MEANS AN
31 OBSTETRICIAN, PEDIATRICIAN, OR OTHER PHYSICIAN ATTENDING THE MOTHER OR
32 NEWBORN CHILD.

33 (2) THE HOSPITALIZATION BENEFITS REQUIRED UNDER SUBSECTION
34 (A) OF THIS SECTION SHALL INCLUDE, FOR A MOTHER AND NEWBORN CHILD,
35 COVERAGE FOR A MINIMUM OF:

36 (I) 48 HOURS OF INPATIENT HOSPITALIZATION CARE FOLLOWING
37 A VAGINAL DELIVERY; AND

38 (II) 96 HOURS OF INPATIENT HOSPITALIZATION CARE FOLLOWING
39 A CESAREAN SECTION.

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1 (3) AN INSURER THAT PROVIDES COVERAGE FOR POSTDELIVERY CARE
2 FOR A MOTHER AND NEWBORN CHILD IN THE HOME IS NOT REQUIRED TO PROVIDE
3 THE MINIMUM LENGTH OF INPATIENT HOSPITALIZATION COVERAGE UNDER
4 PARAGRAPH (2) OF THIS SUBSECTION, UNLESS THE ATTENDING PHYSICIAN,
5 CONSISTENT WITH CRITERIA OUTLINED IN THE MOST CURRENT VERSION OF THE
6 "GUIDELINES FOR PERINATAL CARE" PREPARED BY THE AMERICAN ACADEMY OF
7 PEDIATRICS AND THE AMERICAN COLLEGE OF OBSTETRICIANS AND
8 GYNECOLOGISTS, DETERMINES THAT INPATIENT HOSPITALIZATION IS NECESSARY.

9 (4) (I) IF AN INSURER RENDERS AN ADVERSE DECISION CONCERNING
10 COVERAGE UNDER THIS SUBSECTION, AND THE ATTENDING PHYSICIAN BELIEVES
11 THAT THE DECISION WARRANTS AN IMMEDIATE APPEAL, THE ATTENDING
12 PHYSICIAN SHALL HAVE THE OPPORTUNITY TO APPEAL THE ADVERSE DECISION BY
13 TELEPHONE ON AN EXPEDITED BASIS.

14 (II) AN EXPEDITED APPEAL SHALL CONSIST OF AN IMMEDIATE
15 AND TIMELY REVIEW BETWEEN THE ATTENDING PHYSICIAN AND THE MEDICAL
16 DIRECTOR OF THE INSURER OR PHYSICIAN AUTHORIZED TO ACT IN THE ABSENCE
17 OF THE MEDICAL DIRECTOR.

18 (III) IF A DECISION REGARDING THE EXPEDITED APPEAL IS NOT
19 RENDERED IN SUFFICIENT TIME TO ALLOW THE MOTHER AND NEWBORN THE
20 BENEFITS UNDER PARAGRAPH (2) OF THIS SUBSECTION, THEN THE INSURER MAY
21 NOT RENDER AN ADVERSE DECISION.

22 (5) AN INSURER MAY NOT DENY, LIMIT, OR OTHERWISE IMPAIR THE
23 PARTICIPATION OF A HEALTH CARE PRACTITIONER ON ITS PANEL FOR:

24 (I) ADVOCATING FOR THE INTERESTS OF A MOTHER OR
25 NEWBORN THROUGH THE REVIEW OR APPEALS PROCESS OF THE INSURER; OR

26 (II) THE INPATIENT ADMISSION OF A MOTHER OR NEWBORN
27 INFANT IN COMPLIANCE WITH THIS SECTION.

28 (C) This [provision] SECTION may not be construed[, however,] to require any
29 insurer to provide benefits for pregnancy or childbirth in any policy.

30 490DD.

31 (b) A carrier [that reimburses a health care practitioner on an aggregate fixed
32 sum basis or on a per capita basis] may not reimburse the health care practitioner in an
33 amount less than the sum or rate negotiated in the carrier's provider contract with the
34 health care practitioner.

35 **Article - Health - General**

36 19-703.

37 (G) (1) IN THIS SUBSECTION, "ATTENDING PHYSICIAN" MEANS AN
38 OBSTETRICIAN, PEDIATRICIAN, OR OTHER PHYSICIAN ATTENDING THE MOTHER OR
39 NEWBORN CHILD.

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1 (2) AS PART OF ITS HOSPITALIZATION SERVICES PROVIDED TO
2 MEMBERS AND SUBSCRIBERS, A HEALTH MAINTENANCE ORGANIZATION SHALL
3 PROVIDE PAYMENT FOR THE COST OF INPATIENT HOSPITALIZATION CARE FOR A
4 MOTHER AND NEWBORN CHILD FOR A MINIMUM OF:

5 (I) 48 HOURS OF INPATIENT HOSPITALIZATION CARE FOLLOWING
6 A VAGINAL DELIVERY; AND

7 (II) 96 HOURS OF INPATIENT HOSPITALIZATION CARE FOLLOWING
8 A CESAREAN SECTION.

9 (3) A HEALTH MAINTENANCE ORGANIZATION THAT PROVIDES
10 COVERAGE FOR POSTDELIVERY CARE FOR A MOTHER AND NEWBORN CHILD IN
11 THE HOME IS NOT REQUIRED TO PROVIDE THE MINIMUM LENGTH OF INPATIENT
12 HOSPITALIZATION COVERAGE UNDER PARAGRAPH (2) OF THIS SUBSECTION,
13 UNLESS THE ATTENDING PHYSICIAN, CONSISTENT WITH CRITERIA OUTLINED IN
14 THE MOST CURRENT VERSION OF THE "GUIDELINES FOR PERINATAL CARE"
15 PREPARED BY THE AMERICAN ACADEMY OF PEDIATRICS AND THE AMERICAN
16 COLLEGE OF OBSTETRICIANS AND GYNECOLOGISTS, DETERMINES THAT INPATIENT
17 HOSPITALIZATION IS NECESSARY.

18 (4) (I) IF A HEALTH MAINTENANCE ORGANIZATION RENDERS AN
19 ADVERSE DECISION CONCERNING COVERAGE UNDER THIS SUBSECTION, AND THE
20 ATTENDING PHYSICIAN BELIEVES THAT THE DECISION WARRANTS AN IMMEDIATE
21 APPEAL, THE ATTENDING PHYSICIAN SHALL HAVE THE OPPORTUNITY TO APPEAL
22 THE ADVERSE DECISION BY TELEPHONE ON AN EXPEDITED BASIS.

23 (II) AN EXPEDITED APPEAL SHALL CONSIST OF AN IMMEDIATE
24 AND TIMELY REVIEW BETWEEN THE ATTENDING PHYSICIAN AND THE MEDICAL
25 DIRECTOR OF THE HEALTH MAINTENANCE ORGANIZATION OR PHYSICIAN
26 AUTHORIZED TO ACT IN THE ABSENCE OF THE MEDICAL DIRECTOR.

27 (III) IF A DECISION REGARDING THE EXPEDITED APPEAL IS NOT
28 RENDERED IN SUFFICIENT TIME TO ALLOW THE MOTHER AND NEWBORN THE
29 BENEFITS UNDER PARAGRAPH (2) OF THIS SUBSECTION, THEN THE HEALTH
30 MAINTENANCE ORGANIZATION MAY NOT RENDER AN ADVERSE DECISION.

31 (5) A HEALTH MAINTENANCE ORGANIZATION MAY NOT DENY, LIMIT,
32 OR OTHERWISE IMPAIR THE PARTICIPATION OF A HEALTH CARE PRACTITIONER ON
33 ITS PANEL FOR:

34 (I) ADVOCATING FOR THE INTERESTS OF A MOTHER OR
35 NEWBORN THROUGH THE REVIEW OR APPEALS PROCESS OF THE HEALTH
36 MAINTENANCE ORGANIZATION; OR

37 (II) THE INPATIENT ADMISSION OF A MOTHER OR NEWBORN
38 INFANT IN COMPLIANCE WITH THIS SECTION.

39 19-705.1.

40 (a) The Secretary shall adopt regulations that set out reasonable standards of
41 quality of care that a health maintenance organization shall provide to its members.

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1 (b) The standards of quality of care shall include:

2 (1) (i) A requirement that a health maintenance organization shall
3 provide for regular hours during which a member may receive services, including
4 providing for services to a member in a timely manner that takes into account the
5 immediacy of need for services; and

6 (ii) Provisions for assuring that all covered services, including any
7 services for which the health maintenance organization has contracted, are accessible to
8 the enrollee with reasonable safeguards with respect to geographic locations.

9 (2) (i) A requirement that a health maintenance organization shall have a
10 system for providing a member with 24-hour access to a physician in cases where there is
11 an immediate need for medical services, including providing 24-hour access by telephone
12 to a person who is able to appropriately respond to calls from members and providers
13 concerning after-hours care;

14 (ii) To meet this requirement for off-hour services, the health
15 maintenance organization may provide for access to a physician who does not have a
16 contract with the health maintenance organization or a facility, such as a hospital
17 emergency room; and

18 (iii) If a physician who does not have a contract with a health
19 maintenance organization is used or a facility that is not connected with a health
20 maintenance organization is used, the health maintenance organization shall:

21 1. Develop and publicize procedures to assure that the health
22 maintenance organization is notified of the services and receives adequate documentation
23 of the services;

24 2. Develop and provide informational materials to all
25 subscribers and enrollees of the health maintenance organization that clearly describe
26 and inform subscribers and enrollees of their potential responsibility for payment for
27 services rendered by a health care provider, including a physician or hospital, that does
28 not have a written contract with the health maintenance organization; and

29 3. Develop and provide specific information to all subscribers
30 and enrollees of the health maintenance organization that clearly describes the
31 procedures to be followed for emergency services, including:

32 A. The appropriate use of hospital emergency rooms;

33 B. The appropriate use, location, and hours of operation of any
34 urgent care facilities operated by the health maintenance organization; and

35 C. The potential responsibility of subscribers and enrollees for
36 payment for emergency services or nonemergency services rendered in a hospital
37 emergency facility pursuant to § 19-710(q) of this subtitle;

38 (3) A requirement that a health maintenance organization shall have a
39 physician available at all times to provide diagnostic and treatment services;

40 (4) A requirement that a health maintenance organization shall assure that:

8

1 (i) Each member who is seen for a medical complaint is evaluated
2 under the direction of a physician; and

3 (ii) Each member who receives diagnostic evaluation or treatment is
4 under the direct medical management of a health maintenance organization physician
5 who provides continuing medical management; and

6 (5) A requirement that each member shall have an opportunity to select a
7 primary physician from among those available to the health maintenance organization.

8 (c) (1) The health maintenance organization shall make available and
9 encourage appropriate history and baseline examinations for each member within a
10 reasonable time of enrollment set by it.

11 (2) Medical problems that are a potential hazard to the person's health shall
12 be identified and a course of action to alleviate these problems outlined.

13 (3) Progress notes indicating success or failure of the course of action shall
14 be recorded.

15 (4) The health maintenance organization shall:

16 (i) Offer or arrange for preventive services that include health
17 education and counseling, early disease detection, and immunization;

18 (ii) Develop or arrange for periodic health education on subjects
19 which impact on the health status of a member population; and

20 (iii) Notify every member in writing of the availability of these and
21 other preventive services.

22 (5) The health maintenance organization shall offer services to prevent a
23 disease if:

24 (i) The disease produces death or disability and exists in the member
25 population;

26 (ii) The etiology of the disease is known or the disease can be detected
27 at an early stage; and

28 (iii) Any elimination of factors leading to the disease or immunization
29 has been proven to prevent its occurrence, or early disease detection followed by behavior
30 modification, environmental modification, or medical intervention has been proven to
31 prevent death or disability.

32 (d) (1) To implement these standards of quality of care, a health maintenance
33 organization shall have a written plan that is updated and reviewed at least every 3 years.

34 (2) The plan shall include the following information:

35 (i) Statistics on age, sex, and other general demographic data used to
36 determine the health care needs of its population;

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1 (ii) Identification of the major health problems in the member
2 population;

3 (iii) Identification of any special groups of members that have unique
4 health problems, such as the poor, the elderly, the mentally ill, and educationally
5 disadvantaged; and

6 (iv) A description of community health resources and how they will be
7 used.

8 (3) The health maintenance organization shall state its priorities and
9 objectives in writing, describing how the priorities and objectives relating to the health
10 problems and needs of the member population will be provided for.

11 (4) (i) The health maintenance organization shall provide at the time
12 membership is solicited a general description of the benefits and services available to its
13 members, including benefit limitations and exclusions, location of facilities or providers,
14 and procedures to obtain medical services.

15 (ii) The health maintenance organization shall place the following
16 statement, in bold print, on every enrollment card or application: "If you have any
17 questions concerning the benefits and services that are provided by or excluded under this
18 agreement, please contact a membership services representative before signing this
19 application or card".

20 (5) The plan shall contain evidence that:

21 (i) The programs and services offered are based on the health
22 problems of and the community health services available to its member population;

23 (ii) There is an active program for preventing illness, disability, and
24 hospitalization among its members; and

25 (iii) The services designed to prevent the major health problems
26 identified among child and adult members and to improve their general health are
27 provided by the health maintenance organization.

28 (e) (1) The health maintenance organization shall have an internal peer review
29 system that will evaluate the utilization of services and the quality of health care provided
30 to its members.

31 (2) The review system shall:

32 (i) Provide for review by appropriate health professionals of the
33 process followed in the provision of health services;

34 (ii) Use systematic data collection of performances and patient results;

35 (iii) Provide interpretation of this data to the practitioners;

36 (iv) Review and update continuing education programs for health
37 professionals providing services to its members;

10

1 (v) Identify needed change and proposed modifications to implement
2 the change; and

3 (vi) Maintain written records of the internal peer review process.

4 (f) (1) [The] EXCEPT AS PROVIDED IN SUBSECTION (G) OF THIS SECTION,
5 THE Department shall conduct an external review of the quality of the health services of
6 the health maintenance organization in a manner that the Department considers to be
7 appropriate.

8 (2) The external review shall be conducted by:

9 (i) A panel of physicians and other health professionals that consists
10 of persons who:

11 1. Have been approved by the Department;

12 2. Have substantial experience in the delivery of health care in
13 a health maintenance organization setting, but who are not members of the health
14 maintenance organization staff or performing professional services for the health
15 maintenance organization; and

16 3. Reside outside the area serviced by the health maintenance
17 organization;

18 (ii) The Department; or

19 (iii) A federally-approved professional standards review organization.

20 (3) The final decision on the type of external review that is to be employed
21 rests solely with the Department.

22 (4) The external review shall consist of a review and evaluation of:

23 (i) An internal peer review system and reports;

24 (ii) The program plan of the health maintenance organization to
25 determine if it is adequate and being followed;

26 (iii) The professional standards and practices of the health
27 maintenance organization in every area of services provided;

28 (iv) The grievances relating specifically to the delivery of medical care,
29 including their final disposition;

30 (v) The physical facilities and equipment; and

31 (vi) A statistically representative sample of member records.

32 (G) (1) THE SECRETARY MAY WAIVE THE REQUIREMENTS OF SUBSECTION
33 (F) OF THIS SECTION FOR A HEALTH MAINTENANCE ORGANIZATION THAT HAS
34 BEEN ACCREDITED BY A NATIONALLY RECOGNIZED ACCREDITING ENTITY IF THE
35 SECRETARY DETERMINES THAT THE EXTERNAL REVIEW STANDARDS OF THE
36 ACCREDITING ENTITY ARE SUBSTANTIALLY EQUIVALENT TO THE REQUIREMENTS
37 OF THE STATE.

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1 (2) A HEALTH MAINTENANCE ORGANIZATION THAT SEEKS A WAIVER
2 FROM THE SECRETARY UNDER PARAGRAPH (1) OF THIS SUBSECTION SHALL:

3 (I) SUBMIT A COPY OF THE ACCREDITATION APPLICATION,
4 INITIAL ACCREDITATION CERTIFICATE, AND ALL SUBSEQUENT APPLICATIONS OR
5 RECERTIFICATIONS TO THE SECRETARY;

6 (II) MAKE THE FINAL REPORT BY THE ENTITY ON THE HEALTH
7 MAINTENANCE ORGANIZATION AVAILABLE FOR INSPECTION BY THE SECRETARY;
8 AND

9 (III) SUBMIT TO THE DEPARTMENT, AND MAKE PUBLIC, A COPY OF
10 ANY SUMMARY REPORTS MADE BY THE ENTITY.

11 (3) (I) EXCEPT AS PROVIDED IN PARAGRAPH (2)(III) OF THIS
12 SUBSECTION, ALL INFORMATION, DOCUMENTS, AND COPIES OBTAINED BY OR
13 DISCLOSED TO THE SECRETARY OR ANY OTHER PERSON UNDER THIS SUBSECTION
14 SHALL BE CONFIDENTIAL AND MAY NOT BE:

15 1. RELEASED TO THE PUBLIC WITHOUT THE PRIOR
16 WRITTEN CONSENT OF THE HEALTH MAINTENANCE ORGANIZATION THAT IS
17 AFFECTED BY THE CONFIDENTIAL MATERIAL; OR

18 2. SUBJECT TO SUBPOENA.

19 (II) IF THE SECRETARY DETERMINES THAT THE INTERESTS OF THE
20 PUBLIC WILL BE SERVED BY THE PUBLICATION OF ANY MATERIAL THAT IS
21 CONFIDENTIAL UNDER SUBPARAGRAPH (I) OF THIS PARAGRAPH, THE SECRETARY
22 MAY PUBLISH ALL OR PART OF THE MATERIAL THAT THE SECRETARY DEEMS
23 APPROPRIATE IF NOTICE AND AN OPPORTUNITY TO BE HEARD IS GRANTED TO THE
24 HEALTH MAINTENANCE ORGANIZATION OR ITS AFFILIATES AFFECTED BY THE
25 MATERIAL.

26 (4) THE SECRETARY MAY INSPECT A HEALTH MAINTENANCE
27 ORGANIZATION FACILITY:

28 (I) FOR THE PURPOSE OF A COMPLAINT INSPECTION; AND

29 (II) TO INVESTIGATE A SERIOUS PROBLEM IDENTIFIED IN AN
30 ACCREDITATION REPORT.

31 [19-1305.4.

32 (a) Except as provided in subsection (b) of this section, the criteria and standards
33 used by a private review agent or health maintenance organization in performing
34 utilization review of hospital services related to maternity and newborn care, including
35 length of stay, shall be in accordance with the medical criteria outlined in the most
36 current version of the "Guidelines for Perinatal Care" prepared by the American
37 Academy of Pediatrics and the American College of Obstetricians and Gynecologists.

38 (b) A private review agent or health maintenance organization may authorize a
39 shorter length of hospital stay for services related to maternity and newborn care
40 provided the newborn meets the criteria for medical stability in the "Guidelines for

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1 Perinatal Care" and the private review agent or health maintenance organization
2 authorizes for the mother and child an initial postpartum home visit which would include
3 the collection of an adequate sample for the hereditary and metabolic newborn screening,
4 when indicated.]

5 **Article - Health Occupations**

6 1-211.

7 (A) IN THIS SECTION, "SYSTEM" MEANS THE UNIFIED CREDENTIALING
8 INFORMATION SYSTEM.

9 (B) THE SECRETARY SHALL ADOPT REGULATIONS ESTABLISHING A UNIFIED
10 CREDENTIALING INFORMATION SYSTEM THAT IS AVAILABLE FOR ALL INDIVIDUALS
11 LICENSED UNDER THIS ARTICLE.

12 (C) THE SYSTEM SHALL BE ADMINISTERED BY ONE OR MORE PROFESSIONAL
13 ASSOCIATIONS OR OTHER ENTITIES DESIGNATED BY THE SECRETARY THROUGH
14 REGULATIONS.

15 (D) THE SECRETARY, IN CONSULTATION WITH APPROPRIATE ENTITIES,
16 INCLUDING NATIONALLY RECOGNIZED ACCREDITING ORGANIZATIONS, SHALL
17 ESTABLISH THE PROCEDURES FOR THE COLLECTION AND DISTRIBUTION OF
18 CREDENTIALING INFORMATION UNDER THIS SECTION.

19 (E) (1) THE SECRETARY MAY TEST THE TRUTH AND ACCURACY OF
20 INFORMATION UNDER THIS SECTION BY:

21 (I) ESTABLISHING A PRIMARY SOURCE VERIFICATION
22 PROCEDURE; OR

23 (II) AUTHORIZING A CREDENTIALING ORGANIZATION TO RELY
24 UPON CREDENTIALING INFORMATION PROVIDED BY THE SYSTEM.

25 (2) THIS SUBSECTION MAY NOT BE CONSTRUED TO PROHIBIT A
26 CREDENTIALING ORGANIZATION FROM USING THE PRIMARY SOURCE
27 VERIFICATION PROCEDURE OF THAT ORGANIZATION.

28 (F) THE SECRETARY SHALL ESTABLISH THE SYSTEM NO LATER THAN
29 JANUARY 1, 1997.

30 SECTION 2. AND BE IT FURTHER ENACTED, That a study to evaluate the use
31 and effectiveness of existing provisions of law regarding patient and provider grievance
32 appeal mechanisms for the appeal of decisions by health maintenance organizations shall
33 be conducted by a Committee consisting of: three representatives of the Medical and
34 Chirurgical Faculty of Maryland; three representatives of the Maryland Association of
35 Health Maintenance Organizations; two members of the Senate Finance Committee,
36 appointed by the President of the Senate; and two members of the House Economic
37 Matters Committee, appointed by the Speaker of the House of Delegates. The President
38 and the Speaker shall appoint the co-chairmen of the Committee. Staffing shall be
39 provided by the Department of Legislative Reference and the Department of Fiscal
40 Services. The Committee shall issue recommendations from the study and shall report its

SENATE BILL 717

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1 findings to the Senate Finance Committee and House Economic Matters Committee by
2 October 15, 1996.

3 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect
4 October 1, 1996.