Department of Fiscal Services

Maryland General Assembly

FISCAL NOTE Revised

Senate Bill 188 (Senator Young) Finance

Referred to Environmental Matters

Health Care Access and Cost Commission - Health Maintenance Organizations - Survey of Enrollees and Health Care Practitioners

This amended bill provides that the Health Care Access and Cost Commission (HCACC) shall solicit quality and performance information from enrollees on at least a biannual basis and may solicit information from health maintenance organization (HMO) health care practitioners as part of its HMO "report card" project. HCACC is also to include practitioner compensation arrangements for each HMO.

Fiscal Summary

State Effect: None. The bill's requirements could be handled with existing budgeted resources.

Local Effect: None.

Fiscal Analysis

Background: The Health Care Access and Cost Commission (HCACC) is required by statute (Health Care and Insurance Reform Act of 1993) to comparatively evaluate the quality of care outcomes and performance measures by HMOs. The current target date for the first HMO "report card" is the fall of 1997. One component of the report card will consist of enrollee and health care practitioner surveys. The enrollee survey will examine provider and service delivery and overall satisfaction; the practitioner survey will examine patient care, physician autonomy, referral policies, and general satisfaction. The surveys will be conducted at the end of calendar year 1996 or early 1997. The fiscal 1997 budget allowance includes \$300,000 for a contractor to conduct the enrollee and practitioner survey.

Information Source(s): Department of Health and Mental Hygiene (Health Care Access and Cost Commission), Department of Fiscal Services

Fiscal Note History: First Reader - February 7, 1996

ncs Revised - Senate Third Reader - March 21, 1996

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