Department of Fiscal Services

Maryland General Assembly

FISCAL NOTE

House Bill 1008 (Delegate Kagan) Economic Matters

Consumer Protection - Consumer Services - Itemized Statements

This bill requires a person that provides a "consumer service" to include an itemized statement of the services being charged to the consumer in any invoice, bill, or other payment requests. The itemized statement must be provided at no additional charge to the consumer. Violations are unfair and deceptive trade practices.

Fiscal Summary

State Effect: Assuming that the Consumer Protection Division will receive fewer than 50 complaints per year stemming from this bill, existing resources should be adequate to handle any additional workload. Any recovery of costs by the Attorney General resulting from actions brought under the unfair and deceptive trade practices recovery provisions is indeterminate.

Local Effect: None.

Small Business Effect: Minimal. Providing an itemized statement as part of an invoice, bill, or payment request may result in an increase in costs for small businesses that provide consumer services and do not already provide such a statement. Although the magnitude of the increase is unknown, it is presumed to be minimal.

Information Source(s): Office of the Attorney General (Consumer Protection Division), Department of Fiscal Services

Fiscal Note History: First Reader - March 7, 1997

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