### 1998 Regular Session

BY: Environmental Matters Committee

#### AMENDMENTS TO SENATE BILL NO. 435

(Third Reading File Bill)

#### AMENDMENT NO. 1

On page 1, strike in their entirety lines 10 through 16, inclusive, and substitute:

"FOR the purpose of altering the time frame when a private review agent must authorize or certify an extended stay in a health care facility or additional health care services; altering the contents of a utilization review plan; altering a certain definition; altering the circumstances under which a private review agent may retrospectively render an adverse decision regarding the preauthorized or approved services delivered to a patient; altering the penalties for certain violations; and generally relating to utilization review.

## BY repealing and reenacting, with amendments,

Article - Health - General

Section 19-1301(e), 19-1305(a), 19-1305.2(c), 19-1305.3(a) and (b), and 19-1312

Annotated Code of Maryland

(1996 Replacement Volume and 1997 Supplement)".

On page 1, in line 24, after "That" insert "the Laws of Maryland read as follows".

#### AMENDMENT NO. 2

On page 4, strike in their entirety lines 18 through 35, inclusive, and substitute:

"Article - Health - General

#### 19-1301.

(e) "Utilization review" means a system for reviewing the appropriate and efficient allocation of [hospital resources and] HEALTH CARE services given or proposed to be given to a

patient or group of patients. 19-1305.

- (a) In conjunction with the application, the private review agent shall submit information that the Secretary requires including:
  - (1) A utilization review plan that includes:
- (i) The specific criteria and standards to be used in conducting utilization review of proposed or delivered services;
- (ii) Those circumstances, if any, under which utilization review may be delegated to a hospital utilization review program; and
- (iii) The provisions by which patients, physicians, or hospitals may seek reconsideration or appeal of adverse decisions by the private review agent;
- (2) The type and qualifications of the personnel either employed or under contract to perform the utilization review;
- (3) The procedures and policies to ensure that a representative of the private review agent is reasonably accessible to patients and providers [5] 7 days a week during normal business hours\_FOR 8 HOURS A DAY in this State;
- (4) The policies and procedures to ensure that all applicable State and federal laws to protect the confidentiality of individual medical records are followed;
- (5) A copy of the materials designed to inform applicable patients and providers of the requirements of the utilization review plan;
- (6) A list of the third party payors for which the private review agent is performing utilization review in this State;
- (7) The [policies and procedures to ensure that the private review agent has] CRITERIA, CURRICULA, AND PROCESSES FOR ONGOING IMPLEMENTATION OF a formal program for the orientation and training of the personnel either employed or under contract to perform the utilization review;

#### **ENV**

- (8) A list of the health care providers involved in establishing the specific criteria and standards to be used in conducting utilization review; and
- (9) Certification by the private review agent that the criteria and standards to be used in conducting utilization review are:
  - (i) Objective;
  - (ii) Clinically valid;
  - (iii) Compatible with established principles of health care; and
- (iv) Flexible enough to allow deviations from norms when justified on a case by case basis.

19-1305.2.

- (c) (1) Except as provided in paragraph (2) of this subsection, if a course of treatment has been preauthorized or approved for a patient, a private review agent may not retrospectively render an adverse decision regarding the preauthorized or approved services delivered to that patient.
- (2) A private review agent may retrospectively render an adverse decision regarding preauthorized or approved services delivered to a patient if:
- (i) The patient, on the date the services were rendered, was not insured by or an enrollee, subscriber, or member of the entity that the private review agent is affiliated with, under contract with, or acting on behalf of;
- (ii) The information submitted to the private review agent regarding the services to be delivered to the patient was fraudulent or intentionally misrepresentative or critical information requested by the private review agent regarding services to be delivered to the patient was omitted such that the private review agent's determination would have been different had it

SB0435/689981/1 Amendments to SB 435 Page 4 of 5 **ENV** 

known the critical information; OR

(iii) [Except for determinations of appropriateness or medical necessity of the covered services that were preauthorized, the services would not be covered in whole or in part under the policy or contract; or

(iv)] The planned course of treatment for the patient that was approved by the private review agent was not substantially followed by the provider.

19-1305.3.

- (a) Except as provided in subsection (b) of this section, a private review agent shall:
- (1) Make all initial determinations on whether to authorize or certify a nonemergency course of treatment for a patient within 2 working days of receipt of the CLINICAL information necessary to make the determination; and
- (2) Promptly notify the attending health care provider and patient of the determination.

#### (b) A private review agent shall:

- (1) Make all determinations on whether to authorize or certify an extended stay in a health care facility or additional health care services within 1 working day of receipt of the CLINICAL information necessary to make the determination; and
- (2) [Promptly] WITHIN 1 WORKING DAY notify the attending health care provider AND THE UTILIZATION REVIEW DEPARTMENT OF THE HEALTH CARE FACILITY of the determination.

19-1312.

(a) A person who violates any provision of this subtitle or any regulation adopted under this subtitle is guilty of a misdemeanor and on conviction is subject to a penalty not exceeding [\$1,000]

# SB0435/689981/1 Amendments to SB 435 Page 5 of 5

**ENV** 

\$5,000. Each day a violation is continued after the first conviction is a separate offense.

- (b) (1) In addition to the provisions of subsection (a) of this section, the Secretary may impose an administrative penalty of up to [\$1,000] \$5,000 for a violation of any provision of this subtitle.
- (2) The Secretary shall adopt regulations to provide standards for the imposition of an administrative penalty under paragraph (1) of this subsection.".

## AMENDMENT NO. 3

On page 4, in line 37, strike "July 1" and substitute "October 1".