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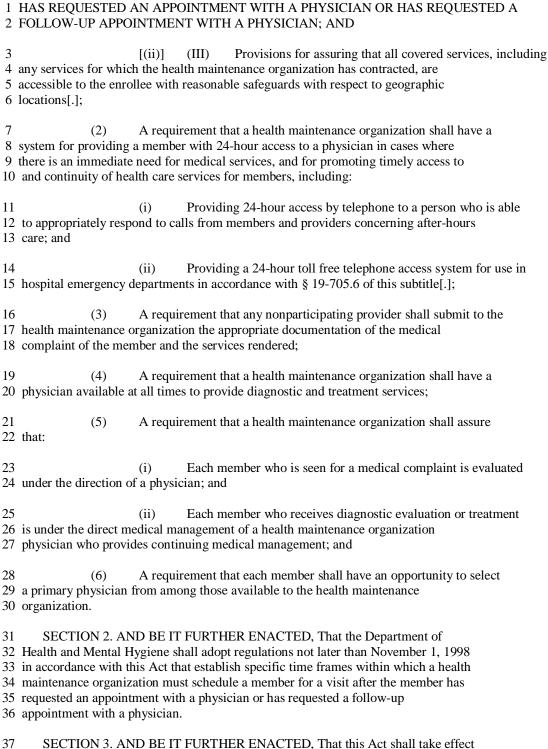
1998 Regular Session 8lr1219

By: Delegates Guns, Weir, Morhaim, Elliott, McHale, Hammen, Stup, Nathan-Pulliam, Walkup, and W. Baker Introduced and read first time: February 13, 1998

Assigned to: Environmental Matters

A BILL ENTITLED

1	AN ACT concerning
2	Health Maintenance Organizations - Quality of Care Standards - Appointment Times
4 5 6 7 8	FOR the purpose of requiring that health maintenance organizations provide certain services to a member within a certain time after a member has requested an appointment with a physician; requiring the Department of Health and Mental Hygiene to take certain action by a certain date; making stylistic changes; and generally relating to quality of care standards and health maintenance organizations.
1 12 13 14	Section 19-705.1(b) Annotated Code of Maryland (1996 Replacement Volume and 1997 Supplement)
7	
8	19-705.1.
9	(b) The standards of quality of care shall include:
22	(1) (i) A requirement that a health maintenance organization shall provide for regular hours during which a member may receive [services, including providing for services to a member in a timely manner that takes into account the immediacy of need for services; and] SERVICES;
26	(II) A REQUIREMENT THAT A HEALTH MAINTENANCE ORGANIZATION SHALL PROVIDE SERVICES TO A MEMBER IN A TIMELY MANNER THAT TAKES INTO ACCOUNT THE IMMEDIACY OF NEED FOR SERVICES, INCLUDING PROVIDING SERVICES TO A MEMBER WITHIN A REASONABLE TIME AFTER A MEMBER



38 July 1, 1998.