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1998 Regular Session
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By: Delegate Schisler

Introduced and read first time: February 13, 1998

Assigned to: Economic Matters

#### A BILL ENTITLED

### 1 AN ACT concerning

# 2 Mental Health Managed Care Companies

- 3 FOR the purpose of requiring certain mental health managed care companies to
- 4 provide its enrollees with a certain referral policy under certain circumstances
- 5 and to disclose the referral policy at the time of enrollment; specifying the
- 6 content of a certain referral policy; requiring a certain explanation concerning
- 7 the reimbursement methodology of certain mental health managed care
- 8 companies to be consistent with a certain requirement; prohibiting, unless
- 9 otherwise required by law, a mental health managed care company from
- discriminating against enrollees with certain conditions on the basis of the
- geographic residence of the enrollees; prohibiting a certain mental health
- managed care company from reimbursing certain providers at less than a
- certain rate; making this Act applicable to certain new health benefit plans
- issued or delivered on and after a certain date; making this Act applicable on
- and after a certain date to the renewal of certain health benefit plans in effect
- before a certain date; defining certain terms; and generally relating to mental
- 17 health managed care companies.
- 18 BY adding to
- 19 Article Health General
- 20 Section 19-706(y)
- 21 Annotated Code of Maryland
- 22 (1996 Replacement Volume and 1997 Supplement)
- 23 BY adding to
- 24 Article Insurance
- 25 Section 15-124
- 26 Annotated Code of Maryland
- 27 (1997 Volume)
- 28 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
- 29 MARYLAND, That the Laws of Maryland read as follows:

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1	Article - Health - General
2	19-706.
3	(Y) THE PROVISIONS OF § 15-124 OF THE INSURANCE ARTICLE SHALL APPLY TO HEALTH MAINTENANCE ORGANIZATIONS.
5	Article - Insurance
6	15-124.
7 8	(A) (1) IN THIS SECTION THE FOLLOWING WORDS HAVE THE MEANINGS INDICATED.
11	(2) "CONTRACT" MEANS ANY WRITTEN AGREEMENT BETWEEN A PROVIDER AND A MENTAL HEALTH MANAGED CARE COMPANY FOR THE PROVIDER TO RENDER MENTAL HEALTH CARE SERVICES TO ENROLLEES OR SUBSCRIBERS OF A MENTAL HEALTH MANAGED CARE COMPANY.
	(3) "ENROLLEE" MEANS ANY PERSON OR SUBSCRIBER ENTITLED TO MENTAL HEALTH CARE SERVICES FROM A MENTAL HEALTH MANAGED CARE COMPANY.
16 17	(4) "HEALTH MAINTENANCE ORGANIZATION" HAS THE MEANING INDICATED IN § 19-701(F) OF THE HEALTH - GENERAL ARTICLE.
	(5) "MENTAL HEALTH CARE SERVICE" MEANS A TREATMENT PROCEDURE OR SERVICE RENDERED BY A PROVIDER FOR TREATMENT OF MENTAL ILLNESS, EMOTIONAL DISORDERS, DRUG ABUSE, OR ALCOHOL ABUSE.
21 22	(6) (I) "MENTAL HEALTH MANAGED CARE COMPANY" MEANS A PERSON THAT:
23 24	1. PROVIDES MENTAL HEALTH CARE SERVICES TO ENROLLEES OF THE MENTAL HEALTH MANAGED CARE COMPANY; OR
	2. MAKES MENTAL HEALTH CARE SERVICES AVAILABLE TO ENROLLEES OF THE MENTAL HEALTH MANAGED CARE COMPANY THROUGH A CONTRACT WITH A PROVIDER.
	(II) "MENTAL HEALTH MANAGED CARE COMPANY" INCLUDES A PERSON THAT PERFORMS THE FUNCTIONS SPECIFIED IN ITEM (I) OF THIS PARAGRAPH AND THAT IS:
31	1. A LICENSED INSURANCE COMPANY;
32	2. A HOSPITAL;
33	3. A HEALTH MAINTENANCE ORGANIZATION;
34	4. A NONPROFIT HEALTH SERVICE PLAN;

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1	5. A PREFERRED PROVIDER ORGANIZATION;
2	6. A THIRD PARTY ADMINISTRATOR; OR
5	7. ANY OTHER PERSON THAT ESTABLISHES, OPERATES, OR MAINTAINS A NETWORK OF PARTICIPATING MENTAL HEALTH CARE PROFESSIONALS THAT PROVIDE MENTAL HEALTH CARE SERVICES TO ENROLLEES OF A MENTAL HEALTH MANAGED CARE COMPANY.
	(7) "PROVIDER" MEANS A PERSON LICENSED, CERTIFIED, OR OTHERWISE AUTHORIZED UNDER THE HEALTH OCCUPATIONS ARTICLE OR THE HEALTH - GENERAL ARTICLE TO PROVIDE HEALTH CARE SERVICES.
12 13 14	(B) (1) IF AN ENROLLEE OF A MENTAL HEALTH MANAGED CARE COMPANY REQUIRES A REFERRAL FROM A PROVIDER FOR THE PROVISION OF MENTAL HEALTH CARE SERVICES THROUGH A MENTAL HEALTH MANAGED CARE SYSTEM, THE MENTAL HEALTH MANAGED CARE COMPANY SHALL PROVIDE THE ENROLLEE WITH THE MENTAL HEALTH CARE REFERRAL POLICY OF THE MENTAL HEALTH MANAGED CARE COMPANY.
	(2) A MENTAL HEALTH MANAGED CARE COMPANY SHALL DISCLOSE ITS MENTAL HEALTH CARE REFERRAL POLICY TO ENROLLEES OF THE MENTAL HEALTH MANAGED CARE COMPANY AT THE TIME OF ENROLLMENT.
19 20	(3) THE MENTAL HEALTH CARE REFERRAL POLICY OF A MENTAL HEALTH MANAGED CARE COMPANY SHALL INCLUDE:
21 22	(I) AN EXPLANATION OF THE SPECIFIC MENTAL HEALTH CARE SERVICES COVERED BY THE MENTAL HEALTH MANAGED CARE COMPANY;
	(II) AN EXPLANATION OF THE ENROLLEE'S RESPONSIBILITIES WHEN OBTAINING A REFERRAL FOR THE PROVISION OF MENTAL HEALTH CARE SERVICES;
	(III) A LISTING OF THE MENTAL HEALTH MANAGED CARE COMPANY'S MENTAL HEALTH CARE PROVIDERS, WHICH SHALL BE UPDATED SEMIANNUALLY;
31	(IV) AN EXPLANATION OF THE REIMBURSEMENT METHODOLOGY THE MENTAL HEALTH MANAGED CARE COMPANY USES TO REIMBURSE MENTAL HEALTH CARE PROVIDERS FOR MENTAL HEALTH CARE SERVICES RENDERED TO ENROLLEES;
35	(V) AN EXPLANATION OF THE PROCEDURE AN ENROLLEE WOULD UTILIZE WHEN ATTEMPTING TO OBTAIN MENTAL HEALTH CARE SERVICES OUTSIDE OF THE MENTAL HEALTH MANAGED CARE COMPANY'S NETWORK OF PROVIDERS; AND
37 38	(VI) AN EXPLANATION OF THE MENTAL HEALTH MANAGED CARE COMPANY'S ORGANIZATIONAL STRUCTURE. DECISION MAKING PROCESS FOR

- 1 APPROVING OR DENYING PAYMENTS FOR BENEFITS. HEALTH CARE BENEFITS AND
- 2 EXCLUSIONS, COST AND COST SHARING REQUIREMENTS, AND GRIEVANCE AND
- 3 APPEAL PROCEDURES FOR ALL ENROLLEES COVERED BY THE MENTAL HEALTH
- 4 MANAGED CARE COMPANY.
- 5 (C) THE EXPLANATION THAT A MENTAL HEALTH MANAGED CARE COMPANY
- 6 IS REQUIRED TO PROVIDE UNDER SUBSECTION (B)(3)(IV) OF THIS SECTION
- 7 CONCERNING ITS REIMBURSEMENT METHODOLOGY SHALL BE CONSISTENT WITH §
- 8 15-121(C) OF THIS SUBTITLE.
- 9 (D) EXCEPT AS OTHERWISE PROVIDED BY LAW, WHEN PROVIDING MENTAL
- 10 HEALTH CARE SERVICES THROUGH A MENTAL HEALTH MANAGED CARE SYSTEM, A
- 11 MENTAL HEALTH MANAGED CARE COMPANY MAY NOT DISCRIMINATE AGAINST ANY
- 12 ENROLLEE WITH A MENTAL ILLNESS, EMOTIONAL DISORDER, OR A DRUG ABUSE OR
- 13 ALCOHOL ABUSE DISORDER ON THE BASIS OF THE GEOGRAPHIC RESIDENCE OF THE
- 14 ENROLLEE.
- 15 (E) A MENTAL HEALTH MANAGED CARE COMPANY THAT UTILIZES A MENTAL
- 16 HEALTH MANAGED CARE SYSTEM MAY NOT REIMBURSE A PROVIDER FOR MENTAL
- 17 HEALTH CARE SERVICES PROVIDED TO AN ENROLLEE IN AN AMOUNT LESS THAN
- 18 THE RATE REIMBURSED TO THE PROVIDER BY FEDERAL MEDICARE FOR THE SAME
- 19 SERVICE.
- 20 SECTION 2. AND BE IT FURTHER ENACTED, That this Act applies to any
- 21 new policy, contract, certificate, or evidence of coverage under a health benefit plan
- 22 that a mental health managed care company issues or delivers in the State on or after
- 23 July 1, 1998.
- 24 SECTION 3. AND BE IT FURTHER ENACTED, That this Act applies on or
- 25 after January 1, 1999, to the renewal of any policy, contract, certificate, or evidence of
- 26 coverage under a health benefit plan that a mental health managed care company
- 27 issues or delivers in the State that is in effect before July 1, 1998.
- 28 SECTION 4. AND BE IT FURTHER ENACTED, That this Act shall take
- 29 effect July 1, 1998.