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hospital emergency facility services.

1998 Regular Session (8lr1569)

## ENROLLED BILL

-- Finance/Economic Matters --

Introduced by Senators Teitelbaum, Roesser, Van Hollen, McFadden, Sfikas, Blount, Kelley, and Conway

	Read and Examined by Proofreaders:	
		Proofreader.
	aled with the Great Seal and presented to the Governor, for his approval this day of at	Proofreader.
	,	
		President.
	CHAPTER	
1	AN ACT concerning	
2 3		
4	FOR the purpose of prohibiting certain policies and requirements of a health	
5	maintenance organization from requiring a hospital emergency facility or	
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8	6 · · · · · · · · · · · · · · · · · · ·	
9	before transferring them; providing for the effective date of this Act;	
10	FOR the purpose of requiring a health maintenance organization to reimburse a	
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14		
15	5 <u>violations; <del>increasing</del> altering</u> a certain penalty; and generally relating to	

- 1 BY repealing and reenacting, with amendments,
- 2 Article Health General
- 3 Section 19-712.5, 19-729, and 19-730
- 4 Annotated Code of Maryland
- 5 (1996 Replacement Volume and 1997 Supplement)
- 6 BY repealing and reenacting, with amendments,
- 7 Article Health General
- 8 Section 19 712.5
- 9 Annotated Code of Maryland
- 10 (1996 Replacement Volume and 1997 Supplement)
- 11 (As enacted by Chapter 107 of the Acts of the General Assembly of 1997)
- 12 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
- 13 MARYLAND, That the Laws of Maryland read as follows:
- 14 Article Health General
- 15 19-712.5.
- 16 (a) A health maintenance organization shall reimburse a hospital emergency
- 17 facility and provider, less any applicable co-payments, for medically necessary
- 18 services provided to a member or subscriber of the health maintenance organization if
- 19 the health maintenance organization authorized, directed, referred, or otherwise
- 20 allowed the member or subscriber to use the emergency facility and the medically
- 21 necessary services are related to the condition for which the member was allowed to
- 22 use the emergency facility.
- 23 (b) A health maintenance organization shall reimburse a hospital emergency
- 24 facility and provider, less any applicable co-payments, for medically necessary
- 25 services that relate to the condition presented and that are provided by the provider
- 26 in the emergency facility to a member or subscriber of the health maintenance
- 27 organization if the health maintenance organization fails to provide 24-hour access in
- 28 accordance with the standards of quality of care required under § 19-705.1(b)(2) of
- 29 this subtitle.
- 30 (c) A health maintenance organization shall reimburse a hospital emergency
- 31 facility and provider, less any applicable co-payments, for medical screening,
- 32 ASSESSMENT, AND STABILIZATION services rendered to meet the requirements of the
- 33 Federal Emergency Medical Treatment and Active Labor Act.
- 34 (d) Notwithstanding any other provision of this subtitle, a provider may not be
- 35 required to obtain prior authorization or approval for payment from a health
- 36 maintenance organization in order to obtain reimbursement under subsection (a), (b),
- 37 or (c) of this section.
- 38 (e) Notwithstanding any other provision of this article, a hospital emergency
- 39 facility or provider or a health maintenance organization that has reimbursed a

- 1 provider may collect or attempt to collect payment from a member or subscriber for
- 2 health care services provided for a medical condition that is determined not to be an
- 3 emergency as defined in § 19-701(d) of this subtitle.
- 4 (F) A HEALTH MAINTENANCE ORGANIZATION'S REIMBURSEMENT POLICIES
- 5 AND PATIENT TRANSFER REQUIREMENTS MAY NOT, DIRECTLY OR INDIRECTLY,
- 6 REQUIRE A HOSPITAL EMERGENCY FACILITY OR PROVIDER TO VIOLATE THE
- 7 FEDERAL EMERGENCY MEDICAL TREATMENT AND ACTIVE LABOR ACT.
- 8 (G) IF A MEMBER OR SUBSCRIBER OF A HEALTH MAINTENANCE
- 9 ORGANIZATION IS TRANSFERRED FROM A HOSPITAL EMERGENCY FACILITY TO
- 10 ANOTHER MEDICAL FACILITY, THE HEALTH MAINTENANCE ORGANIZATION SHALL
- 11 REIMBURSE THE TRANSFERRING HOSPITAL EMERGENCY FACILITY AND PROVIDER,
- 12 LESS ANY APPLICABLE CO-PAYMENTS, FOR SERVICES PROVIDED TO STABILIZE THE
- 13 MEMBER OR SUBSCRIBER IN ACCORDANCE WITH THE FEDERAL EMERGENCY
- 14 MEDICAL TREATMENT AND ACTIVE LABOR ACT.
- 15 (H) FAILURE BY A HEALTH MAINTENANCE ORGANIZATION TO COMPLY WITH
- 16 SUBSECTION (F) OR (G) OF THIS SECTION OR § 19-701(D) OF THIS SUBTITLE MAY
- 17 RESULT IN CIVIL MONETARY PENALTIES NOT TO EXCEED TREBLE DAMAGES.
- 18 19-729.
- 19 (a) A health maintenance organization may not:
- 20 *Violate any provision of this subtitle or any rule or regulation adopted*
- 21 under it;
- 22 <u>Fail to fulfill its obligations to provide the health care services</u>
- 23 specified in its contracts with subscribers;
- 24 (3) Make any false statement with respect to any report or statement
- 25 required by this subtitle or by the Commissioner under this subtitle;
- 26 <u>(4) Advertise, merchandise, or attempt to merchandise its services in a</u>
- 27 way that misrepresents its services or capacity for service;
- 28 <u>(5)</u> Engage in a deceptive, misleading, unfair, or unauthorized practice as
- 29 to advertising or merchandising;
- 30 (6) Prevent or attempt to prevent the Commissioner or the Department
- 31 from performing any duty imposed by this subtitle;
- 32 (7) Fraudulently obtain or fraudulently attempt to obtain any benefit
- 33 under this subtitle;
- 34 <u>Fail to fulfill the basic requirements to operate as a health</u>
- 35 maintenance organization as provided in § 19-710 of this subtitle;

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1	<u>(9)</u>	<u>Violate</u>	any applicable provision of Title 15, Subtitle 12 of the						
2	Insurance Article; [or]								
3	( <u>10)</u> § 19-705.1(b)(1) of th	<u>Fail to provide services to a member in a timely manner as provided in</u> this subtitle; <u>OR</u>							
5	<u>(11)</u>	VIOLATE ANY PROVISION OF § 19-712.5 OF THIS SUBTITLE.							
	(b) If any health maintenance organization violates this section, the Commissioner may pursue any one or more of the courses of action described in § 19-730 of this subtitle.								
9	<u>19-730.</u>								
10 11	100								
12 13	(1) organization to:	Issue an	administrative order that requires the health maintenance						
14 15	(i) Cease inappropriate conduct or practices by it or any of the personnel employed or associated with it;								
16		<u>(ii)</u>	Fulfill its contractual obligations;						
17		<u>(iii)</u>	Provide a service that has been denied improperly;						
18 19	that is provided unde	(iv) r a contra	Take appropriate steps to restore its ability to provide a service act:						
20 21	newborn children or	(v) other nev	Cease the enrollment of any additional enrollees except vly acquired dependents or existing enrollees; or						
22		<u>(vi)</u>	Cease any advertising or solicitation;						
23 24	act committed;	Impose	a penalty of not more than [\$1,000] \$5,000 for each unlawful						
25 26	(3) health maintenance o	(3) Suspend or revoke the certificate of authority to do business as a ealth maintenance organization; or							
	by the Commissioner procedures.		o any court for legal or equitable relief considered appropriate epartment, in accordance with the joint internal						
30 31	SECTION 2. AN read as follows:	<del>D BE IT</del>	FURTHER ENACTED, That the Laws of Maryland						

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## Article - Health - General

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- 3 (a) A health maintenance organization shall reimburse a hospital emergency
- 4 facility and provider, less any applicable co payments, for medically necessary
- 5 services provided to a member or subscriber of the health maintenance organization if
- 6 the health maintenance organization authorized, directed, referred, or otherwise
- 7 allowed the member or subscriber to use the emergency facility and the medically
- 8 necessary services are related to the condition for which the member was allowed to
- 9 use the emergency facility.
- 10 (b) A health maintenance organization shall reimburse a hospital emergency
- 11 facility and provider, less any applicable co-payments, for medically necessary
- 12 services that relate to the condition presented and that are provided by the provider
- 13 in the emergency facility to a member or subscriber of the health maintenance
- 14 organization if the health maintenance organization fails to provide 24 hour access in
- 15 accordance with the standards of quality of care required under § 19 705.1(b)(2) of
- 16 this subtitle.
- 17 (d) Notwithstanding any other provision of this subtitle, a provider may not be
- 18 required to obtain prior authorization or approval for payment from a health
- 9 maintenance organization in order to obtain reimbursement under subsection (a), (b),
- 20 or (c) of this section.
- 21 (e) Notwithstanding any other provision of this article, a hospital emergency
- 22 facility or provider or a health maintenance organization that has reimbursed a
- 23 provider may collect or attempt to collect payment from a member or subscriber for
- 24 health care services provided for a medical condition that is determined not to be an
- 25 emergency as defined in § 19 701(d) of this subtitle.
- 26 (F) A HEALTH MAINTENANCE ORGANIZATION'S REIMBURSEMENT POLICIES
- 27 AND PATIENT TRANSFER REQUIREMENTS MAY NOT, DIRECTLY OR INDIRECTLY,
- 28 REQUIRE A HOSPITAL EMERGENCY FACILITY OR PROVIDER TO VIOLATE THE
- 29 FEDERAL EMERGENCY MEDICAL TREATMENT AND ACTIVE LABOR ACT.
- 30 (G) IF A MEMBER OR SUBSCRIBER OF A HEALTH MAINTENANCE
- 31 ORGANIZATION IS TRANSFERRED FROM A HOSPITAL EMERGENCY FACILITY TO
- 32 ANOTHER MEDICAL FACILITY, THE HEALTH MAINTENANCE ORGANIZATION SHALL
- 33 REIMBURSE THE TRANSFERRING HOSPITAL EMERGENCY FACILITY AND PROVIDER,
- 34 LESS ANY APPLICABLE CO PAYMENTS, FOR SERVICES PROVIDED TO STABILIZE THE
- 35 MEMBER OR SUBSCRIBER IN ACCORDANCE WITH THE FEDERAL EMERGENCY
- 36 MEDICAL TREATMENT AND ACTIVE LABOR ACT.
- 37 (H) FAILURE BY A HEALTH MAINTENANCE ORGANIZATION TO COMPLY WITH
- 38 SUBSECTION (F) OR (G) OF THIS SECTION OR § 19-701(D) OF THIS SUBTITLE MAY
- 39 RESULT IN CIVIL MONETARY PENALTIES NOT TO EXCEED TREBLE DAMAGES.
- 40 SECTION 3. AND BE IT FURTHER ENACTED, That Section 1 of this Act shall
- 41 take effect July 1, 1998 and shall remain effective until the expiration of § 19 712.5(c)

- 1 of the Health General Article, as enacted by Chapter 107 of the Acts of the General
- 2 Assembly of 1997.
- 3 SECTION 4. AND BE IT FURTHER ENACTED, That Section 2 of this Act shall
- 4 take effect at that time when Section 1 of this Act no longer has any force or effect.
- 5 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect
- 6 July 1, 1998.