

Department of Legislative Services
Maryland General Assembly

FISCAL NOTE
Revised

House Bill 650 (Delegate Mohorovic. *et al.*)
Environmental Matters

**Health Maintenance Organizations - Directory of Providers -
Information to be Provided**

This bill requires an HMO to print, in a directory of participating providers or hospitals, the address, telephone number, and facsimile number of specified State agencies which enrollees may call to discuss quality of care issues, life and health insurance complaints, and assistance in resolving a billing or payment dispute with a health plan or provider. The agencies are: (1) for quality of care issues and life and health care insurance complaints, the Insurance Administration; and (2) for assistance in resolving a billing or payment dispute with a health plan or provider, the Health Education and Advocacy Unit of the Consumer Protection Division within the Office of the Attorney General.

Fiscal Summary

State Effect: None. The affected agencies could handle any increased workload with existing resources.

Local Effect: None.

Small Business Effect: None.

Information Source(s): Office of the Attorney General, Department of Budget and Management, Insurance Administration, Department of Health and Mental Hygiene (Medical Care Policy Administration), Department of Legislative Services

Fiscal Note History: First Reader - February 17, 1998
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