

BY: Finance Committee

AMENDMENT TO SENATE BILL NO. 299

(First Reading File Bill)

On page 2, in line 35, after "COMPANY" insert "PROVIDING THE NEW TELEPHONE SERVICE OPTION".

On page 3, in line 1, after "COMPANY" insert "PROVIDING NEW TELEPHONE SERVICE OR A NEW TELEPHONE SERVICE OPTION"; after line 7, insert:

"(D) A TELEPHONE COMPANY MAY NOT, ON BEHALF OF A CUSTOMER, FAIL TO MAKE ANY CHANGE IN PROVIDER OF SERVICE FOR WHICH THERE ARE MULTIPLE PROVIDERS WHEN THE CHANGE ORDER HAS BEEN RECEIVED IN A MANNER THAT COMPLIES WITH FEDERAL AND STATE RULES AND REGULATIONS. ALL SUCH CHANGE ORDERS SHALL BE PROPERLY PROCESSED TO ASSURE THAT THE ORDER IS COMPLETED AND SERVICE WILL BE PROVIDED BY THE NEW TELEPHONE SERVICE PROVIDER OF CHOICE WITHIN 15 BUSINESS DAYS OF RECEIPT OF THE COMPLIANT CHANGE ORDER."; and after line 20, insert:

"(C) ALL RULES AND REGULATIONS REGARDING THE IMPLEMENTATION OF A HOLD ORDER OR FREEZE SHALL BE CONSISTENT WITH THE RULES OF THE FEDERAL COMMUNICATIONS COMMISSION."