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## By: Senators Teitelbaum, Dorman, Exum, Hooper, Bromwell, Astle, Kelley, and Roesser

Introduced and read first time: January 27, 1999 Assigned to: Finance

Committee Report: Favorable with amendments Senate action: Adopted Read second time: March 9, 1999

CHAPTER\_\_\_\_\_

1 AN ACT concerning

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## Health <del>Maintenance Organizations</del> <u>Insurance Carriers</u> - Termination of <del>Physicians</del> <u>Providers</u> - Notification and Appeal

4 FOR the purpose of requiring health maintenance organizations <u>a carrier</u> to notify a

- 5 participating physician provider of the reason for the physician's provider's
- 6 termination from the provider panel of the health maintenance organization
- 7 <u>carrier</u>; altering the internal review and grievance process of a <del>health</del>
- 8 maintenance organization <u>carrier</u>; and generally relating to the <del>grievance</del>

9 process for participating physicians in health maintenance organizations

10 notification and appeal of a provider who is terminated from participation on a

11 <u>health insurance carrier's provider panel</u>.

12 BY repealing and reenacting, with amendments,

- 13 Article Insurance
- 14 Section 15-112(h) (b) and (h)
- 15 Annotated Code of Maryland
- 16 (1997 Volume and 1998 Supplement)

17 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF 18 MARYLAND That the Laws of Maryland read as follows:

- 18 MARYLAND, That the Laws of Maryland read as follows:
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## Article - Insurance

20 15-112.

21 (b) <u>A carrier that uses a provider panel shall establish procedures to:</u>

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1 2	(1) review applications for participation on the carrier's provider panel in accordance with this section;
3	(2) <u>notify an enrollee of:</u>
4 5	(i) the termination from the carrier's provider panel of the primary care provider that was furnishing health care services to the enrollee; and
9	(ii) <u>the right of the enrollee, on request, to continue to receive</u> <u>health care services from the enrollee's primary care provider for up to 90 days after</u> <u>the date of the notice of termination of the enrollee's primary care provider from the</u> <u>carrier's provider panel, if the termination was for reasons unrelated to fraud, patient</u> <u>abuse, incompetency, or loss of licensure status;</u>
11 12	(3) notify primary care providers on the carrier's provider panel of the termination of a specialty referral services provider; [and]
13 14 15	the provider from the carrier's provider panel, if the termination is for reasons
	(5) PROVIDE NOTICE TO A PROVIDER OF THE CARRIER'S REASON OR REASONS FOR THE TERMINATION OF THE PROVIDER FROM THE CARRIER'S PROVIDER PANEL ALONG WITH A NOTICE OF TERMINATION.
21	(h) (1) Each carrier shall establish an internal review system to resolve grievances initiated by providers that participate on the carrier's provider panel, including grievances involving the termination of a provider from participation on the carrier's provider panel.
	(2) IF THE <u>A</u> GRIEVANCE INVOLVES THE TERMINATION OF A PHYSICIAN PROVIDER FROM PARTICIPATION ON THE PROVIDER PANEL OF A HEALTH MAINTENANCE ORGANIZATION, THE HEALTH MAINTENANCE ORGANIZATION SHALL:
	(I) NOTIFY THE PHYSICIAN OF THE REASON OR REASONS FOR THE TERMINATION OF THE PHYSICIAN FROM THE HEALTH MAINTENANCE ORGANIZATION'S PROVIDER PANEL; AND
31 32	(H) <u>CARRIER, THE CARRIER, FOR ISSUES RELATED TO QUALITY OF</u> CARE OR ALLEGATIONS OF UNPROFESSIONAL OR UNETHICAL CONDUCT, SHALL INCLUDE AT LEAST TWO PHYSICIANS PROVIDERS OF THE SAME SPECIALTY AS THE PHYSICIAN PROVIDER WHO IS BEING TERMINATED IN THE INTERNAL REVIEW SYSTEM ESTABLISHED UNDER PARAGRAPH (1) OF THIS SUBSECTION.
24	SECTION 2. AND REATER THAT IER CARD, THAT IS A SUBJECT OF STREET

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34 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 35 October 1, 1999. SENATE BILL 154